

ASS. REC. BY:

REF: CS/ICS/8011053 / Uvd3er

Special Instruction:

Sub Vessel:

Mercurus

ASSIGNMENT (Office)

From (Person):

Janice Goh

of

ECICS

Date/Time:

18/6/18 @ 5:35pm

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

SKR 5389X

Insured:

at Workshop in/:

Progressive Auto

Tel:

6844 4620

of

No. 1, Kaki Bkt Ave 6 # 02-48/50 Autobay

Policy No.:

Claim No.:

DMPC180028SH/DL

Sum Insured:

Excess:

\$500.00

Make of Velt:

(Client's Record)

D.O.A. 13/06/2018

CA / ☒ REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:23am @ 19/6/18

Person Contacted:

Mandy

Vehicle ☒ IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SKR 5389X

20/6/18

Revert by merimen

20/6/18

Recd approval from Janice by merimen

20/6/18

Informed Mandy c/A on LS not exceeding \$15k ex \$500 by email

10/8/18

@ 947am Spoken to Desmond, ignore the email on 10/8/18

(08/11/13) wel

ASS. REC. BY: Marcus

REF:

ECIC/

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop mile

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: 500

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 63

IDAC Accident Report: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est Repairs: 12 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: 1011 15548

Date / Time \_\_\_\_\_ Action / Instruction

Engine mainly ok cracked affects o/s driveshaft days

Rep 9k.

Est by as. Ind.

23/7/18 1/5 @ 15.000 confirmed with MR Wong (Red 20, III-52, 5710) workshop didn't arrange After repair survey Summit workshop ph.

Veh No: SKR5389X Yr Regn: 13/2/15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Verel c.c. 1496

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 78138 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: RU11014172

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 2.5 / 60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 13/6/18 D.O.I. 19/6/18

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Data/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: 12

☐ : Final Report

Resurvey No. of Trip: 1

Data/Time, File Return to?

2) 25/7 - typist

Add Fee:

☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

\$ - R\$ \_\_\_\_\_

Photos

Others

TOTAL

Report Format: merimen

Lump Sum / I.B.I. (\$ 15,000/2)

450

10

460

RECEIVED 25 JUL 2018

**Veron Chen (LKKAuto)**

---

**From:** Desmond Lee Ker Wen (ECICS, Claims) <Desmond\_Lee@ecics.com.sg>  
**Sent:** Friday, 10 August 2018 9:39 AM  
**To:** Veron Chen (LKKAuto)  
**Subject:** RE: OD Claim For Vehicle SKR 5389 X ( ACCIDENT DATED ON 13/06/2018 AT 1830 HOURS ) DMPC1800235H/DL

Dear Veron

Note that your prelim report is dated on 20.06.18.

Note that OD claim for the vehicle was not authorised for repair yet.

Any reasons why the case was sent to us on 31.07.18 for authorisation of repair after 2 months from your preliminary repair report.

Best regards,  
Desmond Lee  
Claims Division  
DID: +65 6303 0167  
FAX: +65 6338 9267

ECICS Limited  
10 Eunos Road 8  
#09-04A Singapore Post Center  
Singapore 408600

---

**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Wednesday, 8 August, 2018 5:48 PM  
**To:** Desmond Lee Ker Wen (ECICS, Claims)  
**Subject:** RE: OD Claim For Vehicle SKR 5389 X ( ACCIDENT DATED ON 13/06/2018 AT 1830 HOURS ) DMPC1800235H/DL

Dear Desmond,

This "Progressive" is located at Kaki Bukit and is a non-authorise workshop of ECICS.

Basing on the standard rates provides by ECICS , the cost price for OD repair only applied to authorise workshops.

Hope the above clarifies.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 2 August 2018 3:08 PM  
**To:** 'Desmond Lee Ker Wen (ECICS, Claims)' <Desmond\_Lee@ecics.com.sg>  
**Subject:** RE: OD Claim For Vehicle SKR 5389 X ( ACCIDENT DATED ON 13/06/2018 AT 1830 HOURS )  
DMPC1800235H/DL

Dear Desmond,

We will check and revert.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Desmond Lee Ker Wen (ECICS, Claims) <Desmond\_Lee@ecics.com.sg>  
**Sent:** Thursday, 2 August 2018 2:33 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** RE: OD Claim For Vehicle SKR 5389 X ( ACCIDENT DATED ON 13/06/2018 AT 1830 HOURS )  
DMPC1800235H/DL

Dear Veron

I refer to your email to Progressive auto on 31jul18.

we note from LKK's report that the recommended repair costs is based on List Price at \$15,000/-.  
Shouldn't it be based on costs Price as per all Od claims and per Authorised workshops?  
As for LOU, we will need to review and confirm, the max. should be 10 days and nothing more.

Best regards,  
Desmond Lee  
Claims Division  
DID: +65 6303 0167  
FAX: +65 6338 9267

ECICS Limited  
7 Temasek Boulevard  
#10-01 Suntec Tower One  
Singapore 038987

Our new address wef 6 August 2018  
**ECICS Limited**  
10 Eunus Road 8, Singapore Post Center #09-04A, Singapore 408600

**From:** Progressive Auto [mailto:claims@progressiveauto.sg]  
**Sent:** Thursday, 2 August, 2018 12:21 PM  
**To:** Desmond Lee Ker Wen (ECICS, Claims)

**Cc:** ECICS Claims

**Subject:** Re: OD Claim For Vehicle SKR 5389 X ( ACCIDENT DATED ON 13/06/2018 AT 1830 HOURS )  
DMPC1800235H/DL

Without Prejudice

**Merimen DMPC1800235H/DL**

Dear Desmond,

WRT email dated on 31 July 18

I hereby attached the doc for your perusal

**\*\* Surveyor approval to proceed repair Lum Sum \$15,000/-**

Thank You

Best Regards  
Bereza

**Progressive Auto Pte Ltd**  
No.1 Kaki Bukit Ave 6  
AutoBay #02-48/50  
Singapore 417883  
Tel: 6844 4620  
Fax:6844 4625

---

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On Tue, Jul 31, 2018 at 11:04 AM, Progressive Auto <[claims@progressiveauto.sg](mailto:claims@progressiveauto.sg)> wrote:  
Without Prejudice

Thanks for your prompt reply

Will check with my superior and get back to you soon

As for the LOU, will wait for you to review and give us the offer.

Thank You

Best Regards  
Bereza

**Progressive Auto Pte Ltd**  
No.1 Kaki Bukit Ave 6  
AutoBay #02-48/50  
Singapore 417883  
Tel: 6844 4620  
Fax:6844 4625

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On Tue, Jul 31, 2018 at 10:52 AM, Desmond Lee Ker Wen (ECICS, Claims) <[Desmond\\_Lee@ecics.com.sg](mailto:Desmond_Lee@ecics.com.sg)> wrote:

Without Prejudice

(save as to costs )

Dear Bereza

As spoken earlier, we note from LKK's report that the recommended repair costs is based on List Price at \$15,000/-.

Shouldn't it be based on costs Price as per all Od claims and per Authorised workshops?

As for LOU, we will need to review and confirm, the max. should be 10 days and nothing more.

Best regards,

Desmond Lee

Claims Division

DID: +65 6303 0167

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard

#10-01 Suntec Tower One

Singapore 038987

Our new address wef 6 August 2018

**ECICS Limited**

**10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600**

**From:** Progressive Auto [mailto:[claims@progressiveauto.sg](mailto:claims@progressiveauto.sg)]

**Sent:** Monday, 30 July, 2018 11:21 AM

**To:** ECICS Claims; Desmond Lee Ker Wen (ECICS, Claims)

**Subject:** OD Claim For Vehicle SKR 5389 X ( ACCIDENT DATED ON 13/06/2018 AT 1830 HOURS )

Without Prejudice

Dear office In-charges,

Kindly refer to the attached LOD, Repair Claim & Relevant Document.

Our client's claim breakdown as follow:

1. OD Claim COR (\$15000 + 7% GST)	\$ 16,050.00
2. OD Claim LOU (12 days× \$60)	\$ 720.00

<b>Total Amount:</b>	<b>\$ 16,770.00</b>
----------------------	---------------------

Please revert with an offer asap.  
Thank you.

Bereza

**Progressive Auto Pte Ltd**

No.1 Kaki Bukit Ave 6

AutoBay #02-48/50

Singapore 417883

Tel: 6844 4620

Fax:6844 4625

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**Veron Chen (LKKAUTO)**

**From:** Desmond Lee Ker Wen (ECICS, Claims) <Desmond\_Lee@ecics.com.sg>  
**Sent:** Thursday, 2 August 2018 2:33 PM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** RE: OD Claim For Vehicle SKR 5389 X ( ACCIDENT DATED ON 13/06/2018 AT 1830 HOURS ) DMPC1800235H/DL  
**Attachments:** img-802120019.pdf

Dear Veron

I refer to your email to Progressive auto on 31jul18.

we note from LKK's report that the recommended repair costs is based on List Price at \$15,000/-. Shouldn't it be based on costs Price as per all Od claims and per Authorised workshops?  
As for LOU, we will need to review and confirm, the max. should be 10 days and nothing more.

Best regards,  
Desmond Lee  
Claims Division  
DID: +65 6303 0167  
FAX: +65 6338 9267

ECICS Limited  
7 Temasek Boulevard  
#10-01 Suntec Tower One  
Singapore 038987

Our new address wef 6 August 2018

**ECICS Limited**

10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600

P. —  
This "Progressive" is located  
at Kelci Bukit and is a non-authorized  
workshop of ECICS.

Based on the standard rates provided by  
ECICS, the cost price for repair OD car  
is only applicable to  
Authorized workshops.

**From:** Progressive Auto [mailto:claims@progressiveauto.sg]

**Sent:** Thursday, 2 August, 2018 12:21 PM

**To:** Desmond Lee Ker Wen (ECICS, Claims)

**Cc:** ECICS Claims

**Subject:** Re: OD Claim For Vehicle SKR 5389 X ( ACCIDENT DATED ON 13/06/2018 AT 1830 HOURS )  
DMPC1800235H/DL

type due the above clarification.

Without Prejudice

**Merimen DMPC1800235H/DL**

Dear Desmond,

WRT email dated on 31 July 18

I hereby attached the doc for your perusal

\*\* Surveyor approval to proceed repair Lum Sum \$15,000/-

Thank You

Best Regards  
Bereza

**Progressive Auto Pte Ltd**  
No.1 Kaki Bukit Ave 6  
AutoBay #02-48/50  
Singapore 417883  
Tel: 6844 4620  
Fax:6844 4625

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On Tue, Jul 31, 2018 at 11:04 AM, Progressive Auto <[claims@progressiveauto.sg](mailto:claims@progressiveauto.sg)> wrote:  
Without Prejudice

Thanks for your prompt reply

Will check with my superior and get back to you soon

As for the LOU, will wait for you to review and give us the offer.

Thank You

Best Regards  
Bereza

**Progressive Auto Pte Ltd**  
No.1 Kaki Bukit Ave 6  
AutoBay #02-48/50

Singapore 417883

Tel: 6844 4620

Fax:6844 4625

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On Tue, Jul 31, 2018 at 10:52 AM, Desmond Lee Ker Wen (ECICS, Claims) <[Desmond\\_Lee@ecics.com.sg](mailto:Desmond_Lee@ecics.com.sg)> wrote:

Without Prejudice

(save as to costs )

Dear Bereza

As spoken earlier, we note from LKK's report that the recommended repair costs is based on List Price at \$15,000/-.

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As for LOU, we will need to review and confirm, the max. should be 10 days and nothing more.

Best regards,

Desmond Lee

Claims Division

DID: +65 6303 0167

FAX: +65 6338 9267

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7 Temasek Boulevard

#10-01 Suntec Tower One

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**10 Eunus Road 8, Singapore Post Center #09-04A, Singapore 408600**

**From:** Progressive Auto [mailto:[claims@progressiveauto.sg](mailto:claims@progressiveauto.sg)]

**Sent:** Monday, 30 July, 2018 11:21 AM

**To:** ECICS Claims; Desmond Lee Ker Wen (ECICS, Claims)

**Subject:** OD Claim For Vehicle SKR 5389 X ( ACCIDENT DATED ON 13/06/2018 AT 1830 HOURS )

Without Prejudice

Dear office In-charges,

Kindly refer to the attached LOD, Repair Claim & Relevant Document.

Our client's claim breakdown as follow:

1. OD Claim COR (\$15000 + 7% GST)	\$ 16,050.00
2. OD Claim LOU (12 daysx \$60)	\$ 720.00

<b>Total Amount:</b>	<b>\$ 16,770.00</b>
----------------------	---------------------

• Please revert with an offer asap.

Thank you.

Bereza

**Progressive Auto Pte Ltd**

No.1 Kaki Bukit Ave 6

AutoBay #02-48/50

Singapore 417883

Tel: 6844 4620

Fax:6844 4625

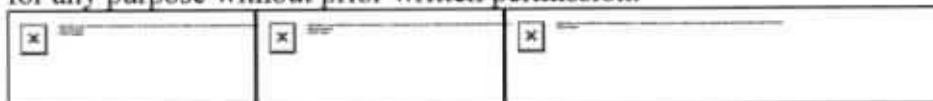
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**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 20 June 2018 3:17 PM  
**To:** 'claims@progressiveauto.sg'  
**Cc:** SUR  
**Subject:** SKR 5389X-DOA: 13/6/2018 (ECICS OD)

Dear Mandy,

As instructed by our client , please proceed to repair the insured vehicle **SKR 5389X on Lump Sum not exceeding \$15,000/- (Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**\*SKR5389X (DMPC1800235H/DL)**

OD

Jun 13 2018 6:00PM

[CHONG HAI WAH]

Progressive Auto Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** ECICS Limited (HQ) (ECICS), sent on 20/06/2018 14:30 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$15000.00) - SKR5389X - Claim Handler: Desmond Lee

Approved:15000.00.

### DOCUMENTS SUMMARY

There are no documents.



**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: ECICS Limited 7 Temasek Boulevard #10-01 Suntec Tower One Singapore 038987	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Date: 20 Jun 2018
<b><u>Preliminary Advice</u></b>	

Vehicle No	: SKR5389X	Accident Date	: 13/06/2018
Make	: HONDA VEZEL	Policy No.	: MPC18A00035402
Assignment Date	: 20/06/2018	Excess	: S\$0.00
Date of Inspection	: 19/06/2018	Est. Duration of Repair	: 12.00
Inspection At	: PROGRESSIVE AUTO PTE LTD (KAKI BUKIT) NO.1 KAKI BUKIT AVE 6 #02-48/50, AUTOBAY@KAKI BUKIT SINGAPORE 417883		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion . The undercarriage and chassis frame affected due to collision and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	35,111.52
Revised Amount	:S\$	19,325.68
Check Items (Estimated)	:S\$	10,467.08
Total	:S\$	29,792.76
Lump Sum Repair (estimated)	:S\$	15,000.00
<b>Total Loss Consideration</b>		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	63,000.00
COE / PARF Rebate	:S\$	47,452.00
Salvage Value	:S\$	
Margin for Repair	:S\$	15,548.00

**Remarks**

( X )	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
( )	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
( X )	Other comments :Repairer able to undertake the repair at Lump Sum \$15,000/- base on list price.

**Veron Chen (LKKAUTO)**

---

**From:** ECICS Claims <claims@ecics.com.sg>  
**Sent:** Wednesday, 20 June 2018 2:32 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** Desmond Lee Ker Wen (ECICS, Claims); SUR; ECICS Claims  
**Subject:** RE: ECICS OD CLAIMS FOR VEHICLE SKR 5389 X DOA: 13/06/2018

Hi Veron

We have approved in merimen.  
Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY**, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.

*\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\**

---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Wednesday, 20 June, 2018 11:44 AM  
**To:** ECICS Claims  
**Cc:** Desmond Lee Ker Wen (ECICS, Claims); SUR  
**Subject:** RE: ECICS OD CLAIMS FOR VEHICLE SKR 5389 X DOA: 13/06/2018

Dear Janice,

We have revert in merimen for your approval please.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 19 June 2018 9:25 AM  
**To:** 'ECICS Claims' <claims@ecics.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** 'Desmond Lee Ker Wen (ECICS, Claims)' <Desmond\_Lee@ecics.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: ECICS OD CLAIMS FOR VEHICLE SKR 5389 X DOA: 13/06/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ECICS Claims [<mailto:claims@ecics.com.sg>]

**Sent:** Monday, 18 June 2018 5:35 PM

**To:** Progressive Auto <[claims@progressiveauto.sg](mailto:claims@progressiveauto.sg)>; [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>; Desmond Lee Ker Wen (ECICS, Claims) <[Desmond\\_Lee@ecics.com.sg](mailto:Desmond_Lee@ecics.com.sg)>

**Subject:** RE: ECICS OD CLAIMS FOR VEHICLE SKR 5389 X DOA: 13/06/2018

Dear Mandy

Thank you for your email.

We will appoint LKK for the OD survey.

Aside to LKK

Please assist to arrange OD survey.

Policy excess \$500.00.

Our claim ref DMPC1800235H/DL and case handler is Desmond Lee.

Thank you.

Regards,

Janice Goh

**Claims Division**

DID: +65 6303 0182

FAX: +65 6338 9267

**ECICS Limited**

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\****

**From:** Progressive Auto [<mailto:claims@progressiveauto.sg>]

**Sent:** Monday, 18 June, 2018 4:39 PM

**To:** ECICS Claims

**Subject:** ECICS OD CLAIMS FOR VEHICLE SKR 5389 X DOA: 13/06/2018

Dear Sirs,

Kindly refer to the attached estimate & GIA report for SKR 5389 X which will proceed the OD claim.

Please arrange a surveyor come and conduct the PRI for SKR 5389 X

Please be informed that the said vehicle can be inspected at:

Name of workshop : Progressive Auto Pte Ltd

Address: No.1 Kaki Bukit Ave 6  
AutoBay #02-48/50  
Singapore 417883

Person In Charge : MR WONG 8298 3043

Thank you and have a nice day.

Best Regards,  
Mandy Sin

**Progressive Auto Pte Ltd**  
No.1 Kaki Bukit Ave 6  
AutoBay #02-48/50  
Singapore 417883  
Tel: 6844 4620  
Fax: 6844 4625

---

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**Nivitha (LKK Auto)**

---

**From:** ECICS Claims <claims@ecics.com.sg>  
**Sent:** Monday, 18 June 2018 5:35 PM  
**To:** Progressive Auto; ASSIGNMENTS@LKKAUTO.COM  
**Cc:** ECICS Claims; Desmond Lee Ker Wen (ECICS, Claims)  
**Subject:** RE: ECICS OD CLAIMS FOR VEHICLE SKR 5389 X DOA: 13/06/2018  
**Attachments:** SKR 5389 X CI.PDF; SKR 5389 X ESTIMATE.PDF; SKR 5389 X GIA REPORT.PDF

Dear Mandy

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Aside to LKK

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Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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**From:** Progressive Auto [mailto:claims@progressiveauto.sg]  
**Sent:** Monday, 18 June, 2018 4:39 PM  
**To:** ECICS Claims  
**Subject:** ECICS OD CLAIMS FOR VEHICLE SKR 5389 X DOA: 13/06/2018

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Name of workshop : Progressive Auto Pte Ltd

Address: No.1 Kaki Bukit Ave 6  
AutoBay #02-48/50  
Singapore 417883

Person In Charge : MR WONG 8298 3043

Thank you and have a nice day.

Best Regards,  
Mandy Sin

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Singapore 417883  
Tel: 6844 4620  
Fax:6844 4625




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> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	8176E
<b>Vehicle Details</b>	
Vehicle No.:	SKR5389X
Vehicle to be Exported:	No
Intended De-registration Date:	19 Jun 2018
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X A
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	L15B3514187
Chassis No.:	RU11014172
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$18,285.00
Original Registration Date:	13 Feb 2015
First Registration Date:	13 Feb 2015
Transfer Count:	0
Actual ARF Paid:	\$8,285.00 4142
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Feb 2025
PARF Rebate Amount:	\$6,213.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	12 Feb 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$62,002.00
COE Rebate Amount:	\$41,239.00
<b>Total Rebate Amount:</b>	<b>\$47,452.00</b>

The information contained herein is correct as at 19 Jun 2018

OK

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 8176E

### Vehicle Details

Vehicle No.: SKR5389X  
Vehicle to be Exported: No  
Intended De-registration Date: 14 Jun 2018  
Vehicle Make: HONDA  
Vehicle Model: VEZEL 1.5X A  
Primary Colour: White  
Manufacturing Year: 2014  
Engine No.: L15B3514187  
Chassis No.: RU11014172  
Maximum Power Output: 96.0 kW (128 bhp)  
Open Market Value: \$18,285.00  
Original Registration Date: 13 Feb 2015  
First Registration Date: 13 Feb 2015  
Transfer Count: 0  
Actual ARF Paid: \$8,285.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 12 Feb 2025  
PARF Rebate Amount: \$6,213.00

### Intended COE Rebate Details

COE Expiry Date: 12 Feb 2025  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$62,002.00  
COE Rebate Amount: \$41,322.00  
**Total Rebate Amount: \$47,535.00**

