

ASS. REC. BY:

REF: cslmsg18011062 | T7 vd307

Special Instruction:

SURVEYOR:

Murrah

From (Person): Irene Jun

ASSIGNMENT (Office)

of MSIG

Date/Time: 18/6/18 @ 4:50pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SBN 8998X

Insured: SLB 2822D

at Workshop m/s Borneo Motors

Tel: 9699 6192

of 2 pandan Crescent

Policy No: A28724831QMY

Claim No: 561344

Sum Insured:

Excess:

Make of Vehl: (Client's Record)

D.O.A. 13/06/2018

CA / REV / REP. / REV 24 HRS 'wp'

20/06/2018 @ 2pm ow

H.O.D. Endorsement:

Date/Time: 10:42am @ 19/6/18

Person Contacted:

Comine Vehicle IN / OUT

Date/Time	Action/Instruction
	( <input checked="" type="checkbox"/> ) Estimate
	SBN 8998X - X
	SLB 2822D - NA INC 17018079 / 14
	DOA: 14/09/2017
21/6/18	Send prefli revised by merimen
13/8/18	Final fig \$ 2586 confirmed by email (Red 831.54, 24/8)

SURVIVE Tanjung

REF: MS19

ASSIGNMENT

From: \_\_\_\_\_ Date: 20/06/2018

Estimated Cost: \_\_\_\_\_

OD: TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SBN 8998X

at Workshop n/s: Borneo Motors

of: 2pundan Crescent

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record) 2pm @ owner waiting

Make of Veh: Canine

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	X

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS <sup>1up</sup>

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SBN 8998X Yr Regn: 2014 / mach

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Toyota Lexus ES 250 C.C. 2494

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 78462 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTHB 51.64 902046153

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or \_\_\_\_\_

Brake: In order / Jammed / Leaked / Burnt or \_\_\_\_\_

Modi: Nil / S/Bim / STD A/Rim or \_\_\_\_\_

Tyre Size: F: 215 / 55 R 17

R: - -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm

D.O.A. \_\_\_\_\_ D.O.I. 20/6/18 @ 215pm

Survey held at Borneo Pandan

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or

o/s

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
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17/10/18 To bill \$400/- for investigation, inspect TP and OI vehicle for height measurement - ~~clear~~ OI regarding my findings. communicate with

RECEIVED 17 OCT 2018

Date/Time File Pass to?  : Preli. Report

1)  : Final Report

Date/Time File Return to? \_\_\_\_\_

2) 17/10 - typist

Report Format: merimen

Lump Sum / I.B.I: (\$) >586

Days Of Repair: 3

Resurvey No. of Trip: -

Add Fee:  : Site Insp (\$)

: Interview (\$)

: Tech Invs (\$)

: Weekend (\$)

Survey Fee: 150

Transportation: \_\_\_\_\_

1) \$ + RS. \$

1) Photos

1) Others: 10

TOTAL: 160

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Jun 2018		18 Jun 2018 16:50 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>LIM POH SENG</b> , Co. Reg. No.: S0035450C								
Main Claimant:	<b>LIM BAN HOE</b> , ID: S1245458I								
Vehicle Reg. No.:	<b>SBN8998X</b>	Date of Loss:	13/06/2018 18:00 - :59 [50 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 561344</b>	Policy/Cover Note No.:	A28724831QMY (Comprehensive) Coverage: 29/04/2018 - 28/04/2019						
Vehicle Reg. No. (Insured):	<b>SLB2822D</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Borneo Motors (S) Pte Ltd (Pandan)</b> 2 Pandan Crescent, 128462 West Coast - Tel: 66311857								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Irene Tan Gek Ing</b> - 6594 2541]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [ <b>Imm.Advice</b> due 19/06/2018]								
Adj Asg. Remarks:	ON WP. Survey appt on 20/06/18(Wed), 2pm. Owner waiting. OI NOT REPORTED Contact at 9699 6192								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Veron Chen (LKKAuto)

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**From:** Irene Tan <irene\_tan@sg.msig-asia.com>  
**Sent:** Wednesday, 27 June 2018 1:49 PM  
**To:** Bryan Ang (LKKAuto)  
**Cc:** KKLau; Olivia Lau (LKKAuto); Veron Chen (LKKAuto); Shiau Chan (LKKAuto); assignments; Admin-D (LKKAuto); SUR  
**Subject:** RE: New assignment to prepare Consistency Damage report on our insured's vehicle no.: SLB2822D; Our claim no.: 561344/IT

**Importance:** High

### FOR YOUR IMMEDIATE REPLY, PLEASE

Good afternoon Bryan,

We refer to your email of 25.6.18.

Have you made arrangement to see our insured and inspect his car?

For your information, the 3<sup>rd</sup> party is also insured with MSIG. Therefore, no reasonable delays for both parties to fault us, please.

In view of the above, please revert with your update asap.

Best Regards

Irene Tan  
Senior Executive, Claims Services (Motor)  
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Bryan Ang (LKKAuto) [mailto:bryanang@lkkauto.com]  
**Sent:** Monday, 25 June, 2018 6:42 PM  
**To:** Irene Tan <irene\_tan@sg.msig-asia.com>  
**Cc:** KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** Re: New assignment to prepare Consistency Damage report on our insured's vehicle no.: SLB2822D; Our claim no.: 561344/IT

Dear Irene

Your email is acknowledged. We will make arrangement with your insured asap.

Bryan Ang  
LKK Auto Consultants Pte Ltd

On 25 Jun 2018, at 14:23, Irene Tan <[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)> wrote:

**VERY URGENT**

Good afternoon Mr Lau and Bryan,

We refer to our email of 23.6.18 as below.

Till now, we still have not receive any acknowledgement on your receipt of the subject new assignment by return email.

But the 3<sup>rd</sup> party's claim handler from Borneo Motors have just sent us a chaser/reminder.

Can you respond to this email and with your file ref no. asap? So that we can quote your file ref no. when we email fresh and additional colour pictures just forwarded by the 3<sup>rd</sup> party that may help in your investigation of the matter?

Best Regards

Irene Tan  
Senior Executive, Claims Services (Motor)  
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)

<image019.png>  
MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore  
048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G |  
[msig.com.sg](http://msig.com.sg) <image020.png> <image021.png> <image022.png> <image023.png>

<image024.jpg>

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**From:** Irene Tan

**Sent:** Saturday, 23 June, 2018 6:37 PM

**To:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Catherine Chong (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; '[lekoasia@gmail.com](mailto:lekoasia@gmail.com)' <[lekoasia@gmail.com](mailto:lekoasia@gmail.com)>; 'LIM Poh Seng@lta.gov.sg' <[LIM Poh Seng@lta.gov.sg](mailto:LIM_Poh_Seng@lta.gov.sg)>

**Subject:** New assignment to prepare Consistency Damage report on our insured's vehicle no.: SLB2822D; Our claim no.: 561344/IT

Good evening Mr Lau and Bryan,

We refer to your Taufikh's survey on the 3<sup>rd</sup> party's Lexus SBN8998X and his Preliminary Advice dated 21.6.18 indicating a revised amount of \$2,609.54.

But our insured is adamant that there was no damage on both cars. Please see his emails below.

In the foregoing, please contact our insured, Mr Lim Poh Seng @97529245 to arrange for an appointment to inspect his car and interview him.

Thereafter, please submit your Consistency Damage report asap.

Meanwhile, please acknowledge receipt of this new assignment by immediate return email.

Dear Mr Lim,

Thanks for your email of 22.6.18.

We have appointed an expert firm, M/s. LKK Auto Consultants Pte Ltd to investigate and inspect both cars.

Do expect a call from a surveyor from M/s. LKK Auto Consultants Pte Ltd to inspect your car and for an interview with you.

Best Regards

**Irene Tan**

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)

<image002.png>

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[msig.com.sg](http://msig.com.sg) <image004.png> <image006.png> <image008.png> <image010.png>

<image012.jpg>

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**From:** Poh Seng LIM (LTA) [[mailto:LIM\\_Poh\\_Seng@lta.gov.sg](mailto:LIM_Poh_Seng@lta.gov.sg)]

**Sent:** Friday, 22 June, 2018 9:06 AM

**To:** Leko Asia <[lekoasia@gmail.com](mailto:lekoasia@gmail.com)>; Irene Tan <[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)>

**Subject:** RE: Lim Poh Seng; Accident involving vehicles nos.: SLB2822D & SBN8998X; Our claim no.: 561344/IT

Hi Irene,

I cannot open the voice recording and the attachment.

