

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 12 September, 2018 9:49 AM
To: Claims Dept of CTI; Admin A
Cc: Irene Tay; Alfred Toh; Angie Foo; Chee So Chow; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

Dear Alfred,

We refer to your below email.

Please be informed that we had settled the matter with TP at a global sum of \$4,980.00 (all in).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Friday, 7 September, 2018 11:58 AM

To: Vic (LKKAUTO); Admin A

Cc: Irene Tay; Alfred Toh; Angie Foo; Chee So Chow; Hsiao Tong (LKKAUTO)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

LKK REF - CC3/CTI18010946/K1ha3

CTI REF – SNM18D03022C02/7 (SKU3787C)

Dear Vic

We refer to your email of 6 September 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,983.62.

We await your payment advice to enable Irene to act accordingly.

Aside to Angie, please follow up on the recovery.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, September 06, 2018 5:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Angie Foo <angie.foo@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

CTI REF – SNM18D03022C02/7

LKK REF – CC3/CTI18010946/K1ha3

Dear Irene,

ACCIDENT INVOLVING VEHICLES SKU 3787C (OI) AND SH 8126B (TP) ON 13/06/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured PIC Mr Ken Wong and he was informed of the TP claim and liability issues on 16/08/2018 and agreed to settle the matter. He was also inform and is aware of the TP excess that is applicable for this matter. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,646.07	\$ 4,012.50
Loss of Rental (\$98.25 x 7 days)	\$ 687.75	\$ 638.63 (\$98.25 x 6.5 days)
Loss of Income (\$80 x 7 days)	\$ 560.00	\$ 375.00 (\$50 x 6.5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 8,901.31	\$ 4,983.62

Breakdown of days is as follows:

Recommended Days	4 days
Weekends / Downtime	2.5 day
TOTAL	6.5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 31 August, 2018 10:27 AM

To: 'Claims Dept of CTI'; Irene Tay

Cc: Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); Angie Foo; KKLau; Olivia Lau (LKKAuto); Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

Dear Irene,

We refer to the below email and to our telephone conversation earlier.

Please find attached video as requested.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 16 August, 2018 3:26 PM

To: Vic (LKKAuto); Admin A

Cc: Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); Angie Foo; KKLau; Olivia Lau (LKKAuto)

Subject: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

LKK REF - CC3/CTI18010946/K1ha3

CTI REF – SNM18D03022C02/7 (SKU3787C)

Der Vic

We refer to your email of even date pertaining to the above matter.

Please assist to notify Insured officially that we shall recover the Section II Excess from Insured as per policy terms and conditions of the Motor Insurance Policy.

Insured shall pursue the matter with hirer accordingly based on their Hirer Rental Contract, if necessary.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

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alfred.toh@sg.cntaiping.com

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, August 16, 2018 1:41 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

Dear All,

We also refer further to our below email.

Please be informed that we had spoken to the Insured PIC Mr Ken Wong (as per the attached email) and he was informed of the TP claim and the settlement process in which he understands that the Insurer will proceed to handle the matter under the policy terms and conditions. He was also inform of the TP Excess in which he is aware and will be making arrangement to make payment at your good office soon.

We are also currently preparing our report for mandate approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Thursday, 16 August, 2018 1:28 PM

To: Claims Dept of CTI

Cc: Alfred Toh; Hsiao Tong (LKKAuto); Irene Tay; Admin A; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

Dear Alfred,

Please find attached copy of TP video footage for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 5 July, 2018 12:25 PM

To: Vic (LKKAuto); Admin A

Cc: Alfred Toh; Hsiao Tong (LKKAuto); Irene Tay

Subject: RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

LKK REF - CC3/CTI18010946/K1ha3

CTI REF – SNM18D03022C02/7 (SKU3787C)

Der Vic

We refer to the above matter.

Attach herewith the Rental agreement, driving licence and Vocational licence of driver/hirer for your attention.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, July 05, 2018 12:08 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

Dear Alfred,

We refer to our telephone conversation earlier and to your below email and the contents were noted.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 5 July, 2018 11:46 AM

To: Mei Kwan (LKKAUTO); Admin A; Vic (LKKAUTO)

Cc: Irene Tay; Hsiao Tong (LKKAUTO); Hwang Shiang Yi; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); Angie Foo

Subject: RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

LKK REF - CC3/CTI18010946/K1ha3

CTI REF – SNM18D03022C02/7 (SKU3787C)

Der Mei Kwan/Vic

We refer to the above matter.

Attach herewith copy of email from Insured for your attention and necessary action.

p/s The Insurance Contract is between Insurer and Insurer, M/s TK Limo And Rental Services & **Section II Excess applicable is \$1,500.00.**

Best Regards

Alfred Toh
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