

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 3 August, 2018 11:14 AM
To: alstonng@live.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF : SKW 5221U_ACCIDENT INVOLVING SKW 5221U AND GZ 6321P ALONG CTE ANG MO KIO EXIT AVENUE 1 EXIT ON 15.06.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 AUGUST 2018

ALSTON NG WEI JIE

Dear Sir/Madam,

OUR REF : CC6/EQ18010963/Uhb3

YOUR REF : SKW 5221U

ACCIDENT INVOLVING SKW 5221U AND GZ 6321P ALONG CTE ANG MO KIO EXIT AVENUE 1 EXIT ON 15.06.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ INSURANCE COMPANY LIMITED to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of GZ 6321P against your motor insurance policy.

Based on the accident report and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD - if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at EQ's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without EQ's prior knowledge and consent.

This letter should **not** be regarded as a waiver by EQ of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), EQ shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us or email us at the below details.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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