I might have offer to pay the claimant \$100 as settlement out of fear and inconvenience of making a report etc. as there was no damage to both vehicle.

I will leave it to your company to settle this matter as you deem fit.

Thanks

Regards

*Lim Poh Seng*

---

Assistant Contracts Manager / Land Transport Authority  
TEL (C2) Project Officer, Level 3, 20A Toa Payoh West, Singapore 318878  
TEL 63357 531 FAX 62513114

**From:** Leko Asia [<mailto:lekoasia@gmail.com>]  
**Sent:** Thursday, 21 June, 2018 6:23 PM  
**To:** Irene Tan <[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)>; Poh Seng LIM (LTA) <[LIM\\_Poh\\_Seng@lta.gov.sg](mailto:LIM_Poh_Seng@lta.gov.sg)>  
**Subject:** Re: Lim Poh Seng; Accident involving vehicles nos.: SLB2822D & SBN8998X; Our claim no.: 561344/IT

Hi Irene,

I have spoken to Mr Lim about the latest development of the claim.

Tomorrow, he will reply to your email personally.

On Thu, 21 Jun 2018, 6:06 pm Leko Asia, <[lekoasia@gmail.com](mailto:lekoasia@gmail.com)> wrote:

----- Forwarded message -----

From: Poh Seng LIM (LTA) <[LIM\\_Poh\\_Seng@lta.gov.sg](mailto:LIM_Poh_Seng@lta.gov.sg)>  
Date: Thu, 21 Jun 2018, 3:19 pm  
Subject: RE: Lim Poh Seng; Accident involving vehicles nos.: SLB2822D & SBN8998X;  
Our claim no.: 561344/IT  
To: Leko Asia <[lekoasia@gmail.com](mailto:lekoasia@gmail.com)>

Thanks for keeping me in the loop.

I cannot open the attached document.

I will maintain my stand that **I do not remember making any contact** with the claimant's car and I also cannot remember admitting liability and offering settlement amount.

There was **no damage at all** on both cars and I did apply some polishing wax to clean of some black stain on the claimant's car and he was quite happy and latter we both left the carpark.

This will be the story line which I will maintained.

Regards

*Lim Poh Seng*

---

Assistant Contracts Manager / Land Transport Authority

TEL (C2) Project Officer, Level 3, 20A Toa Payoh West, Singapore 318878

TEL 63357 531 FAX 62513114

**From:** Leko Asia [mailto:[lekoasia@gmail.com](mailto:lekoasia@gmail.com)]

**Sent:** Thursday, 21 June, 2018 3:02 PM

**To:** [eksokamem@gmail.com](mailto:eksokamem@gmail.com); Poh Seng LIM (LTA) <[LIM\\_Poh\\_Seng@lta.gov.sg](mailto:LIM_Poh_Seng@lta.gov.sg)>

**Subject:** Fwd: Lim Poh Seng; Accident involving vehicles nos.: SLB2822D & SBN8998X; Our claim no.: 561344/IT

Hi Mr Lim,

For your quick reference only.

----- Forwarded message -----

**From:** Irene Tan <[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)>

**Date:** Thu, 21 Jun 2018, 1:57 pm

**Subject:** Lim Poh Seng; Accident involving vehicles nos.: SLB2822D & SBN8998X; Our claim no.: 561344/IT

**To:** [lekoasia@gmail.com](mailto:lekoasia@gmail.com) <[lekoasia@gmail.com](mailto:lekoasia@gmail.com)>

**FOR YOUR IMMEDIATE ACTION, PLEASE**

Good afternoon Desmond,

We refer to our telephone conversation just before 12noon today.

A) Please read the points nos. 1 & 2 below on our email to your attention and the 3<sup>rd</sup> party's rebuttal of our insured's allegation of "no contact between the 2 cars"

B) Please scroll down to the last email at the bottom and click on the link in blue wordings to listen to the voice recording of both parties conversation;

C) Thereafter, please let us have Mr Lim Poh Seng's written agreement or approval for us to confirm settlement on liability at 100% leaving quantum to be negotiated.

D) We look forward to receiving Mr Lim Poh Seng's written agreement asap or within the next 4 days by Monday, 12noon 25.6.18 otherwise, the 3<sup>rd</sup> party will file a police report to complain against Mr Lim.

