

Mei Kwan (LKKAuto)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Monday, 22 July, 2019 11:17 AM
To: Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16 (DM18HO01499-JG)
Attachments: SAS2638506.PDF
Categories: HMK

Dear Mei Kwan,

Insured driver finally reported – see attached.

You may proceed with DS.

Thks.

Regards,

Tan Wei Yin
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Monday, July 22, 2019 11:10 AM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joel Goh <joel.goh@eqinsurance.com.sg>
Subject: RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16 (DM18HO01499-JG)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 12 July, 2019 9:44 AM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joel Goh <joel.goh@eqinsurance.com.sg>

Subject: RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16 (DM18HO01499-JG)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Saturday, 11 May, 2019 5:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16 (DM18HO01499-JG)

Dear Mei Kwan

Our insured has not reported this accident.

We are pending for traffic police to assist on this matter.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, May 3, 2019 10:28 AM
To: Janet Tan; Joel Goh
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLE 5006H

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Tuesday, 11 September, 2018 2:38 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16

Dear Mei Kwan,

Please be informed that our insured has yet to report the accident and we have sent the 2nd reminder.

Thank you.

Regards,
Justin Wong

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, September 11, 2018 2:02 PM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16

Dear Justin,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Francis Ng <francis.ng@eqinsurance.com.sg>

Sent: Friday, 29 June, 2018 1:43 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16

Dear Mei Kwan,

Our insured has not reported the accident.

Regards,

Francis Ng

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, June 19, 2018 3:09 PM

To: Francis Ng <francis.ng@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16

EQI ref: TBA

LKK REF: CC4/EQI18011057/pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 14 June, 2018 1:58 PM

To: 'Francis Ng' <francis.ng@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]

Sent: Thursday, 14 June 2018 1:27 PM

To: assignments <assignments@lkkauto.com>

Subject: RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16

Dear Sirs,

Please assign Mr. Adrian to conduct the PRS as requested by the workshop below.

Please note that our insured has not reported the accident.

Regards,

Francis Ng

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Claims@UnitedSG [<mailto:claims@unitedsg.com.sg>]

Sent: Thursday, June 14, 2018 12:43 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: 'Claims@UnitedSG' <claims@unitedsg.com.sg>

Subject: RE: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16

Importance: High

Dear Sirs,

We agreed to use your proposed list of surveyor for SJE PRI.

Our choice of surveyor is as follow :

LKK – MR ADRIAN

Please proceed with the assignment.

The car can be survey at our workshop on 18 June 2018 after 10am.

Thanks and best regards,

Vicky | Admin Executive

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934

From: Claims@UnitedSG [<mailto:claims@unitedsg.com.sg>]

Sent: Thursday, 14 June 2018 11:18 AM

To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>

Cc: 'Claims@UnitedSG' <claims@unitedsg.com.sg>

Subject: PRI SURVEY FOR SLE5006H BMW 335I / DOA: 08 JUNE 2018 / YOUR REFERENCE: SLB4350K / OUR REFERENCE: USG-201806-16

Importance: High

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,

Vicky | Admin Executive

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934