

Mei Kwan (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 23 September, 2020 2:49 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Khanchna (LKK Auto); claims-singapore
Subject: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018
Attachments: PC2468R-130618.PDF
Categories: HMK

Dear Mei Kwan

Please find attached as per request.

regards

Jenny Toh

Senior Assistant

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 23 September 2020 12:36 pm
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

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Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 21 September, 2020 9:56 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 3 September, 2020 2:53 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Jenny.

Attached TP supporting docs.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 3 September, 2020 12:03 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Mei Kwan

Our insured employee had left the company and unable to contact him.

Do you have the third party accident report? If yes, send us the copy.

Thank you.

Jenny Toh

Senior Assistant

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 27 July 2020 2:18 pm
To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 22 July, 2020 3:51 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: VC013515 Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Khanchna

Till date out insured at yet to report the accident, will send the final chaser to them

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 22 July 2020 11:57 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Andrew,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action .

Thank you.

Best Regards,
Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 26 May 2020 10:44 AM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Andrew,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim <andrew.lim@qbe.com>

Sent: Thursday, 19 March, 2020 11:07 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Mei Kwan,

Our insured has not reported the accident.

We will be sending him a 2nd non-reporting letter.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 19 March 2020 10:02 AM
To: Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Sirs / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Friday, 28 February, 2020 11:20 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - VC013515) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Mei Kwan,

Sorry for the delay.

We will be sending our insured a non-reporting letter and keep you updated.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 6 February 2020 1:45 PM
To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - TBA) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Sirs / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Tuesday, 8 October, 2019 10:07 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - TBA) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Hi Mei Kwan

Our insured has not reported the accident to us yet.

Hi Jenny

Please assist to check and revert to Mei Kwan.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 8 October 2019 9:57 AM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - TBA) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ka3) on 11/06/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 29 June, 2018 1:58 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; nyaheeda.othman@qbe.com; 'Joyce Foo' <joyce.foo@qbe.com>
Subject: RE: Direct Settlement - Accident Involving PC2468R (OI : QBE - TBA) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ja3) on 11/06/2018

Dear Sir / Madam,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 22 June, 2018 10:06 AM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving PC2468R (OI : QBE - TBA) AND SJR6326H (TP : LKK REF - CC3/QBE18010949/K1ja3) on 11/06/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJR 6326H at M/s Premier Automotive Services Pte Ltd – Changi.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary Advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured’s GIA report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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