**1) Sketch and accident statement by the 3<sup>rd</sup> party owner of LEXUS SBN8998X**

**2) 3<sup>rd</sup> party's rebuttal to our rejection of his claim on the basis of no contact between the 2 cars**

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)

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048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)

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**From:** [easishare@msig-asia.com](mailto:easishare@msig-asia.com) [mailto:[easishare@msig-asia.com](mailto:easishare@msig-asia.com)]

**Sent:** Thursday, 21 June, 2018 11:27 AM

**To:** Irene Tan <[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)>

**Subject:** Carine Yeo has uploaded a file for 561344

Dear Irene Tan,

Carine Yeo has uploaded **Voice recording btw SBN8998X & SLB2822D - CUT.m4a**.

Please click [here](#) to access the uploaded file(s) or from your **EasiShare Upload Request** folder to access the uploaded file(s)

This is an auto-generated email.

---

Powered by **EasiShare**™  
*Secure. Mobile. Sync. Share.*

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

<b>To:</b> MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	<b>From:</b> LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
<b>Attn:</b> Irene Tan Gek Ing	
<b>Date:</b> 21 Jun 2018	
<h3><u>Preliminary Advice</u></h3>	

Insured Vehicle No	: SLB2822D		
TP Vehicle No	: SBN8998X	Accident Date	: 13/06/2018
Make	: TOYOTA LEXUS	Assignment Date	: 18/06/2018
Date of Inspection	: 20/06/2018	Est. Duration of Repair	: 4.00
Inspection At	: BORNEO MOTORS (S) PTE LTD (PANDAN) 2 PANDAN CRESCENT SINGAPORE 128462		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,417.54	
Revised Amount	:S\$	2,609.54	
Check Items (Estimated)	:S\$	0.00	
<b>Total</b>	<b>:S\$</b>	<b>2,609.54</b>	
Lump Sum Repair		:S\$	
<b>Total Loss Consideration</b>			
New for Old Value	:S\$		
Pre-Accident Value	:S\$		
COE / PARF Rebate	:S\$		
Salvage Value	:S\$		
Margin for Repair	:S\$		

### Remarks

The vehicle is economical/not economical for repair.

The above survey was conducted on a 'without prejudice' basis.



**MSIG Insurance (Singapore) Pte. Ltd.**  
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807  
 Tel +65 6827 7888, Fax +65 6827 7800  
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
 (REPUBLIC OF SINGAPORE)  
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1 Individual Ownership	<b>MOTOR MAX PLUS</b> <b>Comprehensive</b>
Certificate No. <b>D 28706458 QMY</b>	<b>Excess : SGD1,000</b> <b>Windscreen Excess : SGD100</b>
<p>1. Index Mark and Registration Number of Vehicle <b>SBN8998X</b></p> <p>2. Name of Policyholder <b>Lim Ban Hoe</b></p> <p>3. Effective Date of the Commencement of Insurance for the purposes of the Act <b>28/03/2018</b></p> <p>4. Date of Expiry of Insurance <b>27/03/2019</b></p> <p>5. Persons or Classes of Persons entitled to drive*</p> <p><b>Lim Ban Hoe</b> <b>Lim Tong Yee Mona</b> Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.</p> <p>* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.</p> <p>6. Limitations as to use*</p> <p>Use only for social domestic and pleasure purposes and for the Policyholder's business. The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.</p> <p>* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.</p> <p><b>PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.</b></p> <p>This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).</p>	

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

**MSIG Insurance (Singapore) Pte. Ltd.**

Approved Insurers

for Chief Executive Officer

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

License Number **S12454581**  
 Name  
**LIM BAN HOE**

Birth Date **08 Aug 1957**  
 Issue Date **14 Sep 2003**

000820257F




**REPUBLIC OF SINGAPORE**  
 IDENTITY CARD NO. **S12454581**

Name  
**LIM BAN HOE**

**林萬和**  
 Race  
**CHINESE**

Date of Birth **08-08-1957** Sex **M**  
 Country of Birth  
**SINGAPORE**




**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	26 Oct 1977

NP 428A

Licence No: S12454581



1009487

NRIC No: **S12454581**

**16 DUNMAN LANE**  
**SINGAPORE 439268**

NRIC No: **S12454581**

Group **B+** Date of issue **07-06-1993**

Date: **11-01-2004 (R)** No: **4862530**




TYPE OF CLAIM:  OD  OD/UL  DSMCA: Carine Yeo

## MOTOR ACCIDENT REPORT

Date Of Report : 14/6/2018 Time: 1344 Date Of Accident : 13/6/2018 Time : 1830  
 Exact Location Of Accident : Chinese Swimming Club Basement carpark  
 Country/State of Loss: Singapore  / Wilayah Persekutuan  / Selangor Darul Ehsan  / Negeri Sembilan  / Melaka  / Pahang  /

## OWN VEHICLE DETAILS (INSURED/POLICY HOLDER)

Vehicle Registration Number : 8BN 8998X Co. Reg. No(for Co. Vehicle)/NRIC/PP/FIN No : 81245458I  
 Name Of Registered Owner : Lim Ban Hae  
 Mobile Number: Alternative No: 98468820 Email Address:

## Vehicle Particulars

Manufacturer : Toyota  Lexus  Suzuki  Hino  Model : Lexus ES 250  
 Exact Purpose for which vehicle was being used at time of accident: Normal Usage  Other  (please specify):  
 Are you claiming under your own insurance policy for repair to your vehicle? Yes  Reporting Only  Third Party   
 Vehicle Category : Private Car  Commercial Vehicle  Others

## Insurance Company

Name of Insurance Company: MSIG Ins  
 Type Of Coverage: Comprehensive  Third Party  Third Party Fire and/or Theft   
 Fleet Policy: Yes  No  Policy / Cover Note No: D28706458 Omy.

## DRIVER DETAILS AT POINT OF ACCIDENT

Name of Driver: as above. NRIC/ Passport / FIN No : as above.  
 Date Of Birth: 8/8/1957 Occupation: Indoor  Outdoor   
 Date Of Driving Pass: 26/10/1977 Gender: Male  Female   
 Mobile Number: Fax No: Alternative No:  
 Address: 16 Dunman Lane, Postal Code: 439268  
 Email Address:  
 Was driver an employee of the Insured's Company? Yes  No  State relationship of the driver with the insured: NA  
 Vehicle Registration Number of Driver's Own Vehicle (if applicable): NA  
 Insurance Company of Driver's Own Vehicle (if applicable): NA

## GENERAL INFORMATION OF THE ACCIDENT

Type Of Accident: R/R fender  
 Number of Passengers in the above vehicle (Including Driver): 1 / If more than 2 Pax Please fill ANNEX B

## PASSENGER 1

Name: Gender: Male  Female   
 Weather Conditions: Clear  Raining  Others  (If others, please state condition):  
 Road Surface: Wet  Dry  Others  (If others, please state condition):  
 Was any body injured in the Accident? No  Yes   
 Was any injured conveyed to hospital by ambulance? No  Yes   
 Was any foreign vehicle involved in this accident? No  Yes  Vehicle No: Vehicle type:  
 Number of vehicles involved in the accident: 2  
 Was there any witness? No  Yes  If yes, please furnish witness details column below  
 Witness Name: | Contact No.: | Email:  
 Was there any other vehicle or property damaged? No  Yes   
 Was there any video captured by Car Camera? No  Yes  Are accident scene photos available for attachment? No  Yes   
 Was the accident reported to the police? No  Yes  (If yes, please state which Police Station):  
 Was notice of intended Prosecution given? No  Yes  (If yes, please state against whom):  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. No  Yes

## DETAILS OF OTHER VEHICLE PROPERTY 1 (Please fill Annex A if more vehicles involved)

Vehicle Registration Number: SLB 2820D Vehicle Make/Model/Colour: Kia  
 Details Of Properties Damage in Accident:  
 Vehicle Category:  
 Name of Driver: Lim Poh Beng  
 NRIC/Passport/FIN Number: Contact Number: 97529245  
 Address: Postal Code:  
 Insurance Company Name: MSIG Ins  
 Nature Of Damage: J/F portion No. Of Passenger (Including Driver):

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that :

(a) My insurer , my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
  - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

  
 \_\_\_\_\_  
 Policyholder's Signature / Date &  
 Time

\_\_\_\_\_  
 Driver's Signature (If driver is not the policyholder) / Date  
 & Time

\_\_\_\_\_  
 Witnessed by Reporting Centre  
 Personnel

**Sketch Plan**

