

## Veron Chen (LKKAuto)

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**From:** Irene Tan <irene\_tan@sg.msig-asia.com>  
**Sent:** Saturday, 23 June 2018 6:37 PM  
**To:** KKLau; Olivia Lau (LKKAuto); Bryan Ang (LKKAuto); SUR; Admin-D (LKKAuto); assignments; lekoasia@gmail.com; LIM\_Poh\_Seng@lta.gov.sg  
**Subject:** New assignment to prepare Consistency Damage report on our insured's vehicle no.: SLB2822D; Our claim no.: 561344/IT

Good evening Mr Lau and Bryan,

We refer to your Taufikh's survey on the 3<sup>rd</sup> party's Lexus SBN8998X and his Preliminary Advice dated 21.6.18 indicating a revised amount of \$2,609.54.

But our insured is adamant that there was no damage on both cars. Please see his emails below.

In the foregoing, please contact our insured, Mr Lim Poh Seng @97529245 to arrange for an appointment to inspect his car and interview him.

Thereafter, please submit your Consistency Damage report asap.

Meanwhile, please acknowledge receipt of this new assignment by immediate return email.

Dear Mr Lim,

Thanks for your email of 22.6.18.

We have appointed an expert firm, M/s. LKK Auto Consultants Pte Ltd to investigate and inspect both cars.

Do expect a call from a surveyor from M/s. LKK Auto Consultants Pte Ltd to inspect your car and for an interview with you.

Best Regards

**Irene Tan**  
Senior Executive, Claims Services (Motor)  
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)



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**From:** Poh Seng LIM (LTA) [mailto:LIM\_Poh\_Seng@lta.gov.sg]  
**Sent:** Friday, 22 June, 2018 9:06 AM

**To:** Leko Asia <lekoasia@gmail.com>; Irene Tan <irene\_tan@sg.msig-asia.com>

**Subject:** RE: Lim Poh Seng; Accident involving vehicles nos.: SLB2822D & SBN8998X; Our claim no.: 561344/IT

Hi Irene,

I cannot open the voice recording and the attachment.

I might have offer to pay the claimant \$100 as settlement out of fear and inconvenience of making a report etc. as there was no damage to both vehicle.

I will leave it to your company to settle this matter as you deem fit.

Thanks

Regards

*Lim Poh Seng*

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Assistant Contracts Manager / Land Transport Authority  
TEL (C2) Project Officer, Level 3, 20A Toa Payoh West, Singapore 318878  
TEL 63357 531 FAX 62513114

**From:** Leko Asia [<mailto:lekoasia@gmail.com>]

**Sent:** Thursday, 21 June, 2018 6:23 PM

**To:** Irene Tan <[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)>; Poh Seng LIM (LTA) <[LIM\\_Poh\\_Seng@lta.gov.sg](mailto:LIM_Poh_Seng@lta.gov.sg)>

**Subject:** Re: Lim Poh Seng; Accident involving vehicles nos.: SLB2822D & SBN8998X; Our claim no.: 561344/IT

Hi Irene,

I have spoken to Mr Lim about the latest development of the claim.

Tomorrow, he will reply to your email personally.

On Thu, 21 Jun 2018, 6:06 pm Leko Asia, <[lekoasia@gmail.com](mailto:lekoasia@gmail.com)> wrote:

----- Forwarded message -----

From: Poh Seng LIM (LTA) <[LIM\\_Poh\\_Seng@lta.gov.sg](mailto:LIM_Poh_Seng@lta.gov.sg)>

Date: Thu, 21 Jun 2018, 3:19 pm

Subject: RE: Lim Poh Seng; Accident involving vehicles nos.: SLB2822D & SBN8998X; Our claim no.: 561344/IT

To: Leko Asia <[lekoasia@gmail.com](mailto:lekoasia@gmail.com)>

Thanks for keeping me in the loop.

I cannot open the attached document.

I will maintain my stand that **I do not remember making any contact** with the claimant's car and I also cannot remember admitting liability and offering settlement amount.

There was **no damage at all** on both cars and I did apply some polishing wax to clean of some black stain on the claimant's car and he was quite happy and latter we both left the carpark.

This will be the story line which I will maintained.

Regards

*Lim Poh Seng*

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Assistant Contracts Manager / Land Transport Authority

TEL (C2) Project Officer, Level 3, 20A Toa Payoh West, Singapore 318878

TEL 63357 531 FAX 62513114

**From:** Leko Asia [mailto:[lekoasia@gmail.com](mailto:lekoasia@gmail.com)]

**Sent:** Thursday, 21 June, 2018 3:02 PM

**To:** [eksokamem@gmail.com](mailto:eksokamem@gmail.com); Poh Seng LIM (LTA) <[LIM\\_Poh\\_Seng@lta.gov.sg](mailto:LIM_Poh_Seng@lta.gov.sg)>

**Subject:** Fwd: Lim Poh Seng; Accident involving vehicles nos.: SLB2822D & SBN8998X; Our claim no.: 561344/IT

Hi Mr Lim,

For your quick reference only.

----- Forwarded message -----

From: Irene Tan <[irene\\_tan@sg.msg-asia.com](mailto:irene_tan@sg.msg-asia.com)>

Date: Thu, 21 Jun 2018, 1:57 pm

Subject: Lim Poh Seng; Accident involving vehicles nos.: SLB2822D & SBN8998X; Our claim no.: 561344/IT

To: [lekoasia@gmail.com](mailto:lekoasia@gmail.com) <[lekoasia@gmail.com](mailto:lekoasia@gmail.com)>

**FOR YOUR IMMEDIATE ACTION, PLEASE**

Good afternoon Desmond,

We refer to our telephone conversation just before 12noon today.

A) Please read the points nos. 1 & 2 below on our email to your attention and the 3<sup>rd</sup> party's rebuttal of our insured's allegation of "no contact between the 2 cars"

B) Please scroll down to the last email at the bottom and click on the link in blue wordings to listen to the voice recording of both parties conversation;

C) Thereafter, please let us have Mr Lim Poh Seng's written agreement or approval for us to confirm settlement on liability at 100% leaving quantum to be negotiated.

D) We look forward to receiving Mr Lim Poh Seng's written agreement asap or within the next 4 days by Monday, 12noon 25.6.18 otherwise, the 3<sup>rd</sup> party will file a police report to complain against Mr Lim.

**1) Sketch and accident statement by the 3<sup>rd</sup> party owner of LEXUS SBN8998X**

**2) 3<sup>rd</sup> party's rebuttal to our rejection of his claim on the basis of no contact between the 2 cars**

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)

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**From:** [easishare@msig-asia.com](mailto:easishare@msig-asia.com) [mailto:[easishare@msig-asia.com](mailto:easishare@msig-asia.com)]

**Sent:** Thursday, 21 June, 2018 11:27 AM

**To:** Irene Tan <[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)>

**Subject:** Carine Yeo has uploaded a file for 561344

Dear Irene Tan,

Carine Yeo has uploaded **Voice recording btw SBN8998X & SLB2822D - CUT.m4a**.

Please click [here](#) to access the uploaded file(s) or from your **EasiShare Upload Request** folder to access the uploaded file(s).

This is an auto-generated email.

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