

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 12 September, 2018 9:49 AM
To: Claims Dept of CTI; Admin A
Cc: Irene Tay; Alfred Toh; Angie Foo; Chee So Chow; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

Dear Alfred,

We refer to your below email.

Please be informed that we had settled the matter with TP at a global sum of \$4,980.00 (all in).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Friday, 7 September, 2018 11:58 AM

To: Vic (LKKAUTO); Admin A

Cc: Irene Tay; Alfred Toh; Angie Foo; Chee So Chow; Hsiao Tong (LKKAUTO)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

LKK REF - CC3/CTI18010946/K1ha3

CTI REF - SNM18D03022C02/7 (SKU3787C)

Dear Vic

We refer to your email of 6 September 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,983.62.

We await your payment advice to enable Irene to act accordingly.

Vic (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 7 September, 2018 11:58 AM
To: Vic (LKKAuto); Admin A
Cc: Irene Tay; Alfred Toh; Angie Foo; Chee So Chow; Hsiao Tong (LKKAuto)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018
Attachments: TP LOD.pdf; LETTER TO OI.pdf

LKK REF - CC3/CTI18010946/K1ha3
CTI REF - SNM18D03022C02/7 (SKU3787C)

Dear Vic

We refer to your email of 6 September 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,983.62.

We await your payment advice to enable Irene to act accordingly.

Aside to Angie, please follow up on the recovery.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, September 06, 2018 5:06 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Angie Foo <angie.foo@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

CTI REF – SNM18D03022C02/7
 LKK REF – CC3/CTI18010946/K1ha3

Dear Irene,

ACCIDENT INVOLVING VEHICLES SKU 3787C (OI) AND SH 8126B (TP) ON 13/06/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured PIC Mr Ken Wong and he was informed of the TP claim and liability issues on 16/08/2018 and agreed to settle the matter. He was also inform and is aware of the TP excess that is applicable for this matter. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer COMFORTDELGRO ENGINEERING PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,646.07	\$ 4,012.50
Loss of Rental (\$98.25 x 7 days)	\$ 687.75	\$ 638.63 (\$98.25 x 6.5 days)
Loss of Income (\$80 x 7 days)	\$ 560.00	\$ 375.00 (\$50 x 6.5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 8,901.31	\$ 4,983.62

Breakdown of days is as follows:

Recommended Days	4 days
Weekends / Downtime	2.5 day
TOTAL	6.5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 31 August, 2018 10:27 AM

To: 'Claims Dept of CTI'; Irene Tay

Cc: Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); Angie Foo; KKLau; Olivia Lau (LKKAuto); Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

Dear Irene,

We refer to the below email and to our telephone conversation earlier.

Please find attached video as requested.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 16 August, 2018 3:26 PM

To: Vic (LKKAuto); Admin A

Cc: Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); Angie Foo; KKLau; Olivia Lau (LKKAuto)

Subject: Direct Settlement - Accident Involving SKU3787C (OI: SNM18D03022C02/7) and SH8126B (TP : LKK REF - CC3/CTI18010946/K1ha3) on 13/06/2018

Our Ref : T 0618 / SH 8126B /WT(st)
Your Ref :
Date : 22-Jun-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6260 9755

www.cdge.com.sg

Company Registration No: 199900009

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 8126B YOUR INSURED SKU3787C
AND OTHER _____ ON 13.06.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 8126B which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKU3787C we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,012.50
2	7 days Loss of Rental @ \$ 98.25 per day	\$ 687.75
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 4,707.74

HIRER'S CLAIM

7	7 days Loss of Income @ \$ 80.00 per days	\$ 560.00
Total Claims :		\$ 5,267.74

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
- b) LTA search slip/s of : SKU3787C
- c) GIA / Police report/s of : SH 8126B
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager
CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18010946/Kha3

07 AUGUST 2018

TK LIMO AND RENTAL SERVICES
BLOCK 212B PUNGGOL WALK
#08-715 PUNGGOL WAVES
SINGAPORE 822212

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SKU 3787C AND SH 8126B ON 13/06/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **20/08/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)
Wong_shui_sheng@hotmail.com / irfantiskey@outlook.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 7 August, 2018 2:52 PM
To: Wong_shui_sheng@hotmail.com
Cc: Admin A; Vic (LKKAUTO); irfantiskey@outlook.com
Subject: Your Ref: SKU 3787C_ACCIDENT INVOLVING SKU 3787C AND SH 8126B ON 13/06/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18010946/Kha3

07 AUGUST 2018

TK LIMO AND RENTAL SERVICES
BLOCK 212B PUNGGOL WALK
#08-715 PUNGGOL WAVES
SINGAPORE 822212

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SKU 3787C AND SH 8126B ON 13/06/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **20/08/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGSONATA SH8126B , SKU3787C
AYE TWDS KEPPEL AFTER ALEXANDRA EXIT

ON 13-Jun-18 14:40

I / We

NG KOK HIM

(Hirer) NRIC No.: S1283830A

and/or

(Relief) NRIC No.:

Taxi Number

SH8126B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

13-Jun-2018

Name of Hirer

NG KOK HIM

Hirer NRIC

S1283830A

Signature :



Address

636A SENJA RD #05-309
671636

Contact No.

98622526

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSN1657921701 Claim No : SNM18D03022C02/7 (SKU3787C)

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$4,980.00
SINGAPORE DOLLARS FOUR THOUSAND NINE HUNDRED EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 8126B
Insured Vehicle No. : SKU 3787C

Date of Loss : 13/06/2018
Place of Accident : AYE TOWARDS CTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TK LIMO AND RENTAL SERVICES
Driver Name : MUHAMAD IRFAN BIN IBRAHIM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in) S\$ 4,980.00

TOTAL S\$ 4,980.00

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
88 LOYANG DRIVE
SINGAPORE 530888

Claimant Name : _____ NRIC No : _____

Signature :  Date : 7-9-18

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTR L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SH 81268

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
30.06.2011

CHASSIS CODE
KMHR741VMH813043

INV. NO/DATE
91379523 22.06.2018

JOB NO.
305175152

CHECKER READING

JOB TYPE

Description : 3P 13.06.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,750.00
Add GST @ 7.000 %	262.50
Total Invoice amount	4,012.50

Issued by : KATHIRINKAN 22.06.2018 14:02:49
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARE OF OTHER PROPERTY BELONGING TO CUSTOMERS AND DRIVERS AND OWNERS AND THEIR OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN FIFTEEN DAYS FROM SUCH DELIVERY, NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWNING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (i.e. AFTER 30 DAYS FROM THE DATE OF INVOICE FOR A PERIOD OF DEFAULT).

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS IMMEDIATELY. WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18060401

Date: 22 June 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	13/06/2018 @ 14:40 hrs
ALONG	AYE TWDS KEPPEL AFTER ALEXANDRA EXIT
INVOLVING	SKU3787C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8126B** (the "Taxi"). The Taxi was hired to **NG KOK HIM IC NO S1283830A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible][illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKU3787C	13 Jun 2018 / 14:40:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous OK