

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, November 24, 2020 9:06 AM
To: Christina Chew Peiyi
Cc: Zhang Yu; Suraya Ismail; Nurshahida Hamid; Saravanan Dhatchana Moorthy; Soupremaniane Radja; Kai Wei Jason Koh; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SJR 6326H & PC 2468R ON 11/06/2018

Dear Christina,

We refer to the above matter and your e-mail below.

Our reply to your queries are in blue as follows:

- Is there anything that you require from us? If you have any accident video/photos which was not submitted to the reporting centre, please send them to us.
- What is the amount claimed by 3rd party? Third party is claiming for \$3,049.00.
- Any impact on policy renewal? Your NCD might be affected due to this third party claim. Please consult with your motor insurer (QBE) customer service for more details.
- Anything which we need to know? The current PIC is Ms. Hsiao Tong and she has been copied in this e-mail.

We hope this clarifies.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Chew Peiyi <Chew.Christina@rotaryeng.com.sg>

Sent: Friday, November 20, 2020 4:57 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Zhang Yu <roy.zhang@rotaryeng.com.sg>; Suraya Ismail <Ismail.Suraya@rotaryeng.com.sg>; Nurshahida Hamid <nurshahida.hamid@rotaryeng.com.sg>; Saravanan Dhatchana Moorthy <DM.Saravanan@rotaryeng.com.sg>;

Soupremaniane Radja <Soupremaniane.Radja@rotaryeng.com.sg>; Kai Wei Jason Koh <Koh.Jason@rotaryeng.com.sg>

Subject: FW: ACCIDENT INVOLVING SJR 6326H & PC 2468R ON 11/06/2018

Hi Khanchna,

Thanks for your inputs on the following :

- I.Nature of the claim- **While out of parking lot hit onto third party parked vehicle**
- II.Extent of Damage – **Third party front right damage.**
- III.Are they able to make a claim 2 years after the incident – **Yes, third party allow to claim within 6 years .**

Several more questions which I hope you can enlighten us...

- Is there anything that you require from us?
- What is the amount claimed by 3rd party?
- Any impact on policy renewal?
- Anything which we need to know?

Best Regards,
Chris

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Tuesday, 17 November 2020 1:57 pm

To: Nurshahida Hamid <nurshahida.hamid@rotaryeng.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SJR 6326H & PC 2468R ON 11/06/2018

Our Ref: CC3/QBE18010949/K1ka3

ROTARY ENGINEERING LTD

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJR 6326H & PC 2468R ON 11/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **QBE INSURANCE (SINGAPORE) PTE LTD** to deal with the third party claim against your policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries

c.c. QBE Insurance (Singapore) Private Limited

(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

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