

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SJR6326H/GS

WITHOUT PREJUDICE

29th June 2018

(By Email only)

Attn: **The Motor Claims Department**

QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583

Dear Sir/Madam

ACCIDENT INVOLVING SJR6326H & PC2468R ALONG JURONG ISLAND PASS OFFICE PARKING LOT ON 11.06.18

We have been authorized by Premier Rent A Car Pte Ltd, the owner of vehicle number: SJR6326H, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: PC2468R at the material time of the accident with the driver of our client's vehicle, Mr Macatula Zaldy Flores

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: PC2468R, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 2247.00 (Incl. GST)
(2) Loss of Rental - 8Days @\$100.00per day	\$ 800.00
(3) GIA Search fee	\$ 2.00
	<u>\$ 3049.00</u>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SJR6326H
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SJR6326H/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Rent A Car Pte Ltd

AUTHORIZATION TO ACT

I, PREMIER RENT A CAR PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVE 2 #01-01 (S) 486443 (address), owner of SJR 6326H (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJR 6326H that was damaged pursuant to the accident which occurred on 11/06/2018 (date) along JURONG ISLAND PASS OFFICE PARKING LOT (location) involving vehicle no/s PC 2468R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of DEC (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : SJR6326H
Our Reference : VC013515

I/We, **PREMIER RENT A CAR PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **Two Thousand Six Hundred Forty only (S\$2,640.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**ROTARY ENGINEERING PTE LTD**', over damage to my/our vehicle **SJR6326H** from an accident involving **SJR6326H** and **PC2468R** at/along **JURONG ISLAND PASS OFFICE PARKING LOT**, which occurred on **11 JUNE 2018** at about **15:00hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**ROTARY ENGINEERING PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 21 of (month) DEC (year) 2022

[Signature]
Signature

[Signature]
Witness's Signature

Claimant's Name

SHAFAWATI MO RABU
Witness's Name

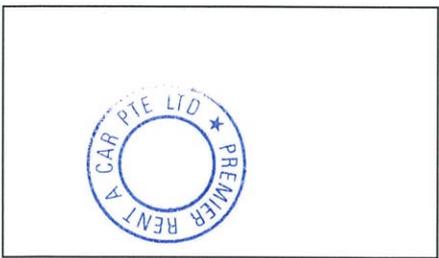
200612929E
FIN/NRIC No.

SXXXX324B
FIN/NRIC No.

23 CHANGI SOUTH AVE 2
(S) 486 443

Address

Address



Company stamp if applicable

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER RENT A CAR PTE LTD
23 CHANGI SOUTH AVENUE 2 #01-03
SINGAPORE 486443

TAX INVOICE

DATE 27-Jun-2018
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR MAZDA 3 REGN NO: SJR 6326 H			\$ 2,100.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,100.00
GST @ 7%				\$ 147.00
GRAND TOTAL				\$ 2,247.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-090834

Date of Request: 13/06/2018

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 13/06/2018

Enquiry By GOH WEE DEK

Vehicle No. PC2468R

Accident Date 11/06/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
PC2468R	QBE Insurance (Singapore) Pte Ltd	01/08/2017-31/07/2018	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





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TAX INVOICE

Our Ref No: GR-18-090834
Date of Request: 13/06/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 13/06/2018
Enquiry By GOH WEE DEK
 Vehicle No. PC2468R
Accident Date 11/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
 GIRO Cash Cheque



Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, November 17, 2020 1:57 PM
To: NURSHAHIDA.HAMID@ROTARYENG.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SJR 6326H & PC 2468R ON 11/06/2018

Our Ref: CC3/QBE18010949/K1ka3

ROTARY ENGINEERING LTD

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJR 6326H & PC 2468R ON 11/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **QBE INSURANCE (SINGAPORE) PTE LTD** to deal with the third party claim against your policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries

*c.c. **QBE Insurance (Singapore) Private Limited**
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 December 2020 10:17 AM
To: Jenny Toh
Cc: claims-singapore
Subject: RE: [SEEK MANDATE] - VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1pa3) on 11/06/2018

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$2,640.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 8 December 2020 11:21 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: claims-singapore <claims-singapore@qbe.com>
Subject: [SEEK MANDATE] - VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1pa3) on 11/06/2018

Dear Hsiao Tong

Please proceed.

Thank you.

Jenny Toh
Senior Assistant
Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881
+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 8 December 2020 9:32 am
To: Jenny Toh <jenny.toh@qbe.com>
Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1pa3) on 11/06/2018

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QBE ref : **VC013515**
LKK ref : CC3/QBE18010949/K1pa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING PC2468R(QBE) AND SJR6326H(TP) ON 11/06/2018

We refer to the above matter.

The accident occurred when our driver collided onto third party parked vehicle. Liability is not in our driver's favour.

We seek your approval to offer repairer "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$2,749.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,736.78	\$ 2,247.00 (\$2,100.00 + 7%GST)
2. Loss of Use (8days x \$100.00)-Private Hirer	\$ 800.00	\$ 500.00 (5days x \$100.00)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,538.78	\$ 2,749.00

Surveyor recommended 3days for repair + 1PH + 1Sunday =5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 27 November 2020 2:46 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: Re: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1pa3) on 11/06/2018

Hi Jenny,

Attached is a copy of LOD from third party for your reference.

We are preparing report to seek mandate from you good office.

We will expedite the matter.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Friday, 27 November 2020 1:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1pa3) on 11/06/2018

Hi Hsiao Tong

Kindly let us know how much is the third party claiming?

regards

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 20 November 2020 10:07 am

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: Re: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1pa3) on 11/06/2018

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Hi Jenny,

We are preparing report in order to seek mandate from your good office.

We will expedite the matter.

Thanks.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 20 November 2020 9:57 AM

To: Jenny Toh <jenny.toh@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1pa3) on 11/06/2018

Dear Jenny,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Friday, 20 November, 2020 9:16 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Mei Kwan

What is the outcome for this case?

regards

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Jenny Toh

Sent: Wednesday, 23 September 2020 2:49 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Mei Kwan

Please find attached as per request.

regards

Jenny Toh

Senior Assistant

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 23 September 2020 12:36 pm
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

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Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 21 September, 2020 9:56 AM
To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

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Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 3 September, 2020 2:53 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Jenny.

Attached TP supporting docs.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 3 September, 2020 12:03 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Mei Kwan

Our insured employee had left the company and unable to contact him.

Do you have the third party accident report? If yes, send us the copy.

Thank you.

Jenny Toh
Senior Assistant
Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 27 July 2020 2:18 pm

To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

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Thank you.

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Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 22 July, 2020 3:51 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Khanchna

Till date out insured at yet to report the accident, will send the final chaser to them

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 22 July 2020 11:57 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Andrew,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action .

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 26 May 2020 10:44 AM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Andrew,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Thursday, 19 March, 2020 11:07 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Mei Kwan,

Our insured has not reported the accident.

We will be sending him a 2nd non-reporting letter.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 19 March 2020 10:02 AM
To: Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Sirs / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Friday, 28 February, 2020 11:20 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Mei Kwan,

Sorry for the delay.

We will be sending our insured a non-reporting letter and keep you updated.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 6 February 2020 1:45 PM

To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - TBA) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Sirs / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Tuesday, 8 October, 2019 10:07 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - TBA) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Hi Mei Kwan

Our insured has not reported the accident to us yet.

Hi Jenny

Please assist to check and revert to Mei Kwan.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 8 October 2019 9:57 AM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - TBA) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 29 June, 2018 1:58 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; syaheeda.othman@qbe.com; 'Joyce Foo' <joyce.foo@qbe.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - TBA) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ja3) on 11/06/2018

Dear Sir / Madam,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 22 June, 2018 10:06 AM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving PC2468R (OI : QBE - TBA) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ja3) on 11/06/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJR 6326H at M/s Premier Automotive Services Pte Ltd – Changi.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary Advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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