

Mei Kwan (LKKAuto)

From: johnnong@ethicarz.sg
Sent: Monday, 9 July, 2018 2:52 PM
To: Mei Kwan (LKKAuto)
Subject: RE: FW: FW: PRI FOR MBM7512 ATTN: MOTOR SURVEY P1993413 S8M008RU ***
LKK REF: CS3/ASM18003040/Wa3s2

Follow Up Flag: Follow up
Flag Status: Completed

Dear Mei Kwan,

We check already. No arrange independent surveyor.

Can your give us the finalised amount.

Thanks!

Regards
Katherine Chan

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 9 July 2018 2:26 PM
To: johnnong@ethicarz.sg
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FW: FW: PRI FOR MBM7512 ATTN: MOTOR SURVEY P1993413 S8M008RU *** LKK REF: CS3/ASM18003040/Wa3s2

Dear Katherine,

As spoken, kindly assist to check whether independent surveyor is engaged for this case.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: johnnong@ethicarz.sg [<mailto:johnnong@ethicarz.sg>]
Sent: Thursday, 5 July, 2018 12:14 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: FW: FW: PRI FOR MBM7512 ATTN: MOTOR SURVEY P1993413 S8M008RU *** LKK REF: CC4/ASM18003040/ea3

Dear Mei Kwan,

Kindly let us have the surveyor e-mail address.

We would like to finalised with him.

Thanks and look forward for your reply.

Regards,
Katherine Chan

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 21 February 2018 4:53 PM
To: johnong <johnong@ethicarz.sg>; assignments <assignments@lkkauto.com>
Cc: NG Stacey <stacey.ng@axa.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: FW: FW: PRI FOR MBM7512 ATTN: MOTOR SURVEY P1993413 S8M008RU *** LKK REF: CC4/ASM18003040/ea3

Dear John,

We refer to your below email and the contents were duly noted.

By copy to assignment team.

Kindly assist to confirm appointment. 22.02.2018 - 10am-12noon.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: johnong [<mailto:johnong@ethicarz.sg>]
Sent: Wednesday, 21 February, 2018 4:31 PM
To: NG Stacey <stacey.ng@axa.com.sg>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: Re: FW: FW: PRI FOR MBM7512 ATTN: MOTOR SURVEY P1993413 S8M008RU

Dear Stacey,

Thanks for the help rendered.

Dear LKK,

We will like to request for the surveyor to survey the vehicle anytime 10am-12noon tomorrow (22 feb 2018)

Your help will be greatly appreciated.

Best Regards,
John Ong

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: NG Stacey <stacey.ng@axa.com.sg>

Date: 21/02/2018 16:13 (GMT+08:00)

To: admin-a@lkkauto.com, "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>
Cc: John Ong <johnong@ethicarz.sg>
Subject: FW: FW: PRI FOR MBM7512 ATTN: MOTOR SURVEY P1993413 S8M008RU

Hi LKK,

Please assist.

Thanks,

Regards

Stacey Ng | Assistant Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: stacey.ng@axa.com.sg

Customer Care No. 1800 8804888



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From: johnong [<mailto:johnong@ethicarz.sg>]
Sent: Wednesday, February 21, 2018 4:11 PM
To: NG Stacey <stacey.ng@axa.com.sg>
Cc: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Subject: RE: FW: PRI FOR MBM7512 ATTN: MOTOR SURVEY P1993413 S8M008RU

Dear Stacey,

Thanks for the reply. I have informed CST via voice call that we would like to have the list of surveyors to choose from. That being said LKK is ok for us too.

May we know when will the vehicle be surveyed?

Alternatively can we have LKK email for us to liaise with?

Best Regards,

John Ong

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: NG Stacey <stacey.ng@axa.com.sg>

Date: 21/02/2018 15:32 (GMT+08:00)

To: John Ong <johnong@ethicarz.sg>

Cc: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Subject: RE: FW: PRI FOR MBM7512 ATTN: MOTOR SURVEY P1993413 S8M008RU

Hi John

As you did not request for the survey listing, we have already appointed LKK Auto to survey your client's vehicle.

Thank you.

Regards

Stacey Ng | Assistant Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: stacey.ng@axa.com.sg

Customer Care No. 1800 8804888



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From: John Ong [<mailto:johnong@ethicarz.sg>]

Sent: Wednesday, February 21, 2018 3:22 PM

To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: FW: PRI FOR MBM7512 ATTN: MOTOR SURVEY P1993413 S8M008RU

Dear AXA,

Any updates? I have not receive a list of AXA panel surveyors to choose from.

Best regards,
John Ong

ETHICARZ PTE LTD
56 Loyang Way, Loyang Enterprise Building
#04-04 S(508775)
Tel : 6384 4404 Fax : 6384 0444

From: [CST](#)
Sent: Wednesday, 21 February 2018 12:08 PM
To: johnong@ethicarz.sg; motor.survey@axa.com.sg
Cc: stacey.ng@axa.com.sg
Subject: RE: FW: PRI FOR MBM7512 ATTN: MOTOR SURVEY P1993413 S8M008RU

Hi Motor Survey,

Pls assist on below query and assistance for survey.

Hi John,

If you have the estimate do forward to them as well.

Best Regards,
Xavier Ong | Specialist, GI Call Centre
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: customer.care@axa.com.sg
Phone: 1800 880 4888 (Within Singapore) / (65) 6880 4888 (International)

----- Original Message -----

From: John Ong [johnong@ethicarz.sg]
Sent: 20/02/2018 12:44
To: cst@axa.com.sg
Subject: FW: PRI FOR MBM7512 ATTN: MOTOR SURVEY

Dear AXA,

As conversed with your customer service representatives.

Best regards,
John Ong

ETHICARZ PTE LTD
56 Loyang Way, Loyang Enterprise Building
#04-04 S(508775)
Tel : 6384 4404 Fax : 6384 0444

From: [John Ong](#)
Sent: Wednesday, 14 February 2018 2:08 PM
To: MOTOR.SURVEY@AXA.COM.SG
Cc: kelvinwo@ethicarz.sg; skgan@ethicarz.sg
Subject: PRI FOR MBM7512

Dear AXA,


I refer to attached for your pursuant.

Please arrange pri for the 19 of Feb 2018.

Best regards,
John Ong

ETHICARZ PTE LTD
56 Loyang Way, Loyang Enterprise Building
#04-04 S(508775)
Tel : 6384 4404 Fax : 6384 0444

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