

(5/5/2010)

INS. CASE OWNER:

Kian Chuan CC 4 ASM 1101, K2p63sz

LKK:

IDAC:

Surveyor:

Falin

DOI:

ASSIGNMENT

18/6/18

Date / Time:

18/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLD 1A104

Name of Insured:

LIM FEE KHONG FREDIE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

15/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S8M00K42 / 4M25

Policy No.:

VPA / P190 A18

Make / Model:

Hyundai

Place of Accident:

MIKE BOKE HEPDING TUNGS RUKH

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:

COLE W.

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

21/6/18
WTSLD 1A104 - 15/6/18
SLD 1A104 - 4
Kian Chuan
DINK, SENT OUT 2ST LETTER.

28/6/18

KC - PSV. Quantum not exceeding \$1714.00.

20/6/18
24/6/18GO recommended TP.
Sent letter to A.

25/9/18

PV sent

31/8/18

Pre pass to SHW per to doc

RECEIVED 05 SEP 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Ltkia/y 29/6/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(

Agreed / Asses. BOLA S/N No.:

27

Repair Cost:

SS

1509.21

Loss of Rental (LOR):

SS

424.48

(

3.5 days) X \$121.28

Loss of Use (LOU):

SS

-

(\$

x - days)

Loss of Income (LOI):

SS

175.00

(\$50

x 35 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/TA Search

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

2116.18

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2116.18

Name 1:

ComfortRepro Engineering Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 02 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHC 7213X Yr Regn: 14 IL 216
 Type: M.Car / M.Cycle / Bus / Van / Lorry / T/Tr / Prime Mover /
 Truck / Trailer or _____
 Make: Hyundai 200 C.C 1685
 Colour: Yellow A/C: Insured / Std / NI / NA
 Sp. Reading: 392587 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: KMHLB414M4409244
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD Rim or
 Tyre Size: F: 205/60 R16
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Compton
 Front Rear
 R/Bal. 7 mm R/Bal. 7 mm
 L/Bal. 7 mm L/Bal. 7 mm
 D.O.A. 15/6/08 D.O.I. 12/6/08
 Survey held at CDHE (Loyang)
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 Plan o/s
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: 20/6/08 Action / Instruction: Subd PIP \$140.48 / 207.

PIP \$1410.48 Red \$ 9144.26 / 754.1

AXA
 PIP

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1) Date/Time, File Return to?
 2)

Report Format :

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)

Survey Fee:

Transportation
) \$ + RS. \$
) Photos
) Others

OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 679701

Mailing: + 65 6383 6280 Facsimile: + 65 6280 9755

Workshops

88 Loyang Drive Singapore 606085

383 Sin Ming Drive Singapore 575717

45 Pandan Road Singapore 608268

321 Pong Road Singapore 600033

24 Serangoon Loop Singapore 758138

1 Serangoon Road Singapore 728791

8 Delic Avenue 1 Singapore 539537

Date/Time: 18.06.2018 08:59

Page : 1

am: ARC Repair TP(CFSO)1

JOB CARD Sales Order:

JC NO:305176024

OMER	REGN NO: SHC7213X	MILEAGE
S CITYCAB PTE LTD 7010070	MAKE: HYUNDAI	FUEL E.....1/2.....F
OMER NO 383 SIN MING DRIVE	MODEL I-40	DATE/TIME IN 16.06.2018 09:45
ESS Singapore SINGAPORE 575717 65551188	YR OF MANU 14.07.2016	TARGET DATE
(R) (O) (P)	CHASSIS CODE KMHLE41UMGU092421	COMPLETION DATE/TIME
UNIT CARD NO.		

cident Date: 15.06.2018
TURE: 3P 15.06.18

JOB DESCRIPTION

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

ED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

dgement Slip

Exit Pass

SHC7213X LIMITS

Vehicle No.: SHC7213X

Service Advisor

Signature/Date

Name of Service Advisor

Date

med to Service Reception upon collection

To be kept by Security Guard

CITY CAB PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHC 7213X

DATE 18/6/2018

MAKE :

MODEL : HYUNDAI i40

AXA-cp/p)

