

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 16 October, 2018 5:02 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> RE: REF:17/18/18/VP05/020677 LKK REF CC4/LPC18011069/Khb3

Dear Vic,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 16 October, 2018 2:19 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: REF:17/18/18/VP05/020677 LKK REF CC4/LPC18011069/Khb3

Your Ref: 17/18/18/VP05/020677
Our Ref: CC4/LPC18011069/Khb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SGA 6384P (OI) AND SLZ 4885H (TP) ON 14/06/2018 ALONG BLOCK 730 TAMPINES STREET 71 CAR PARK

We refer to the above matter.

We refer to the assignment dated 18th June 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a clear-cut case where Insured Driver reversed and collided to the TP vehicle. As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "CAR TIMES AUTOLUTION PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,456.10	\$ 1,605.00
Loss of Rental w/gst (\$120 x 3 days)	\$ 385.20	\$ 321.00 (\$100 x 3 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 3,848.75	\$ 1,933.45

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
Downtime / Weekends	1 day
TOTAL	3 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO
CONSULTANTS
PTE LTD

Save the Earth. Print only when necessary.

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-----Original Message-----

From: Vic (LKKAuto)

Sent: Friday, 31 August, 2018 9:36 AM

To: 'GERALD POH WEE BIN'

Cc: MT_Claim_SG; claims@cartimes.com.sg

Subject: RE: REF:17/18/18/VP05/020677 LKK REF CC4/LPC18011069/Khb3

Dear Gerald,

We refer to your below email and the contents were noted.

Please be informed that we are currently preparing our report and will get back to you for mandate the soonest time.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

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-----Original Message-----

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 31 August, 2018 9:16 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; claims@cartimes.com.sg
Subject: FW: REF:17/18/18/VP05/020677

Dear Vic,

Kindly let us have your mandate for our approval.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

-----Original Message-----

From: claims@cartimes.com.sg [mailto:claims@cartimes.com.sg]
Sent: Thursday, 30 August, 2018 6:09 PM
To: ericwoo
Subject: REF:17/18/18/VP05/020677

Hi Eric,

Attached the document of SLZ 4885 H, please reply us ASAP.

Thank you.

Regards.

Angel

LETTER OF AUTHORISATION

To: CARTIMES AUTOLUTION PTE LTD

RE: ACCIDENT INVOLVING VEHICLE

Vehicle No.: SLZ 4885 H & SGA 6384 P Along (Road Name)

Multi carpark of B11c 730 A Tampines Ave 5 on 14/6/18.

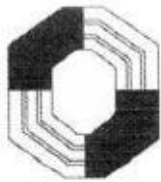
I/We CARTIMES Auto-Rent Pte Ltd NRIC/Passport No: 201633634W owner of vehicle
no. SLZ 4885 H hereby authorize you to commence repair to the said vehicle
forthwith.

1. I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name for the costs of repair and loss of use, etc. and to you appointing any Solicitor to act for me in respect of the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
2. I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.
3. I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.
4. My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
5. Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurers, I/We undertake to pay you and my/our Solicitor the cost of repairs settled and related expenses and disbursement incurred.



Owner's Signature
(Company's Stamp if applicable)

Witness Signature/Name



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020677
DATE : 16 OCTOBER 2018


DISCHARGE VOUCHER

I/We, **CAR TIMES AUTO-RENT PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **SGA 6384P** the sum of Singapore Dollars One Thousand Nine Hundred Thirty Three and Cents Forty Five Only (**\$1,933.45**) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SLZ 4885H** on **14 JUNE 2018** along **BLOCK 730 TAMPINES STREET 71 CAR PARK.**

I/We hereby agree to indemnify and keep indemnify (**LOO KIAN SEN KELVIN / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S CAR TIMES AUTOLUTION PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  10/10/18
.....
Signature of vehicle owner/Date

Car Times Auto-Rent Pte Ltd
.....
Name of vehicle owner/Date



CAR TIMES AUTOLUTION PTE. LTD

**160 Sin Ming Drive, Autocity
#02-04 Singapore 575722**

Name / Address
Lonpac Insurance Bhd

Date	30/8/2018
Proforma Invoice	CT-1004
Vehicle No.	SLZ 4885 H
Date of Loss	16 JUNE 2018

Description			Amount
COST OF REPAIR			1500.00
GST (7%)			105.00
Total			1605.00



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
DENVER VANSLOW KONG WAI LEONG BLK 733 TAMPINES STREET 71 #04-85 SINGAPORE 520733

DATE	INVOICE NO.
26-Jun-2018	A 37932

		VHA NO.	DUE DATE	VEH. NO.
		A 37932	26-Jun-2018	SJV 7367 L
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT	
RENTAL FROM 18 JUNE 2018 TO 21 JUNE 2018 YOUR REF: SLZ 4885 H	3	120.00	360.00	
GST @ 7%			\$25.20	
TOTAL			\$385.20	

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.



