

ASS. REC BY: Adriana King

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____ of _____

Insured _____

Policy No _____

Claims No. **396123568759**

Suit Insured: _____ Excess: **\$000**

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

NIS	OIS

Bal. or Market Value _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: **14/8/18** days Res: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: **SKJ73544** Yr Regn: **2013, May**

Type: **M.Car** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: **Audi A6 Avant** cc **1984**

Colour: **Silver** A/C: Insured / Std / NI / NA

Sp. Reading: **26032** T/Radio: Insured / Std / NI / NA

Eng/No: _____

CrNo: **W1AUZZ24GSDN121283**

Gen. Cond: **Good** / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or _____

Brake: In order / Jammed / Leaked / Burnt or _____

Modf: Nil / SiRim / **STD A/Rim** or _____

Tyre Size: F: **225/55R17**
R: **225/55R17**

BS / DUN / EXNOVA / GY / FS / LIZA / **MIC** / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front	Rear
R/Bal: 06 mm	R/Bal: 06 mm
L/Bal: 06 mm	L/Bal: 06 mm
D.O.A. _____	D.O.I. 20/05/18

Survey held at: **Promina**

Des. of Damages: Frt / Rear **O/S** / NIS / UIC / Rooftop or _____

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP continue. Convert to Allg OD
20/6/18	Revert thru meimen; Pending repair cost
21/6/18	Tony Revert they able to repair within \$23K. Revert thru meimen
21/6/18	Authorise repair. Mandate approve \$23K; Inform repairs \$20K (refer email)
19/9/18	Pending supp mandate
15/10/18	mandate approve
16/10/18	Confirm \$17,545.52 @ 14 day
	Red: \$14,508.48, 45%

Date/Time, File Pass to? Prel. Report

11 **typist** Final Report

Date/Time, File Return to? _____

Report Format: **OD**

Lump Sum / L.B.I: **(17,545.52)**

Days Of Repair: **1**

Resurvey No. of Trip: **-**

Add Fee: Site Insp (\$) Interview (\$) Tech Invs (\$) Weekend (\$)

Survey Fee: **200**

Transportation: _____

Phone: _____

Others: **10**

TOTAL: **210**

RECEIVED 12 NOV 2018

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tr, Tinesh

Date: 20 Jun 2018

Preliminary Advice

Vehicle No	: SKJ7354A	Accident Date	: 21/05/2018
Make	: AUDI A6	Policy No.	:
Assignment Date	: 19/06/2018	Excess	: S\$0.00
Date of Inspection	: 30/05/2018	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	31,415.00
Revised Amount	:S\$	23,995.00
Check Items (Estimated)	:S\$	846.00
Total	:S\$	24,841.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	95,000.00
COE / PARF Rebate	:S\$	70,977.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,023.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Pending repair cost from repairer.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tr, Tinesh

Date: 21 Jun 2018

Preliminary Advice

Vehicle No	: SKJ7354A	Accident Date	: 21/05/2018
Make	: AUDI A6	Policy No.	:
Assignment Date	: 19/06/2018	Excess	: S\$800.00
Date of Inspection	: 30/05/2018	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	31,415.00
Revised Amount	:S\$	23,995.00
Check Items (Estimated)	:S\$	846.00
Total	:S\$	24,841.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
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COE / PARF Rebate	:S\$	70,977.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,023.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Repairer agree to repair the vehicle at repair cost not more than \$23,000.00.

Janice Lee (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, June 20, 2018 4:06 PM
To: Janice Lee (LKKAUTO)
Cc: SUR; claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKJ 7354 A

Dear Janice,

We will repair this car within limit \$23k.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Janice Lee (LKKAUTO) [mailto:JaniceLee@lkkauto.com]
Sent: Wednesday, 20 June, 2018 12:30 PM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SKJ 7354 A

Dear Tony,

Kindly advice whether the vehicle can be repair not more than \$23k ?

Thank you.

Best Regards,

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Thursday, June 21, 2018 5:52 PM
To: 'claims@premiumauto.com.sg'
Cc: SUR
Subject: SKJ 7354A OD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKJ 7354A (excess \$800/-)**. Please note that the **vehicle repair at repair cost not more than \$20k**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Janice Lee (LKKAuto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Thursday, June 21, 2018 4:52 PM
To: Janice Lee (LKKAuto)
Subject: RE: SKJ7354A/ OD / 3961235687SG - Repair limit

Hi Janice,

Ignore my previous email. Mandate approve.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]
Sent: Thursday, June 21, 2018 4:22 PM
To: Koh, Victor-CK
Subject: RE: SKJ7354A/ OD / 3961235687SG - Repair limit

Hi Victor,

Enclosed for your reference.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK [mailto:Victor-CK.Koh@aig.com]
Sent: Thursday, June 21, 2018 3:55 PM
To: SUR <sur@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: SKJ7354A/ OD / 3961235687SG - Repair limit

Hi,

Taking average on the highlighted vehicles, MV around \$89,000.00. Rebate at \$70,977.
Repair limit should be around \$18,000.00 rather than your advice \$24,000.00.
Kindly offer repairer repair limit not exceeding \$18,000.00 and advise if repairer is able to repair within the limit.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

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Janice Lee (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, June 21, 2018 4:28 PM
To: Janice Lee (LKKAUTO)
Cc: SUR; claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKJ 7354 A

Dear Janice,

We propose repair limit repair within \$20k

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Janice Lee (LKKAUTO) [mailto:JaniceLee@lkkauto.com]
Sent: Thursday, 21 June, 2018 4:03 PM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SKJ 7354 A

Dear Tony,

Kindly advice whether the vehicle can be repair not more than \$18k ?

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, June 20, 2018 4:06 PM

To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SKJ 7354 A

Dear Janice,

We will repair this car within limit \$23k.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]

Sent: Wednesday, 20 June, 2018 12:30 PM

To: Claims <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SKJ 7354 A

Dear Tony,

Kindly advice whether the vehicle can be repair not more than \$23k ?

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, June 19, 2018 1:55 PM

To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SKJ 7354 A

Dear all,

Please update me repair approval.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]

Sent: Wednesday, 13 June, 2018 9:37 AM

To: Claims <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SKJ 7354 A

Dear Catherine,

Kindly assist.

Thank you,

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, June 13, 2018 9:31 AM

To: SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SKJ 7354 A

Dear all,

Any update?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 8 June, 2018 7:22 PM

To: 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SKJ 7354 A

Dear all,

Kindly register OD claim above mention case. Attached document for your kind reference.

Adrian had survey this vehicle on 30/5/2018 for third party claim.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	7133B
Vehicle Details	
Vehicle No.:	SKJ7354A
Vehicle to be Exported:	Yes
Intended De-registration Date:	30 May 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 AVANT 2.0 TFSI MU
Primary Colour:	Silver
Manufacturing Year:	2013
Engine No.:	CDN331992
Chassis No.:	WAUZZZ4G5DN121783
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$40,966.00
Original Registration Date:	06 May 2013
First Registration Date:	06 May 2013
Transfer Count:	0
Actual ARF Paid:	\$35,966.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 May 2023
PARF Rebate Amount:	\$25,176.00
Intended COE Rebate Details	
COE Expiry Date:	05 May 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$92,901.00
COE Rebate Amount:	\$45,801.00
Total Rebate Amount:	\$70,977.00

The information contained herein is correct as at 30 May 2018

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2 vehicles | Search **A6 Avant 2.0A TFSI MU** | Advanced Search | Search | View All

Make | Model | Price | Depreciation | Reg Date | Eng Cap | Mileage | Veh Type | Status

Search Selection	A6 Avant 2.0A TFSI MU	Any	Any	Any	Any	Any	Any	Available
------------------	-----------------------	-----	-----	-----	-----	-----	-----	-----------

 **Audi A6 Avant 2.0A TFSI MU** **\$83,800** **\$14,780 /yr** **10-Jul-2012** **1,984 cc** **73,800 km** **Stationwagon** **Available**

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 **Audi A6 Avant 2.0A TFSI MU** **\$107,000** **\$14,800 /yr** **28-Feb-2014** **1,984 cc** **60,000 km** **Stationwagon** **Available**

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tr, Tinesh

Date: 19 Sep 2018

Preliminary Advice

Vehicle No	: SKJ7354A	Accident Date	: 21/05/2018
Make	: AUDI A6	Policy No.	:
Assignment Date	: 19/06/2018	Excess	: S\$800.00
Date of Inspection	: 30/05/2018	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,2054.00	(Include supplementary \$639.00)
Revised Amount	:S\$	17,545.52	(Include supplementary + check)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	17,545.52	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	95,000.00
COE / PARF Rebate	:S\$	70,977.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,023.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Print Received Message

This mail is associated with :

***SKJ7354A (3961235687SG)**

OD

May 21 2018 3:25PM

[SHUSUKE TSUKIOKA]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 15/10/2018 11:44 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$17545.52) - SKJ7354A - Claim Handler: Tr, Tinesh

Approved:17545.52.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/05/2018 18:01
Date Of Accident	21/05/2018 15:25
Exact Location Of Accident	AT THE END OF ORCHARD BLVD BEFORE GRANGE ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKJ7354A
Insured/Policyholder	
Name Of Registered Owner	SHUSUKE TSUKIOKA
NRIC No	S7287133B
Email Address	SHUSUKE.TSUKIOKA@TOTSA.COM
Mobile Phone No	(LOCAL) +65-96608992
Alternative Phone No	OFFICE-68494242

Vehicle Particulars

Manufacturer	AUDI
Model	A6 C7 AVANT 2.0 TFSI MU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	SHUSUKE TSUKIOKA
NRIC No	S7287133B
Date Of Birth	01/02/1972
Occupation	INDOOR
Date Of Driving Pass	17/08/2005
Driving Experience	12 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96608992
Fax Number	
Contact Number	OFFICE-68494242
Email Address	SHUSUKE.TSUKIOKA@TOTSA.COM

Address	91 GRANGE ROAD #02-03
Postcode	249613
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : MIORI TSUKIOKA GENDER: : FEMALE
Passenger 2	NAME: : KISHO TSUKIOKA GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

OUR CAR WAS IN ORCHARD BLVD CLOSE TO GRANGE ROAD TOWARD " GRANGE RESIDENCES " (91 GRANGE ROAD) AT LEFT LANE OF 3 LANES. THE LORRY CAME FROM MIDDLE LANE WITHOUT TURN SIGNAL TO LEFT UNTIL THE END. SLOWLY IT CAME VERY CLOSE TO OUR CAR AND HIT AND SCRATCHED IN RIGHT BACK SIDE FROM DOOR TO UPPER CAR TYRE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBD5883J
Vehicle Make/Model/Colour	WHITE/LORRY
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	96207126/82000497
Address	

Postcode

Insurance Company Name

LONPAC INSURANCE BHD

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

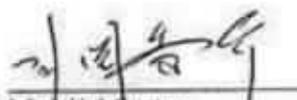
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:
21/05/2018
1600

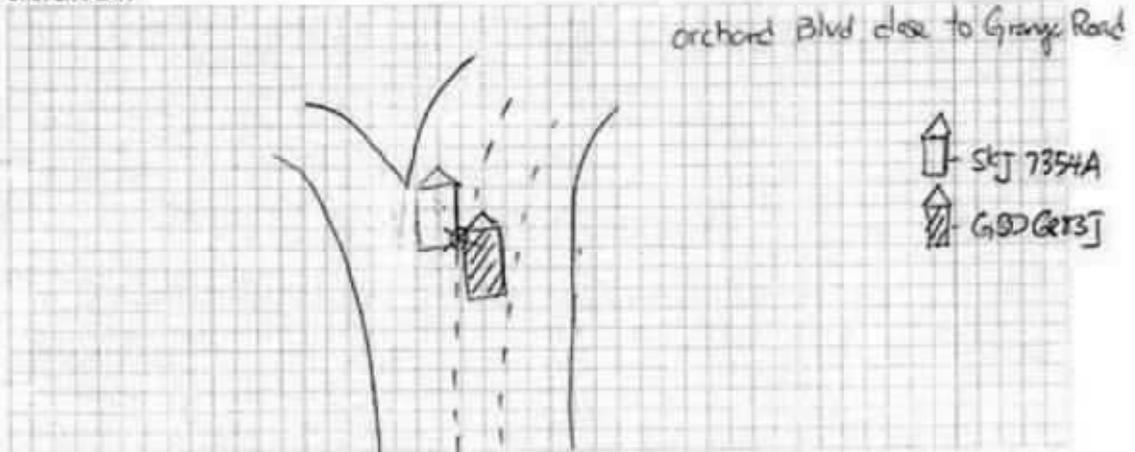
Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Wally Kwan
NRIC/IN No: G24871420



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Our car was in Orchard Blvd close to Grange Road
 Toward "Grange Residences" (91 Grange Road) left
 lane of 3 lanes. The Lorry came from middle
 lane without turn signal to left until the end
 slowly it came very close to our car and hit
 and scratched in right back side from door
 to upper car tyre.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]
 Policyholder's Signature

Date & Time:
 21/05/2018
 1600

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

[Signature]
 Reporting Centre Personnel's Signature
 Name: INDIRA KESAVA SINGH, hnp
 NRRC/FIN No.: G029797143X



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Shusuke Tsukioka
Period of Insurance : 05 May 2018 To 05 May 2019
Engine No. : CDN331992
Chassis No. : WAUZZZ4G5DN121783

Vehicle No. : SKJ7354A
Policy No. : 2100337068-05
Endorsement No. :
Issued Date : 23 Apr 2018

ABOUT THE COVER

Make/Model : AUDI A6 C7 AVANT 2.0 TFSI MU
Engine Capacity/Tonnage : 1,984.00 CC **Sum Insured** : Market Value **First Year of Registration** : 2013
Driver Restriction : NA **Off Peak Car** : No **Insuring with COE/PARF** : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
 - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Shusuke Tsukioka - \$800 (Own Damage), Mori Tsukioka - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 83662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159338

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

AIGMOBILEAPP

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7133B
Vehicle Details	
Vehicle No.:	SKJ7354A
Vehicle to be Exported:	No
Intended De-registration Date:	21 Jun 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 AVANT 2.0 TFSI MU
Primary Colour:	Silver
Manufacturing Year:	2013
Engine No.:	CDN331992
Chassis No.:	WAUZZZ4G5DN121783
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$40,966.00
Original Registration Date:	06 May 2013
First Registration Date:	06 May 2013
Transfer Count:	0
Actual ARF Paid:	\$35,966.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 May 2023
PARF Rebate Amount:	\$25,176.00
Intended COE Rebate Details	
COE Expiry Date:	05 May 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$92,901.00
COE Rebate Amount:	\$45,259.00
Total Rebate Amount:	\$70,435.00

The information contained herein is correct as at 21 Jun 2018

OK

Janice Lee (LKKAuto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Thursday, June 21, 2018 3:55 PM
To: SUR
Cc: Fong, Andy-SY
Subject: SKJ7354A/ OD / 3961235687SG - Repair limit
Attachments: SKJ7354A MV.pdf; SKJ7354A PARF_COE Rebate.pdf; SKJ7354A Adjuster Immediate Advice.pdf

Hi,

Taking average on the highlighted vehicles, MV around \$89,000.00. Rebate at \$70,977.
Repair limit should be around \$18,000.00 rather than your advice \$24,000.00.
Kindly offer repairer repair limit not exceeding \$18,000.00 and advise if repairer is able to repair within the limit.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

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- Environmental friendly or over done?

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a6

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Image	Name	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection									
	a6		Any	Any	2013	Any	Any	Any	Available
	Audi A6 2.0A TFSI MU		\$99,151	\$14,720 /yr	31-Oct-2013	1,984 cc	-	Luxury	Available
	Just Arrived! Fully Premium Auto Service History. Tip Top Condition Inside And Out. High Loan With High Trade In Available. Price Negotiable. Call Now Or Visit Our Showroom Today. Don't Miss!								
	Dosh Car								
	Posted: 21-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi								
	Audi A6 2.0A TFSI MU		\$96,800	\$14,140 /yr	20-Nov-2013	1,984 cc	71,500 km	Luxury	Available
	Probably One Of The Best Looking Luxury Sedan In Its Class! Where Space, Luxury, Power And Agility Comes Into 1. Cheapest And With The Highest Paper Value! Fully Maintained By Agent With Service Recor...								
	GS Automobiles Pte Ltd								
	Posted: 19-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi								
	Audi A6 2.0A TFSI MU		\$95,222	\$14,580 /yr	26-Jul-2013	1,984 cc	81,000 km	Luxury	Available
	Agent Maintained Unit, Immaculate Condition, Regularly Polished Black On Brown Interior And Special Indent Wood Veneer Trim, Smooth Engine With Economical Fuel Consumption, Comfortable Seating For All...								
	Posted: 18-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi								
	Audi A6 2.0A TFSI MU		\$94,888	\$15,380 /yr	29-Apr-2013	1,984 cc	29,500 km	Luxury	Available
	Single Owner, Single Driver, Sparingly Used (29500 Km Only). Immaculate Condition Regularly Serviced And Maintained By Au DI Service Centre. Direct Sale. Please Send Email / SMS For Further Informati...								
	Posted: 18-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi								
Car Buying Car Selling Car Ownership									
Car Aftermarket On The Move Lifestyle									
	► Buy Tires Online! ► Latest Special Offers from Tyrespac!								
	Audi A6 2.0A TFSI MU Ultra Edition		\$94,500	\$13,820 /yr	22-Jul-2013	1,984 cc	77,200 km	Luxury	Available
	Elegant Black, Agent Unit, With Navigation System, High ARF Value "\$48448" High Paper Rebate Value "\$75500", One Owner Only, Low Mileage Done, Very Well Maintained, Flexible In House Loan Packages Ava...								
	Prime Motor & Leasing								
	Posted: 15-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi								
	Audi A6 2.0A TFSI MU Ultra Edition		\$105,999	\$15,270 /yr	25-Nov-2013	1,984 cc	42,000 km	Luxury	Available
	Full Ultra Spec! Sleek Silver Exterior And Black Interior. Low Mileage! Premium Pre Owned 110 Points Check, Flexible Finance Package And Trade In, Please SMS Or Call Now For Viewing Appointment Or Mor...								
	Premium Automobiles								
	Posted: 14-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi								

Compare



Audi A6 2.0A TFSI MU **\$89,800** **\$15,270 /yr** 02-Feb-2013 1,984 cc 90,000 km Luxury Available

Down Payment \$8000. Unlimited Mileage Warranty. 1 Fussy Owner Unit With Full Agent Service Record. Original Paintwork. Buy With Confidence. STA Evaluation Welcome. We Offer Flexible Loan Options To Ca...

Don Motoring

Posted: 14-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi



Audi A6 2.0A TFSI MU **\$95,800** **\$15,050 /yr** 29-Jun-2013 1,984 cc 60,000 km Luxury Available

Just Arrived. Good Condition Inside, View To Believe. High Loan And High Trade In Available. Price Negotiable. Call Now Or Visit Our Showroom Today!

Posted: 13-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi



Audi A6 2.0A TFSI MU **\$115,800** **\$18,710 /yr** 31-Jul-2013 1,984 cc 94,000 km Luxury Available

Graded **B** by **STN**

10% Down Payment Available Monthly \$1,395. Full Servicing History With Premium Automobiles, Genuine Mileage, Immaculate Metallic Paintwork And Interior, View To Believe This Amazing Pristine Preowned Ve...

Atlantic Automobile Pte Ltd

Posted: 09-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi



Audi A6 2.0A TFSI MU **\$101,999** **\$14,970 /yr** 20-Nov-2013 1,984 cc 69,000 km Luxury Available

Special 2.48% Banks Interest Rate! Peace Of Mind With Certified Premium Preowned 110 Points Check, Perfect Condition, Classy Black On Brown Interior, Smooth Engine With Economical Fuel Consumption, Co...

Premium Automobiles

Posted: 08-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi



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We have over a thousand consignment cars available for sale at highly attractive prices. All without the need to do paperwork. Pick out your favourite car today.

Find out more!



Audi A6 2.0A TFSI MU **\$102,999** **\$15,010 /yr** 26-Dec-2013 1,984 cc 44,000 km Luxury Available

Special 2.48% Banks Interest Rate! Peace Of Mind With Certified Premium Preowned 110 Points Check, Immaculate Condition, Classy White On Black Interior, Smooth Engine With Economical Fuel Consumption,...

Premium Automobiles

Posted: 08-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi



Audi A6 2.0A TFSI MU **\$99,999** **\$14,680 /yr** 27-Nov-2013 1,984 cc 64,000 km Luxury Available

Special 2.48% Banks Interest Rate, 1 Owner! Full Agent Maintained! Certified Premium Preowned 110 Points Check! Trade In And Loan Available, Arrange An Appointment For Viewing. Act Fast!

Premium Automobiles

Posted: 08-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi



Audi A6 2.0A TFSI MU **\$84,800** **\$12,500 /yr** 31-Jul-2013 1,984 cc 55,000 km Luxury Available

Number Retention, New SMA Plate, 2nd Owners Due To Internal Transfer. Very Well Kept The Wood Trim Gives You A Elegance Feel.

Posted: 06-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi



Audi A6 2.0A TFSI MU **\$115,000** **\$18,490 /yr** 23-Jul-2013 1,984 cc 30,000 km Luxury Available

Luxury A6 With Customized Interiors. Serviced By Agent. Please Kindly SMS.

Posted: 03-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi



Audi A6 2.0A TFSI MU **\$84,999** **\$14,980 /yr** 14-Jan-2013 1,984 cc 79,000 km Luxury Available

Special 2.48% Banks Interest Rate! Peace Of Mind With Certified Premium Preowned 110 Points Check, Immaculate Condition, Smooth Engine With Economical Fuel Consumption, Comfortable Seating For All Wit...

Premium Automobiles

Posted: 02-Jun-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi

Compare

Audi A6 2.0A TFSI MU **\$94,800** **\$15,130 /yr** 27-May-2013 1,984 cc 79,000 km Luxury Available



New Arrival, One Owner Only, Very Well Maintained By Previous Owner, Beautiful White Exterior With Black Interior, Low Mileage, STA Evaluation Can Be Arrange, Trade In Welcomed, Bank / Low Down Payment...

Posted: 29-Apr-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi



Audi A6 2.0A TFSI MU

\$94,800

\$14,670 /yr

22-Jul-2013

1,984 cc

90,000 km

Luxury

Available

One Owner Only, Very Well Maintained By Previous Owner. STA Evaluation Can Be Arrange, Trade In Welcomed, Bank / Low Down Payment Loan Can Be Arranged. View To Believe, Call Us Now For Viewing And Tes...

Posted: 23-Apr-2018 Tags: 2013 Audi A6, Audi A6, Audi, A6, Used Audi

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Compare

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.Mai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0606/2018/GW
Date : 24-May-18

Kindly arrange for survey.

Your insured vehicle no. **GBD 6883 J**

Lonpac Insurance Bhd

100 Beach Road
#19-00 Shaw Tower
Singapore 189702

Attn: Motor Claims Dept

Fax: 6296 2706

Owner's Name : ShuSuke Tsukioka
Address : 91 Grange Rd
#02-03
Singapore 249613
Telephone : 96608992
Type of Claim : Third Party Claim
Policy No. :
Vehicle No : **SKJ 7354 A**
Model Code : Audi A6 C7 Avant 2.0 TFSI
Model / Year : May-13
Engine No : CDN 331992
Chassis No : WAUZZZ4G5DN121783
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-May-18
Place of Accident : At The End Of Orchard BLVD Before Grange Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Alvin Lim*
Surveyed Date : *30/05/13*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 14 Days*

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKJ 7354 A.

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓ /
2	To renew rhs 1/4 glass To facillitate fender renewal.	S/N \$ 300.00 ✓ /
3	To remove and transfer rhs rear door's multi lock system and power window devices.	S/N \$ 280.00 ✓ /
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment .	S/N \$ 1,400.00 ✓ /
5	To remove and reinstall rear seat , back rest, hat tray, abcd pillar trims, luggage compartment trims, seat belts, dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00 ✓ /
6	To dismatle rhs rear door , rhs side member trim and rear bumper. Cut out and weld rhs rear fender. Repair outer wheel house. Renew rhs rear door, rhs side member trim and rear bumper. Reinstall all parts removed.	\$ 6,300.00 8120 = 4800 5600 14000

7 To respray rhs rear door, door handle, rhs side member trim, rhs rear fender, rhs sill panel, drain panel, roof channel, end panelling and rear bumper. To carry out stone chip treatment and joint sealer works.

\$

6,000.00

Handle = 300
 Side member trim = 700 x 6 = 4200
 fender = 1/2 x 200 = 500
~~4800~~ 4800
 3600

8 To renew rhs rear rim and carry out wheel alignment.

S/N

\$

280.00

9 To carry out diagnostic check.

S/N

\$

192.00

TOTAL LABOUR CHARGES

:

\$

16,432.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKJ 7354 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR-RH <i>Repair</i>	\$ 3,211.00	
2	DOOR ATTACHMENT PARTS <i>Not new</i>	\$ 106.00	
3	REAR DOOR OUTER DOOR SEAL-RH <i>Not new</i>	\$ 202.00	
4	BONDING AGENT <i>Not new</i>	\$ 43.00	
5	CLEANING SOLUTION <i>Not new</i>	\$ 64.00	
6	REAR DOOR CATCH-RH <i>Not new</i>	\$ 105.00	
7	REAR DOOR SEAL-RH <i>Not new</i>	\$ 162.00	
8	REAR DOOR HANDLE-RH <i>Not new</i>	\$ 393.00	
9	REAR SIDE PANEL-RH <i>Distorted</i>	\$ 3,038.00	✓ 2430.40
10	REAR WHEEL HOUSING LINER-RH <i>Not new</i>	\$ 246.00	+ }x
11	WHEEL HOUSING LINER-RH <i>Not new</i>	\$ 68.00	+ }x
12	REAR SIDE WINDOW -RH <i>Not new</i>	\$ 446.00	✓ 356.80
13	PRIMER <i>Not new</i>	\$ 19.00	✓ 14.56
14	REAR SIDE WINDOW TRIM STIPRS-RH <i>Not new</i>	\$ 222.00	? }x
15	REAR SIDE MEMBER TRIM-RH <i>Not new</i>	\$ 752.00	* }x
16	CLIP ATTACHMENT PARTS <i>Not new</i>	\$ 91.00	✓ 72.40
17	ADHESIVE TAPE ATTACHMENT PARTS <i>Not new</i>	\$ 14.00	✓ 10.96
18	REAR STONE GUARD FILM-RH <i>Not new</i>	\$ 102.00	✓ 81.60
19	DOUBLE SIDED ADHESIVE TAPE-RH <i>Not new</i>	\$ 53.00	✓ }x
20	REAR BUMPER COVER <i>Repair</i>	\$ 2,205.00	✓ }x
TOTAL SPARE PARTS		\$ 11,542.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved. Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKJ 7354 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR BUMPER STICKY PAD <i>Not nec</i>	4 \$	20.00 ✓
22	REAR BUMPER FIXING PARTS	\$	236.00 +
23	REAR BUMPER LOWER GUIDE SECTION-RH	\$	46.00 ✓
24	REAR BUMPER GUIDE SECTION-RH	\$	28.00 x
25	CONNECTING PIECE <i>Not nec</i>	\$	11.00 ?
26	REAR ALUMINIUM RIM-RH <i>ok</i>	\$	726.00 ✓ 580.40
27	LED TAIL LIGHT <i>Lt</i>	\$	1,094.00 ✓ 875.20
28	1/4 GLASS SEALANT	S/N \$	100.00 ✓ 100.00
29	ACRYLIC SEALER	S/N \$	180.00 ✓ 180.00
30	CAVITY WAX <i>1.00</i>	S/N \$	140.00 ✓ 140.00
31	STONE CHIP	S/N \$	180.00 ✓ 180.00
32	METAL FILLER POWDER <i>1.00</i>	S/N \$	280.00 ✓ 280.00
33	SUNDRIES <i>Not nec</i>	\$	400.00 x
TOTAL SPARE PARTS		:	\$ 14,983.00
TOTAL LABOUR CHARGES		:	\$ 16,432.00
GRAND TOTAL		:	\$ 31,415.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

31076.20

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 8366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/TP/0606/2018/GW 26-Jul-18 Jeffery Tan 1 SKJ 7354 A Audi A6 C7 Avant 2.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Rear door lock - RHS <i>Damaged.</i>	\$ 639.00	\$ 511.20
TOTAL		\$ 639.00	\$ 511.20

For Premium Automobiles Pte Ltd

Authorised Signature

Janice Lee (LKKAuto)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Wednesday, September 05, 2018 5:26 PM
To: Adrian Ling (LKKAuto); Janice Lee (LKKAuto); SUR; Carrine Leong;
jjayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: FINAL REVISION - SKJ7354A - OD AIG - SURVEYED 30 MAY 18
Attachments: PA06062018-SKJ 7354 A- A6 C7 Avant 2.0 TFSI - REAR+ RHS(LONPAC).xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$17545.52 @ 14 days exclude 2 Sundays.

Your early closure is well appreciated.

best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiuauto.com.sg / claims@premiuauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0606/2018/GW
Date : 24-May-18

Kindly arrange for survey.

Your insured vehicle no. GBD 6883 J

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian
14 days exclude 2 Sundays
jb - 5 Sep 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : ShuSuke Tsukioka
Address : 91 Grange Rd
#02-03
Singapore 249613
Telephone : 96608992
Type of Claim : Third Party Claim
Policy No. :
Vehicle No : **SKJ 7354 A**
Model Code : Audi A6 C7 Avant 2.0 TFSI
Model / Year : May-13
Engine No : CDN 331992
Chassis No : WAUZZZ4G5DN121783
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-May-18
Place of Accident : At The End Of Orchard BLVD Before Grange Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKJ 7354 A.

S/N	Nature of Jobs			Estimated Charges		
1	To remove and transfer rear parking aid. Check function.	S/N	\$	280.00	\$	280.00
2	To renew rhs 1/4 glass To facillitate fender renewal.	S/N	\$	300.00	\$	300.00
3	To remove and transfer rhs rear door's multi lock system and power window devices.	S/N	\$	280.00	\$	280.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment .	S/N	\$	1,400.00	\$	1,400.00
5	To remove and reinstall rear seat , back rest, hat tray, abcd pillar trims, luggage compartment trims, seat belts, dislodge roof liner and disengage curtain airbag etc.	S/N	\$	1,400.00	\$	1,400.00
						<hr/>
						\$ 3,660.00
						<hr/>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKJ 7354 A.

S/N	Nature of Jobs	Estimated Charges		
			\$	3,660.00
6	To dismatle rhs rear door , rhs side member trim and rear bumper. Cut out and weld rhs rear fender. Repair outer wheel house. Renew rhs rear door, rhs side member trim and rear bumper. Reinstall all parts removed.	\$ 6,300.00	\$	4,000.00
7	To respray rhs rear door, door handle, rhs side member trim, rhs rear fender, rhs sill panel, drain panel, roof channel, end panelling and rear bumper. To carry out stone chip treatment and joint sealer works.	\$ 6,000.00	\$	3,600.00
8	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00	\$	280.00
9	To carry out diagnostic check.	S/N \$ 192.00	\$	192.00
TOTAL LABOUR CHARGES		\$ 12,772.00	\$	11,732.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKJ 7354 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR-RH	\$ 3,211.00	
2	DOOR ATTACHMENT PARTS	\$ 106.00	
3	REAR DOOR OUTER DOOR SEAL-RH	\$ 202.00	
4	BONDING AGENT	\$ 43.00	
5	CLEANING SOLUTION	\$ 64.00	
6	REAR DOOR CATCH-RH	\$ 105.00	
7	REAR DOOR SEAL-RH	\$ 162.00	
8	REAR DOOR HANDLE-RH	\$ 393.00	
9	REAR SIDE PANEL-RH	\$ 3,038.00	\$ 2,430.40
10	REAR WHEEL HOUSING LINER-RH	\$ 246.00	
11	WHEEL HOUSING LINER-RH	\$ 68.00	
12	REAR SIDE WINDOW -RH	\$ 446.00	\$ 356.80
13	PRIMER	\$ 19.00	\$ 14.56
14	REAR SIDE WINDOW TRIM STIPRS-RH	\$ 222.00	
15	REAR SIDE MEMBER TRIM-RH	\$ 752.00	
16	CLIP ATTACHMENT PARTS	\$ 91.00	\$ 72.40
17	ADHESIVE TAPE ATTACHMENT PARTS	\$ 14.00	\$ 10.96
18	REAR STONE GUARD FILM-RH	\$ 102.00	\$ 81.60
19	DOUBLE SIDED ADHESIVE TAPE-RH	\$ 53.00	
20	REAR BUMPER COVER	\$ 2,205.00	
	TOTAL SPARE PARTS	\$ 11,542.00	\$ 2,966.72

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKJ 7354 A.

S/N	Parts Description	Damage Parts & Prices		
		S/NETT	REMARKS	
				2,966.72
		<i>c/f</i>		
21	REAR BUMPER STICKY PAD	4 \$	20.00	
22	REAR BUMPER FIXING PARTS	\$	236.00	
23	REAR BUMPER LOWER GUIDE SECTION-RH	\$	46.00	
24	REAR BUMPER GUIDE SECTION-RH	\$	28.00	
25	CONNECTING PIECE	\$	11.00	
26	REAR ALUMINIUM RIM-RH	\$	726.00	\$ 580.40
27	LED TAIL LIGHT	\$	1,094.00	\$ 875.20
28	1/4 GLASS SEALANT	S/N \$	100.00	\$ 100.00
29	ACRYLIC SEALER	S/N \$	180.00	\$ 180.00
30	CAVITY WAX	S/N \$	140.00	\$ 140.00
31	STONE CHIP	S/N \$	180.00	\$ 180.00
32	METAL FILLER POWDER	S/N \$	280.00	\$ 280.00
33	<i>Added parts - see attached</i>	\$	639.00	\$ 511.20
34	SUNDRIES	\$	400.00	
	TOTAL SPARE PARTS	:	\$ 15,622.00	\$ 5,813.52
	TOTAL LABOUR CHARGES	:	\$ 12,772.00	\$ 11,732.00
	GRAND TOTAL	:	\$ 28,394.00	\$ 17,545.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKJ 7354 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0606/2018/MAS

10 Nov 2018

Dear Sir,

RE: INSURANCE CLAIM FOR SKJ 7354 A, Audi A6 C7 Avant 2.0 TFSI Mu

With reference to the above-mentioned vehicle, no **SKJ 7354 A**, claimant, **Mr. Shusuke Tsukioka**, please find the related document per attached.

1. A copy of the Original invoice no. 85013117 – S\$17,917.71
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKJ 7354 A

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6834 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6888 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408723
Telephone: 6266 1233
Telefax: 6266 1233

Customer Service
Service Appointment: 6364 2223
6828 1333
24-hour Breakdown Service
Email: customer.care@premiumaudi.com.sg

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013117 Date : 09/11/2018 Order : SKJ7354A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKJ7354A (V 20554) Regn Date: 06/05/2013 Mileage: 37136 WIP No.: 11067

Model: A6 C7 AVANT 2.0 TFSI MU 4G507H Chassis: WAUZZZ4G5DN121783 Engine: CDW 331992 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID, CHECK FUNCTION	200.00	1.00	200.00
S	BODYWORK	M: TO RENEW 1/4 GLASS TO FACILITATE FENDER RENEWAL	300.00	1.00	300.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES	200.00	1.00	200.00
S	BODYWORK	M: TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT	1400.00	1.00	1,400.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159958
Main Telephone: 6388 2222
Main Telefax: 6471 3133
Page 2 16:34

Alexandra Service Centre
281 Alexandra Road
Singapore 159958
Telephone: 6388 2222
Telefax: 6475 1023

UBI Service Centre
95 Ubi Road 1
Singapore 408722
Telephone: 6385 1033
Telefax: 6385 1033

Customer Service
Service Appointment: 6388 2222
9028 1222
Hour breakdown Service
Email: customer.care@premiumaudi.com.sg

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013117 Date : 09/11/2018 Order : SKJ7354A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKJ7354A (V 20554) Regn Date: 06/05/2013 Mileage: 37136 WIP No.: 11087

Model: A6 C7 AVANT 2.0 TFSI MU 4G507H Chassis: WAUZZZ4GSDN121783 Engine: CDN 331992 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TRIMS, SEAT BELTS, DISLodge ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC M:	4000.00	1.00	4,000.00
S	BODYWORK	TO DISMANTLE RHS REAR DOOR, RHS SIDE MEMBER TRIM AND REAR BUMPER. CUT OUT AND WELD RHS REAR FENDER, REPAIR OUTER WHEEL HOUSE, RHS REAR DOOR, SIDE MEMBER TRIM AND REAR BUMPER. REINSTALL ALL PARTS REMOVED M:	3600.00	1.00	3,600.00
S	BODYWORK	TO RESPRAY RHS REAR DOOR, DOOR HANDLE, RHS SIDE MEMBER TRIM, RHS REAR FENDER, END PANELLING AND REAR BUMPER. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS M:	280.00	1.00	280.00
S	BODYWORK	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT M:	192.00	1.00	192.00
					Sub-Total
					7% GST
					Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6384 2222
Fax: 6471 3733
Page 3 16:34

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2222
Telex: 6475 1033

Ubi Service Centre
35 Ubi Road 1
Singapore 408722
Telephone: 6385 2222
Telex: 6417 1122

Customer Service
Service Appointment
Clear Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2323
6428 1033

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013117 Date : 09/11/2018 Order : SKJ7354A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKJ7354A (V 28554) Regn Date: 06/05/2013 Mileage: 37136 WIP No.: 11087
Model: A6 C7 AVANT 2.0 TFSI MU 40507H Chassis: WAUZZZ4G5DN121783 Engine: CDN 331992 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO SUPPLY 1/4 GLASS SEALANT, ACRYLIC SEALER, CAVITY WAX, STONE CHIP AND METAL FILLER POWDER	880.00	1.00	880.00
X	A469689838	SUBPART Less 020%	1.00	3838.00	2,438.40
X	A4699450968	TAIL LIGHT (SK) Less 020%	1.00	1094.00	875.20
X	A4698453800K NVB	SIDE WINDO (A) (G) Less 020%	1.00	446.00	356.80
X	A4686818258H	RIM 17" 10-SPOKE COG Less 020%	1.00	725.50	580.40
X	A468887906	FOIL Less 020%	1.00	102.00	81.60
X	A468898909A	SECUR.SET Less 020%	1.00	13.70	10.96
X	A468898909	SECUR.SET Less 020%	1.00	90.50	72.40
X	A468839016	LATCH Less 020%	1.00	639.00	511.20
X	AD 00920002	PRIMER (DG) Less 020%	1.00	18.20	14.56

Parts 4,933.52
Labour 0.00
Sublet 12,612.00
Menus 0.00
Lubricant 0.00

Sub-Total 16,745.52
7% GST 1,172.19
Grand Total 17,917.71



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKJ 7354 A

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0606/2018/PH
27 July 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

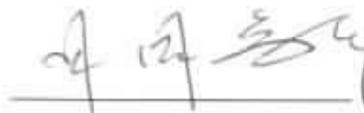
Make & Model : Audi A6 2.0 TFSI
Vehicle Chassis No. : WAUZZZ4G5DN121783
Vehicle Regn No. : SKJ 7354 A
Vehicle Mileage : 11087 KM
Vehicle Owner : Mr ShuSuke Tsukioka
Certificate No : 2100337068-05
Policy Excess : S\$ 856.00(inclusive 7% GST)
Accident Date : 21/05/2018
Place : At the end of Orchard BLVD before Grange Road
Repair Cost : S 17,917.71
WIP No. : 11087
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

30/7/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 May 2018		19 Jun 2018 15:22 Edit Adj Rpt	\$17,545.52 Edit Estimates	\$17,545.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	SHUSUKE TSUKIOKA , ID: S7287133B, Tel: +6596608992, Email: SHUSUKE.TSUKIOKA@TOTS.COM								
Vehicle Reg. No.:	SKJ7354A	Date of Loss:	21/05/2018 15:00 - :59 [60 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 3961235687SG	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$800.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tr, Tinesh] Tinesh.Tr@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 28/06/2018]								
Driver/Custodian:	SHUSUKE TSUKIOKA (46 / Male), NRIC: S7287133B, Tel: +6596608992								
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail						
<ul style="list-style-type: none"> AIG_SG (15/10/2018): Alert - Adj Mandate Approved (S\$17545.52) - SKJ7354A - Claim Handler: Tr, Tinesh AIG_SG (21/06/2018): Alert - Adj Mandate Approved (S\$23000.00) - SKJ7354A - Claim Handler: Tr, Tinesh AIG_SG (20/06/2018): SKJ7354A / OD / 21/05/2018 / Coverage & Excess update 									
ALL ASSOCIATED TASKS		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKJ7354A (3961235687SG)**
OD
May 21 2018 3:25PM
[SHUSUKE TSUKIOKA]
Premium Automobiles Pte Ltd

Upload Documents | Upload Photos | Compose New Letter | Upload Video | Upload Audio

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/06/18 14:45	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
2	21/06/18 09:26	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
3	19/09/18 15:11	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
2	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
3	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
4	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
5	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
6	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
7	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
8	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
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17	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
18	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
19	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
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30	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
31	20/06/18 15:36	General View	Load JPG	<input checked="" type="checkbox"/>
32	11/09/18 17:18	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
33	11/09/18 17:18	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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35	11/09/18 17:18	Reinspection Photo		<input checked="" type="checkbox"/>
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56	19/09/18 15:13	Reinspection Photo		<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/06/18 15:35	SKJ 7354A NRIC AND DL		
2	20/06/18 15:35	Certificate of Insurance		
3	20/06/18 15:35	SKJ 7354A ESTIMATE		
4	19/09/18 15:12	SKJ 7354A SUPPLEMENTARY EST		
5	19/09/18 15:12	SKJ 7354A FINALIZE ADJUSTMENT + SUPPLEMENTARY EST		
6	19/11/18 09:23	Workshop Invoice		
7	19/11/18 09:23	Discharge Voucher		
8	19/11/18 09:39	Supplementary		

Linked Accident Report Documents

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
1	21/05/18 19:15	Accident Statement		
2	07/06/18 17:26	Addendum Sheet		<input checked="" type="checkbox"/>
3	07/06/18 17:28	Accident Statement Addm. #1		

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
1	21/05/18 19:03	Accident Photo		<input checked="" type="checkbox"/>
2	21/05/18 19:03	Accident Photo		<input checked="" type="checkbox"/>
3	21/05/18 19:03	Accident Photo		<input checked="" type="checkbox"/>
4	21/05/18 19:03	Accident Photo		<input checked="" type="checkbox"/>
5	21/05/18 19:03	Accident Photo		<input checked="" type="checkbox"/>
6	21/05/18 19:03	Accident Photo		<input checked="" type="checkbox"/>
7	21/05/18 19:03	Accident Photo		<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
				<input checked="" type="checkbox"/>
8	21/05/18 19:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	21/05/18 19:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
10	21/05/18 19:06	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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12	21/05/18 19:06	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
13	21/05/18 19:06	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
1	21/05/18 18:38	Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	21/05/18 18:38	Sketch Plan #2	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18011077/ARBE2

Date: 19/11/2018

REFERENCE

Insured/Claimant: SHUSUKE TSUKIOKA Policy No:
Date of Loss: 21/05/2018 Nature of Claim: OD Claim No: 3961235687SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKJ7354A**
Make & Model: AUDI A6, 2.0 TFSI MU (A) Engine No: CDN331992
Reg. Date: 06/05/2013 (Man. Year: 2013) Chassis No: WAUZZZ4G5DN121783
Colour: Silver Odometer: 26032 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$95,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,494.20	5,813.52	9,680.68	62.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	16,432.00	11,732.00	4,700.00	28.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	31,926.20	17,545.52	14,380.68	45.04
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	31,126.20	16,745.52	14,380.68	46.20
+ GST 7.00/7.00% (S\$)	2,178.83	1,172.19	1,006.64	46.20
Nett Amount (S\$)	33,305.03	17,917.71	15,387.32	46.20

INSPECTION

Date of Assignment: 19/06/2018
Date Inspected: 30/05/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 14.0 days

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR - RH	Repair	3,211.00 FS	*- FS
2	1		*DOOR ATTACHMENT PARTS	Not Necessary	106.00 FS	*- FS
3	1		*REAR DOOR OUTER DOOR SEAL - RH	Not Necessary	202.00 FS	*- FS
4	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
5	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
6	1		*REAR DOOR CATCH - RH	Not Necessary	105.00 FS	*- FS
7	1		*REAR DOOR SEAL - RH	Not Necessary	162.00 FS	*- FS
8	1		*REAR DOOR HANDLE - RH	Repair	393.00 FS	*- FS
9	1		*REAR SIDE PANEL - RH	Distorted	3,038.00 FS	*2,430.40 FS
10	1		*REAR WHEEL HOUSING LINER - RH	Not Necessary	246.00 FS	*- FS
11	1		*WHEEL HOUSING LINER - RH	Not Necessary	68.00 FS	*- FS
12	1		*REAR SIDE WINDOW - RH	Necessary	446.00 FS	*356.80 FS
13	1		*PRIMER	Necessary	19.00 FS	*14.56 FS
14	1		*REAR SIDE WINDOW TRIM STIPRS - RH	Not Necessary	222.00 FS	*- FS
15	1		*REAR SIDE MEMBER TRIM - RH	Repair	752.00 FS	*- FS
16	1		*CLIP ATTACHMENT PARTS	Necessary	91.00 FS	*72.40 FS
17	1		*ADHESIVE TAPE ATTACHMENT PARTS	Necessary	14.00 FS	*10.96 FS
18	1		*REAR STONE GUARD FILM - RH	Necessary	102.00 FS	*81.60 FS
19	1		*DOUBLE SIDED ADHESIVE TAPE - RH	Not Necessary	53.00 FS	*- FS
20	1		*REAR BUMPER COVER	Repair	2,205.00 FS	*- FS
21	4		*REAR BUMPER STICKY PAD	Not Necessary	20.00 FS	*- FS
22	1		*REAR BUMPER FIXING PARTS	Not Necessary	236.00 FS	*- FS
23	1		*REAR BUMPER LOWER GUIDE SECTION - RH	Not Necessary	46.00 FS	*- FS
24	1		*REAR BUMPER GUIDE SECTION - RH	Not Necessary	28.00 FS	*- FS
25	1		*CONNECTING PIECE	Not Necessary	11.00 FS	*- FS
26	1		*REAR ALUMINIUM RIM - RH	Cut	726.00 FS	*580.40 FS
27	1		*LED TAIL LIGHT	Cut	1,094.00 FS	*875.20 FS
28	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
29	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
30	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
31	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
32	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
33	1		*SUNDRIES	Not Necessary	400.00 FS	*- FS
34	1		*REAR DOOR LOCK - RHS	Damaged	511.20 FS	*511.20 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	15,494.20	5,813.52
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
2	TO RENEW RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	300.00	300.00
3	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
4	TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS, SEAT BELTS, DISLodge ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
6	TO DISMANTLE RHS REAR DOOR, RHS SIDE MEMBER TRIM AND REAR BUMPER. CUT OUT AND WELD RHS REAR FENDER. REPAIR OUTER WHEEL HOUSE. RENEW RHS REAR DOOR, RHS SIDE MEMBER TRIM AND REAR BUMPER. REINSTALL ALL PARTS REMOVED	New	6,300.00	4,000.00
7	TO RESPRAY RHS REAR DOOR, DOOR HANDLE, RHS SIDE MEMBER TRIM, RHS REAR FENDER, RHS SILL PANEL, DRAIN PANEL, ROOF CHANNEL, END PANELLING AND REAR BUMPER. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	6,000.00	3,600.00
8	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			16,432.00	11,732.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >