

## Asher Sng (LKKAUTO)

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 14 September 2018 10:13 AM  
**To:** Asher Sng (LKKAUTO); Mei Kwan (LKKAUTO); MT\_Claim\_SG  
**Cc:** Joy Irene (LKKAUTO); Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLT3927J (OI : LPC -17/18/18/VP05/020682) AND SHD1212H (TP : LKK REF - CC3/LPC18010947/K1ea3) on 14/06/2018

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Asher

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Friday, 7 September, 2018 5:02 PM  
**To:** Mei Kwan (LKKAUTO); MT\_Claim\_SG  
**Cc:** GERALD POH WEE BIN; ONG LI LI; ericwoo; Joy Irene (LKKAUTO); Admin A  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLT3927J (OI : LPC - TBA) AND SHD1212H (TP : LKK REF - CC3/LPC18010947/K1ea3) on 14/06/2018

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 22/06/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,435.43	\$ 3,857.19
2. Loss of Rental (7days x \$109.94)	\$ 769.58	\$ 769.58 (7days x \$109.94)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 8,207.01</b>	<b>\$ 4,628.77</b>

\*\*3 days recommendation for repair. (\*1PH + 1SAT + 1SUN + 1PRI) vehicle repair @ KOMOCO

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)

**Sent:** Friday, 22 June 2018 9:55 AM

**To:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; [LLONG@LONPAC.COM](mailto:LLONG@LONPAC.COM); 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLT3927J (OI : LPC - TBA) AND SHD1212H (TP : LKK REF - CC3/LPC18010947/K1ea3) on 14/06/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 1212H at M/s Premier Automotive Services Pte Ltd – Changi.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1212H/GS

**WITHOUT PREJUDICE**

13<sup>th</sup> July 2018

**(By Email Only)**

**Attn: The Motor Claims Department**

Lonpac Insurance Bhd

100 Beach Road #19-00

Shaw Tower

Singapore 189702

Dear Sir/Madam

## **ACCIDENT INVOLVING SHD1212H & SLT3927J ALONG TPE (CHANGI) ON 14.06.18**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHD1212H, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SLT3927J at the material time of the accident with the driver of our client's vehicle, Mr Shen Xuming

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SLT3927J, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 3857.19 (Incl. GST)
(2) Loss of Rental - 7Days @\$109.94per day	\$ 769.58
(3) GIA Search Fee	\$ 2.00
	<b><u>\$ 4628.77</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHD1706A
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search

## **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1706A/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



\_\_\_\_\_  
Claims Department – Gary Shi

Email: [gary.shi@premiertaxi.com](mailto:gary.shi@premiertaxi.com)

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

## **AUTHORIZATION TO ACT**

I, **PREMIER TAXIS PTE LTD** (the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHD 1212H** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 1212H** that was damaged pursuant to the accident which occurred on **14/06/2018** (date) along **TPE (CHANGI)** (location) involving vehicle no/s **SLT 3927J** ("the accident").

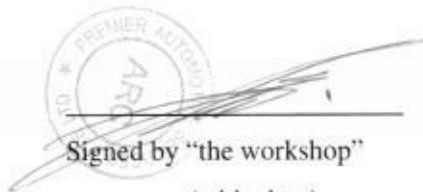
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of Sept (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



## LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020682

DATE : 18 SEPT 2018

### DISCHARGE VOUCHER

I/We, PREMIER TAXIS PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner SLT 3927J the sum of Singapore Dollars FOUR THOUSAND SIX HUNDRED TWENTY EIGHT AND CENTS SEVENTY SEVEN ONLY. (**\$4,628.77**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SHD 1212H on 14/06/2018 along/at TPE (CHANGI).

I /We hereby agree to indemnify and keep indemnify (**ABDUL KARIM BIN SADALI /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s PREMIER AUTOMOTIVE SERVICES PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date

.....  
Name of vehicle owner/Date




**PREMIER AUTOMOTIVE SERVICES PTE LTD**  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD  
23 CHANGI SOUTH AVENUE 2 #03-02  
SINGAPORE 486443

**TAX INVOICE**

DATE 13-Jul-2018  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD 1212 H			\$ 3,604.85
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 3,604.85
GST @ 7%				\$ 252.34
GRAND TOTAL				\$ 3,857.19

  
for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



21 June 2018

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Shen Xuming of NRIC Number S8233041J is a registered driver of SHD1212H. Shen Xuming is paying daily rental rate of \$109.94 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Kellie Poh", written over a circular stamp.

Kellie Poh

Administration Manager

Prepared By: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com](http://www.premiertaxi.com)  
Co. Reg. No. 200304975H



# KOMODO MOTORS PTE. LTD.

Alexandra Service Centre 253 Alexandra Road Singapore 159936 Tel : 64735588 Fax : 64721633

## Vehicle Discharge Form

Vehicle Number : S710121241 Job No: 2018027644

Date In :	<u>18.00.16</u>	Date out :	<u>20.06.16</u>
Time In :	<u>11:20</u>	Time out :	<u>10:20</u>
Mileage In :	<u>74 655</u>	Mileage out :	<u>74 457</u>
Tow In Date & Time:		Call Date & Time:	
Service <input type="checkbox"/>	Mechanical Repair <input type="checkbox"/>	Accident Repair <input checked="" type="checkbox"/>	
Remarks : <u>Accident 3rd party claim</u>			
Replacement Vehicle Yes / No			

Signature of Driver

Driver's Name : Shen Xunong

I/C No.: S82340415

Signature of Customer Service Officer

CSO Name: Felix Ang



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-091108

Date of Request: 14/06/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 14/06/2018  
Enquiry By GARY SHI GUO RONG  
TP Vehicle No. SLT3927J  
Accident Date 14/06/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT3927J	Lonpac Insurance Bhd	25/11/2017-24/11/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-091108  
Date of Request: 14/06/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 14/06/2018  
Enquiry By GARY SHI GUO RONG  
TP Vehicle No. SLT3927J  
Accident Date 14/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque