

Vic (LKKAUTO)

From: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Sent: Friday, 14 December, 2018 3:03 PM
To: Vivian Lau (LKKAUTO)
Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: 4827113283SG003, Our Ref: CC4/LCR18011081/Dwa3, Accident involving Vehicle SLT 6472J & SLK 6352M on 10/07/2018

Vivian

To reject first as TP sketch diagram mentioned he was cutting into the OI path of travel.

Wilson Tan AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Wednesday, December 12, 2018 11:20 AM
To: Tan, Wilson-KL
Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: 4827113283SG, Our Ref: CC4/LCR18011081/Dwa3, Accident involving Vehicle SLT 6472J & SLK 6352M on 10/07/2018

Dear Wilson,

We refer to the email below.

We had check with TP repairer, they do not have any video or evidence.

Based on the accident report and accident scenario, is conflicting versions. We will propose 50%

Kindly advice on your view/opinion/instruction for this claim

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 27 November, 2018 3:03 PM

To: 'Tan, Wilson-KL' <Wilson-KL.Tan@aig.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 4827113283SG, Our Ref: CC4/LCR18011081/Dwa3, Accident involving Vehicle SLT 6472J & SLK 6352M on 10/07/2018

Dear Wilson,

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Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Monday, 22 October, 2018 4:08 PM

To: 'Tan, Wilson-KL' <Wilson-KL.Tan@aig.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 4827113283SG, Our Ref: CC4/LCR18011081/Dwa3, Accident involving Vehicle SLT 6472J & SLK 6352M on 10/07/2018

Dear Wilson,

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Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 7 August, 2018 12:02 PM

To: 'Tan, Wilson-KL' <Wilson-KL.Tan@aig.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 4827113283SG, Our Ref: CC4/LCR18011081/Dwa3, Accident involving Vehicle SLT 6472J & SLK 6352M on 10/07/2018

Dear Wilson,

We refer to the email below.

We had check with TP repairer, they do not have any video or evidence.

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Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Wilson-KL [<mailto:Wilson-KL.Tan@aig.com>]

Sent: Tuesday, 7 August, 2018 11:57 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Your ref: 4827113283SG, Our Ref: CC4/LCR18011081/Dwa3, Accident involving Vehicle SLT 6472J & SLK 6352M on 10/07/2018

Hi

See attached

No video

Wilson Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

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From: Tan, Wilson-KL
Sent: Tuesday, August 07, 2018 10:58 AM
To: Vivian Lau (LKKAUTO)
Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: 4827113283SG, Our Ref: CC4/LCR18011081/Dwa3, Accident involving Vehicle SLT 6472J & SLK 6352M on 10/07/2018

Hi

Let me check with the reporting center whether there is video footage or not

From the accident report made by lcr driver, mentioned no video footage

Wilson Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: Monday, August 06, 2018 11:27 AM

To: Tan, Wilson-KL

Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)

Subject: RE: Your ref: 4827113283SG, Our Ref: CC4/LCR18011081/Dwa3, Accident involving Vehicle SLT 6472J & SLK 6352M on 10/07/2018

Your ref: 4827113283SG

Our Ref: CC4/LCR18011081/Dwa3

Dear Wilson

Accident involving Vehicle SLT 6472J & SLK 6352M on 10/07/2018

We refer to the above matter.

Based on the accident report and accident scenario, is conflicting versions.

Kindly advise if there is any video footage (stated in GIA report) submitted by OI/OID to your good office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAUTO)

Sent: Monday, 23 July, 2018 3:06 PM

To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Cc: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Your ref: 4827113283SG, Our Ref: CC4/LCR18011081/Dwa3, Accident involving Vehicle SLT 6472J & SLK 6352M on 10/07/2018

Your ref: 4827113283SG

Our Ref: CC4/LCR18011081/Dwa3

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