VEHICLE HIRING AGREEMENT

Workshop:

HIRER'S PARTICULARS

Name (as in I/C): Mr J Kong Wei Leong
 NRIC/Passport No: C9318532B Date of Birth: 20-05-1982
 Address: 808-733 Tampines St 71 Age: 25
#04 SS S(520733)
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: _____
 Driving Licence No: _____ Passed Date: 11 Oct 2011
 D/L Type: Local/Int'l/Others: _____
 Tel(O) _____ (R) _____ HP 87804965

DRIVER'S PARTICULARS

Name (as in I/C): _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 S()
 Occupation: _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Others: _____ Contact No: _____

Hirer's Own Vehicle No: _____		Replace Veh No: _____																																																	
Loan Vehicle No: _____		VR No: _____																																																	
Make & Model: _____		Auto/Manual Group: _____																																																	
<table border="1"> <thead> <tr> <th colspan="2">CHARGES</th> <th>\$</th> <th>cts</th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td>03 day @ \$ 120</td> <td>Per day</td> <td>360</td> </tr> <tr> <td>Weekly/Monthly</td> <td>week @ \$</td> <td>Per week/Monthly</td> <td></td> </tr> <tr> <td colspan="4">Others</td> </tr> <tr> <td>CDW/PAI</td> <td>@ \$</td> <td>Per day/Monthly</td> <td></td> </tr> <tr> <td colspan="4">Delivery/Collection Svc</td> </tr> <tr> <td colspan="4">GST</td> </tr> <tr> <td colspan="2">OR No: _____</td> <td colspan="2">(A) SUB-TOTAL</td> </tr> <tr> <td>Petrol Level & Surcharge</td> <td>OUT</td> <td>E</td> <td>1/4</td> </tr> <tr> <td></td> <td>IN</td> <td></td> <td></td> </tr> <tr> <td colspan="2">First _____ km FREE per day</td> <td colspan="2">GST</td> </tr> <tr> <td colspan="2">Excess mileage is chargeable at _____ cents per km</td> <td colspan="2">TOTAL CHARGES</td> </tr> </tbody> </table>				CHARGES		\$	cts	Daily	03 day @ \$ 120	Per day	360	Weekly/Monthly	week @ \$	Per week/Monthly		Others				CDW/PAI	@ \$	Per day/Monthly		Delivery/Collection Svc				GST				OR No: _____		(A) SUB-TOTAL		Petrol Level & Surcharge	OUT	E	1/4		IN			First _____ km FREE per day		GST		Excess mileage is chargeable at _____ cents per km		TOTAL CHARGES	
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Security Deposit : \$ _____	Bank: _____
CASH/NETS/VISA/MC/AMEX/CHQ No: _____	
Expiry Date: _____	Card ID No: _____
Name as in Card: _____	

NON WAIVER EXCESS (Subject to GST): \$ 2000.00

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : _____ Additional Driver's Signature : _____

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair: between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is still and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
11/10/18	12:30	105.28		

Hirer's/Driver Signature

Return Of Vehicle: The Hirer/Driver is Required To Sign In The Column "Signature Of Hirer/Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)."

Date In	Time In	Mileage	Check By	Remarks
11/10/18	15:35	2105.28		

Hirer's/Driver Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

SL24889H

Print Date/Time : 18 Jun 2018 / 11:39:09

Receipt Date/Time : 18 Jun 2018 / 11:39:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180618-000748

Previous Receipt No. :

S/N	Item Description/
-----	-------------------

Business Transaction Reference No.

Result of Insurance Enquiry - SGA6384P

As at 14 Jun 2018/10:26:00

Insurance Co: LONPAC INSURANCE BHD

Insurance Enquiry - SGA6384P

Enquiry Fee

20180618113730899380

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
--------------------------------	-------------------------	-------------------------------

Sub-Total

Total Before Rounding

Rounding Difference

Total Amount Payable

Paid By

XXXXXXXXXXXX8570

Credit Card:
Visa/MasterCard

Total

Cash Change

Tendered Amount

Excess Refundable Amount

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.