

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Tuesday, 19 June, 2018 3:09 PM  
**To:** 'Francis Ng'  
**Cc:** Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A  
**Subject:** RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16  
**Attachments:** TP GIA REPORT.pdf  
**Categories:** HMK

**EQI ref: TBA**  
**LKK REF: CC4/EQI18011057/pa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:  
- TP GIA report

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 14 June, 2018 1:58 PM  
**To:** 'Francis Ng' <francis.ng@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]  
**Sent:** Thursday, 14 June 2018 1:27 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16

Dear Sirs,

Please assign Mr. Adrian to conduct the PRS as requested by the workshop below.

Please note that our insured has not reported the accident.

Regards,  
**Francis Ng**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Claims@UnitedSG [<mailto:claims@unitedsg.com.sg>]  
**Sent:** Thursday, June 14, 2018 12:43 PM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** 'Claims@UnitedSG' <[claims@unitedsg.com.sg](mailto:claims@unitedsg.com.sg)>  
**Subject:** RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16  
**Importance:** High

Dear Sirs,

We agreed to use your proposed list of surveyor for SJE PRI.

Our choice of surveyor is as follow :

**LKK – MR ADRIAN**

Please proceed with the assignment.

The car can be survey at our workshop on 18 June 2018 after 10am.

Thanks and best regards,  
**Vicky | Admin Executive**  
United SG Automobile Pte Ltd

**From:** Claims@UnitedSG [<mailto:claims@unitedsg.com.sg>]  
**Sent:** Thursday, 14 June 2018 11:18 AM  
**To:** 'eqiprs@eqinsurance.com.sg' <[eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)>  
**Cc:** 'Claims@UnitedSG' <[claims@unitedsg.com.sg](mailto:claims@unitedsg.com.sg)>  
**Subject:** PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16  
**Importance:** High

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,

**Vicky | Admin Executive**

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934