The information contained herein is correct as at 14 Jun 2018

OK



**Post an Advertisement**  
Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

Post an Ad

Advertiser Login

Ways of Selling

New 5 Years Coe Renewal Toyota Wish 1.8A



\$2800 Downpayment Monthly  
From \$688 Onwards. Lowest  
3.68%P.A. @GV Cars Financing  
GV Credit Pte Ltd StarAd



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Sort by

39 vehicles

Honda Vezel

Advanced

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage
<b>Search Selection</b>	<b>Honda Vezel</b>		Any	Any	<b>2015</b>	Any	
	<b>Honda Vezel 1.5A X</b>		<b>\$69,800</b>	<b>\$8,850 /yr</b>	<b>23-Oct-2015</b>	<b>1,496 cc</b>	<b>25</b>
Excellent Condition, No Repairs Needed. Accident Free, Bank Loan/In House Loan Available.							
Posted: 18-Jun-2018 Tags: 2015 Honda Vezel, Honda Vezel, Honda, Vezel, Used Honda							
	<b>Honda Vezel 1.5A X</b>		<b>\$69,800</b>	<b>\$8,650 /yr</b>	<b>21-Dec-2015</b>	<b>1,496 cc</b>	<b>41</b>
Single Owner With Low Mileage Done! Excellent Condition! Selling Cheap! \$0 Drive Away Available! Trade In Welcomed! Appointment Today!							
Mayfair Motoring							
Posted: 18-Jun-2018 Tags: 2015 Honda Vezel, Honda Vezel, Honda, Vezel, Used Honda							
	<b>Honda Vezel 1.5A X</b>		<b>\$73,800</b>	<b>\$9,320 /yr</b>	<b>16-Nov-2015</b>	<b>1,496 cc</b>	<b>22</b>
Guarantee Non-Uber & Grab Unit.(Road Tax Till 11/2018) We Provide Doorstep Viewing,High ARF. Almost Brand New Co With Beautiful Scruff Plate. Extremely Well Maintained. Most...							
Posted: 18-Jun-2018 Tags: 2015 Honda Vezel, Honda Vezel, Honda, Vezel, Used Honda							
	<b>Honda Vezel 1.5A X</b>		<b>\$72,800</b>	<b>\$9,040 /yr</b>	<b>29-Dec-2015</b>	<b>1,496 cc</b>	<b>35</b>
We Only Sell Quality Preowned Cars,. Accident Free. Bank Loan In-house Loan Available, Trade In Welcome. 3 Months W Workshop.							
Posted: 17-Jun-2018 Tags: 2015 Honda Vezel, Honda Vezel, Honda, Vezel, Used Honda							

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle

Compare

1a Vezel 1.5A X

\$71,800

\$9,050 /yr

13-Nov-2015

1,496 cc

41

MSME1007202 / MSME Super Plus Ltd - Road Road  
 ENTRY DATE & TIME: 14/06/2018 16:11  
 SUBMITTED BY: Chio Pei Ying

## SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident or speed up the claim process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurer to the Insurance of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for monitoring and that copies of this report will be a free download available upon application by interested parties.
7. By the lodgement of this report to the insurer, you hereby consent to the archiving of this report to the insurer and to copies of this report being made available to the insurer.

## ACCIDENT STATEMENT

Date Of Report: 14/06/2018 16:11  
 Date Of Accident: 14/06/2018 16:11  
 Name Of Insured / Authorized Driver: Chio Pei Ying  
 Country/State Of Loss: SINGAPORE

## DETAILS OF OWN VEHICLE

Vehicle Registration Number: 9KRS3863  
 Insured/Policyholder:  
 Name Of Registered Owner: CHONG KITCHEN TERENCE  
 NRIC No: 991775417  
 Email Address: NOEMAIL  
 Mobile Phone No: (LOCAL) +65-97916338  
 Alternative Mobile No: (LOCAL) NOEMAIL

## Vehicle Particulars

Manufacturer: HONDA  
 Model: XE250

Have I reported the accident to the police and insurance company?  
 (Yes / No/Notified)

Are you claiming under your own insurance policy for repair to your vehicle? ☒ YES

If No, Please state action to be taken:

Vehicle Category: PRIVATE CAR

## Insurance Company

Name of Insurance Company: ECIS LIMITED  
 Type Of Coverage: COMPREHENSIVE  
 Does Policy: NO  
 Policy Number: MP116A0003500  
 Cover Note Number:

## Driver:

Name of Driver: CHONG KITCHEN TERENCE  
 NRIC No: 991775417  
 Date Of Birth: 09/05/1991  
 Occupation: OUTDOOR  
 Date Of Driving Pass: 16/09/2009  
 Driving Experience: 8 YEARS AND 6 MONTHS  
 Gender: MALE  
 Mobile Number: (LOCAL) +65-97916338  
 Fax Number:  
 Contact Number:  
 Email Address: NOEMAIL

Address 20 SIMEI ST 1 #11-08  
 Postcode 529944  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured CHILDREN  
 Vehicle Registration Number of Driver's Own Vehicle  
 Insurance Company of Driver's Own Vehicle

## General Information of the Accident

Type Of Accident CHASE/COLLISION  
 Weather Conditions CLEAR  
 Road Surface DRY

## Other Information

Was any vehicle involved in the accident? YES  
 Number of vehicles involved in the accident 2  
 Was any body injured in the accident? YES  
 Was any suspect involved in investigation (impedance)? YES  
 Was any other material or property damaged? YES  
 Have been approached by unknown persons (spilling/stealing another items/evidence)? YES  
 Number of Passengers (including Driver) 1

## Details of Police Action

Was the accident reported to the police? YES  
 If yes, Please state which Police station  
 Was police of Intended Prosecution given? YES  
 If yes, please state:

## Circumstances of Accident

ON 13/06/2018 TIME ABOUT 5.30PM I WAS DRIVING MY VEHICLE (SARKINGO) ALONG TAMPERINE AVE (F400) SUDDENLY VEHICLE B STOP I COULDN'T STOP IN TIME AND HIT ONTO THE TAIL.

## Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? YES  
 Was there any audio recorded? NO

## DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHC2553B  
 Vehicle Make/Model/Colour  
 Details Of Property VEHICLE-B  
 Vehicle Category TAXI  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number 98003658  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (including Driver)

## DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number YN6750J

Vehicle Make/Model/Colour:

Details Of Properties

VEHICLE C

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

93975117

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (including Driver)



## Sketch Plan #2 Pg. 1

## SKETCH PLAN



Veh A - SKR 5389X

Veh B - 3HC2855B

Veh C - VN 5350J

## DECLARATION (USE THIS SPACE TO SET OUT ANY NOTES)

I, [Signature], being of legal age, do hereby declare that the information provided in this sketch plan is true and correct to the best of my knowledge and belief. I understand that any false information provided may constitute an offence under the Road Traffic Act 1960.

## DECLARATION

(We declare the foregoing particulars are true in every respect)

Signature  
Date & Time:

Driver's Signature  
(If driver is not the police officer)  
Date & Time:

Reporting Constable/Personnel's Signature  
Name  
NRC/PR No.

# PROGRESSIVE AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6844 4620 FAX: 6844 4625 Email: claims@progressiveauto.sg

GST:200712509E RCB NO:200712509E

Wot Afford  
2666  
Excess 4500  
cost plus 10%  
1/5 = 15.0001  
Take phd. Affv.  
rgm.

1/5 = 15000

12dy.  
19/6/18

M/S: ECICS LIMITED  
7 Temasek Boulevard  
#10-01 Suntec Tower One  
Singapore 038987  
TEL: 6337-4779  
ATTN: Motor Claim Department  
Your Ref No: SKR5389X  
Claim Type: Own Damage  
Accident Date: 13-06-2018

FAX: 6338-9267

Estimate No: EST0000643  
Date: 14 Jun 2018  
Policy No: MPC18A00035402  
Veh Reg No: SKR5389X  
Make/Model: HONDA VEZEL 1.5X A  
Chassis No: RU11014172  
Engine No: L15B3514187  
Reg. Date: 13-02-2015

## Estimate Repair Cost to Vehicle No :SKR5389X

Description	U/Price	Quantity	List Price SS	Amount SS
HONDA VEZEL 1.5X A				
List Price				
1 Front Bonnet <i>3uc</i>	892.3000	1 PC	892.30	
2 Front Bonnet Lock <i>twi</i>	87.9000	1 PC	87.90	
3 Front Bonnet Lock Cable <i>u1</i>	40.1000	1 PC	40.10	+ 0
4 Front Bonnet Hinges <i>rel</i>	48.5000	2 PC	97.00	
5 Front Bonnet Center Rubber <i>rec</i>	28.8000	2 PC	57.60	
6 Front Bumper Side Rubber <i>rec</i>	24.9000	2 PC	49.80	
7 Front Bonnet Insulator <i>To 11</i>	122.3000	1 PC	122.30	
8 Front Bonnet Insulator Clipse <i>rec</i>	5.5000	7 PC	38.50	
9 Front Support Panel <i>rel/twi</i>	576.2000	1 PC	576.20	
10 Front Support Panel Top Garnish <i>DS</i>	85.3000	1 PC	85.30	
11 Front Support Panel Top Garnish Clipse <i>rec</i>	5.5000	9 PC	49.50	
12 Front Support Panel Side Garnish <i>To 11</i>	38.6000	2 PC	77.20	
13 Front Support Panel Side Garnish Clipse <i>rec</i>	5.5000	6 PC	33.00	
14 Front Wheel Housing Member <i>n</i>	692.7000	1 PC	692.70	
15 Front Wheel Housing Sub Member <i>n</i>	592.6000	1 PC	592.60	
16 Front Fender <i>N/S Buc o/sk</i>	580.0000	2 PC	1,160.00	12C
17 Front Fender Dust Cover <i>N/S To 11</i>	140.7000	2 PC	281.40	12C
18 Front Fender Dust Cover Clipse <i>rec</i>	5.5000	16 PC	88.00	30.5.2
19 Front Fender Protector <i>rel/to 11</i>	195.0000	2 PC	390.00	
20 Front Chassis Sub-Frame LH <i>n</i>	755.4000	1 PC	755.40	X
21 Front Windscreen <i>BRD 1850</i>	2,315.900	1 PC	2,315.90	
22 Front Windscreen Moulding <i>rec</i>	131.5000	1 PC	131.50	
23 Front Wiper Panel Garnish <i>twi</i>	240.7000	1 PC	240.70	X
24 Front Wiper Panel Side Rubber <i>o/s twi</i>	40.7000	2 PC	81.40	12C
25 Front Head Lamp Assy <i>one/BRD 1686.20x2=3372.40</i>	1,784.500	2 PC	3,569.00	3312.40
26 Front Head Lamp Lower Bracket <i>one</i>	35.0000	2 PC	70.00	
27 Front Grille <i>one</i>	351.8000	1 PC	351.80	
28 Front Grille Inner <i>one</i>	421.8000	1 PC	421.80	385
29 Front Grille Moulding <i>rec</i>	95.0000	1 PC	95.00	
30 Front Alternator <i>11</i>	1,850.600	1 PC	1,850.60	X
31 Front Battery Tray <i>11</i>	96.0000	1 PC	96.00	
32 Front Horn <i>11</i>	42.1000	1 PC	42.10	
33 Front Washer Tank <i>de</i>	85.0000	1 PC	85.00	
34 Front Washer Tank Motor <i>BRD</i>	75.8000	1 PC	75.80	
35 Front Engine Mounting RH <i>twi</i>	164.8000	1 PC	164.80	
36 Front Engine Mounting Bracket RH <i>one</i>	132.4000	1 PC	132.40	
37 Front Gearbox Mounting LH <i>one</i>	295.2000	1 PC	295.20	
38 Front Centre Engine Mounting <i>one</i>	135.0000	1 PC	135.00	

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TEL: 6844 4620 FAX: 6844 4625 Email: claims@progressiveauto.sg

GST:200712509E RCB NO:200712509E

**M/S :** ECICS LIMITED  
7 Temasek Boulevard  
#10-01 Suntec Tower One  
Singapore 038987

TEL: 6337-4779 FAX: 6338-9267

ATTN: Motor Claim Department

Your Ref No: SKR5389X

Claim Type: Own Damage

Accident Date: 13-06-2018

**Estimate No:** EST0000643

Date: 14 Jun 2018

Policy No: MPC18A00035402

Veh Reg No: SKR5389X

Make/Model: HONDA VEZEL 1.5X A

Chassis No: RU11014172

Engine No: L15B3514187

Reg. Date: 13-02-2015

## Estimate Repair Cost to Vehicle No :SKR5389X

Description	U/Price	Quantity	List Price	Amount
			<u>SS</u>	<u>SS</u>
39 Front Drive Shaft RH <i>3AD</i>	1,100.600	1 PC	1,100.60	<i>xxx</i>
40 Front Drive Shaft Support Bracket RH <i>AS</i>	601.7000	1 PC	601.70	<i>xxx</i>
41 Front Cross Member <i>SL</i>	954.2000	1 PC	954.20	<i>xxx</i>
42 Front Shock Absorber LH <i>11</i>	344.7000	1 PC	344.70	<i>xxx</i>
43 Front Lower Arm LH <i>11</i>	181.5000	1 PC	181.50	<i>xxx</i>
44 Front Hub Bearing LH <i>11</i>	181.5000	1 PC	181.50	<i>xxx</i>
45 Front Rod Link LH	68.2000	1 PC	68.20	<i>xxx</i>
46 Front Steering Wheel AirBag <i>Actual</i>	1,605.900	1 PC	1,605.90	<i>xxx</i>
47 Front Dashboard <i>Torn</i>	849.2000	1 PC	849.20	<i>xxx</i>
48 Front LH Air Bag <i>Actual</i>	2,236.800	1 PC	2,236.80	<i>xxx</i>
49 Front Seat Belt R & L <i>Actual</i>	564.7000	2 PC	1,129.40	<i>xxx</i>
50 Front Air Bag (Electric Control Unit) <i>Actual</i>	916.7000	1 PC	916.70	<i>xxx</i>
51 Front Engine Dust Cover <i>11</i>	245.2000	1 PC	245.20	<i>xxx</i>
52 Front Engine Side Dust Cover R & LH <i>11</i>	124.2000	2 PC	248.40	<i>xxx</i>
53 Front Grille Support <i>one</i>	98.2000	1 PC	98.20	<i>xxx</i>
54 Front Grille Emblem <i>one</i>	28.4000	1 PC	28.40	<i>xxx</i>
55 Front Grille Top Garnish <i>Repair</i>	85.0000	1 PC	85.00	<i>xxx</i>
56 Front Grille Clipse <i>Repair</i>	5.5000	8 PC	44.00	<i>xxx</i>
57 Front Bumper <i>Dis</i>	801.7000	1 PC	801.70	<i>xxx</i>
58 Front Bumper Reinforcement <i>Dis</i>	321.0000	1 PC	321.00	<i>xxx</i>
59 Front Bumper Side Retainer <i>Bent</i>	18.0000	2 PC	36.00	<i>xxx</i>
60 Front Bumper Reinforcement Garnish <i>NS</i>	34.9000	2 PC	69.80	<i>xxx</i>
61 Front Bumper Reinforcement Garnish Clipse <i>NS</i>	5.5000	4 PC	22.00	<i>xxx</i>
62 Front Bumper Lamp Grille <i>Twi</i>	381.5000	1 PC	381.50	<i>xxx</i>
63 Front Bumper Fog Lamp <i>one</i>	327.7000	2 PC	655.40	<i>xxx</i>
64 Front Bumper Fog Lamp Cover <i>Torn</i>	38.5000	2 PC	77.00	<i>xxx</i>
65 Front Bumper Fog Lamp Bracket <i>NS</i>	20.7000	2 PC	41.40	<i>xxx</i>
66 Front Bumper Lower Pad <i>Dis / Torn</i>	294.8000	1 PC	294.80	<i>xxx</i>
67 Front Aircon Condenser <i>Bent / Torn</i>	850.6000	1 PC	850.60	<i>xxx</i>
68 Front Air Con Condensor Bracket <i>Twi</i>	17.1000	2 PC	34.20	<i>xxx</i>
69 Front Aircon Liquid Pipe <i>Bent</i>	295.0000	1 PC	295.00	<i>xxx</i>
70 Front Aircon Section Hose <i>one</i>	142.5000	1 PC	142.50	<i>xxx</i>
71 Front Aircon Discharge Hose <i>Bent</i>	261.0000	1 PC	261.00	<i>xxx</i>
72 Front Aircon Fan Cowling <i>one</i>	98.0000	1 PC	98.00	<i>xxx</i>
73 Front Air Con Fan Blade <i>3AD</i>	68.5000	1 PC	68.50	<i>xxx</i>
74 Front Aircon Fan Motor <i>Twi</i>	328.0000	1 PC	328.00	<i>xxx</i>
75 Front Fan Belt <i>11</i>	80.3000	1 PC	80.30	<i>xxx</i>
76 Front Radiator <i>Dis</i>	1,250.600	1 PC	1,250.60	<i>xxx</i>
77 Front Radiator Top Rubber Bush <i>Twi</i>	13.0000	2 PC	26.00	<i>xxx</i>
78 Front Radiator Lower Rubber Bush <i>11</i>	13.0000	2 PC	26.00	<i>xxx</i>



# PROGRESSIVE AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883  
TEL: 6844 4620 FAX: 6844 4625 Email: claims@progressiveauto.sg  
GST:200712509E RCB NO:200712509E

**M/S :** ECICS LIMITED  
7 Temasek Boulevard  
#10-01 Suntec Tower One  
Singapore 038987  
**TEL:** 6337-4779 **FAX:** 6338-9267  
**ATTN:** Motor Claim Department  
**Your Ref No:** SKR5389X  
**Claim Type:** Own Damage  
**Accident Date:** 13-06-2018

**Estimate No:** EST0000643  
**Date:** 14 Jun 2018  
**Policy No:** MPC18A00035402  
**Veh Reg No:** SKR5389X  
**Make/Model:** HONDA VEZEL 1.5X A  
**Chassis No:** RU11014172  
**Engine No:** L15B3514187  
**Reg. Date:** 13-02-2015

## Estimate Repair Cost to Vehicle No :SKR5389X

Description	U/Price	Quantity	List Price	Amount
			<u>SS</u>	<u>SS</u>
79 Front Radiator Top Hose <i>11</i>	42.0000	1 PC	42.00	<i>X</i>
80 Front Radiator Lower Hose <i>11</i>	39.6000	1 PC	39.60	<i>X</i>
81 Front Radiator Spare Tank <i>11</i>	85.5000	1 PC	85.50	<i>X</i>
82 Front Radiator Fan Cowling <i>320</i>	145.0000	1 PC	145.00	<i>2</i>
83 Front Radiator Fan Motor <i>3m</i>	348.8000	1 PC	348.80	<i>2</i>
84 Front Radiator Fan Blade <i>320</i>	68.5000	1 PC	68.50	<i>2</i>
85 Front Air Cleaner Box <i>11</i>	189.5000	1 PC	189.50	<i>X</i>
86 Front Air Cleaner Air Duct <i>7m</i>	77.5000	1 PC	77.50	<i>1</i>
87 Front Air Cleaner Air Duct Joint Hose <i>7m</i>	56.9000	1 PC	56.90	<i>1</i>
88 Front Windscreen Gum <i>11</i>	80.0000	1 PC	80.00	<i>405.2</i>
89 Front L.U Bracket <i>11</i>	30.0000	1 PC	30.00	<i>205.2</i>
90 Front Number Plate <i>11</i>	50.0000	1 PC	50.00	<i>405.2</i>
91 Front Battery <i>8m</i>	180.0000	1 PC	180.00	<i>X</i>
92 Front Intake Manifold <i>8m</i>	894.4000	1 PC	894.40	<i>X</i>
			35,689.40	
	Less 20%		7,137.88	28,551.52
<b>Labour</b>				
93 Towing - King Drolley	100.0000	1 PC	100.00	<i>✓</i>
94 Panel Beating	2,800.0000	1 PC	2,800.00	<i>1200</i>
95 Check Wiring And Diagnose Test	350.0000	1 PC	350.00	<i>30</i>
96 To Remove & Refit Engine	580.0000	1 PC	580.00	<i>250</i>
97 To Remove & Replace Air Bag And Dashboard	580.0000	1 PC	580.00	<i>300</i>
98 To Remove & Replace Front Under Carriage	350.0000	1 PC	350.00	<i>300</i>
99 To Remove & Replace Aircan Condensor And Charge Gas	160.0000	1 PC	160.00	<i>100</i>
100 To Remove & Replace Radiator	80.0000	1 PC	80.00	<i>X</i>
101 To Spray Painting	1,400.0000	1 PC	1,400.00	<i>1000</i>
102 To Remove & Replace Front Windscreen	160.0000	1 PC	160.00	<i>120</i>
			6,560.00	6,560.00
			<b>Total</b>	<b>SS 35,111.52</b>

TOTAL: SINGAPORE DOLLAR THIRTY FIVE THOUSAND ONE HUNDRED ELEVEN AND CENTS FIFTY TWO ONLY *3400*

Let us to resurvey hence notify  
the Repairer of the following:  
• To resurvey before after spray painting  
• To display the repaired car in a public place  
• Parts prices are subject to confirmation  
• Third party survey is on a "Without Prejudice" basis  
• If illegal modification(s) is allowed  
• Supplier warranty must be resurveyed and  
be subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

For PROGRESSIVE AUTO PTE LTD

AUTHORISED SIGNATURE

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Jun 2018 10:43 <a href="#">Edit Reg</a>		18 Jun 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$15,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$15,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>CHONG HAI WAH</b> , ID: S1478176E, Email: CLAIMS@PROGRESSIVEAUTO.SG									
Vehicle Reg. No.: <b>SKR5389X</b>		Date of Loss: 13/06/2018 18:00 - :59 [40 Months From LTA Reg Date (Man Yr)]							
Claim Type: <b>OD / DMPC1800235H/DL</b>		Policy/Cover Note No.: MPC18A00035402 (Comprehensive)							
		Excess: S\$500.00							
Repairer: <b>Progressive Auto Pte Ltd (Kaki Bukit)</b> No.1 Kaki Bukit Ave 6 #02-48/50, AutoBay@Kaki Bukit, 417883 Kaki Bukit - Tel:									
Handling Insurer: <b>ECICS Limited (HQ)</b> - Tel: 63374779 /6303 0178 ... [Handled by <b>Desmond Lee</b> - 6303 0167]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 29/06/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• ECICS (20/06/2018): Alert - Adj Mandate Approved (S\$15000.00) - SKR5389X - Claim Handler: Desmond Le...									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents





































\*SKR5389X (DMPC1800235H/DL)



















































OD



















































Jun 13 2018 6:00PM



















































[CHONG HAI WAH]





































Progressive Auto Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
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<b>Photos/Images</b>			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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## Documents Checklist

### DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.





## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

ECICS Limited  
7 Temasek Boulevard, #10-01 Suntec Tower One  
Singapore 038987

Our File No: CS/ICS18011053/UVD3E2

Date: 13/08/2018

## REFERENCE

Insured/Claimant: CHONG HAI WAH Policy No: MPC18A00035402  
Date of Loss: 13/06/2018 Nature of Claim: OD Claim No: DMPC1800235H/DL

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SKR5389X**  
Make & Model: HONDA VEZEL, 1.5 (A) Engine No: L15B3514187  
Reg. Date: 13/02/2015 (Man. Year: 2014) Chassis No: RU11014172  
Colour: White Odometer: 78138 km  
Engine Capacity: 1496 cc  
Market Value/New Car Price: S\$63,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16  
Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm  
Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	28,551.52	19,660.32	8,891.20	31.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,560.00	3,400.00	3,160.00	48.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>35,111.52</b>	<b>23,060.32</b>	<b>12,051.20</b>	<b>34.32</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>15,000.00</b>		
<b>- Excess (S\$)</b>	500.00	500.00	0.00	0.00
<b>(S\$)</b>	34,611.52	14,500.00	20,111.52	58.11
<b>+ GST 7.00/7.00% (S\$)</b>	2,422.81	1,015.00	1,407.81	58.11
<b>Nett Amount (S\$)</b>	<b>37,034.33</b>	<b>15,515.00</b>	<b>21,519.33</b>	<b>58.11</b>

## INSPECTION

Date of Assignment: 18/06/2018  
Date Inspected: 19/06/2018 Inspected At:

Progressive Auto Pte Ltd (Kaki Bukit)  
No.1 Kaki Bukit Ave 6 #02-48/50,  
AutoBay@Kaki Bukit  
Singapore 417883

Estimated Period of Repair: 12.0 days

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**Adjuster:** MARCUS CHUA**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 13 Aug 2018)
<b>Parts:</b>	M1-SUV	HONDA VEZEL 1.5 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKR5389X)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Buckled	892.30 FL	*892.30 FL
2	1		*FRONT BONNET LOCK	Twisted	87.90 FL	*87.90 FL
3	1		*FRONT BONNET LOCK CABLE	Not Necessary	40.10 FL	*- FL
4	2		*FRONT BONNET HINGE	Bent	97.00 FL	*97.00 FL
5	2		*FRONT BONNET CENTER RUBBER	Necessary	57.60 FL	*57.60 FL
6	2		*FRONT BUMPER SIDE RUBBER	Necessary	49.80 FL	*49.80 FL
7	1		*FRONT BONNET INSULATOR	Torn	122.30 FL	*122.30 FL
8	7		*FRONT BONNET INSULATOR CLIPSE	Necessary	38.50 FL	*38.50 FL
9	1		*FRONT SUPPORT PANEL	Bent / Twisted	576.20 FL	*576.20 FL
10	1		*FRONT SUPPORT PANEL TOP GARNISH	Distorted	85.30 FL	*85.30 FL
11	9		*FRONT SUPPORT PANEL TOP GARNISH CLIPSE	Necessary	49.50 FL	*49.50 FL
12	2		*FRONT SUPPORT PANEL SIDE GARNISH	Torn	77.20 FL	*77.20 FL
13	6		*FRONT SUPPORT PANEL SIDE GARNISH CLIPSE	Necessary	33.00 FL	*33.00 FL
14	1		*FRONT WHEEL HOUSING MEMBER	Repair	692.70 FL	*- FL
15	1		*FRONT WHEEL HOUSING SUB MEMBER	Repair	592.60 FL	*- FL
16	1		*FRONT FENDER	N/S Buckled / O/S Repair	1,160.00 FL	*580.00 FL
17	1		*FRONT FENDER DUST COVER	N/S Torn	281.40 FL	*140.70 FL
18	1		*FRONT FENDER DUST COVER CLIPSE (16PCS)	Necessary	70.40 FS	*30.00 FS
19	2		*FRONT FENDER PROTECTOR	Deformed / Torn	390.00 FL	*390.00 FL
20	1		*FRONT CHASSIS SUB-FRAME LH	Repair	755.40 FL	*- FL
21	1		*FRONT WINDSCREEN	Broken	2,315.90 FL	*1,850.00 FL
22	1		*FRONT WINDSCREEN MOULDING	Necessary	131.50 FL	*131.50 FL
23	1		*FRONT WIPER PANEL GARNISH	Not Necessary	240.70 FL	*- FL
24	1		*FRONT WIPER PANEL SIDE RUBBER	O/S Twisted	81.40 FL	*40.70 FL
25	2		*FRONT HEAD LAMP ASSY	Cracked / Broken	3,569.00 FL	*3,312.40 FL
26	2		*FRONT HEAD LAMP LOWER BRACKET	Cracked	70.00 FL	*70.00 FL
27	1		*FRONT GRILLE	Cracked	351.80 FL	*351.80 FL
28	1		*FRONT GRILLE INNER	Cracked	421.80 FL	*385.00 FL
29	1		*FRONT GRILLE MOULDING	Necessary	95.00 FL	*95.00 FL
30	1		*FRONT ALTERNATOR	Not Necessary	1,850.60 FL	*- FL
31	1		*FRONT BATTERY TRAY	Not Necessary	96.00 FL	*- FL
32	1		*FRONT HORN	Not Necessary	42.10 FL	*- FL
33	1		*FRONT WASHER TANK	Deformed	85.00 FL	*85.00 FL
34	1		*FRONT WASHER TANK MOTOR	Broken	75.80 FL	*75.80 FL
35	1		*FRONT ENGINE MOUNTING RH	Twisted	164.80 FL	*164.80 FL
36	1		*FRONT ENGINE MOUNTING BRACKET RH	Cracked	132.40 FL	*132.40 FL

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
37	1		*FRONT GEARBOX MOUNTING LH	Serviceable	295.20 FL	*- FL
38	1		*FRONT CENTRE ENGINE MOUNTING	Serviceable	135.00 FL	*- FL
39	1		*FRONT DRIVE SHAFT RH	Broken	1,100.60 FL	*1,100.60 FL
40	1		*FRONT DRIVE SHAFT SUPPORT BRACKET RH	No such part	601.70 FL	*- FL
41	1		*FRONT CROSS MEMBER	Serviceable	954.20 FL	*- FL
42	1		*FRONT SHOCK ABSORBER LH	Not Necessary	344.70 FL	*- FL
43	1		*FRONT LOWER ARM LH	Not Necessary	181.50 FL	*- FL
44	1		*FRONT HUB BEARING LH	Not Necessary	181.50 FL	*- FL
45	1		*FRONT ROD LINK LH	Not Necessary	68.20 FL	*- FL
46	1		*FRONT STEERING WHEEL AIRBAG	Activated	1,605.90 FL	*1,605.90 FL
47	1		*FRONT DASHBOARD	Torn	849.20 FL	*849.20 FL
48	1		*FRONT LH AIG BAG	Activated	2,236.80 FL	*2,236.80 FL
49	2		*FRONT SEAT BELT R & L	Activated	1,129.40 FL	*1,129.40 FL
50	1		*FRONT AIR BAG (ELECTRIC CONTROL UNIT)	Activated	916.70 FL	*916.70 FL
51	1		*FRONT ENGINE DUST COVER	Not Necessary	245.20 FL	*- FL
52	2		*FRONT ENGINE SIDE DUST COVER R & LH	Not Necessary	248.40 FL	*- FL
53	1		*FRONT GRILLE SUPPORT	Cracked	98.20 FL	*98.20 FL
54	1		*FRONT GRILLE EMBLEM	Necessary	28.40 FL	*28.40 FL
55	1		*FRONT GRILLE TOP GARNISH	Repeated	85.00 FL	*- FL
56	8		*FRONT GRILLE CLIPSE	Repeated	44.00 FL	*- FL
57	1		*FRONT BUMPER	Distorted	801.70 FL	*801.70 FL
58	1		*FRONT BUMPER REINFORCEMENT	Distorted	321.00 FL	*321.00 FL
59	2		*FRONT BUMPER SIDE RETAINER	Bent	36.00 FL	*36.00 FL
60	2		*FRONT BUMPER REINFORCEMENT GARNISH	No such part	69.80 FL	*- FL
61	4		*FRONT BUMPER REINFORCEMENT GARNISH CLIPSE	No such part	22.00 FL	*- FL
62	1		*FRONT BUMPER LAMP GRILLE	Twisted	381.50 FL	*381.50 FL
63	2		*FRONT BUMPER FOG LAMP	Cracked	655.40 FL	*655.40 FL
64	2		*FRONT BUMPER FOG LAMP COVER	Torn	77.00 FL	*77.00 FL
65	2		*FRONT BUMPER FOG LAMP BRACKET	No such part	41.40 FL	*- FL
66	1		*FRONT BUMPER LOWER PAD	Deformed / Torn	294.80 FL	*294.80 FL
67	1		*FRONT AIRCON CONDENSER	Bent / Punctured	850.60 FL	*850.60 FL
68	2		*FRONT AIR CON CONDENSOR BRACKET	Twisted	34.20 FL	*34.20 FL
69	1		*FRONT AIRCON LIQUID PIPE	Bent	295.00 FL	*295.00 FL
70	1		*FRONT AIRCON SECTION HOSE	Serviceable	142.50 FL	*- FL
71	1		*FRONT AIRCON DISCHARGE HOSE	Bent	261.00 FL	*261.00 FL
72	1		*FRONT AIRCON FAN COWLING	Cracked	98.00 FL	*98.00 FL
73	1		*FRONT AIR CON FAN BLADE	Broken	68.50 FL	*68.50 FL
74	1		*FRONT AIRCON FAN MOTOR	Jammed	328.00 FL	*328.00 FL
75	1		*FRONT FAN BELT	Not Necessary	80.30 FL	*- FL
76	1		*FRONT RADIATOR	Distorted	1,250.60 FL	*1,250.60 FL
77	2		*FRONT RADIATOR TOP RUBBER BUSH	Twisted	26.00 FL	*26.00 FL
78	2		*FRONT RADIATOR LOWER RUBBER BUSH	Not Necessary	26.00 FL	*- FL
79	1		*FRONT RADIATOR TOP HOSE	Not Necessary	42.00 FL	*- FL
80	1		*FRONT RADIATOR LOWER HOSE	Not Necessary	39.60 FL	*- FL
81	1		*FRONT RADIATOR SPARE TANK	Not Necessary	85.50 FL	*- FL
82	1		*FRONT RADIATOR FAN COWLING	Broken	145.00 FL	*145.00 FL
83	1		*FRONT RADIATOR FAN MOTOR	Jammed	348.80 FL	*348.80 FL
84	1		*FRONT RADIATOR FAN BLADE	Broken	68.50 FL	*68.50 FL
85	1		*FRONT AIR CLEANER BOX	Not Necessary	189.50 FL	*- FL
86	1		*FRONT AIR CLEANER AIR DUCT	Twisted	77.50 FL	*77.50 FL
87	1		*FRONT AIR CLEANER AIR DUCT JOINT HOSE	Twisted	56.90 FL	*56.90 FL
88	1		*FRONT WINDSCREEN GUM	Necessary	64.00 FS	*40.00 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
89	1		*FRONT I.U BRACKET	Necessary	24.00 FS	*20.00 FS
90	1		*FRONT NUMBER PLATE	Cracked	40.00 FS	*40.00 FS
91	1		*FRONT BATTERY	Serviceable	180.00 FL	*- FL
92	1		*FRONT INTAKE MANIFOLD	Serviceable	894.40 FL	*- FL

F=Franchise part. S=SpcNft. L=ListItemDisc.

<b>Sub Total (\$)</b>	<b>35,639.80</b>	<b>24,542.90</b>
- List Item Discount on L Items 20.00/20.00% (\$)	7,088.28	4,882.58
<b>Total Parts (\$)</b>	<b>28,551.52</b>	<b>19,660.32</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TOWING - KING DOLLEY	New	100.00	100.00
2	PANEL BEATING	New	2,800.00	1,200.00
3	CHECK WIRING AND DIAGNOSE TEST	New	350.00	30.00
4	TO REMOVE & REFIT ENGINE	New	580.00	250.00
5	TO REMOVE & REPLACE AIR BAG AND DASHBOARD	New	580.00	300.00
6	TO REMOVE & REPLACE FRONT UNDER CARRIAGE	New	350.00	300.00
7	TO REMOVE & REPLACE AIRCON CONDENSOR AND CHARGE GAS	New	160.00	100.00
8	TO REMOVE & REPLACE RADIATOR	New	80.00	0.00
9	TO SPRAY PAINTING	New	1,400.00	1,000.00
10	TO REMOVE & REPLACE FRONT WINDSCREEN	New	160.00	120.00
Gross Labour Cost (S\$)			<b>6,560.00</b>	<b>3,400.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;