TS

1100

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid ✕			\$ 1,681.40	
	Boot Lid Lock Upper ✕			\$ 137.90	
	Boot Lid Lock Lower ✕			\$ 31.70	
	Boot Lid 'H' Emblem ✕			\$ 27.20	
	Boot Lid CRDI Plate ✕			\$ 41.00	
	Bootlid Moulding ✕			\$ 85.00	
	Bootlid i40 Emblem ✕			\$ 41.00	
	Bootlid Lower Garnish ✕			\$ 398.00	
	Rear Bumper ✓			\$ 603.60	
	Rear Bumper Reinforcement ?			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH)?		\$ 180.00	\$ 360.00	
	Rear Bumper Side Bracket ?		\$ 49.00	\$ 98.00	
	Rear Bumper Clips ✓			\$ 22.00	
	Rear Bumper Sponge ?			\$ 143.40	
	Rear Bumper Under Cover ✓			\$ 225.00	
	SUB TOTAL			\$ 4,399.55	
	LESS 20%			\$ 879.91	
	DISCOUNTED TOTAL			\$ 3,519.64	
	Boot Lid City Cab Logo & Tel No. Sticker ✕			\$ 30.00	Nett
	Rear Bumper Reverse Sensor ✕			\$ 135.70	Nett
	Rear Bumper Rubber Mat ✓			\$ 50.00	Nett
	Rear Bumper Advertisement Logo ✓			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH) ✓		\$ 100.00	\$ 200.00	Nett
				\$ 465.70	
	Labour Charge				
	Panel Beating			\$ 850.00	200
	Spray Painting Charge			\$ 500.00	200
	Wiring Charge			\$ 50.00	X
	Tuff Kote			\$ 50.00	X
	Remove/Refix Reverse Sensor			\$ 120.00	3
	TOTAL LABOUR			\$ 1,570.00	
	ESTIMATE TOTAL			\$ 5,555.34	
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be surveyed and is subject to final approval from insurance Company

1/Calvin Uthay

18/6/18 1440hrs

2 Pgs P/P

Before Paint photo

Service Request Details

Claim

S8M00KYQ

Reference

None 

Kahn-

Loss Date

June 15, 2018

Request Date

June 18, 2018

Due Date

June 25, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

SHC7213X

Make

TPVD HYUNDAI

Model

140

Service Address

...

Primary Contact/Insured

CHIN KEK KHIONG FREDDIE
26 TREVOSE CRESCENT, 298041, Singapore

freddiechinkk@gmail.com

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions
INSD GIA NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305176024

Date : 20/06/18

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHC7213X

Date of Accident : 15-Jun-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA --- SLD1990Y

2. The finalized amount shall be:

(a) Spare Parts after List discount \$730.48

(b) Labour Charges \$680.00

Total for Part-By-Part Repair Cost \$1,410.48

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature 

Name : KALVIN

Date : 20/6/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	-----			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305176024
REGN NO : SHC7213X
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 14.07.2016
DATE/TIME IN : 16.06.2018 09:45
ACCIDENT DATE : 15.06.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G	REAR BUMPER	1	603.60	20.00	482.88
0002 04-01-0101-0111-G	REAR BUMPER CLIPS	10	22.00	20.00	17.60
0003 04-01-0103-0738-G	REAR BUMPER UNDER COVER	1	225.00	20.00	180.00
0004 04-01-0103-1150-A	REAR BUMPER MAT	1	50.00		50.00

SUB-TOTAL : 730.48

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	200.00
0002 L	R/I REVERSE SENSOR	30.00
0003 20-05	Rear Bumper Adv.Sticker	50.00
0004 20-05	Rear Fender Adv.Sticker RH/LH	200.00

SUB-TOTAL : 680.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 19.06.2018

Time: 17:13:28

REPAIR ESTIMATE

Page: 2

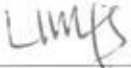
COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305176024
REGN NO : SHC7213X
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 14.07.2016
DATE/TIME IN : 16.06.2018 09:45
ACCIDENT DATE : 15.06.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 1,410.48


MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

CITY CAB PTE LTD
REPAIR ESTIMATE*

AXA-cp/p)

TS

VEHICLE NO : SHC 7213X

DATE 18/6/2018

MAKE :

MODEL : HYUNDAI i40

1100

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid <i>X sec</i>			\$ 1,681.40
	Boot Lid Lock Upper <i>X sec</i>			\$ 137.90
	Boot Lid Lock Lower <i>X sec</i>			\$ 31.70
	Boot Lid 'H' Emblem <i>X "</i>			\$ 27.20
	Boot Lid CRDI Plate <i>X "</i>			\$ 41.00
	Bootlid Moulding <i>X sec</i>			\$ 85.00
	Bootlid i40 Emblem <i>X "</i>			\$ 41.00
	Bootlid Lower Garnish <i>X sec</i>			\$ 398.00
	Rear Bumper <i>Ref</i>			\$ 603.60
	Rear Bumper Reinforcement <i>X sec</i>			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) <i>X sec</i>		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket <i>X sec</i>		\$ 49.00	\$ 98.00
	Rear Bumper Clips <i>sec</i>			\$ 22.00
	Rear Bumper Sponge <i>X sec</i>			\$ 143.40
	Rear Bumper Under Cover <i>Ref</i>			\$ 225.00
	SUB TOTAL			\$ 4,399.55
	LESS 20%			\$ 879.91
	DISCOUNTED TOTAL			\$ 3,519.64
	Boot Lid City Cab Logo & Tel No. Sticker <i>X "</i>			\$ 30.00 Nett
	Rear Bumper Reverse Sensor <i>X sec</i>			\$ 135.70 Nett
	Rear Bumper Rubber Mat <i>sec</i>			\$ 50.00 Nett
	Rear Bumper Advertisement Logo <i>sec</i>			\$ 50.00 Nett
	Rear Fender Advertisement Logo (LH/RH) <i>sec</i>			\$ 200.00 Nett
				\$ 465.70
	Labour Charge			
	Panel Beating			\$ 850.00 <i>200</i>
	Spray Painting Charge			\$ 500.00 <i>200</i>
	Wiring Charge			\$ 50.00 <i>X "</i>
	Tuff Kote			\$ 50.00 <i>X "</i>
	Remove/Refix Reverse Sensor			\$ 120.00 <i>30</i>
	TOTAL LABOUR			\$ 1,570.00
	ESTIMATE TOTAL			\$ 5,555.34
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

LKK Auto Cons. Parts hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Kahin

18/6/18 1440hrs
2 Pys
P/P
Before Paint photo



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 JUNE 2018

**CHIN KEK KHIONG FREDDIE
26 TREVOSE CRESCENT
Singapore 298041**

Dear Sir,

**OUR REF : CC4/ASM18011101/K1pb3
YOUR REF : SLD 1990Y**

**ACCIDENT INVOLVING SLD 1990Y & SHC 7213X ALONG SELEGIE ROAD TO
SERANGOON ROAD LAMP POST NO.10 ON 15/06/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to chewht@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Thursday, 28 June 2018 4:47 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: New message for service request 52125, vehicle number SHC7213X

<< Re:LIAB CLEAR

Type

 Question

Message

PLS PROCEED FOR DS QUANTUM NOT EXCEEDI

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Thursday, 28 June 2018 4:44 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 52125, vehicle number SHC7213X

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg [mailto:kianchuan.chan@axa.com.sg]
Sent: Thursday, 28 June, 2018 4:30 PM
To: admin-d@lkkauto.com
Subject: New message for service request 52125, vehicle number SHC7213X

AXA Insurance has sent you a message for claim number S8M00KYQ.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

<< <SEEK MANDATE> - S8M00KYO [ACCIDENT INVOLVING SLD 1990Y(OI) & SHC 7213X(TP) ON 15/06/2018]

Type

🔔 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle and aware NCD issue. We seek your mandate up to \$2,116.18(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 18 Aug 2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBEAVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18.08.2018

Survey Details:

Date of loss	15.06.2018
Date of appointment	18.06.2018
Date of survey	18.06.2018
Location of survey	CDGE LOYANG

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHC 7213X
Make and Model	HYUNDAI I40
Date of registration	14.07.2016
Excess	NIL
Market Value	
Parf/COE Rebate	
Nett Loss	

Repair details:

Initial Estimate	\$ 5,555.35
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 980.48
Check items (estimate)	NIL
Labour	\$ 430.00
Supplementary	NIL
Total	\$ 1,410.48
Lump Sum(if applicable)	NIL

Number of days for repair	<u>2</u>
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 18.08.2018

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 1,509.21	
Loss of use	NIL	
Loss of rental	\$ 424.48	(3.5days x \$121.28)
Loss of income	\$ 175.00	(3.5days x \$50.00)
LTA/GIA search fees	\$ 7.49	
Others	NIL	
Proposed Total	\$ 2,116.18	

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Monday, 20 August 2018 9:40 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 52125, vehicle number SHC7213X

Re:<SEEK MANDATE> - S8M00KYQ [ACCIDENT INVOLVING
SLD 1990Y(OI) & SHC 7213X(TP) ON 15/06/2018]

Type

 Information

Message

PLS PROCEED QUANTUM AS PROPOSED.

Reply

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)
Sent: Monday, 20 August 2018 7:59 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 52125, vehicle number SHC7213X

BEST REGARDS,
G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg [mailto:kianchuan.chan@axa.com.sg]
Sent: Saturday, 18 August 2018 9:39 PM
To: admin-d@lkkauto.com
Subject: New message for service request 52125, vehicle number SHC7213X

AXA Insurance has sent you a message for claim number S8M00KYQ.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.
<https://www.avg.com>



Re:<SEEK MANDATE> - S8M00KYQ [ACCIDENT INVOLVING SLD 1990Y(OI) & SHC 7213X(TP) ON 15/06/2018]

Type

 Information

Message

PLS PROCEED QUANTUM AS PROPOSED.

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 21 August 2018 8:39 AM
To: 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'
Subject: Your Ref: CC18060448/ SHC7213X/ WT(st) *Our Ref: CC4/ASM18011101/K1pb3
[ACCIDENT INVOLVING SLD 1990Y(AXA) & SHC 7213X ON 15/06/2018]

Your Ref: **CC18060448/ SHC7213X/ WT(st)**
Our Ref: CC4/ASM18011101/K1pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLD 1990Y(AXA) & SHC 7213X ON 15/06/2018

We refer to the above matter.

We propose settlement at a global sum **\$2,030.00(all-in).**

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Tuesday, 21 August 2018 9:07 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: CC4/ASM18011101/K1pb3 ACCIDENT INVOLVING SLD 1990Y(AXA) & SHC 7213 X ON 15/06/2018

Without Prejudice.

Dear Hsiao Tong

We are unable to accept your global sum of \$2,030.00.

Kindly settle this matter at \$2,116.18. (3.5 days). ✓

Please confirm settlement and forward your D.V. .

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 21 August 2018 8:39 AM
To: William Tan Thoo Seng; Catherine Koh Mui Gek
Subject: Your Ref: CC18060448/ SHC7213X/ WT(st) *Our Ref: CC4/ASM18011101/K1pb3 [ACCIDENT INVOLVING SLD 1990Y(AXA) & SHC 7213X ON 15/06/2018]

Your Ref: **CC18060448/ SHC7213X/ WT(st)**
Our Ref: CC4/ASM18011101/K1pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLD 1990Y(AXA) & SHC 7213X ON 15/06/2018

We refer to the above matter.

We propose settlement at a global sum **\$2,030.00(all-in).**

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLD 1990Y (Insd veh)	Model:	HYUNDAI
	SHC 7213X (TP veh)		I40 1.7 CRDI F/L AT ABS
Date of Accident:	15/06/2018		AIRBAG 4DR

Global Sum Settlement	:	☐ Yes	☒ No	
Repair Estimate	:	\$		5,944.21
Final Repair Cost	:	\$		1,509.21
Loss of Token Sum	:	\$		175.00
				3.5 days at \$50.00 per day
Rental (if any)	:	\$		424.48
				3.5 days
LTA / GIA Search Fee	:	\$		7.49

Others: : \$

	:	\$	
Final Settlement Sum	:	\$	2,116.18

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$ 2,116.18

NUR SHAQILAH BTE ABDOL
WAHAB

19/09/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

<< Service Request Details

Claim	S8M30KYQ			
Reference				
CC4/ASM1801101/K1pa3s2	Loss Date			
June 15, 2018	Request Date			
June 18, 2018	Due Date			
June 18, 2019	Vendor Name			
LKK AUTO CONSULTANTS PTE LTD (TP)	Type of Loss			
Third Party Vehicle Damage	Services			
Pending verification - Direct Settlement				
Additional Instructions				
INSD GIA NOT REPORTED				
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merimen	

Actions

Next Step

Finish the work

Complete Work

More

Document Type

Document SubType

Upload Documents

Vehicle Information

Incident Vehicle Registration #

SHC7213X

Make

Service Address

TPVD HYUNDAI

Model

140

Primary Contact/Insured

CHIN KEK KHONG FREDDIE

26 TREVOSE CRESCENT, 298041, Singapore

freddiechinnk@gmail.com

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

<< Service Request Details

Claim	S8M00KYQ			Add		
Reference						
CC4/ASM18011101/K1pt3s2		Loss Date				
June 15, 2018		Request Date				
June 18, 2018		Due Date				
June 18, 2019		Vendor Name				
LKK AUTO CONSULTANTS PTE LTD (TP)		Type of Loss				
Third Party Vehicle Damage		Services				
Pending verification - Direct Settlement						
Additional Instructions						
INSD GIA NOT REPORTED						
CREATED USER	VERSION DATE	ESTIMATED AMOUNT	APPROVED AMOUNT	STATUS	SHARE	CLONE
Claim Handler						
CHAN Kian Chuan						
6568804269						
kianchuan.chan@axa.com.sg						
Messages	Invoices	History	Documents	Assessment	Metrics	Notes

Actions

Next Step

Finish the work

Completed Work

More

Vehicle Information

Incident Vehicle

Registration #

SHC7213X

Make

Model

TPVD HYUNDAI

140

Primary

Contact/Insured

CHIN KEK KHONG FREDDIE

26 TREVOSE CRESCENT, 298041, Singapore

freddiechinnk@gmail.com



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Vehicle & Driver Details

Vehicle Registration#

SHC7213X



mm/dd/yyyy

Registration State

SINGAPORE



07/14/2016

Mileage

392587

1

Age of Vehicle

CATEGORY

POLICY
INFORMATION

ASSESSMENT INFORMATION

Manufacturing
Year

2016

CATEGORY

FNOL INFORMATION

POST SURVEY
INFORMATION

Make

TPVD HYUNDAI

HYUNDAI

Driver Name

LEONG HOONG KEE

Model

140

140 1.7 CRDI F/L AT ABS AIR

Date of Birth

May 25, 1951



mm/dd/yyyy

Type

140

140 1.7 CRDI F/L AT ABS AIR

67

Age

Type of Paint

140

140 1.7 CRDI F/L AT ABS AIR

Occupation

Unknown

Type of Paint

140

140 1.7 CRDI F/L AT ABS AIR

Education
Qualification

Other

Chassis No

KMHLB41UMGU092421

Engine No

D4FDGU661315

Driving
Experience

0

Driver
License #

Engine Capacity

1685 cc

Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Detailed Assessment

Condition of Vehicle at time of survey

Inspection Date *06/18/2018

General conditionGood

Total Loss

YesNo

Steering (Serviceable)YesNo

Towing Charges0

Footbrake (Serviceable)YesNo

Voluntary Excess0

Handbrake (Serviceable)YesNo

Compulsory Excess0

Engine ModificationYesNo

Young/Inexperienced/Unlicensed Driver Excess0

Pre-accident conditionGood

Other Excess

Tyre Condition

Age of Tyres

Spare wheel

Front Tyre Size205/60R16

Rear Tyre Size205/60R16

Front left sideCAMPEON 7mm

Rear left sideCAMPEON 7mm

Front right sideCAMPEON 7mm

Rear right sideCAMPEON 7mm

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details				Vehicle & Driver Details		Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary		Parts	
Auto		Approve		Discard		Submit All											
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPRJ BTTR%	DISC OUNT%	SALV AGE%	PART PRCE(NET)	ACTION (PARTS)	REMOVE		
	1	1			BOOT LID			Serviceable	0		20		0	Reviewing			
	2	1			BOOT LID LOCK UPPER			Serviceable	0		20		0	Reviewing			
	3	1			BOOT LID LOCK LOWER			Serviceable	0		20		0	Reviewing			
	4	1			BOOT LID "H" EMBLEM			Serviceable	0		20		0	Reviewing			
	5	1			BOOT LID CROD PLATE			Serviceable	0		20		0	Reviewing			
	6	1			BOOTLID MOULDING			Serviceable	0		20		0	Reviewing			
	7	1			BOOTLID 140 EMBLEM			Serviceable	0		20		0	Reviewing			
	8	1			BOOTLID LOWER GARNISH			Serviceable	0		20		0	Reviewing			
	9	1			REAR BUMPER			Deformed	603.6		20		482.88	Reviewing			
	10	1			REAR BUMPER REINFORCEMENT			Serviceable	0		20		0	Reviewing			
	11	2			REAR BUMPER REINFORCEMENT BRACKET (LHRH)			Serviceable	0		20		0	Reviewing			
	12	2			REAR BUMPER SIDE BRACKET			Serviceable	0		20		0	Reviewing			

SERVICE REQUESTSMESSAGESCLAIMS

<< Assessment Details

General & Workshop DetailsVehicle & Driver Details

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Add

Approve

Deny

Submit All

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR	Reviewing		2	
	2	BOOT LID CITY CAB LOGO & TEL NO. STICKER	Reviewing	0	NOT NECESSARY	
	3	REAR BUMPER REVERSE SENSOR	Reviewing	0	SERVICEABLE	
	4	REAR BUMPER RUBBER MAT	Reviewing	50	NECESSARY	
	5	REAR BUMPER ADVERTISEMENT LOGO	Reviewing	50	NECESSARY	
	6	REAR FENDER ADVERTISEMENT LOGO (LH/RH)	Reviewing	200	NECESSARY	

SERVICE REQUESTS MESSAGES CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Claim Amount \$1,410.48

Claim Amount \$1,410.48

CATEGORY ESTIMATE REVISED AMOUNT

Spare Parts \$680.48 \$680.48

Labour \$430.00 \$430.00

Miscellaneous \$300.00 \$300.00

Submit for Review