

INS. CASE OWNER	CC	1045, Kp639	1KK IDAC
Surveyor	ASSIGNMENT	DOI	Date / Time
Kenneth		18/6/18	18/6/18
			Registered in Merimen: 19/6/18

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

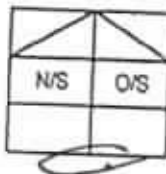
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 01 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SITC 5843R Yr Regn: 03, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Renault Continuo cc 1995Colour: M. white / R A/C: Insured / Std / NI / NASp. Reading: 274358 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: VFIABL 15AUC 281421Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Giti

Front

R/Bal. 8 mmL/Bal. 8 mmD.O.A. 10/11/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
19/6	File pass to Catherine
	82201

RED: +52.431.60 99%

Data/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Data/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS \$1

Fees:

Others: RR2.54 x 2

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18011045/Kpb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 19-06-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKE 9048Y	Veh. Inspected	SHC 5843R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	19/06/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	10/11/2017	Inspection Date	18/06/2018
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

18/11/18
Tim

Trans-cab Auto Services Pte Ltd

AAD1711-127

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5843R

Not Authored
82201

Vehicle No.:	SHC 5843R
Chassis No.:	VF1ABL15AUC281421
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE
Date of Accident :	10.11.2017
Third Party Insurer :	AIG

PART		LIST	
1	1 BUMPER COVER REAR	\$	1,108.46
2	1 BUMPER LOWER REAR	\$	768.84
3	1 BUMPER BRACKET CTR REAR	\$	113.47
4	1 BUMPER BRACKET SIDE RH REAR	\$	135.97
5	1 BUMPER RETAINER RH REAR	\$	44.99
6	1 BUMPER REFLECTOR RH	\$	43.61
7	1 BUMPER BRACKET SIDE LH REAR	\$	135.97
8	1 BUMPER RETAINER LH REAR	\$	44.99
9	1 BUMPER REFLECTOR LH	\$	43.61
10	1 BUMPER BEAM REAR	\$	777.52
11	1 BUMPER BEAM BRACKET LH REAR	\$	225.95
12	1 BUMPER BEAM BRACKET RH REAR	\$	225.95
13	1 BOOT REAR	\$	2,872.68
14	1 BOOT FINISHER	\$	470.06
15	1 BOOT WHEATERSTRIP	\$	323.05
16	1 BOOT REFLECTOR LAMP LH	\$	493.35
17	1 BOOT REFLECTOR LAMP RH	\$	493.35
18	1 BOOT BADGE 'RENAULT'	\$	225.36
19	1 BOOT BADGE	\$	225.36
20	1 BOOT STRUT LH	\$	276.08
21	1 BOOT STRUT RH	\$	276.08
22	1 BOOT HINGE LH	\$	367.84
23	1 BOOT HINGE RH	\$	367.84
24	1 BOOT INNER TRIM	\$	586.45
25	1 BOOT SWITCH	\$	168.13
26	1 BOOT LOCK	\$	202.67
27	1 BOOT LOCK CATCH	\$	74.40
28	2 LICENCE PLATE LAMP	\$	50.52
29	2 BOOT RUBBER PLUG	\$	221.81

Trans-cab Auto Services Pte Ltd**AAD1711-127**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5843R

30	1 DOOR PANEL REAR LH	\$	2,844.66	}	X
31	1 FENDER PANEL INNER TRIM REAR LH	\$	671.45		
32	1 FENDER PANEL REAR LH	\$	3,299.13		
33	1 WHEELARCH REAR LH	\$	543.47		
34	1 FENDER PANEL INNER TRIM REAR RH	\$	671.45		
35	1 FENDER PANEL REAR RH	\$	3,299.13		
36	1 WHEELARCH REAR RH	\$	543.47		
37	1 TAILLAMP RH	\$	552.55		
38	1 TAILLAMP PANEL RH	\$	986.70		
39	1 TAILLAMP LH	\$	552.55		
40	1 TAILLAMP PANEL LH	\$	986.70		
41	1 OUTER PANEL REAR (End Panel)	\$	1,471.77		
42	1 OUTER PANEL REAR (End Panel)TRIM	\$	404.56		
43	1 SPARE WHEEL PANEL (Luggage Floor Panel)	\$	2,189.88		
44	1 SPARE WHEEL PANEL TRIM	\$	612.21		
45	1 EXHAUST REAR	\$	7,489.05		
46	1 EXHAUST CAP REAR	\$	230.49		
47	1 FUEL FLAP L70Y	\$	343.57		
48	1 FENDER WHEEL HOUSE PANEL REAR LH	\$	3,039.04		

TOTAL	\$	42,096.20
10%	\$	4,209.62
	\$	37,886.58

Special Nett

1	1SET PARKING AID	\$	700.00	}	X
2	1SET REAR BUMPER CLIP	\$	66.00		
3	1SET BUMPER BRACKET CTR CLIP	\$	33.00		
4	1SET BUMPER BRACKET SIDE CLIP RH RR	\$	10.00		
5	1SET BUMPR RETAINER RH CLIP RR	\$	20.00		
6	1SET BUMPR BRACKET SIDE CLIP LH RR	\$	10.00		
7	1SET BUMPR RETAINER CLIP LH RR	\$	20.00		
8	1SET BUMPER LOWER REAR RIVET	\$	22.00		
9	1SET BUMPER LOWER REAR CLIP	\$	66.00		
10	1 EXHAUST MOUNTING REAR	\$	17.82		
11	1SET BOOT FINISHER CLIP	\$	24.20		
12	1 BOOT STICKER "Trans-cab"	\$	30.00		
13	1 BOOT STICKER "6555-3333"	\$	30.00		

