Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Monday, 24 September, 2018 10:07 AM

To:

Claims Dept of CTI; Admin A

Cc:

Catherine Thia: Alfred Toh: Hsiao Tong (LKKAuto); KKLau; Vic (LKKAuto)

Subject:

RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJQ2272K (OI : CTI - SNM18D02990C02/2) and SHC1660C (TP : LKK REF - CC3/CT118011098/K1ha3)

on 14/06/2018

Dear Alfred.

We refer to your below email.

Please be informed that we had settled the matter with TP at a global sum of \$3,400.00 (all in).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Thursday, 13 September, 2018 5:49 PM

To: Vic (LKKAuto); Admin A

Cc: Catherine Thia; Alfred Toh; Hsiao Tong (LKKAuto); KKLau

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJQ2272K (OI: CTI - SNM18D02990C02/2)

and SHC1660C (TP: LKK REF - CC3/CTI18011098/K1ha3) on 14/06/2018

LKK REF - CC3/CTI18011098/K1ha3 CTI REF - SNM18D02990C02/2 (SJQ2272K)

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,403.27.

We await your payment advice to enable Catherine to act accordingly.

Vic (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent:

Thursday, 13 September, 2018 5:49 PM

To:

Vic (LKKAuto); Admin A

Cc:

Catherine Thia; Alfred Toh; Hsiao Tong (LKKAuto); KKLau

Subject:

RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJQ2272K (OI: CTI - SNM18D02990C02/2) and SHC1660C (TP : LKK REF - CC3/CTI18011098/K1ha3)

on 14/06/2018

LKK REF - CC3/CTI18011098/K1ha3

CTI REF - SNM18D02990C02/2 (SJQ2272K)

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,403.27.

We await your payment advice to enable Catherine to act accordingly.

Best Regards

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175 Email: claimsdept@sq.cntaiping.com alfred.toh@sg.cntaiping.com www.sg.cntaiping.com



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Thursday, September 13, 2018 4:21 PM To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJQ2272K (OI : CTI - SNM18D02990C02) and SHC1660C (TP : LKK REF - CC3/CTI18011098/K1ha3) on 14/06/2018

CTI REF - SNM18D02990C02 LKK REF - CC3/CTi18011098/K1ha3

Dear Alfred,

ACCIDENT INVOLVING VEHICLES SJQ 2272K (OI) AND SHC 1660C (TP) ON 14/06/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured PIC Ms Margaret and she was informed of the TP claim and liability issues on 29/06/2018 and agreed to settle the matter. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer COMFORTDELGRO ENGINEERING PTE LTD is as follows:

			REVISED - TO OFFER
S	5,222.18	\$	2,518.78
Ś	752.40	\$	627.00 (\$125.40 x 5 days
\$		\$	250.00 (\$50 x 5 days)
\$		\$	7.49
S	31,10121	\$	3,403.27
	\$ \$ \$ \$	A STATE OF THE STA	\$ 5,222.18 \$ \$ 752.40 \$ \$ 480.00 \$ \$ 7.49 \$

Breakdown of days is as follows:

Recommended Days		3 days
Weekends / Downtime		2 days
Weekends/ bowkine	TOTAL	5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Lucas Lee < lucas.lee@sg.cntaiping.com> Sent: Wednesday, 27 June, 2018 1:17 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJQ2272K (OI : CTI - SNM18D02990C02) and SHC1660C (TP : LKK

REF - CC3/CTI18011098/K1ha3) on 14/06/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Alfred Toh

Lucas Lee Claims Department (Motor) China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Direct (65) 6389 6181 Fax (65) 6222 7175/6224 7478 Email: lucas.lee@sg.cntaiping.com Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 22 June, 2018 10:22 AM

To: Claims Dept of CTI

Cc: Sharon Han; Angie Foo; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SJQ2272K (OI : CTI - TBA) and SHC1660C (TP : LKK REF -

CC3/CTI18011098/K1ha3) on 14/06/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 1660C at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- · TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref

T 0618 / SHC1660C /WT(st)

Your Ref:

Date

29-Jun-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Fir Singapore 508969

ComfortDeiGra Engineering Pta Ltd

Milinia +65 6383 6280 Facsimilis +65 d280 9755

(www.cdga.com.ag

Workshops

Braddell

Singapore 579701

Sin Ming

383 Six Ming Drive Singapore 575717 Pandan

Senoko

Sungel Kedut 7 Sungel Kadut Way Singapore 725791

CHINA INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC1660C YOUR INSURED SJQ2272K

14.06.18 AND OTHER ON

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor SHC1660C which was involved in the captioned accident with your insured Vehicle No: vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJQ2272K we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,518.78
2	6 days Loss of Rental @ \$ 125.40 per day	\$	752.40
3	Survey Report Fees (Surveyed by M/s LKK)	\$	1.0
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	721
6	Towing / Medical / Transporation Fees	\$	-
	Sub Total	: \$	3,278.67

HIRER'S CLAIM

b)

days Loss of Income @ \$ 80.00 per days 480.00 \$ Total Claims: \$ 3,758.67

We enclose herewith the following documents to support the claims: -

Original repair bill and photocopies of photographs:

SJQ2272K

c) GIA / Police report/s of :

LTA search slip/s of :

SHC1660C

d) Letter of authority from owner / hirer / operator

() Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance

(X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Amender of







pcs.





51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/CTI18011098/K1ha3

29 JUNE 2018

MULTRON SYSTEMS PTE LTD
217 KALLANG BAHRU
MULTRON BUILDING
SINGAPORE 339347
ATTN: THE MANAGEMENT / MS MARGARET

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SJQ 2272K AND SHC 1660C ON 14/06/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh

DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept) juayyh@multron.com (Email)

Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Friday, 29 June, 2018 2:50 PM

To:

juayyh@multron.com

Cc:

Admin A; Vic (LKKAuto)

Subject:

Your Ref: SJQ 2272K_ACCIDENT INVOLVING SJQ 2272K AND SHC 1660C ON

14/06/2018



Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/CTI18011098/K1ha3

29 JUNE 2018

MULTRON SYSTEMS PTE LTD

By Post and By Email

217 KALLANG BAHRU MULTRON BUILDING SINGAPORE 339347

ATTN: THE MANAGEMENT / MS MARGARET

Dear Sir/Madam,

ACCIDENT INVOLVING SJQ 2272K AND SHC 1660C ON 14/06/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHC1660C , SJQ2272K

ALONG

MOULMIEN RD X BALESTIER RD

ON 14-Jun-18 12:45

I / We

HENG JEE MIN

(Hirer) NRIC No.: S1115993A

and/or

(Relief) NRIC No .:

Taxi Number

SHC1660C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

14-Jun-2018

Name of Hirer

HENG JEE MIN

Hirer NRIC

S1115993A

Signature:

Address

48 STRATHMORE AVENUE #38-229

140048

Contact No.

97665355

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3028001801 Claim No :SNM18D02990C02/2(SJQ2272K)

Claimant : COMPORT TRANSPORTATION PTE LTD

Amount : 5\$3,400.00

SINGAPORE DOLLARS THREE THOUSAND FOUR HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 1660C Insured Vehicle No. : SJQ 2272K

Date of Loss

: 14/06/2018

Place of Accident

: MOULMEIN ROAD TOWARDS BALESTIER ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: MULTRON SYSTEMS PTE LTD

Driver Name

: JUAY YEW HAI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum S\$ 3,400.00

CLANG DEPARTMENT

COMPORTBELSING ENGINEERING FTE ETB.

SELCYANG DRIVE

Claimant Name: SWCAPORE SMASS NRIC No :

ignature :

_ Date

Please forward your cheque made payable to COMPORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only All personal injuries and damages brising therefrom are excluded from the ambit and application of this document."

COMFORTDELGRO ENGINEERING

A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

8010012

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Brandel Road Singuistics 579701 Maintine + 65 6383 6280 Faculties + 65 6280 9733

Workshoos

59 Luyeng Drive Singapore 506000 383 Sin Ming Drive Singapore 575717 45 Penden Fond Singapore 606296 24 Sensor Lines Singapore 758154 7 Sunger Radut Voly Singapore 728797 501 Yukun Indebted Fork A Singapore 7087

320 Ubi Fixed 3 Singapore 408649 COMPANY REG. NO.: 199506048W

CHINA TAIPING INSURANCE CO(S) PTE L SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

Description: 3P 14.06.2018

VICILIE NO SBC1660C

1NV. NO/DATE 91380318 27.06.2018

Page:

MAKE TOYOTA

JOB NO. 305175527

MODRI, PRIUS HYERID (G4)

ODOMETER READING

DATE OF REG 10.08.2017

DATE/TIME IN 14.06.2018 13:35

CHASSIS CODE JUDEBSPUBD3563259

S/No	Part No.		Qty	Unit Price	Wisc	Net
PART	REQUISITION					
0001	04-01-0302-2282	PRIG4 COVER KKAR HUMPER		458.60	25.00	343.95
0002	04-01-0302-2965	PRIG4 FILLER-REAR BEMPER	3.	148.41	25.00	111.31
0003	04-01-0302-2287	PRIG4 (BUARD-REAR PLIMPER C	1	552.30	25.00	414.22
0004	09-01-0302-2005	PRIG4 REVERSE SKNSOR ASSY	1	135.70	0.00	135.70
0005	04-01-0302-0795	PRIG4 LENS AND BODY REAR	1	548.40	25,00	411.30
0006	04-01-0302-2267	PRIVE BUMPER PIECE	1.0	2,20	25.00	16,50
0007	04-01-0302-2286	PRIG4 COVER REAR HUMPER-T	Ť	14.70	25,00	11.02
			SUB-TOTAL	1	1,44	14.00

JOB NATURE

0001

REAR HUMPER MAT

50.00

50.00

ComfortDelGro Engineering Pte Ltd A member of COMPORIDELCILO

Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91380318	2,518.78	Y

Kindly note that no receipt shall be issued unless requested.



A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

Mantine + 85 6363 6350 Facebook + 65 6260 6750

Workshops

58 Loyang Dilive Singapore 508199 34 Sensiro Loop Singapore 758159 363 Sin Ming Drive Singapore 575117 7 Sungici Katul Way Singapore 758797 45 Penden Road Singapore 578298 901 Value Includes Park A Singapore 76873. 300 Uto Road 3 Singapore 408640

> COMPANY RRG. NO.: 199506048W Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTE L SPRINGLEAF TOWER

ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

SHC1.660C

TWV. NO/DATK 91380318 27.06.2018

MAKK ATOYOT! JOB NO. 305175527

MODEL

PRIUS HYBRID(G4)

ODOMICTICS READING

DATE OF REG 10.08.2017

DATK/TIME IN 14.06,2018 13:35

CHASSIS CODE JTDKB3FU803563259

S/No	Part No.		Oty Unit Price	a RDisc Net	
0002	Ĺ	PANEL BEATING	400,00	400.00	
0003	23-502	SPRAYPAINT ON AFFECTED ARKA	400.00	400.00	
0004	17-01	CHECK ALL LIGHTING	30.00	30.00	
0005	20-22	REMOVE/REFIX REVERSE SENSOR	30.00	30.00	
		SU	H-TOTAL :	910.00	

Items total Add GST 8 Invoice amount

7,000 %

164.78

2,354,00

2,518.78

Issued by

: KATHERINETAN 27.06.2018 08:41:25

Repair type Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORIDELGRO.

Head Office: 205 Braddell Road Singapore 579701

AC	COUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
	8010012	91380318	2,518.78	
)		1	

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT18060424

Date: 26 June 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

14/06/2018 @ 12:45 hrs

ALONG

MOULMIEN RD X BALESTIER RD

INVOLVING

SJQ2272K

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC1660C (the "Taxi"). The Taxi was hired to HENG JEE MIN IC NO S1115993A a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	SHC 1860C		MILEAGE	HOURS OPEF	HOURS OPERATED (TIME)	DATE	MAME OF DRIV
DATE	NAME OF DRIVER	MILEAGE READING	(KM)	FHOM	OT	1	
21/20/51	VN CHUP		242	530/10	₹.		
12/mk/10	MINISTERIES		244	5448	1336		
13/00/18	V N CHUA		174	5.30 pm			
14/06/18	TH MENG	1	4=	930			
14/6/18	Anondant -	2	Byand		}		
81/2/61	Rosain	HEND TEE MUN	Y		0011		
0112	1 1 1 1 1 1						

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SJQ2272K 14 Jun 2018 / 12:45:00 Successful

C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK