

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 24 September, 2018 10:07 AM
To: Claims Dept of CTI; Admin A
Cc: Catherine Thia; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJQ2272K (OI : CTI - SNM18D02990C02/2) and SHC1660C (TP : LKK REF - CC3/CTI18011098/K1ha3) on 14/06/2018

Dear Alfred,

We refer to your below email.

Please be informed that we had settled the matter with TP at a global sum of \$3,400.00 (all in).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Thursday, 13 September, 2018 5:49 PM

To: Vic (LKKAUTO); Admin A

Cc: Catherine Thia; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJQ2272K (OI : CTI - SNM18D02990C02/2) and SHC1660C (TP : LKK REF - CC3/CTI18011098/K1ha3) on 14/06/2018

LKK REF - CC3/CTI18011098/K1ha3

CTI REF - SNM18D02990C02/2 (SJQ2272K)

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,403.27.

We await your payment advice to enable Catherine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, September 13, 2018 4:21 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJQ2272K (OI : CTI - SNM18D02990C02) and SHC1660C (TP : LKK REF - CC3/CTI18011098/K1ha3) on 14/06/2018

CTI REF – SNM18D02990C02

LKK REF – CC3/CTI18011098/K1ha3

Dear Alfred,

ACCIDENT INVOLVING VEHICLES SJQ 2272K (OI) AND SHC 1660C (TP) ON 14/06/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured PIC Ms Margaret and she was informed of the TP claim and liability issues on 29/06/2018 and agreed to settle the matter. A letter was sent out to the Insured to inform about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 5,222.18	\$ 2,518.78
Loss of Rental (\$125.40 x 6 days)	\$ 752.40	\$ 627.00 (\$125.40 x 5 days)
Loss of Income (\$80 x 6 days)	\$ 480.00	\$ 250.00 (\$50 x 5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 6,462.07	\$ 3,403.27

Breakdown of days is as follows:

Recommended Days	3 days
Weekends / Downtime	2 days
TOTAL	5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Wednesday, 27 June, 2018 1:17 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJQ2272K (OI : CTI - SNM18D02990C02) and SHC1660C (TP : LKK REF - CC3/CTI18011098/K1ha3) on 14/06/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Alfred Toh

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 22 June, 2018 10:22 AM

To: Claims Dept of CTI

Cc: Sharon Han; Angie Foo; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SJQ2272K (OI : CTI - TBA) and SHC1660C (TP : LKK REF - CC3/CTI18011098/K1ha3) on 14/06/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 1660C at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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