Trans-cab Auto Services Pte Ltd

AAD1711-127

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5843R

14	1 BOOT INNER TRIM CLIP	\$	na	45.00	}	X
15	1SET FENDER WHEELARCH REAR RH CLIP	\$	na	35.00		
16	1SET FENDER WHEELARCH REAR LH CLIP	\$	na	35.00		
17	1 FENDER INNER TRIM CLIP LH	\$	na	28.00		
18	1 FENDER INNER TRIM CLIP LH	\$	na	28.00		
19	1 TAILLAMP CLIP RH	\$	na	5.00		
20	1 TAILLAMP CLIP LH	\$	na	5.00		
21	2 REAR WINDSCREEN SELANT	\$	na	80.00		
22	1 WINDSCREEN MOULDING	\$	na	100.00		
23	1 REAR WINDSCREEN INNER SPONGE SEAL	\$	na	100.00		
24	1 SPARE TYRE RIM (ROUE 7J 16H 2547)	\$	SH	385.00	}	
25	1 SPARE TYRE	\$	SH	330.00		

TOTAL \$ 2,225.02

TOTAL PARTS \$ 40,111.60

LABOUR

Putty And Spray Painting Of The Affected Portion.	\$	6,000.00	2201
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	na 4,200.00	X
To Rust-Proofing Of The Affected Areas.	\$	na 170.00	X
To reinstall rear bumper parking sensor.	\$	na 170.00	X
To transfer of bootlid fittings, attachments and perform water seepage test.	\$	na 170.00	X
To repair and realign rear exhaust pipe.	\$	na 170.00	X
To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	na 170.00	X

Trans-cab Auto Services Pte Ltd**AAD1711-127**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5843R

To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	170.00	X
To transfer of rear luggage floor panel fittings, attachment and perform water seepage test.	\$	170.00	X
To supply and re-do rear luggage floor panel insulation padding.	\$	380.00	X
To transfer of rear fender fittings, attachment and perform water seepage test.	\$	380.00	X
To transfer of rear windscreen fittings and conduct water seepage test.	\$	170.00	X
To check steering geometry and computer wheel alignment	\$	220.00	X
To transfer of rear door fittings, attachment and perform water seepage test.	\$	380.00	X

TOTAL \$ 12,540.00**Over All Total \$ 52,651.60****(LUMP SUM)****Repair Days****20 DAYS**
1 day

53031-59

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	3878K

Vehicle Details

Vehicle No.:	SHC5843R
Vehicle to be Exported:	Yes
Intended De-registration Date:	08 Jun 2018
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2015
Engine No.:	M9R8839C002505
Chassis No.:	VF1ABL15AUC281421
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	06 Mar 2015
First Registration Date:	06 Mar 2015
Transfer Count:	0
Actual ARF Paid:	\$12,498.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 Mar 2023
PARF Rebate Amount:	\$9,373.00

Intended COE Rebate Details

COE Expiry Date:	05 Mar 2023
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$51,092.00
COE Rebate Amount:	\$30,269.00
Total Rebate Amount:	\$39,642.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 08 Jun 2018

OK

View Received Message

This mail is associated with :

***SHC5843R (8600801701SG)
[SKE9048Y]**

TP
TRANS-CAB SERVICES PTE LTD
Nov 10 2017 1:00PM
[CROW STUART DOUGLAS]
Trans-cab Auto Services Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 20/06/2018 10:40 AM.
To LKK_HQ
Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : CROW STUART DOUGLAS

Address :
27
NASSIM ROAD
Singapore 258402

Mobile No: 90119278

Thank you.

Regards,
Aashween.

DOCUMENTS SUMMARY

There are no documents.

Hsiao Tong (LKKAuto)

From: Crow, Stuart <stuart.crow@ap.jll.com>
Sent: Tuesday, 3 July 2018 7:44 AM
To: Hsiao Tong (LKKAuto)
Subject: Re CC3/AIG18011045/Kpb3

Hi Hsiao Tong

I received your letter dated 21st June in regard to the above reference. I have no idea what this is in reference to sorry?

Thanks

Stuart

Stuart Crow

Head of Capital Markets – Asia Pacific
CEA Registration No.: R021913H

9 Raffles Place #39-00 Republic Plaza
Singapore 048619
CEA Licence No.: L3007326E

T +65 6494 3888
M +65 9011 9278

stuart.crow@ap.jll.com
jll.com



Achieve Ambitions

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Print Sent Message

This mail is associated with :

***SHC5843R (8600801701SG)
[SKE9048Y]**

TP

TRANS-CAB SERVICES PTE LTD

Nov 10 2017 1:00PM

[CROW STUART DOUGLAS]

Trans-cab Auto Services Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 09/07/2018 09:21 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshe
ne.Supramaniam@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com
CC AIG_SG; chewht@lkkauto.com
Subject Request for OI GIA [SKE 9048Y; DOA: 10/11/2017]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 20/06/2018 10:40 AM
Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : CROW STUART DOUGLAS

Address :
27
NASSIM ROAD
Singapore 258402

Mobile No: 90119278

Thank you.

Regards,
Aashween.

Hsiao Tong (LKKAUTO)

From: Chan, Yoke Shi <yokeshi.chan@aig.com>
Sent: Monday, 16 July 2018 2:25 PM
To: Hsiao Tong (LKKAUTO)
Cc: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina
Subject: RE: Request for OI GIA [SKE 9048Y; DOA: 10/11/2017]

Dear Hsiao Tong,

Please be informed that OI has not reported till date
Thank you.

Regards,

Yoke Shi @ Ashley
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Monday, July 09, 2018 9:40 AM
To: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina
Cc: chewht@lkkauto.com
Subject: Request for OI GIA [SKE 9048Y; DOA: 10/11/2017]

This mail is associated with :
***SHC5843R (8600801701SG)**
[SKE9048Y]
TP
TRANS-CAB SERVICES PTE LTD
Nov 10 2017 1:00PM
[CROW STUART DOUGLAS]
Trans-cab Auto Services Pte Ltd

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 20/06/2018 10:40 AM

Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : CROW STUART DOUGLAS

Address :

27

NASSIM ROAD

Singapore 258402

Mobile No: 90119278

Thank you.

Regards,
Aashween.

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 10 September 2018 12:11 PM
To: 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); claims@transcab.com.sg
Subject: <Request for Evidence> Your Ref: AAD1711 – 127 (SHC 5843R) *Our Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE 9048Y(AIG) & SHC 5843R ON 10/11/2017]

Your Ref: **AAD1711 – 127 (SHC 5843R)**

Without Prejudice

Our Ref: CC3/AIG18011045/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKE 9048Y(AIG) & SHC 5843R ON 10/11/2017

We refer to the above matter.

Please be informed that our insured has yet lodge the accident report up-to-date.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) for our consideration.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: claims <claims@transcab.com.sg>
Sent: Monday, 10 September 2018 1:43 PM
To: Hsiao Tong (LKKAuto)
Cc: 'Jasmine Tan'; claims@transcab.com.sg
Subject: RE: <Request for Evidence> Your Ref: AAD1711 - 127 (SHC 5843R) *Our Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE 9048Y(AIG) & SHC 5843R ON 10/11/2017]

WITHOUT PREJUDICE

Dear Hsiao Tong

We regret to inform that we do not have video/photo for this case.

However we enclosed out driver statement for your attention.

Brief Details.

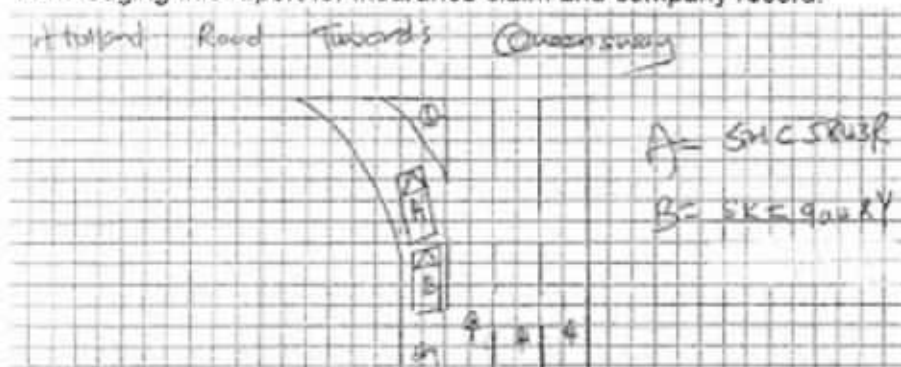
On 10/11/2017, at about 1345hrs, I was on duty as a TransCab taxi driver driving my vehicle along Holland road towards Queensway. There was no passenger at that point of time.

Upon arriving at the filter lane on the left towards Queensway, I slow down my vehicle and proceed with caution as it was raining heavily. I stop my vehicle in front of the double broken white line at the zebra crossing to allow traffic coming from Farrer Road to proceed. Suddenly, a vehicle from the rear collided with my vehicle. As it was raining heavily, the driver instructed me to proceed further down for the meet up.

Subsequently, I proceed to the nearest bus stop in front but the said vehicle did not stop his car and drove off. I did not manage to take any photo of the said vehicle as it was raining heavily. I only manage to recall it is a Hyundai car with reg. plate number SKE9048, I did not manage to take down the last alphabet of the car plate. Due to the collision, there were scratches and dents found on the rear right of my vehicle. No police or ambulance attended to this incident.

I wish to state that I do not have a in-build CCTV in my vehicle. I also wish to state that I will be seeing a doctor after this as I felt pain on my neck and shoulder back after the accident.

I am lodging this report for insurance claim and company record.



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 10 September, 2018 12:11 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg

Subject: <Request for Evidence> Your Ref: AAD1711 – 127 (SHC 5843R) *Our Ref: CC3/AIG18011045/Kpb3
[ACCIDENT INVOLVING SKE 9048Y(AIG) & SHC 5843R ON 10/11/2017]

Your Ref: **AAD1711 – 127 (SHC 5843R)**

Without Prejudice

Our Ref: CC3/AIG18011045/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKE 9048Y(AIG) & SHC 5843R ON 10/11/2017

We refer to the above matter.

Please be informed that our insured has yet lodge the accident report up-to-date.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) for our consideration.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18011045/Kpb3

21TH June 2018

CROW STUART DOUGLAS
27 NASSIM ROAD
Singapore 258402

Dear Sirs,

**ACCIDENT INVOLVING SHC 5843R AND SKE 9048Y ON 10.11.2017 ALONG/ AT
HOLLAND ROAD TOWARDS QUEENSWAY**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Hsiao Tong
Claims
Tel : 6742 3197
Fax: 6741 4108
Email : chewht@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18011045/Kpb3

14 SEPTEMBER 2018

By Registered Mail

CROW STUART DOUGLAS
27 NASSIM ROAD
SINGAPORE 258402

Dear Sir,

**ACCIDENT INVOLVING SKE 9048Y(AIG) AND SHC 5843R ON 10/11/2017
(13:45HRS) ALONG/AT HOLLAND ROAD TOWARDS QUEENWAY**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 21/06/2018.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 27/09/2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

CHEW HSIAO TONG (Ms)
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18011045/Kpb3

05 OCT 2018

By Registered Mail
(FINAL REMINDER)

CROW STUART DOUGLAS
27 NASSIM ROAD
SINGAPORE 258402

Dear Sir,

**ACCIDENT INVOLVING SKE 9048Y(AIG) AND SHC 5843R ON 10/11/2017
(13:45HRS) ALONG/AT HOLLAND ROAD TOWARDS QUEENWAY**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 21/06/2018 & 14/09/2018.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **19 OCT 2018**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

CHEW HSIAO TONG (Ms)
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 10 NOV 2017
Time of accident : 13:45HRS
Place of accident : HOLLAND RD TWDS QUEENSWAY
Third Party's name : TRANS-CAB SERVICES PTE LTD
Third Party's vehicle number : SHC 5843R
Our insured's name : CROW STUART DOUGLAS
Our insured's vehicle number : SKE 9048Y
Our insured's NRIC number : -
Our insured's address : 27 NASSIM ROAD
SINGAPORE 258402

Our Insured's telephone number : 9011 9278

A letter dated (**14 SEPT 2018**) was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: (**CC3/AIG18011045/Kpb3**))

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16
Singapore 079120

Name of contact person : CHEW HSIAO TONG
Contact Number : Tel: 6742 3197 / Fax: 6741 4108
Date : 05 Oct 2018

Hsiao Tong (LKKAUTO)

From: Crow, Stuart <stuart.crow@ap.jll.com>
Sent: Wednesday, 10 October 2018 6:55 PM
To: Hsiao Tong (LKKAUTO)
Cc: Crow, Stuart
Subject: FW: Fwd: POLICE REPORT E/20171202/7005 - New Investigation Officer assigned to report
Attachments: E201712027005.pdf

Dear Ms Chew

As per our recent discussion please see the police report./ no further action was taken

Are you able to send this to AIG for me please?

Thanks

Stuart Crow
T +65 6494 3888
M +65 9011 9278

From: georgina yeoh <georginayeoh@hotmail.com>
Sent: Wednesday, 10 October 2018 5:30 PM
To: Crow, Stuart <stuart.crow@ap.jll.com>
Subject: [EXTERNAL] Fwd: POLICE REPORT E/20171202/7005 - New Investigation Officer assigned to report

Begin forwarded message:

From: SPF Electronic Police Centre <SPF_Electronic_Police_Centre@spf.gov.sg>
Subject: POLICE REPORT E/20171202/7005 - New Investigation Officer assigned to report
Date: 2 December 2017 at 4:16:54 PM SGT
To: <georginayeoh@hotmail.com>

Dear GEORGINA ELIZABETH YEOH

POLICE REPORT

I refer to your Police report lodged on 02/12/2017.

Your report has been forwarded to the following police unit for follow-up:

Police Unit : Traffic Police Department Investigation Branch
Investigation Officer In-charge : ABDUL KAREEM BIN ABDUL HAGUE
Contact Number : 65476079
Email : Abdul_Kareem@spf.gov.sg

An official copy of your report is attached below. Please quote this report no.

E/20171202/7005 for future reference. You may wish to print a copy of the report for your retention.

Yours faithfully

S SIVAVIKNESH
Electronic Police Centre
Singapore Police Force
(This is an auto-generated email. Please do not reply to this email.)



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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 15 October 2018 9:59 AM
To: Lee, Ming Yao (MingYao.Lee@aig.com)
Subject: Your Ref: 8600801701SG Our Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE 9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]
Attachments: Non Reporting Letter to OI.pdf, Email from OI dd 101018.pdf, OLD POLICE REPORT-SKE 9048Y.pdf

Your Ref: **8600801701SG**
Our Ref: CC3/AIG18011045/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKE 9048Y(OI) & SHC 5843R(TP) ON 10/11/2017

We refer to the above matter.

This is a non-reporting case. We have sent out 1 normal NR letter, 2 Registered NR letter & seek for traffic police assistance.

We have spoken to OI, Mr Stuart Crow and advise him to lodge the GIA report at AIG authorise reporting centre. However he had forwarded a copy of OID police report to us (see attached).

We would appreciate if you could assist to advise OI to lodge GIA report for this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Wednesday, 20 February 2019 8:03 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Our Ref: 8600801701SG | LKK Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]

Hi Hsiao Tong,

OI report shared in Merimen for your reference.

Regards,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16 Singapore 079120
Tel +(65) 6419 1769

Ming-Yao.Lee@aig.com | www.aig.sg



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From: Lee, Ming-Yao
Sent: 11 February 2019 10:57
To: 'Hsiao Tong (LKKAUTO)'
Subject: RE: Our Ref: 8600801701SG | LKK Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]

Hi Hsiao Tong,

Insured still yet to report.

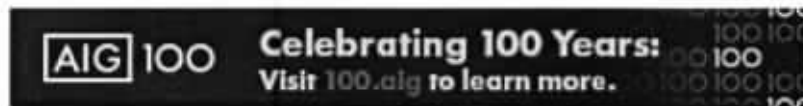
I have dropped her another reminder email.

Please request TPWS to hold hands.

Regards,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16 Singapore 079120
Tel +(65) 6419 1769

Ming-Yao.Lee@aig.com | www.aig.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 08 February 2019 13:46
To: Lee, Ming-Yao
Subject: RE: Our Ref: 8600801701SG | LKK Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]

Hi Ming Yao,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Tuesday, 22 January 2019 9:49 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 8600801701SG | LKK Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]

Hi Hsiao Tong,

As per last conversation with insured, they will only back in Singapore in late January. They will do the reporting after.

I have written a reminder email to insured on this matter.

Please request TP to hold hands.

Thanks,

George Lee

AIG

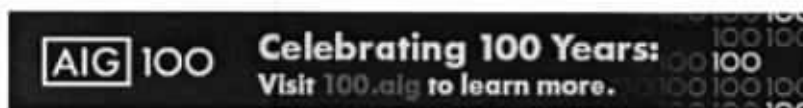
Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@aig.com | www.aig.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: 22 January 2019 09:16

To: Lee, Ming-Yao

Subject: RE: Our Ref: 8600801701SG | LKK Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]

Hi Ming Yao,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 4 January 2019 9:11 AM

To: 'Lee, Ming-Yao' <MingYao.Lee@aig.com>

Subject: RE: Our Ref: 8600801701SG | LKK Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]

Hi Ming Yao,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Tuesday, 27 November 2018 9:18 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: Our Ref: 8600801701SG | LKK Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]

Hi Hsiao Tong,

As last spoken with insured, online report could not be filed. My colleague is checking on the matter.

Let me check with them first.

Regards,

George Lee

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: 27 November 2018 08:55

To: Lee, Ming-Yao

Subject: FW: Our Ref: 8600801701SG | LKK Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]

Hi Ming Yao,

We have yet received OI GIA up-to-date.

Kindly advise.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: georgina yeoh <georginayeoh@hotmail.com>

Sent: Friday, 9 November 2018 11:03 AM

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Stuart Crow <stuart.crow@ap.jll.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: Our Ref: 8600801701SG | LKK Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]

I try to fill This in on your online system and I keep getting this error message

Please recheck your entry. Invalid characters were detected. Click here to view the list of allowed characters.

OK

On 22 Oct 2018, at 1:42 PM, Lee, Ming-Yao <MingYao.Lee@aig.com> wrote:

Hi Miss,

Please advise if you have received the ID number from our email.

If no, appreciate if you could give me a call or let us have your mobile number.

Regards,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

From: georgina yeoh [<mailto:georginayeoh@hotmail.com>]
Sent: 22 October 2018 11:47
To: Lee, Ming-Yao
Cc: Crow, Stuart; Hsiao Tong (LKKAUTO)
Subject: Re: Our Ref: 8600801701SG | LKK Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]

Would you mind just telling me what it is as that is probably about 3 or 4 passports ago..... thanks

On Oct 22, 2018, at 1:36 PM, Lee, Ming-Yao <MingYao.Lee@aig.com> wrote:

Hi Georgina,

It is Mr. Stuart's passport number at policy inception.

As a gentle reminder, please indicate "Reporting Only" for the purpose of online reporting, otherwise you have to present to our approved reporting centre to complete the reporting.

Regards,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

From: georgina yeoh [<mailto:georginayeoh@hotmail.com>]
Sent: 22 October 2018 11:29
To: Lee, Ming-Yao
Cc: Crow, Stuart; Hsiao Tong (LKKAUTO)
Subject: Re: Our Ref: 8600801701SG | LKK Ref: CC3/AIG18011045/Kpb3
[ACCIDENT INVOLVING SKE9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]

Can you please let me know what is the ID No as registered with AIG - otherwise I can't get passed the first screen.

On Oct 22, 2018, at 12:10 PM, Lee, Ming-Yao <MingYao.Lee@aig.com> wrote:

Hi Stuart,

Thank you for replying.

We shall await for Georgina's report. Please do let us know if you have any difficulties on reporting.
Regarding the damages on third party vehicle, rest assure as we do have appointed independence adjusters, m/s LKK Auto Consultants Pte Ltd to have physically inspected on third party vehicle. We will ensure everything is reasonable and consistent to the accident.

Hi Hsiao Tong,

Appreciate to prepare surveyor report for us to review.

Regards,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

From: Crow, Stuart [<mailto:stuart.crow@ap.jll.com>]
Sent: 22 October 2018 06:22
To: Lee, Ming-Yao
Cc: Hsiao Tong (LKKAUTO); georgina yeoh
(georginayeoh@hotmail.com)
Subject: RE: Our Ref: 8600801701SG | LKK Ref:
CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE9048Y(OI) &
SHC 5843R(TP) ON 10/11/2017]

Hi George

My wife Georgina (cc'ed) will do the online report. Please note this claim is completely opportunistic and fraudulent . There was no damage to either vehicle and the other drives complaint to police was dismissed as frivolous. I suggest you don't pay out any money to them

Thanks

Stuart

Stuart Crow
T +65 6494 3888
M +65 9011 9278

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Friday, 19 October 2018 11:18 AM
To: Crow, Stuart <stuart.crow@ap.ill.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: [EXTERNAL] Our Ref: 8600801701SG | LKK Ref: CC3/AIG18011045/Kpb3 [ACCIDENT INVOLVING SKE9048Y(OI) & SHC 5843R(TP) ON 10/11/2017]

Dear Mr. Crow,

We refer to above mentioned accident involving your vehicle, SKE 9048Y driven by Ms. Georgina Elizabeth Yeoh. I am the officer-in-charge of said case.

Please be informed that we have receive property damage claim from owner of third party vehicle, SHC5843R for losses arising from said accident. We have appointed independent adjuster, m/s LKK Auto Consultants Pte Ltd to review on this case and to adjust on third party vehicle's cost of repair on a without prejudice basis.

We also understand that Ms. Georgina has filed a police report on 02/12/2017. However, we wish to inform that, in order for us to handle third party claim for you, a General Insurance Association (GIA) Report is required and needed to be lodged at any of our Approved Reporting Centres (ARC) as stated in your Certificate of Insurance. For instance, you may proceed to Wearnes Automotive Pte Ltd to file the GIA Report. Driver may need to present.

Alternatively, you may report via online at www.aig.com.sg/accident-reporting. As you have no intention to claim under own damage to repair your vehicle, kindly to select "Reporting Only" instead of "Claiming under Own Insurance" when question prompts. As the online reporting features is new, if you encounter any errors, please feel free to reach us.

We shall await for your reporting and upon receipt, we shall proceed to handle the claim and settle at best. Should you have any other enquiries, feel free to reach us.

Regards,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

<~WRD000.jpg>

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1711-127

Your Ref : SKE9048Y

Date : 21.September 2018

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5843R AND SKE9048Y ON 10/11/17 01:45 PM ALONG HOLLAND ROAD TOWARDS QUEENSWAY

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	235.40
2.	Loss of Rental for <u>2</u> days @ <u>\$103.60</u> per day	\$	207.20
3.	Loss of Income for <u>2</u> days @ <u>\$50</u> per day	\$	100.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	550.09

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 7 August 2019 10:52 AM
To: stuart.crow@ap.jill.com
Subject: ACCIDENT INVOLVING SKE 9048Y AND SHC 5843R ON 10/11/2017

Our Ref: CC3/AIG18011045/Keb3

07 AUG 2019

CROW STUART DOUGLAS

Dear Sir/Madam,

ACCIDENT INVOLVING SKE 9048Y AND SHC 5843R ON 10/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5843R and SKE9048Y along HOLLAND ROAD TOWARDS QUEENSWAY on 10/11/17 01:45 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 21 (day) of September 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$235.40** (Repair Cost), **S\$307.20** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 5843R** that was damaged pursuant to the accident which occurred on **10/11/2017** (date) along **HOLLAND ROAD TOWARDS QUEENSWAY** (location) involving vehicle no/s **SKE 9048Y**.

This is pursuant to the inspection conducted on **18/06/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** ("the third party claimant") of vehicle no. **SHC 5843R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 5843R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of Aug (month) 20 19 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1808-298 DATE : 31. August 2018 REFERENCE NO : AAD1711-127 TERMS : Net 30 Days DUE DATE : 30. September 2018 PAGE : 1
--	---

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5843R;DOA 10.11.17(LUMP SUM-18)	1	235.40	235.40

Total SGD Excl. GST : 220.00**7% GST :** 15.40****** TWO HUNDRED THIRTY FIVE AND FORTY SGD ONLY ********Total SGD Incl. GST :** 235.40

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

21 September, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 10/11/17 01:45 PM at HOLLAND ROAD TOWARDS QUEENSWAY

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5843R. The taxi was hired to SEAH KENG SOON a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$103.6 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

10-11-2017

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1711-127	Accident Date 10-11-2017
6/18/2018 10:05	6/19/2018 16:40	SHC5843R

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

[> Back to OneMotoring](#)

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SKE9048Y	10 Nov 2017 / 13:45:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Print](#)[OK](#)[Save as PDF](#)



Singapore Post Centre
(Reg. No. 199201623M)
10 Eunos Road 8
#06-00 Singapore Post Centre
Singapore 408600

Tel : 8442 5114
Fax : 8442 5114
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

(HT)

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

- NOTES:
- Separate forms are to be used for Insured and Non-Insured Registered Article.
 - Please provide all information required and produce this receipt for all enquiries.
 - * Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
 - Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
 - Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee CH W SMART DOUGLAS 2-NIGRAM Rd CS 358402 SINGAPORE	AR* : () Y () N	By* : () AIR () SUR	For Official Use Only (Item numbers are printed in order of posting at counter) RA TSN Ref: 1926/257/CD04E Date: 14 Sep 2018 RA No: RC10278656586 RC10278655156
	Insurance* : () Y \$5 _____ () N		
	Contents:		
2. Name & Address of Addressee Micro Credit (Co Loans) Pte Ltd 101 Raffles Rd #03-03 Jaleo Burner Plaza SINGAPORE (C) 205511	AR* : () Y () N	By* : () AIR () SUR	
	Insurance* : () Y \$5 _____ () N		
	Contents:		

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

P116

09/2014

SINGAPORE POST
MACPHERSON RD
GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600
GST Reg. No: M2-0105651-9
Date: 14 Sep 2018 Time: 10:35:25

Description Amount(\$\$) GST@7%

Ref. No: PSL01/1926/257/0042
Postage Label
LOCAL
2 X 2.54 5.08 0.33

SUB TOTAL 5.08 0.33

TOTAL AMOUNT 5.08

GST COLLECTED BY SINGPOST 0.33

MOP: CASH : \$5.08

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Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST
*Exempt
*Out of Scope
**Supplier Item
Price inclusive of 7% GST where applicable
I have checked & confirmed the product is visually good, functional & performed within expectation.



POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited
(Reg. No. 1920102234)
10 Raffles Place 8
4th-10 Singapore Post Centre
Singapore 408600

Tel: 1600
Fax: 6642 5114
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

NOTES:

- a) Separate forms are to be used for Insured and Non-Insured Registered Article.
- b) Please provide all information required and produce this receipt for all enquiries.
- c) * Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
- d) Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- e) Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee Micro (Tech) (Co-Leasing) Pte Ltd 101 Raffles Place #03-03 Talon Bar & Pizzeria (S) 208511		AR* : () Y () N		BY* : () AIR () SUR		For Official Use Only (Item numbers are printed in order of posting at counter) RA TSN Ref: 1926/281/C0063 Date: 08 Oct 2018 RA No: RC11011463786 RC11011464556
2. Name & Address of Addressee Crown Street Dugan 24 Raffles Rd (S) 258902		Insurance* : () Y \$ () N		BY* : () AIR () SUR		
S7L639L		Contents:		Insurance* : () Y \$ () N		
SKE9048Y		Contents:				

Sender's Agreement
I have read, understood and agreed to the terms and conditions of posting event(s). I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

P116

09/2014

SINGAPORE POST
MACPHERSON RD
GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600
GST Reg. No : M2-0105651-9
Date: 08 Oct 2018 Time: 10:07:10

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/1926/281/0046 Postage Label LOCAL 2 X 2.54	5.08	0.33
SUB TOTAL	5.08	0.33

TOTAL AMOUNT 5.08
GST COLLECTED BY SINGPOST 0.33

MOP:CASH : \$5.08

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST

- *Exempt
- *Out of Scope
- **Supplier Item

Price inclusive of 7% GST where applicable
I have checked & confirmed the product is visually good, functional & performed within expectation.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Jun 2018 Edit Reg		18 Jun 2018 00:00 Edit Adj Rpt	S\$220.00 Edit Estimates	S\$220.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CROW STUART DOUGLAS , ID: E3069545								
Main Claimant:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHC5843R	Date of Loss:	10/11/2017 13:00 - :59 [32 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8600801701SG	Policy/Cover Note No.:	2100297230-05000 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKE9048Y	Policy No. (Claimant):	VPX/P1680520						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 28/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (26/11/2018): RE: Request for OI GIA [SKE 9048Y; DOA: 10/11/2017] AIG_SG (08/11/2018): RE: Request for OI GIA [SKE 9048Y; DOA: 10/11/2017] AIG_SG (03/10/2018): RE: Request for OI GIA [SKE 9048Y; DOA: 10/11/2017] AIG_SG (20/06/2018): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC5843R (8600801701SG)
[SKE9048Y]
TP
TRANS-CAB SERVICES PTE LTD
Nov 10 2017 1:45PM
[CROW STUART DOUGLAS]
Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences				
<div>1 per page</div> <div><input checked="" type="checkbox"/></div>				
No	Finalized On		Thumbnail	Print
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ) Third Party Express Settlement - Payment Breakdown		Edit
Assessment Reports				
<div>1 per page</div> <div><input checked="" type="checkbox"/></div>				
No	Finalized On		Thumbnail	Print
1	20/02/19 20:02	AIG Asia Pacific Insurance Pte. Ltd. (SG) Accident Statement <small>From-SC - Reg. No: SKE9048Y, Claimant: CROW STUART DOUGLAS</small>		Load HTM
Photos/Images				
<div>3 per page</div> <div><input checked="" type="checkbox"/></div>				
No	Relabel/Reorder		Thumbnail	Print
1	10/09/18 11:30	LKK Auto Consultants Pte Ltd (HQ) General View		Load JPG
2	10/09/18 11:30	General View		Load JPG
3	10/09/18 11:30	General View		Load JPG
4	10/09/18 11:30	General View		Load JPG
5	10/09/18 11:30	General View		Load JPG
6	10/09/18 11:30	General View		Load JPG
7	10/09/18 11:30	General View		Load JPG
8	10/09/18 11:30	General View		Load JPG
9	10/09/18 11:30	General View		Load JPG
10	10/09/18 11:30	General View		Load JPG
11	10/09/18 11:30	General View		Load JPG
Documentation				
<div>1 per page</div> <div><input checked="" type="checkbox"/></div>				
No	Relabel/Reorder		Thumbnail	Print
1	20/06/18 08:38	LKK Auto Consultants Pte Ltd (HQ) TP ESTIMATE- MARKED		Load PDF
2	20/06/18 08:38	TP GIA REPORT		Load PDF
3	21/06/18 12:00	Non reporting letter		Load PDF
4	15/10/18 09:47	OID POLICE REPORT-SKE 9048Y		Load PDF
5	15/10/18 09:51	Non Reporting Letter to OI		Load PDF
6	07/08/19 10:57	LETTER TO OI		Load PDF
7	14/10/19 15:46	WORKSHOP INVOICE		Load PDF
8	14/10/19 15:46	AUTHORISATION TO ACT FORM		Load PDF
9	14/10/19 15:46	Release Voucher		Load PDF
10	14/10/19 15:46	RENTAL RECEIPT		Load PDF
11	14/10/19 15:46	RENTAL MILEAGE		Load PDF
12	14/10/19 15:46	Registered Mail Fee		Load PDF
13	14/10/19 15:46	LTA SEARCH		Load PDF
14	14/10/19 15:46	LOD		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKE9048Y (Insd veh)	Model:	RENAULT LATITUDE 2.0 L
	SHC5843R (TP veh)		(A)
Date of Accident:	10/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	56,743.80
Final Repair Cost	:	\$	235.40
Loss of Use	:	\$	100.00
Rental (if any)	:	\$	207.20
LTA / GIA Search Fee	:	\$	7.49
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	550.09

2.00 days at \$50.00 per day
2 days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 550.09
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

14 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18011045/KEB3Q2

Date: 14/10/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100297230-05000
Claimant Vehicle No :	SHC5843R	Insured Vehicle No :	SKE9048Y
Date of Loss:	10/11/2017	Nature of Claim:	TP
		Claim No:	8600801701SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC5843R	Engine No:	M9R8839C002505
Make & Model:	RENAULT LATITUDE, 2.0 L (A)	Chassis No:	VF1ABL15AUC281421
Reg. Date:	06/03/2015 (Man. Year: 2015)	Odometer:	274358 km
Colour:	Metallic White/Red		
Engine Capacity:	1995 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Giti 8 mm	Rear Left Side:	Giti 8 mm
Front Right Side:	Giti 8 mm	Rear Right Side:	Giti 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	40,111.59	0.00	40,111.59	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	12,920.00	220.00	12,700.00	98.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	53,031.59	220.00	52,811.59	99.59
+ GST 7.00/7.00% (S\$)	3,712.21	15.40	3,696.81	99.59
Nett Amount (S\$)	56,743.80	235.40	56,508.40	99.59
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$103.60/day) (S\$)		207.20		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		550.09		

INSPECTION

Date of Assignment:	18/06/2018	
Date Inspected:	18/06/2018 Inspected At:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63 Singapore 569111
Estimated Period of Repair:	1.0 days	

Adjuster: KENNETH KONG**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER REAR	Serviceable	1,108.46 FL	*- FL
2	1		*BUMPER LOWER REAR	Serviceable	768.84 FL	*- FL
3	1		*BUMPER BRACKET CTR REAR	Serviceable	113.47 FL	*- FL
4	1		*BUMPER BRACKET SIDE RH REAR	Serviceable	135.97 FL	*- FL
5	1		*BUMPER RETAINER RH REAR	Serviceable	44.99 FL	*- FL
6	1		*BUMPER REFLECTOR RH	Serviceable	43.61 FL	*- FL
7	1		*BUMPER BRACKET SIDE LH REAR	Serviceable	135.97 FL	*- FL
8	1		*BUMPER RETAINER LH REAR	Serviceable	44.99 FL	*- FL
9	1		*BUMPER REFLECTOR LH	Serviceable	43.61 FL	*- FL
10	1		*BUMPER BEAM REAR	Repair	777.52 FL	*- FL
11	1		*BUMPER BEAM BRACKET LH REAR	Repair	225.95 FL	*- FL
12	1		*BUMPER BEAM BRACKET RH REAR	Repair	225.95 FL	*- FL
13	1		*BOOT REAR	Repair	2,872.68 FL	*- FL
14	1		*BOOT FINISHER	Serviceable	470.06 FL	*- FL
15	1		*BOOT WEATHERSTRIP	Serviceable	323.05 FL	*- FL
16	1		*BOOT REFLECTOR LAMP LH	Serviceable	493.35 FL	*- FL
17	1		*BOOT REFLECTOR LAMP RH	Serviceable	493.35 FL	*- FL
18	1		*BOOT BADGE RENAULT	Not Necessary	225.36 FL	*- FL
19	1		*BOOT BADGE	Not Necessary	225.36 FL	*- FL
20	1		*BOOT STRUT LH	Serviceable	276.08 FL	*- FL
21	1		*BOOT STRUT RH	Serviceable	276.08 FL	*- FL
22	1		*BOOT HINGE LH	Repair	367.84 FL	*- FL
23	1		*BOOT HINGE RH	Repair	367.84 FL	*- FL
24	1		*BOOT INNER TRIM	Serviceable	586.45 FL	*- FL
25	1		*BOOT SWITCH	Serviceable	168.13 FL	*- FL
26	1		*BOOT LOCK	Repair	202.67 FL	*- FL
27	1		*BOOT LOCK CATCH	Repair	74.40 FL	*- FL
28	2		*LICENCE PLATE LAMP	Serviceable	50.52 FL	*- FL
29	2		*BOOT RUBBER PLUG	Serviceable	221.81 FL	*- FL
30	1		*DOOR PANEL REAR LH	Repair	2,844.66 FL	*- FL
31	1		*FENDER PANEL INNER TRIM REAR LH	Serviceable	671.45 FL	*- FL
32	1		*FENDER PANEL REAR LH	Repair	3,299.13 FL	*- FL
33	1		*WHEELARCH REAR LH	Serviceable	543.47 FL	*- FL
34	1		*FENDER PANEL INNER TRIM REAR RH	Serviceable	671.45 FL	*- FL
35	1		*FENDER PANEL REAR RH	Repair	3,299.13 FL	*- FL
36	1		*WHEELARCH REAR RH	Serviceable	543.47 FL	*- FL
37	1		*TAILLAMP RH	Serviceable	552.55 FL	*- FL
38	1		*TAILLAMP PANEL RH	Repair	986.70 FL	*- FL
39	1		*TAILLAMP LH	Serviceable	552.55 FL	*- FL
40	1		*TAILLAMP PANEL LH	Repair	986.70 FL	*- FL
41	1		*OUTER PANEL REAR (END PANEL)	Repair	1,471.77 FL	*- FL
42	1		*OUTER PANEL REAR (END PANEL)TRIM	Serviceable	404.56 FL	*- FL
43	1		*SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL)	Repair	2,189.88 FL	*- FL
44	1		*SPARE WHEEL PANEL TRIM	Serviceable	612.21 FL	*- FL
45	1		*EXHAUST REAR	Repair	7,489.05 FL	*- FL
46	1		*EXHAUST CAP REAR	Repair	230.49 FL	*- FL
47	1		*FUEL FLAP L70Y	Serviceable	343.57 FL	*- FL
48	1		*FENDER WHEEL HOUSE PANEL REAR LH	Repair	3,039.04 FL	*- FL
49	1		*SET PARKING AID	Serviceable	700.00 FS	*- FS
50	1		*SET REAR BUMPER CLIP	Not Necessary	66.00 FS	*- FS
51	1		*SET BUMPER BRACKET CTR CLIP	Not Necessary	33.00 FS	*- FS
52	1		*SET BUMPER BRACKET SIDE CLIP RH RR	Not Necessary	10.00 FS	*- FS
53	1		*SET BUMPER RETAINER RH CLIP RR	Not Necessary	20.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
54	1		*SET BUMPER BRACKET SIDE CLIP LH RR	Not Necessary	10.00 FS	*- FS
55	1		*SET BUMPER RETAINER CLIP LH RR	Not Necessary	20.00 FS	*- FS
56	1		*SET BUMPER LOWER REAR RIVET	Not Necessary	22.00 FS	*- FS
57	1		*SET BUMPER LOWER REAR CLIP	Not Necessary	66.00 FS	*- FS
58	1		*EXHAUST MOUNTING REAR	Not Necessary	17.82 FS	*- FS
59	1		*SET BOOT FINISHER CLIP	Not Necessary	24.20 FS	*- FS
60	1		*BOOT STICKER TRANS-CAB	Not Necessary	30.00 FS	*- FS
61	1		*BOOT INNER TRIM CLIP	Not Necessary	45.00 FS	*- FS
62	1		*SET FENDER WHEELARCH REAR RH CLIP	Not Necessary	35.00 FS	*- FS
63	1		*SET FENDER WHEELARCH REAR LH CLIP	Not Necessary	35.00 FS	*- FS
64	1		*FENDER INNER TRIM CLIP LH	Not Necessary	28.00 FS	*- FS
65	1		*FENDER INNER TRIM CLIP LH	Not Necessary	28.00 FS	*- FS
66	1		*TAILLAMP CLIP RH	Not Necessary	5.00 FS	*- FS
67	1		*TAILLAMP CLIP LH	Not Necessary	5.00 FS	*- FS
68	2		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
69	1		*WINDSCREEN MOULDING	Not Necessary	100.00 FS	*- FS
70	1		*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	100.00 FS	*- FS
71	1		*SPARE TYRE RIM (ROUE 7J 16H 2547)	Serviceable	385.00 FS	*- FS
72	1		*SPARE TYRE	Serviceable	330.00 FS	*- FS
73	1		*BOOT STICKER 6555-3333	Not Necessary	30.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	44,321.21	0.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	4,209.62	0.00
Total Parts (\$\$)	40,111.59	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	6,000.00	220.00
2	PANEL BEATING,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS,ADJUST AND REALIGN THE SAME	New	4,200.00	0.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
4	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	0.00
5	TO TRANSFER OF BOOTLID FITTINGS,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
6	TO REPAIR AND REALIGN REAR EXHAUST PIPE	New	170.00	0.00
7	TO DROP REAR EXHAUST BOX,RENEW THE SAME,TO REPAIR AND REALIGN CENTRE EXHAUST PIPE	New	170.00	0.00
8	TO TRANSFER OF REAR END PANEL FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
9	TO TRANSFER OF REAR LUGGAGE FLOOR PANEL FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
10	TO SUPPLY AND RE-DO REAR LUGGAGE FLOOR PANEL INSULATION PADDING	New	380.00	0.00
11	TO TRANSFER OF REAR FENDER FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
12	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST	New	170.00	0.00
13	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
14	TO TRANSFER OF REAR DOOR FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
Gross Labour Cost (S\$)			12,920.00	220.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >