

CL

1004, Asm 180 10942, K pasy

LKK

IDAC

51683

Surveyor: Kenneth

DOI: 14/6/18

Date / Time: 13/6/18

Registered in Merimen:

Pre-assign / CCU / FTE

SBM 3818 X

Claim No.: SBM 3818 X

6+



Insured Vehicle No.:

Policy No.:

Name of Insured:

Make / Model:

Insured Tel No.:

Place of Accident:

Excess Sec II :SS

HP:

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

DI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

Insured Liability: % Final ? Yes / No

SLK 9078 L

URGENT



INSRS: WSP: LA Auto  
Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

URGENT

Date/Time	STAGE	DATE / PIC
25/6/18	Non-Reporting ltr (1st)	
25/6/18	Non-Reporting ltr (2nd)	
25/6/18	Non-Reporting ltr (Final)	
25/6/18	Notification ltr (if non-pickup)	
25/6/18	Call OI:	25/6/18
25/6/18	After call ltr to OI:	
25/6/18	Documentation Check List: Handler	
25/6/18	Documentation Check List: Typist	
25/6/18	Notification ltr (if non-pickup)	
25/6/18	After call ltr to OI:	
25/6/18	Authorisation To Act:	
25/6/18	Release Voucher:	
25/6/18	Final Repair Bill:	
25/6/18	Car Rental Invoice:	
25/6/18	Towing Invoice:	
25/6/18	LTA / GIA:	
25/6/18	Medical Bill:	
25/6/18	PIR:	
25/6/18	Mandate/Reject Instruction:	
25/6/18	LOD:	
25/6/18	Payment Breakdown Form:	
25/6/18	Post-Repair Photos:	
25/6/18	Others: Weekstolen	

PRELIMINARY ADVICE	Date/Time: 20/6	Sent By: [Signature]
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	days) Reduction: %
FINAL SETTLEMENT	Date/Time: 21/11/18	Confirm with: [Signature]
Final Liability:	%	(Agreed / Assigned) BOLA S/N No.:
Repair Cost:	SS 2850.00	
Loss of Rental (LOR):	SS	days)
Loss of Use (LOU):	SS 300.00	(560 x 10 days)
Loss of Income (LOI):	SS 250.00	(550 x 10 days)
LOR only	<input type="checkbox"/>	LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/> [Tick only one]
GIA/LTA Search	SS	
Medical:	SS	
Disbursement:	SS	(e.g. Tow/ Independent)
Legal Cost	SS	
Total:	SS 3400.00	Global Sum SS: 4050.00 (~60% - as per AXA instruction / approved)
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 4050.00	Name 1: LA Auto:
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

REF: AXA

10442/10.

## ASSIGNMENT

From:

Date: 14/06/2018

Estimated Cost:

QD ☒ TP WS / TP RES / QD RES / EVA / INV / MV

To inspect Vehicle No: SLK 9028 L

at Workshop m/s

LA Auto

of BLK 10, AMK Ind. park 2A #04-03

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

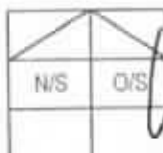
(Client's Record)

After 1:30pm

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value: 886k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

8

days

Res: Yes or No

Lump Sum:

20

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS <sup>1up</sup>

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLK 9028 L

Yr Regn:

02, 17

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota

CC:

1598

Colour:

M. Silver

A/C

Insured / Std / NI / NA

Sp. Reading:

137608

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

MRO53REH104551650

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD / W/Rim or

Tyre Size: F:

215/45R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

12/16/18

D.O.A.

14/16/18

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S body

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

18/6 file pass to Catherine

4.5# 57W (Red # 8619.33 / 607)

Enter/Time: File Pass to?

☐

Prel. Report

11

☐

Final Report

Date/Time: File Return to?

12

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation:

1. 3 = 10.5

1. Photo

1. Other

TOTAL

Add Fee:

☐

Site Insp \$5

☐

Interview \$5

☐

Tech. Insp \$5

☐

Mechanical \$5

Report Format :

Lump Sum / I.B.I: (\$

# LA Auto

106 Punggol Walk #09-16 Twin Waterfalls  
Singapore 828793 Email : laautoamk@gmail.com

*Not Authorised*  
*Recovery B4 claim 1.B.1 8 days*

M/s AXA Insurance Singapore Pte Ltd

DATE 14.06.2018

No 8 Shenton Way #27-02 AXA Tower

CAR NO SLK 9028 L

S068811 Tel 63387288 Fax 68804838

MAKE Toyota Altis

ESTIMATED COST OF REPAIR FOR THE ABOVE MENTIONED VEHICLE  
YOUR INSURED : SBM 3818 X

Pc	Pcs	MR053REH104551650	UNIT PRICE	AMOUNT	
1	pc	Right side front door outer mirror	SL \$1,250.00		X
1	pc	Rear right side mudguard	BL \$925.00		✓
1	pc	Rear right side mudguard inner cowling	SL <del>BL</del> \$55.00		+
8	pcs	Rear right side mudguard inner cowling clips	\$5.00 <del>BL</del> <i>279.71</i>	\$40.00	<i>10x2</i>
1	pcs	Rear right side tyre rim <i>Pr ? (Front &amp; rear) @ 205</i>	<i>70%</i> <del>BL</del> \$205.00		<i>70%</i>
1	pc	Rear right side tyre		\$399.60	<i>70%</i>
1	pc	Rear right side knuckle arm		\$214.00	X
1	pc	Rear right side lower arm		\$107.00	X
1	pc	Rear right side wheel bearing		\$58.85	X
1	pc	Rear right side door	BL \$923.20		✓
1	pc	Rear right side door gear motor	<del>BL</del> \$586.60		X
1	pc	Rear right side door channel	SL \$85.24		X
1	pc	Rear right side door inner board	SL \$768.90		X
1	pc	Rear right side door top moulding	SL \$85.00		X
1	pc	Rear right side door outer handle	SL \$75.50		X
1	pc	Rear right side door vertical sticker	BL \$75.90		✓
1	pc	Rear right side door horizontal "	BL \$75.90		✓
1	pc	Rear right side door top hinge	BL \$75.00		X
1	pc	Rear right side door lower hinge	BL \$85.00		X
1	pc	Rear right side door stopper	BL \$151.50		X
1	pc	Front right side door	BL \$978.60		✓
1	pc	Front right side door gear motor	<del>BL</del> \$586.60		X
1	pc	Front right side door channel	SL \$85.24		X
1	pc	Front right side door inner board	SL \$768.90		X
1	pc	Front right side door vertical sticker	BL \$75.90		✓
1	pc	Front right side door horizontal "	BL \$75.90		✓
1	pc	Front right side door outer handle	BL \$95.50		✓
1	pc	Front right side door top moulding	BL \$85.00		X
1	pc	Front right side door top hinge	BL \$75.00		X
1	pc	Front right side door lower hinge	BL \$85.00		X
1	pc	Front right side door stopper	SL \$151.50		X
1	pc	Front right side fender	BL \$617.30		✓
1	pc	Front right side fender inner cowling	BL \$236.70		✓
8	pcs	Front right side fender inner cowling clips	\$5.00 <del>BL</del>	\$40.00	✓
1	pc	Rear wind screen moulding	BL \$90.00		✓

# LA Auto

106 Punggol Walk #09-16 Twin Waterfalls  
Singapore 828793 Email : laautoamk@gmail.com

M/s AXA Insurance Singapore Pte Ltd	DATE	14.06.2018
No 8 Shenton Way #27-02 AXA Tower	CAR NO	SLK 9028 L
S068811 Tel 63387288 Fax 68804838	MAKE	Toyota Altis

ESTIMATED COST OF REPAIR FOR THE ABOVE MENTIONED VEHICLE  
YOUR INSURED : SBM 3818 X

Pc	Pcs	MR053REH104551650	UNIT PRICE	AMOUNT
		Continue from page one.		\$10,789.33
		To spray anti-rust coating on new & affected panels.		\$250.00 <i>120/</i>
		Computer alignment and jack camber		\$180.00 <i>80/</i>
		Labour for jacking, knocking right side center door pillar, cutting right side rear mudguard, dismantle and replace the above mentioned parts.		\$1,500.00 <i>1100/</i>
		Labour for respray right side front fender, right side front door, center door pillar, right side rear door, right side rear mudguard & touch up front and rear bumper.		\$1,400.00 <i>1200/</i>
		To apply silicon onto rear wins screen.		\$60.00 <i>40sm</i>
		Labour for dismantle & refix rear wind screen.		\$140.00 <i>120/</i>

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

  
LA Auto

Page 2 Of 2    **Total**    \$14,319.33



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 20/6/2018

### Survey Details:

Date of loss	12-Jun-18
Date of appointment	13-Jun-18
Date of survey	14-Jun-18
Location of survey	LA Auto

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLK 9028L
Make and Model	TOYOTA COROLLA ALTIS 1.6 CVT - 1598cc
Date of registration	6-Feb-17
Excess	
Market Value	\$ 86,000.00
Parf Rebate	\$ 55,703.00
Nett Loss	\$ 30,297.00

### Repair details:

Initial Estimate	\$ 14,319.33
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### Proposed/Revised repair cost:

Parts	\$ 3,437.15
Check items (estimate)	\$ 1,693.54
Labour	\$ 2,640.00
<b>Total</b>	<b>\$ 7,770.69</b>
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>08 days</u>
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## Service Request Details

**Claim**

S8M00KNA

**Reference**None **Loss Date**

June 12, 2018

**Request Date**

June 13, 2018

**Due Date**

June 21, 2018

**Vendor**

LKK AUTO CONSULTANTS PTE LTD (TP)

**Type**

Third Party Vehicle Damage

**Service**

Pending verification - Direct Settlement

Assigned to

Marked as

Assigned to perform service

Decline Work

Accept Work

Vehicle Registration

Incident Registration #

SLK

Make

TPV

13062018 @ 4:06pm  
Susan Veh. in.  
not

14.062018 @ after 130pm.

LA Auto  
Bik 10 AMK Ind Park 2A #04-03  
Kenneth

Model

COI 1.6 QV3

Serial 1355

Primary 1017101010

TAN 11

24 BURGUNDY HILL, 658827, Singapore

CIN 1017101010

LOP 1017101010

65 1017101010

cym 1017101010

A 1017101010

Placeholder

Placeholder

History

Documents

Assessment

Metrics

Notes

Placeholder

## Hsiao Tong (LKKAUTO)

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**From:** Susan Fion Lim <laautoamk@gmail.com>  
**Sent:** Friday, 29 June 2018 11:28 AM  
**To:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** Re: Request for Surveyor (Urgent): Accident between SLK9028L & SBM3818X on 12.06.2018 \*\*\* LKK REF: CC4/ASM18010942/Kpa3  
**Attachments:** SLK9028L Accident footage.mp4

Dear Xiao Tong,

We refer to the above mentioned accident claim.

After sighting your insured (AXA) GIA report, we like to highlight to you that your insured (SBM3818X) did admit that he drove out from his lane. And that was when the accident happened. We enclosed an accident video footage that clearly shown that my client (SLK9028L) was already travelling straight in his rightful lane and your insured move out therefore resulting in the accident.

As such, our client would not bear any liability for this accident. Kindly look into this matter and give us a fair judgement.

We await for your kind offer in settlement of this accident claim.

Thank you.

Best Regards,  
Susan / Fion  
91004390 / 64846016  
LA Auto

On Mon, Jun 18, 2018 at 2:17 PM, Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

BOTH O/I & T/P WERE IN THE COURSE OF OVERTAKING FRONT VEHICLES ON THE RIGHT MOST LANE. IT IS AN DANGEROUS ACT WHEN THE CAR IN FRONT OF T/P IS ABOUT TO OVERTAKE THE CAR IN FRONT OF IT. T/P SHOULD NOT ATTEMPT TO OVERTAKE O/I VEHICLE WHEN HE CLEARLY KNOWS THAT O/I <sup>WHICH IS AHEAD</sup> IS IN THE COURSE OF OVERTAKING ITS FRONT VEHICLE.



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Peter to Sketch / Statement
-----------------------------

On 12 June 2018 at about 6.00pm, I was driving my vehicle, SBM 3818 X, along Dunearn Road towards City, in front of the Caltex petrol kiosk. I was on the right most lane before the U-Turn. I signalled left to move to the second lane as there were vehicles queuing up to make a U-turn and I was driving straight. I checked that the traffic was clear and I slowly drove out. Suddenly, a white Toyota SLK 9028 L, which was behind my vehicle in the rightmost lane, suddenly hit my vehicle on the left side.

No one was injured. It was not raining at the time. The road was dry at the time. Traffic was moderate at the time. No government property was damaged.

I am lodging this report to claim against the other party for the damages to my vehicle.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Susan Fion Lim [<mailto:laautoamk@gmail.com>]

**Sent:** Wednesday, 13 June, 2018 2:55 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor\\_survey@axa.com.sg](mailto:motor_survey@axa.com.sg)>

**Subject:** Request for Surveyor (Urgent): Accident between SLK9028L & SBM3818X on 12.06.2018

Dear Officer,

Kindly arrange your surveyor to do an inspection for the following accident claim :

Our Vehicle : SLK 9028 L

Your Insured : SBM 3818 X (AXA)

Subject : Accident Involving SLK 9028 L & SBM 3818 X On 12.06.2018

WorkShop : LA Auto

Address : Blk 10 Ang Mo Kio, Industrial Park 2A

Ang Mo Kio Autopoint #04-03 Singapore 568047

An Estimate will be given to the surveyor upon his arrival. A copy of the GIA Report is attached for your reference.

Kindly confirm with us via email, fax (64841482) or phone.

Thank you.

Regards,

Susan

91004390

LA Auto

## Hsiao Tong (LKKAUTO)

From: Kwee Tze Heng <kweetzeh26@gmail.com>  
Sent: Friday, 27 July 2018 11:25 AM  
To: Hsiao Tong (LKKAUTO)  
Subject: SBM3818X  
Attachments: VID-20180612-WA0004.mp4

- Old get video (front & rear).
- Old disputed liability.
- Based on both parties video, Old liability 100% or 50%?

### WE WISH TO COMMENT OUR POSITION AS TO THE LIABILITY

- UNDER TRAFFIC RULES MOTORISTS DO NOT OVERTAKE VEHICLES UNLESS SUCH ACTION WOULD NOT ENDANGER THEMSELVES OR OTHERS.
- BOTH PARTIES HAVE POSSESSED CCTV FOOTAGE. <sup>AS EVIDENCE</sup> FROM T/P'S FOOTAGE WHICH SHOWED CLEARLY THAT YOU INTENDED TO OVERTAKE A QUEUE OF FRONT VEHICLES, BUT DID NOT PROCEED. T/P FOLLOWING BEHIND ALSO WANTED TO SHIFT LANE IN ORDER TO AVOID THE QUEUE.
- IN YOUR REAR CAMERA FOOTAGE WHICH SHOWED THAT T/P WAS WITH THE INTENTION OF OVERTAKING YOUR VEHICLE EVEN THOUGH HIS SIGNAL LIGHT SHOWED OTHERWISE.
- SO IN HIS COURSE OF OVERTAKING AHEAD OF YOU, YOU SUDDENLY SHIFTED TO LEFT PROCEEDING TO OVERTAKE FRONT VEHICLE, THUS THE COLLISION OCCURRED.
- NO DOUBT BOTH PARTIES TRY TO PUT BLAME TO EACH OTHER, BUT THE <sup>POINT OF</sup> IMPACT CAN SUGGEST WHO HAS INITIATED THE FIRST MOVE. IF THE IMPACT IS ON THE LEFT SIDE BODY OF YOUR VEHICLE INSTEAD OF FRONT LEFT BUMPER CORNER, THEN LIABILITY IS AGAINST T/P AS YOU HAVE MOVED AHEAD OF HIM. HOWEVER, IN THE EXISTING CASE, THE IMPACT IS MORE ON T/P'S RIGHT BODY STRETCHING FROM <sup>FRONT</sup> RIGHT FENDER DOWN TO REAR DOOR WHICH INDICATED THAT T/P HAS OVERTAKEN AHEAD OF YOU. AND YOU SHOULD LET THE OVERTAKING VEHICLE PASS BEFORE YOU DO SO.





## <SEEK INSTRUCTION - OID DISPUTED LIABILITY> S8M00KNA [ACCIDENT INVOLVING SBM 3818X(OI) & SLK 9028L(TP) ON 12/06/2018]

Type

Question

Message

Hi, we have uploaded a copy of OI and TP video footage in Smartclaims for your easy reference. We have contacted OID to verify the nature of accident and informed TP claim. OID disputed TP claim as she disagreed that she is liable for the accident. From OI rear video, she said that TP indicated right signal which means that TP is going to turn right. Once the traffic was cleared, OID filtered to left lane, at the same time third party also filtered out from his lane and resulted collision. We have explained to OID that liability is not in her favour as third party had already changed lane. However OID insisted that she was not at fault. In view of this, we seek your instruction in order for us to proceed as third party repairer is chasing for outcome/ offer. Thank you. Hsiao Tong - 24 Aug 2018

Reply



## Service Request Details

Claim

S8M00KNA

Reference

CC4/ASM18010942/Kpa3 

Loss Date

12 June 2018

Request Date

13 June 2018

Due Date

13 June 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Finish the work

Complete Work

More ▼

### Vehicle Information

Incident Vehicle Registration #

SLK9028L

Make

TPVD TOYOTA

## Model

COROLLA ALTIS 1.6 CVT

## Service Address

...

## Primary Contact/Insured

TAN HAN POH

24 BURGUNDY DRIVE, BURGUNDY HILL, 658827, Singapore

## Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

## Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

17/9/18 1:19 PM

FROM

LOH Cynthia

SUBJECT

TP Workshop : NON ARC

BODY



TYPE



SENT

17/9/18 1:15 PM

FROM

LOH Cynthia



## SUBJECT

Re:RE: <SEEK INSTRUCTION - OID DISPUTED LIABILITY>  
S8M00KNA [ACCIDENT INVOLVING SBM 3818X(OI) & SLK  
9028L(TP) ON 12/06/2018]

## BODY

We are of the view that liability would be 50/50. ...



## TYPE



## SENT

7/9/18 10:17 AM

## FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

## SUBJECT

RE: <SEEK INSTRUCTION - OID DISPUTED LIABILITY>  
S8M00KNA [ACCIDENT INVOLVING SBM 3818X(OI) & SLK  
9028L(TP) ON 12/06/2018]

## BODY

[REMINDER] Hi, we have uploaded a copy of OI and T...



## TYPE



## SENT

24/8/18 12:57 PM

## FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

## SUBJECT

<SEEK INSTRUCTION - OID DISPUTED LIABILITY> S8M00KNA  
[ACCIDENT INVOLVING SBM 3818X(OI) & SLK 9028L(TP) ON  
12/06/2018]

## BODY

Hi, we have uploaded a copy of OI and TP video foo...



## TYPE



## SENT

22/6/18 7:13 PM

## FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT Immediate Advice uploaded

BODY Immediate Advice uploaded



TYPE



SENT 14/6/18 4:54 PM

FROM LOH Cynthia

SUBJECT PROCEED DS

BODY Please obtain video footage from OI and liaise wit...





**Re:RE: <SEEK INSTRUCTION - OLD DISPUTED  
LIABILITY> S8M00KNA [ACCIDENT INVOLVING SBM  
3818X(OI) & SLK 9028L(TP) ON 12/06/2018]**

Type

Question

Message

We are of the view that liability would be 50/50. Please manage OI before any settlement

Reply

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 18 September 2018 11:17 AM  
**To:** 'Susan Fion Lim'  
**Cc:** Admin A  
**Subject:** RE: Accident between SLK9028L & SBM3818X on 12.06.2018 \*\*\* LKK REF: CC4/ASM18010942/Kpa3  
**Attachments:** SLK 9028L vs SBM 3818X - OI VIDEO\_REAR.mp4

### Without Prejudice

Hi Susan,

We refer to the above matter.

Our insured driver insisted that your client indicated right signal which means your client is going to turn right. Once the traffic was cleared, our driver filtered to the left lane, at the same time your client also filtered out from his lane and resulted the collision. Our principal had reviewed the matter and we are of the view that both parties should exercise caution as both parties changed lane.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer **50%** towards your client's claim.

Please confirm acceptance.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Susan Fion Lim <laaautoamk@gmail.com>  
**Sent:** Friday, 29 June 2018 11:28 AM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Re: Request for Surveyor (Urgent): Accident between SLK9028L & SBM3818X on 12.06.2018 \*\*\* LKK REF: CC4/ASM18010942/Kpa3

Dear Xiao Tong,

We refer to the above mentioned accident claim.

After sighting your insured (AXA) GIA report, we like to highlight to you that your insured (SBM3818X) did admit that he drove out from his lane. And that was when the accident happened. We enclosed an accident video footage that

## Hsiao Tong (LKKAuto)

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**From:** Susan Fion Lim <laaautoamk@gmail.com>  
**Sent:** Wednesday, 19 September 2018 1:06 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: Accident between SLK9028L & SBM3818X on 12.06.2018 \*\*\* LKK REF: CC4/ASM18010942/Kpa3

Dear Xiao Tong,

Thank you for your email.

As per telephone conversation between you and Susan earlier on, we would appreciate if you could increase your offer to 80% claimable for us. The offer of 50% is too low for us to cover our losses.

Kindly consider our proposal at 80% claimable.

Thank you.

Best Regards,  
Susan  
91004390  
LA Auto

On Tue, Sep 18, 2018 at 11:16 AM, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

### **Without Prejudice**

Hi Susan,

We refer to the above matter.

Our insured driver insisted that your client indicated right signal which means your client is going to turn right. Once the traffic was cleared, our driver filtered to the left lane, at the same time your client also filtered out from his lane and resulted the collision. Our principal had reviewed the matter and we are of the view that both parties should exercise caution as both parties changed lane.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer **50%** towards your client's claim.

Please confirm acceptance.



**RE: Re:RE: <SEEK INSTRUCTION - OID DISPUTED LIABILITY> S8M00KNA [ACCIDENT INVOLVING SBM 3818X(OI) & SLK 9028L(TP) ON 12/06/2018]**

Type

Question

Message

Hi, please be informed that OI agreed 50/50 on this matter. We have offered 50% to third party. However third party rejected our 50% offer and proposed 80%. Kindly advise if we shall maintain our offer at 50% or else advise further instruction. Thank you. Hsiao Tong - 02 Oct 2018

Reply

5/14/18

Cynthia called in.  
she spoken to TP, 60% offer.

## << <SEEK MANDATE> - S8M00KNA [ACCIDENT INVOLVING SBM 3818X(OI) & SLK 9028L(TP) ON 12/06/2018]

Type

🔍 Question

Message

Liability: 60%. As per tele-conversation on 05/10/2018, spoken to third party to offer 60% (max) on this matter. We seek your mandate up to 60% - \$3,829.45(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 15 Oct 2018

18/10/18  
Siran  
53w @ 20%  
H 31W

Reply

## Hsiao Tong (LKKAUTO)

---

**From:** Susan Fion Lim <laautoamk@gmail.com>  
**Sent:** Friday, 2 November 2018 11:23 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: Accident between SLK9028L & SBM3818X on 12.06.2018 \*\*\* LKK REF: CC4/ASM18010942/Kpa3  
**Attachments:** Weekly Partner Statement - 2018-W22.pdf; Weekly Partner Statement - 2018-W23.pdf

Dear Hsiao Tong,

With reference to our earlier conversation.

As per your request, we enclosed herewith our client's Grab statement (proof of income) for your kind perusal.

We would be claiming for the COR, 11 days of LOU at \$70/day and 11 days of Loss of Income. The 11 days are deprived from your Surveyor given 8 working days plus 2 Sundays & 1 P.H.

Kindly seek mandate from your principal (AXA) and revert at your earliest convenience.

Thank you.

Best Regards,  
Fion  
64846016  
LA Auto

On Fri, Oct 26, 2018 at 11:34 AM Susan Fion Lim <laautoamk@gmail.com> wrote:  
Dear Hsiao Tong,

Kindly finalise for vehicle SLK 9028 L at your earliest convenience.

Thank you.

Best Regards,  
Susan  
91004390  
LA Auto

On Fri, Sep 28, 2018 at 10:23 AM Susan Fion Lim <laautoamk@gmail.com> wrote:  
Dear Hsiao Tong,

With reference to our email on 19 Sep 2018.

Kindly revert on your acceptance of our proposed offer at 80% claimable.

Thank you.

Best Regards,  
Susan  
91004390  
LA Auto

6 days = 840.00  
7 days = 954.00  
5/13/29





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 15.10.2018

### Survey Details:

Date of loss	12.06.2018
Date of appointment	13.06.2018
Date of survey	14.06.2018
Location of survey	LA AUTO

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SLK 9028L
Make and Model	Toyota Corolla Altis (1598cc)
Date of registration	06.02.2017
Excess	NIL
Market Value/ Book Value	\$ 86,000.00 (est)
Parf/COE Rebate	\$ 55,703.00 (est)
Nett Loss	\$ 30,297.00 (est)

### Repair details:

Initial Estimate	\$ 14,319.33
------------------	--------------

### Proposed/Revised repair cost:

Parts	\$ 3,965.90
Check items (estimate)	
Labour	\$ 2,640.00
Supplementary	NIL
Total	\$ 6,605.90
Lump Sum(if applicable)	\$ 5,300.00

Number of days for repair	<u>8</u>
---------------------------	----------



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date:

Remarks:

--

Mandate:

Liability(TP)	60%	
Proposed repair cost	\$ 5,300.00	
Loss of use	NIL	
Loss of rental(w/GST)	\$ 1,070.00	(10days x \$100.00)
Loss of income	NIL	
	\$ 6,370.00	
@ 60%	\$ 3,822.00	
LTA/GIA search fees	\$ 7.45	
Others	NIL	
Proposed Total	\$ 3,829.45	



## RE: Re:<SEEK MANDATE> - S8M00KNA [ACCIDENT INVOLVING SBM 3818X(OI) & SLK 9028L(TP) ON 12/06/2018]

Type

🔗 Question

Message

Hi, third party rejected our offer. We re-seek mandate up to \$4,087.49(all-in), IA with mandate dated 10/11/2018 had been uploaded in Smartclaims for your easy reference. Kindly let us have your further mandate/ instruction. Thank you. Hsiao Tong - 10 Nov 2018.

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No: 199607166R

31 UBI AVE L #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 400933 TEL: (665) 6256356 FAX: (665) 6256315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 10.11.2018

### Survey Details:

Date of loss	12.06.2018
Date of appointment	13.06.2018
Date of survey	14.06.2018
Location of survey	LA Auto

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SLK 9028L
Make and Model	Toyota Corolla Altis (1598cc)
Date of registration	06.02.2017
Excess	NIL
Market Value/ Book Value	\$ 86,000.00 (est)
Parf/COE Rebate	\$ 55,703.00 (est)
Nett Loss	\$ 30,297.00 (est)

### Repair details:

Initial Estimate	\$ 14,319.33
------------------	--------------

### Proposed/Revised repair cost:

Parts	\$ 4,492.65
Check items (estimate)	NIL
Labour	\$ 2,640.00
Supplementary	NIL
<b>Total</b>	<b>\$ 7,132.65</b>
<b>Lump Sum(if applicable)</b>	<b>\$ 5,700.00</b>

Number of days for repair	<u>8</u>
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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607158R

51 UBI AVENUE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563361 FAX : (665) 62563318

Date:

**Remarks:**

*Third party is a Grab Driver. Thus he wanted to claim for LOI*

**Mandate:**

Liability(TP)	50%	
Proposed repair cost	\$ 5,700.00	
Loss of use	\$ 600.00	(10days x \$60.00)
Loss of rental	NIL	
Loss of income	\$ 500.00	(10days x \$50.00)
	\$ 6,800.00	
@60%	\$ 4,080.00	
LTA/GIA search fees	\$ 7.49	
Others	NIL	
<b>Proposed Total</b>	<b>\$ 4,087.49</b>	



**Re:RE: Re:<SEEK MANDATE> - S8M00KNA [ACCIDENT INVOLVING SBM 3818X(OI) & SLK 9028L(TP) ON 12/06/2018]**

Type

🔗 Question

Message

Mandate approved

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 30 November 2018 2:33 PM  
**To:** 'Susan Fion Lim'  
**Cc:** Admin A  
**Subject:** RE: Accident between SLK9028L & SBM3818X on 12.06.2018 \*\*\* LKK REF: CC4/ASM18010942/Kpa3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement at a global sum of **\$4,050.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Susan Fion Lim <[laaautoamk@gmail.com](mailto:laaautoamk@gmail.com)>  
**Sent:** Friday, 30 November 2018 12:57 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident between SLK9028L & SBM3818X on 12.06.2018 \*\*\* LKK REF: CC4/ASM18010942/Kpa3

Dear Hsiao Tong,

Any updates from AXA on our settlement offer?

Kindly revert.

Thank you.

Best Regards,  
Susan  
91004390  
LA Auto

On Fri, Nov 2, 2018 at 11:22 AM Susan Fion Lim <[laaautoamk@gmail.com](mailto:laaautoamk@gmail.com)> wrote:

Dear Hsiao Tong,

With reference to our earlier conversation.

# LA Auto

Blk 106 #09-16 Punggol Walk Twin Waterfalls  
Singapore 828793 HP 91004390/HP 91254449 Fax 64841482  
Email : laautoamk@gmail.com

## SATISFACTION & DISCHARGE VOUCHER

We, Eng Hwee Transport, owner of vehicle number SLK 9028 L declare that  
our vehicle have been completed to our satisfaction and was discharged from  
LA Auto at Block 10 Ang Mo Kio Industrial Park 2A #04-03 AMK Autopoint  
Singapore 568047 on the 27 day of June 2018.

Signature of Assured,

ENG HWEI TRANSPORT

x   
Eng Hwee Transport.

Accident Date : 12.06.2018  
Name : Eng Hwee Transport  
Address : N.A



# LA Auto

Blk 106 #09-16 Punggol Walk Twin Waterfalls  
Singapore 828793 HP 91004390/HP 91254449 Fax 64841482  
Email : laautoamk@gmail.com

04.12.2018

Our Ref : SLK 9028 L  
Your Ref : SBM 3818 X

Eng Hwee Transport  
C/o LA Auto

Attn: Motor Claims Department  
AXA Insurance Singapore  
8 Shenton Way, #27-01  
AXA Tower  
Singapore 068811

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING SLK 9028 L & SBM 3818 X ON 12.06.2018.**

We are repairer of vehicle no. SLK 9028 L which was involved in an accident with vehicle no. SBM 3818 X which is insured with you.

The accident was clearly caused by your insurer's negligence. We are therefore seeking compensation from you for our client's financial losses as itemized below:-

Cost of Repair				\$5,700.00
Loss of Income	9	Days	\$80.00	\$720.00
Loss of Use	9	Days	\$70.00	\$630.00
Total				<u>\$7,050.00</u>

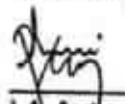
We enclose copies of the relevant documents to support our claim.

Your prompt settlement of our claim would be much appreciated.

You may contact Susan (HP:91004390) or Flon (HP: 91254449) should you have any queries.

Thank you for your kind attention.

Yours faithfully,

  
LA Auto.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 AUG 2018

**TAN HAN POH**  
24 BURGUNDY DRIVE  
SINGAPORE 658827

Dear Sir/ Mdm

**OUR REF : CC4/ASM18010942/Kpa3**  
**YOUR REF : GA0789233 (SBM 3818X)**  
**ACCIDENT INVOLVING SBM 3818X AND SLK 9028L ALONG/AT DUNEARN ROAD**  
**TOWARDS CITY ON 12/06/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from LA AUTO acting on behalf of the owner of SLK 9028L against your motor insurance policy.

Based on all the available information on hand, we are of the view that liability is not in your driver favour. Both parties have possessed video footage as evidence. From third party's video footage which showed that your driver intended to overtake a queue of front vehicle but did not proceed. Third party following behind also wanted to shift lane in order to avoid the queue. So, in his course of overtaking ahead of your vehicle, your driver suddenly shifted to left proceeding to overtake front vehicle. Thus the collision occurred. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc *AXA Insurance Pte Ltd*  
*(Motor Claims Dept)*

# LA Auto

Blk 106 #09-16 Punggol Walk Twin Waterfalls  
Singapore 828793 HP 91004390/HP 91254449 Fax 64841482

Email : laautoamk@gmail.com

18.12.2018

Our Ref : SLK 9028 L  
Your Ref : SBM 3818 X

Eng Hwee Transport  
C/o LA Auto

Attn: Motor Claims Department  
AXA Insurance Singapore  
8 Shenton Way, #27-01  
AXA Tower  
Singapore 068811

## LETTER OF AUTHORITY

### **RE: ACCIDENT INVOLVING SLK 9028 L & SBM 3818 X ON 12.06.2018.**

We, Eng Hwee Transport, owner of vehicle no. SLK 9028 L hereby authorize M/s LA Auto as our authorized representative to write, negotiate and settle claim on our behalf in our claim against the owner and / or driver of vehicle no. SBM 3818 X in respect of the above mentioned accident.

Kindly make payment directly to LA Auto.

Kindly contact Susan (HP:91004390) or Fion (HP: 91254449) should you have any queries regarding the above.

Yours faithfully,

ENG HWEE TRANSPORT

X

Eng Hwee Transport.



redefining / insurance

CLAIM REF : S8M00KNA  
INSURED : TAN HAN POH

**DISCHARGE VOUCHER**

We/I, **ENG HWEE TRANSPORT, NRIC NO. 53347707K** hereby agree to accept the sum of dollars **FOUR THOUSAND FIFTY ONLY (S\$4,050.00)** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **SBM 3818X** as a result of an accident along **DUNEARN ROAD TOWARDS NEWTON CIRCLE** on **12/06/2018** which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **SLK 9028L**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **SBM 3818X** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **SBM 3818X**.

Dated this 21 day of Feb 2019

Claimant's Signature : [Signature]  
NRIC no./ Company Stamp : X ENG HWEE TRANSPORT  
Occupation/ Business : OUTDOOR  
Address : \_\_\_\_\_  
Telephone No. : 90281920  
Witness's Name : FION PEE  
Witness's Signature : [Signature]  
Witness's NRIC No. : 97802050D

**WITHOUT PREJUDICE to:**

(a) Insurance Subrogated Claim and/or  
(b) Any Personal Injury Claims  
(Note: This Notice supersedes any inconsistencies found in this Discharge Voucher)

# LA Auto

Blk 209B #06-1288 Punggol Place Singapore 822209

HP:91004390 / HP:91254449 Fax:64841482

Email: laautoamk@gmail.com

Invoice No : LA 1016

M/s AXA Insurance Singapore Pte Ltd

DATE 04.12.2018

8 Shenton Way #24-01 AXA Tower

CAR NO SLK 9028 L

Singapore 068811

MAKE Toyota Altis

FINAL COST OF REPAIR FOR THE ABOVE MENTIONED VEHICLE

YOUR INSURED : SBM 3818 X

Pc	Pcs	MR053REH104551650	UNIT PRICE	AMOUNT
		<u>Recommended Parts</u>		
1	pc	Rear right side mudguard		
2	pcs	Rear right side tyre rim		
1	pc	Rear right side knuckle arm		
1	pc	Rear right side door		
1	pc	Rear right side door vertical sticker		
1	pc	Rear right side door horizontal		
1	pc	Front right side door		
1	pc	Front right side door vertical sticker		
1	pc	Front right side door horizontal		
1	pc	Front right side door outer handle		
1	pc	Front right side fender		
1	pc	Front right side fender inner cowling		
8	pcs	Front right side fender inner cowling clips		
1	pc	Rear wind screen moulding		
1	pc	Rear right side tyre (S/N)		
		<u>Recommended Labour</u>		
		To spray anti-rust coating on new & affected panels.		
		Computer alignment and jack camber.		
		Labour for jacking, knocking right side center door pillar, cutting right side rear mudguard, dismantle and replace the above mentioned parts.		
Continue on Pg 2				
Page 1 of 2			<b>Total</b>	

  
LA Auto

**LA Auto**

Blk 209B #06-1288 Punggol Place Singapore 822209

HP:91004390 / HP:91254449 Fax:64841482

Email: laautoamk@gmail.com

Invoice No : LA 1016

M/s AXA Insurance Singapore Pte Ltd      DATE      04.12.2018

8 Shenton Way #24-01 AXA Tower CAR NO SLK 9028 L

Singapore 068811 MAKE Toyota Altis

FINAL COST OF REPAIR FOR THE ABOVE MENTIONED VEHICLE  
YOUR INSURED : SBM 3818 X

Pc	Pcs	MR053REH104551850	UNIT PRICE	AMOUNT
		<p>Continue from Pg 1</p> <p><u>Recommended Labour</u></p> <p>Labour for respray right side front fender, right side front door, center door pillar, right side rear door, right side rear mudguard &amp; touch up front and rear bumper.</p> <p>To apply silicon onto rear windscreen.</p> <p>Labour for dismantle &amp; refix rear windscreen.</p> <p>Lump Sum Cost of Repair:</p>		\$5,700.00
			<b>Total</b>	<b>\$5,700.00</b>

Page 2 of 2

**Total**

**\$5,700.00**

LA Auto



Name: Lee Eng Hwee  
Vehicle: SLK9028L  
NRIC: S1635050H  
Bank: SG | UNITED OVERSEAS BANK LTD \*\*\*\*\*8972

## Earnings

Fares	1,051.00
Incentives	0.00
Miscellaneous Payments	0.00

SGD **1,051.00**

## Deductions

Commissions	-210.20
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-210.20**

**Weekly Total**

SGD **840.80**

## Fares (incl. trip promos)

	Subtotal
Fares Earned from Cash Rides	276.00
Fares Earned from GrabPay Rides	775.00

SGD **1,051.00**



# Incentives

## Unqualified

Description	Cash Wallet	Credit Wallet	Subtotal
Peak Hour Special 28 May - 4 Jun - Incentive ID 301905			
You're not eligible for an incentive because:	-	-	0.00
<ul style="list-style-type: none"><li>• your acceptance rate was only 74.0% (min requirement: 90.0%);</li><li>• you completed only 50 trips (min requirement: 57 trips);</li></ul>			

SGD 0.00

## Cashouts

Date / Time	Description	Cash Wallet	Credit Wallet	Subtotal
03 Jun, 10:20 PM	Cashout request approved - sent to SG   UNITED OVERSEAS BANK LTD *****8972	-580.00	-	-580.00
28 May, 5:15 PM	Cashout request approved - sent to SG   UNITED OVERSEAS BANK LTD *****8972	-166.00	-	-166.00
				<b>SGD -746.00</b>

## Promo Reimbursements

Description	Cash Wallet	Credit Wallet	Subtotal
Total trip level promo	61.50	-	61.50
			SGD 61.50

## How to read this statement

Incentives	The amount of incentives paid to Cash Wallet / Credit Wallet. You can check the latest incentives details from the driver app.
Miscellaneous Payments	The amount credited to Cash Wallet / Credit Wallet for miscellaneous items.
Commissions	The amount payable to Grab on a per ride basis that is deducted from Credit Wallet.
Rental Fees	The amount of rental costs which is deducted from Credit Wallet.
Vehicle Expenses	The amount covering vehicle expenses such as fuel and insurance which is deducted from Credit Wallet.
Adjustments	Amount deducted from Cash Wallet / Credit Wallet due to payment adjustments.
Cash Wallet	GrabPay fares, promo reimbursements and incentives are paid to Cash Wallet. You can request cashouts from Cash Wallet. Adjustments (if any) are deducted from Cash Wallet.
Credit Wallet	Promo reimbursements and incentives are credited to Credit Wallet. Commission payable to Grab, rental fees, vehicle expenses and other adjustments (if any) are deducted from Credit Wallet.
Fares Earned from Cash Rides	Fares you earn from cash rides, including promo reimbursements, excluding tolls and others(if any)
Fares Earned from GrabPay Rides	Fares you earn from GrabPay rides, including promo reimbursements, excluding tolls and others (if any).
Fares Paid by Passenger	Fares that the passenger paid you in cash or by GrabPay when the trip ended.
Total Fare	Total fare is the amount you earn from a ride, including promo reimbursements, excluding tolls and others (if any).
Cashouts	The amount transferred from Cash Wallet when you request a cashout. Cashout request pending approval: the cashout is pending Grab's approval. Cashout request approved - sent to bank: Grab is preparing the funds to be sent to bank. Rejected: the cashout request is rejected by Grab.
Promo Reimbursements	The amount covering all promotions Grab offers passengers. The amount is paid to Cash Wallet / Credit Wallet.
GrabPay Pending	Grab is reviewing the transaction.
GrabPay Rejected	You will not be paid for the transaction.

Due to rounding, numbers presented throughout this document may not add up precisely to the totals provided.  
The information shared with you is highly confidential and is only to be used for the performance of your Service. Any disclosure without the company's written consent shall be deemed as a breach of the Conditions of Use of the App and will affect your continued use of the same.

## Trip Details

### Sunday, 3 June

Time	Service	Booking ID	Fare Paid By Passenger*	Promo	Tolls and Others	Total Fare**	Commission	Paid By
03:11 PM	JustGrab	ADR-79577679-3-061	20.00	-	-	20.00	-4.00	GrabPay
03:05 PM	JustGrab	IOS-1266558-3-1648	5.00	-	-	5.00	-1.20	Cash
02:51 PM	JustGrab	ADR-2519379-3-490	8.00	-	-	8.00	-1.60	Cash
01:48 PM	JustGrab	ADR-4088630-3-1197	7.00	-	-	7.00	-1.40	GrabPay
01:03 PM	JustGrab	IOS-5779738-3-113	11.00	-	-	11.00	-2.20	GrabPay
12:35 PM	JustGrab	ADR-2439340-3-1347	9.00	-	-	9.00	-1.80	GrabPay
12:12 PM	JustGrab	ADR-1266104-3-2200	10.00	-	-	10.00	-2.00	GrabPay
11:48 AM	JustGrab	IOS-57724578-3-181	14.00	-	-	14.00	-2.80	GrabPay
11:09 AM	JustGrab	ADR-46478308-3-011	17.00	-	-	17.00	-3.40	Cash
10:42 AM	JustGrab	ADR-27700872-3-120	11.00	-	-	11.00	-2.20	Cash
10:32 AM	JustGrab	IOS-5225343-3-155	2.00	+5.00	-	7.00	-1.40	GrabPay
10:07 AM	JustGrab	IOS-4003176-3-006	11.00	-	-	11.00	-2.20	Cash
09:44 AM	JustGrab	IOS-66751950-3-018	10.00	-	-	10.00	-2.00	Cash

**SGD 144.00**

Fare paid by passenger\* - Includes Booking Fee, Tolls and Others

Total Fare\*\* - Excludes Tolls and Others

### Saturday, 2 June

Time	Service	Booking ID	Fare Paid By Passenger*	Promo	Tolls and Others	Total Fare**	Commission	Paid By
08:23 PM	JustGrab	IOS-13897713-3-1128	16.00	-	-	16.00	-3.20	GrabPay
07:59 PM	JustGrab	ADR-13288693-3-484	14.00	-	-	14.00	-2.80	GrabPay

07:44 PM	JustGrab	IOS-0862714-3-352	15.00	-	-	15.00	-3.00	GrabPay
02:11 PM	JustGrab	ADR-1549158-3-2085	13.00	-	-	13.00	-2.50	GrabPay
01:02 PM	JustGrab	IOS-110184849-3-036	22.00	-	-	22.00	-4.40	Cash
11:58 AM	JustGrab	IOS-29059854-3-307	11.00	-	-	11.00	-2.20	GrabPay
11:40 AM	JustGrab	IOS-7722920-3-378	9.00	-	-	9.00	-1.80	GrabPay
11:10 AM	JustGrab	IOS-5824673-3-053	14.00	-	-	14.00	-2.80	Cash
10:42 AM	JustGrab	IOS-3354578-3-208	15.00	-	-	15.00	-3.00	Cash
09:52 AM	JustGrab	ADR-1169638-3-488	19.00	-	-	19.00	-3.80	GrabPay
09:18 AM	JustGrab	ADR-1781574-3-2048	10.00	-	-	10.00	-2.00	GrabPay

**SGD 158.00**

Fare paid by passenger\* - Includes Booking Fee, Tolls and Others

Total Fare\*\* - Excludes Tolls and Others

## Friday, 1 June

Time	Service	Booking ID	Fare Paid By Passenger*	Promo	Tolls and Others	Total Fare**	Commission	Paid By
08:27 PM	JustGrab	ADR-52737522-3-121	28.00	-	-3.00	25.00	-5.00	GrabPay
08:15 PM	JustGrab	ADR-16137745-3-050	7.00	-	-	7.00	-1.40	Cash
07:57 PM	JustGrab	IOS-7151968-3-713	8.50	+1.50	-	10.00	-2.00	Cash
07:30 PM	JustGrab	IOS-13615156-3-007	10.00	-	-	10.00	-2.00	Cash
07:13 PM	JustGrab	IOS-21600068-3-055	7.00	-	-	7.00	-1.40	Cash
06:39 PM	JustGrab	IOS-1615372-3-171	14.00	-	-	14.00	-2.80	GrabPay
06:24 PM	JustGrab	ADR-7375085-3-051	12.00	-	-	12.00	-2.40	GrabPay
02:02 PM	JustGrab	IOS-23571876-3-945	8.00	-	-	8.00	-1.60	GrabPay
01:46 PM	JustGrab	IOS-20598258-3-179	9.00	-	-	9.00	-1.80	GrabPay
01:12 PM	JustGrab	ADR-9737149-3-405	2.00	+20.00	-	22.00	-4.40	GrabPay

10:59 AM	JustGrab	IOS-14501189-3-065	19.00	-	-	19.00	-3.80	GrabPay
10:51 AM	JustGrab	IOS-15473446-3-4469	8.00	-	-	8.00	-1.60	GrabPay
10:12 AM	JustGrab	IOS-0704145-3-277	24.00	-	-	24.00	-4.80	GrabPay
09:18 AM	JustGrab	ADR-1057182-3-1208	20.00	+5.00	-	25.00	-5.00	GrabPay
08:38 AM	JustGrab	ADR-50521918-3-052	33.00	-	-	33.00	-6.60	Cash
07:58 AM	JustGrab	IOS-110780125-3-005	17.00	-	-	17.00	-3.40	GrabPay
07:27 AM	JustGrab	ADR-0894149-3-886	27.00	-	-3.00	24.00	-4.80	GrabPay

SGD 274.00

Fare paid by passenger\* - Includes Booking Fee, Tolls and Others

Total Fare\*\* - Excludes Tolls and Others

## Thursday, 31 May

Time	Service	Booking ID	Fare Paid By Passenger*	Promo	Tolls and Others	Total Fare**	Commission	Paid By
10:07 PM	JustGrab	ADR-0504518-3-653	7.00	-	-	7.00	-1.40	GrabPay
08:41 PM	JustGrab	ADR-112517387-3-002	17.00	-	-	17.00	-3.40	Cash
08:11 PM	JustGrab	ADR-17242848-3-360	16.00	-	-	16.00	-3.20	GrabPay
07:56 PM	JustGrab	IOS-6310170-3-557	6.00	-	-	6.00	-1.20	GrabPay
07:25 PM	JustGrab	IOS-19765427-3-497	18.00	-	-	18.00	-3.60	GrabPay
06:46 PM	JustGrab	IOS-1010522-3-682	12.00	+5.00	-3.00	14.00	-2.80	GrabPay
01:38 PM	JustGrab	ADR-40728907-3-137	10.00	+5.00	-	15.00	-3.00	GrabPay
01:09 PM	JustGrab	IOS-37231813-3-452	9.00	-	-	9.00	-1.80	GrabPay
12:40 PM	JustGrab	ADR-83985945-3-224	11.00	-	-	11.00	-2.20	GrabPay
12:09 PM	JustGrab	ADR-1316681-3-638	7.00	-	-	7.00	-1.40	GrabPay
11:55 AM	JustGrab	IOS-19995464-3-258	9.00	-	-	9.00	-1.80	GrabPay
10:27 AM	JustGrab	IOS-0457535-3-2594	13.00	-	-	13.00	-2.60	GrabPay

10:04 AM	JustGrab	IOS-13356691-3-547	20.00	-	-	20.00	-4.00	GrabPay
09:42 AM	JustGrab	ADR-4238872-3-1110	12.00	-	-	12.00	-2.40	GrabPay
09:35 AM	JustGrab	IOS-0803527-3-532	8.00	-	-	8.00	-1.60	Cash
08:43 AM	JustGrab	ADR-0690465-3-2944	20.00	-	-2.00	18.00	-3.60	GrabPay
08:09 AM	JustGrab	ADR-1375608-3-1196	11.00	-	-	11.00	-2.20	GrabPay
07:46 AM	JustGrab	IOS-4456251-3-872	14.00	-	-1.00	13.00	-2.60	GrabPay
07:33 AM	JustGrab	IOS-0407007-3-1542	10.00	-	-	10.00	-2.00	GrabPay
07:03 AM	JustGrab	IOS-44224510-3-271	6.00	+10.00	-	16.00	-3.20	GrabPay

SGD 250.00

Fare paid by passenger\* Includes Booking Fee, Tolls and Others

Total Fare\*\* - Excludes Tolls and Others

### Wednesday, 30 May

Time	Service	Booking ID	Fare Paid By Passenger†	Promo	Tolls and Others	Total Fare**	Commission	Paid By
09:23 PM	JustGrab	ADR-3625292-3-628	8.00	-	-	8.00	-1.60	GrabPay
07:55 PM	JustGrab	ADR-52564753-3-001	7.00	-	-	7.00	-1.40	GrabPay
06:52 PM	JustGrab	IOS-5231964-3-2460	12.00	-	-	12.00	-2.40	GrabPay
06:04 PM	JustGrab	IOS-86051415-3-021	25.00	-	-1.00	25.00	-5.00	GrabPay
02:51 PM	JustGrab	ADR-41924539-3-846	7.00	-	-	7.00	-1.40	Cash
02:29 PM	JustGrab	IOS-1596310-3-766	9.00	-	-	9.00	-1.80	GrabPay
02:05 PM	JustGrab	ADR-13895596-3-962	0.00	+10.00	-	10.00	-2.00	GrabPay
01:44 PM	JustGrab	IOS-22982326-3-1008	6.00	-	-	6.00	-1.20	GrabPay
01:28 PM	JustGrab	IOS-18904043-3-839	8.00	-	-	8.00	-1.60	GrabPay
12:59 PM	JustGrab	IOS-30053646-3-183	13.00	-	-	13.00	-2.60	Cash
10:08 AM	JustGrab	IOS-4098660-3-920	15.00	-	-	15.00	-3.00	GrabPay

09:41 AM	JustGrab	IOS-4270281-3-789	11.00	-	-	11.00	-2.20	GrabPay
09:11 AM	JustGrab	ADR-0253032-3-170	15.00	-	-	15.00	-3.00	Cash
08:55 AM	JustGrab	IOS-9474097-3-2678	6.00	-	-	6.00	-1.20	GrabPay
08:41 AM	JustGrab	ADR-0464032-3-644	10.00	-	-	10.00	-2.00	GrabPay

**SGD 162.00**

Fare paid by passenger\* - Includes Booking Fee, Tolls and Others

Total Fare\*\* - Excludes Tolls and Others

## Tuesday, 29 May

Time	Service	Booking ID	Fare Paid By Passenger*	Promo	Tolls and Others	Total Fare**	Commission	Paid By
04:30 PM	JustGrab	ADR-98545174-3-022	9.00	-	-	9.00	-1.80	Cash
04:08 PM	JustGrab	ADR-26075088-3-014	11.00	-	-	11.00	-2.20	Cash
12:54 PM	JustGrab	IOS-1592202-3-033	13.00	-	-	13.00	-2.60	GrabPay
12:34 PM	JustGrab	ADR-8929714-3-162	12.00	-	-	12.00	-2.40	Cash
12:26 PM	JustGrab	IOS-2462037-3-828	6.00	-	-	6.00	-1.20	GrabPay
10:07 AM	JustGrab	ADR-32063105-3-099	12.00	-	-	12.00	-2.40	GrabPay

**SGD 63.00**

Fare paid by passenger\* - Includes Booking Fee, Tolls and Others

Total Fare\*\* - Excludes Tolls and Others





Name: Lee Eng Hwee  
Vehicle: SLK9028L  
NRIC: S1635050H  
Bank: SG | UNITED OVERSEAS BANK LTD \*\*\*\*\*8972

## Earnings

Fares	1,190.00
Incentives	0.00
Miscellaneous Payments	2.00

SGD **1,192.00**

## Deductions

Commissions	-238.00
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-238.00****Weekly Total**SGD **954.00**

## Fares (incl. trip promos)

	Subtotal
Fares Earned from Cash Rides	356.00
Fares Earned from GrabPay Rides	834.00

SGD **1,190.00**

# Incentives

## Unqualified

Description	Cash Wallet	Credit Wallet	Subtotal
Peak Hour Special 4 - 11 Jun - Incentive ID 307213			
You're not eligible for an incentive because	-	-	0.00
<ul style="list-style-type: none"><li>• your acceptance rate was only 69.3% (min requirement: 90.0%);</li><li>• you completed only 46 trips (min requirement: 59 trips);</li></ul>			

SGD **0.00**



## Miscellaneous Payments

Description	Cash Wallet	Credit Wallet	Subtotal
Cancellation Credit (04 Jun - 10 Jun) 1 Trips	-	2.00	2.00
			<b>SGD 2.00</b>

## Cashouts

Date / Time	Description	Cash Wallet	Credit Wallet	Subtotal
10 Jun, 9:25 PM	Cashout request approved - sent to SG   UNITED OVERSEAS BANK LTD *****8972	-645.00	-	-645.00
				<b>SGD -645.00</b>

## Promo Reimbursements

Description	Cash Wallet	Credit Wallet	Subtotal
Total trip level promo	33.70	-	33.70
			<b>SGD 33.70</b>

## How to read this statement

Incentives	The amount of incentives paid to Cash Wallet / Credit Wallet. You can check the latest incentives details from the driver app.
Miscellaneous Payments	The amount credited to Cash Wallet / Credit Wallet for miscellaneous items.
Commissions	The amount payable to Grab on a per ride basis that is deducted from Credit Wallet.
Rental Fees	The amount of rental costs which is deducted from Credit Wallet.
Vehicle Expenses	The amount covering vehicle expenses such as fuel and insurance which is deducted from Credit Wallet.
Adjustments	Amount deducted from Cash Wallet / Credit Wallet due to payment adjustments.
Cash Wallet	GrabPay fares, promo reimbursements and incentives are paid to Cash Wallet. You can request cashouts from Cash Wallet. Adjustments (if any) are deducted from Cash Wallet.
Credit Wallet	Promo reimbursements and incentives are credited to Credit Wallet. Commission payable to Grab, rental fees, vehicle expenses and other adjustments (if any) are deducted from Credit Wallet.
Fares Earned from Cash Rides	Fares you earn from cash rides, including promo reimbursements, excluding tolls and others(if any).
Fares Earned from GrabPay Rides	Fares you earn from GrabPay rides, including promo reimbursements, excluding tolls and others (if any).
Fares Paid by Passenger	Fares that the passenger paid you in cash or by GrabPay when the trip ended.
Total Fare	Total fare is the amount you earn from a ride, including promo reimbursements, excluding tolls and others (if any).
Cashouts	The amount transferred from Cash Wallet when you request a cashout. Cashout request pending approval: the cashout is pending Grab's approval. Cashout request approved - sent to bank: Grab is preparing the funds to be sent to bank. Rejected: the cashout request is rejected by Grab.
Promo Reimbursements	The amount covering all promotions Grab offers passengers. The amount is paid to Cash Wallet / Credit Wallet.
GrabPay Pending	Grab is reviewing the transaction.
GrabPay Rejected	You will not be paid for the transaction.

Due to rounding, numbers presented throughout this document may not add up precisely to the totals provided. The information shared with you is highly confidential and is only to be used for the performance of your Service. Any disclosure without the company's written consent shall be deemed as a breach of the Conditions of Use of the App and will affect your continued use of the same.

## Trip Details

### Sunday, 10 June

Time	Service	Booking ID	Fare Paid By Passenger*	Promo	Tolls and Others	Total Fare**	Commission	Paid By
03:23 PM	JustGrab	IOS-110808964-3-007	17.00	-	-	17.00	-3.40	Cash
02:30 PM	JustGrab	IOS-28952799-3-030	22.00	-	-	22.00	-4.40	Cash
01:53 PM	JustGrab	IOS-1167015-3-643	14.00	-	-	14.00	-2.80	GrabPay

SGD 53.00

Fare paid by passenger\* - Includes Booking Fee, Tolls and Others

Total Fare\*\* - Excludes Tolls and Others

### Saturday, 9 June

Time	Service	Booking ID	Fare Paid By Passenger*	Promo	Tolls and Others	Total Fare**	Commission	Paid By
12:35 PM	JustGrab	IOS-64196985-3-050	11.00	-	-	11.00	-3.20	GrabPay
12:03 PM	JustGrab	ADR-90052890-3-050	19.00	-	-	19.00	-3.80	GrabPay
11:13 AM	JustGrab	IOS-0334142-3-453	13.00	-	-	13.00	-2.60	GrabPay
10:53 AM	JustGrab	ADR-0752284-3-108	8.00	-	-	8.00	-1.60	GrabPay
10:23 AM	JustGrab	IOS-42049020-3-046	10.00	-	-	10.00	-2.00	Cash
09:51 AM	JustGrab	ADR-1265994-3-1911	20.00	-	-	20.00	-4.00	Cash
09:14 AM	JustGrab	IOS-6403291-3-1532	7.00	-	-	7.00	-1.40	GrabPay
08:44 AM	JustGrab	IOS-35699616-3-182	10.00	-	-	10.00	-2.00	GrabPay

SGD 98.00

Fare paid by passenger\* - Includes Booking Fee, Tolls and Others

Total Fare\*\* - Excludes Tolls and Others

### Friday, 8 June

Time	Service	Booking ID	Fare Paid By Passenger*	Promo	Tolls and Others	Total Fare**	Commission	Paid By
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09:09 PM	JustGrab	IOS-46253954-3-084	18.00	-	-	18.00	-3.60	GrabPay
08:50 PM	JustGrab	IOS-10408641-3-153	13.00	-	-	13.00	-2.60	GrabPay
08:05 PM	JustGrab	IOS-0905415-3-220	12.00	-	-	12.00	-2.40	GrabPay
07:44 PM	JustGrab	IOS-8935888-3-367	13.00	-	-	13.00	-2.60	Cash
07:25 PM	JustGrab	IOS-1731272-3-1170	10.00	-	-	10.00	-2.00	GrabPay
07:00 PM	JustGrab	IOS-100842083-3-010	21.00	-	-5.00	16.00	-3.20	GrabPay
06:08 PM	JustGrab	IOS-114046727-3-000	22.00	-	-3.00	19.00	-3.80	GrabPay
02:14 PM	JustGrab	IOS-3651796-3-100	11.00	-	-	11.00	-2.20	GrabPay
01:41 PM	JustGrab	IOS-35236429-3-032	15.00	-	-	15.00	-3.00	Cash
01:03 PM	JustGrab	IOS-8430455-3-350	17.00	-	-	17.00	-3.40	GrabPay
12:47 PM	JustGrab	ADR-4236784-3-237	12.00	-	-	12.00	-2.40	GrabPay
12:21 PM	JustGrab	ADR-0553535-3-858	11.00	-	-1.00	10.00	-2.00	GrabPay
11:52 AM	JustGrab	IOS-24488399-3-457	14.00	-	-	14.00	-2.80	GrabPay
11:25 AM	JustGrab	IOS-82678351-3-057	14.00	-	-	14.00	-2.80	Cash
09:52 AM	JustGrab	IOS-3157723-3-1157	17.00	-	-	17.00	-3.40	GrabPay
09:03 AM	GrabShare	IOS-6336741-3-1018	17.50	-	-	17.50	-3.50	GrabPay
08:59 AM	GrabShare	IOS-7808932-3-375	14.80	+3.70	-	18.50	-3.70	GrabPay
08:15 AM	JustGrab	IOS-58586070-3-102	21.00	-	-	21.00	-4.20	Cash
07:45 AM	JustGrab	ADR-12474748-3-763	17.00	-	-2.00	15.00	-3.00	GrabPay
07:18 AM	JustGrab	ADR-4546614-3-277	15.00	-	-	15.00	-3.00	GrabPay

**SGD 298.00**

Fare paid by passenger\* - Includes Booking Fee, Tolls and Others

Total Fare\*\* - Excludes Tolls and Others

**Thursday, 7 June**

Time	Service	Booking ID	Fare Paid By Passenger*	Promo	Tolls and Others	Total Fare**	Commission	Paid By
08:34 PM	JustGrab	IOS-0949139-3-1109	18.00	-	-	18.00	-3.60	GrabPay
08:14 PM	JustGrab	IOS-32245729-3-027	10.00	-	-	10.00	-2.00	Cash
07:57 PM	JustGrab	ADR-0942779-3-1240	11.00	-	-	11.00	-2.20	GrabPay
07:33 PM	JustGrab	ADR-1579519-3-1349	14.00	-	-	14.00	-2.80	GrabPay
06:54 PM	JustGrab	IOS-109435082-3-061	19.00	-	-5.00	14.00	-2.80	GrabPay
06:25 PM	JustGrab	IOS-63425441-3-395	19.00	-	-	19.00	-3.80	GrabPay
05:52 PM	JustGrab	IOS-103497665-3-012	22.00	-	-5.00	17.00	-3.40	GrabPay
02:16 PM	JustGrab	IOS-39229991-3-017	9.00	-	-	9.00	-1.80	GrabPay
01:58 PM	JustGrab	IOS-18494770-3-093	6.00	-	-	6.00	-1.20	Cash
01:23 PM	JustGrab	ADR-1040219-3-1227	16.00	-	-	16.00	-3.20	GrabPay
12:32 PM	JustGrab	ADR-31624855-3-649	11.00	-	-	11.00	-2.20	Cash
11:29 AM	JustGrab	IOS-1655853-3-2838	15.00	-	-3.00	12.00	-2.40	GrabPay
10:13 AM	JustGrab	ADR-8775660-3-948	11.00	-	-	11.00	-2.20	Cash
09:27 AM	JustGrab	IOS-69839157-3-313	13.00	-	-	13.00	-2.60	GrabPay
08:50 AM	JustGrab	IOS-299793328-3-425	20.00	-	-	20.00	-4.00	GrabPay
08:16 AM	JustGrab	IOS-92700729-3-128	15.00	-	-	15.00	-3.00	GrabPay
08:00 AM	JustGrab	IOS-9984712-3-070	11.00	-	-	11.00	-2.20	GrabPay
07:12 AM	JustGrab	IOS-2539523-3-310	20.00	-	-5.00	15.00	-5.00	GrabPay

SGD 252.00

Fare paid by passenger\* - Includes Booking Fee, Tolls and Others  
Total Fare\*\* - Excludes Tolls and Others

Wednesday, 6 June

Time	Service	Booking ID	Fare Paid By Passenger*	Promo	Tolls and Others	Total Fare**	Commission	Paid By
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08:32 PM	JustGrab	ADR-20936175-3-134	20.00	-	-	20.00	4.00	Cash
08:06 PM	JustGrab	IOS-84631751-3-024	19.00	-	-	19.00	3.80	Cash
06:48 PM	JustGrab	IOS-8799085-3-139	25.00	-	-	25.00	5.00	Cash
06:06 PM	JustGrab	ADR-31227014-3-570	5.00	+10.00	-	15.00	3.20	GrabPay
05:45 PM	JustGrab	IOS-7721007-3-011	12.00	-	-	12.00	2.40	GrabPay
01:12 PM	JustGrab	IOS-7400137-3-125	12.00	-	-	12.00	2.40	Cash
10:11 AM	JustGrab	ADR-3841971-3-210	1.00	+10.00	-	11.00	2.20	GrabPay
09:28 AM	JustGrab	IOS-3609409-3-1314	23.00	-	-	23.00	4.60	GrabPay
08:51 AM	JustGrab	ADR-44673252-3-541	13.00	-	-2.00	11.00	2.20	GrabPay
08:13 AM	JustGrab	ADR-0603313-3-565	12.00	+5.00	-1.00	16.00	3.20	GrabPay
07:32 AM	JustGrab	IOS-2046282-3-146	19.00	-	-2.00	17.00	3.40	GrabPay
07:05 AM	JustGrab	ADR-3798310-3-1969	18.00	-	-	18.00	3.60	GrabPay

SGD 200.00

Fare paid by passenger\* - includes Booking Fee, Tolls and Others

Total Fare\*\* - Excludes Tolls and Others

## Tuesday, 5 June

Time	Service	Booking ID	Fare Paid By Passenger*	Promo	Tolls and Others	Total Fare**	Commission	Paid By
07:11 PM	JustGrab	IOS-4376991-3-682	23.00	-	-	23.00	4.60	GrabPay
06:20 PM	JustGrab	IOS-2353527-3-361	25.00	-	-	25.00	5.00	Cash
05:39 PM	JustGrab	IOS-39809205-3-756	23.00	-	-5.00	18.00	3.60	GrabPay
10:38 AM	JustGrab	IOS-45607777-3-623	13.00	-	-	13.00	2.60	GrabPay
10:14 AM	JustGrab	IOS-14617007-3-1674	11.00	-	-	11.00	2.20	Cash
09:34 AM	JustGrab	IOS-27665048-3-051	11.00	-	-	11.00	2.20	Cash
09:04 AM	JustGrab	ADR-1757081-3-099	9.00	-	-	9.00	1.80	Cash

08:18 AM	JustGrab	ADR-108092775-3-002	27.00	-	-	27.00	-5.40	Cash
07:34 AM	JustGrab	IOS-9951661-3-643	12.00	+5.00	-	17.00	-3.40	Cash
07:05 AM	JustGrab	ADR-1763476-3-1828	17.00	-	-	17.00	-3.40	GrabPay

**SGD 171.00**

Fare paid by passenger\* - Includes Booking Fee, Tolls and Others

Total Fare\*\* - Excludes Tolls and Others

## Monday, 4 June

Time	Service	Booking ID	Fare Paid By Passenger*	Promo	Tolls and Others	Total Fare**	Commission	Paid By
08:25 PM	JustGrab	ADR-32384307-3-027	9.00	-	-	9.00	-1.80	GrabPay
08:02 PM	JustGrab	ADR-30132176-3-147	11.00	-	-	11.00	-2.20	GrabPay
06:46 PM	JustGrab	ADR-52741898-3-204	15.00	-	-	15.00	-3.00	GrabPay
06:04 PM	JustGrab	IOS-0673731-3-795	14.00	-	1.00	13.00	-2.50	GrabPay
05:39 PM	JustGrab	ADR-57440286-3-046	10.00	-	-	10.00	-2.00	Cash
09:44 AM	JustGrab	IOS-6784253-3-251	13.00	-	-	13.00	-2.50	GrabPay
08:03 AM	JustGrab	IOS-13037534-3-826	11.00	-	-	11.00	-2.20	GrabPay
07:48 AM	JustGrab	IOS-0976648-3-107	11.00	-	-	11.00	-2.20	GrabPay
06:55 AM	JustGrab	ADR-38852605-3-077	25.00	-	-	25.00	-5.00	GrabPay

**SGD 118.00**

Fare paid by passenger\* - Includes Booking Fee, Tolls and Others

Total Fare\*\* - Excludes Tolls and Others

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SBM 3818X (Insd veh)	Model:	TOYOTA ALTIS (A)
	SLK 9028L (TP veh)		
Date of Accident:	12/06/2018		

Global Sum Settlement	: [ X ] Yes	[ ] No
Repair Estimate	: \$	15,024.33
Final Repair Cost	: \$	5,700.00
Loss of Use	: \$	600.00 10days at \$60.00 per day
Loss of Income	: \$	500.00 10 Days at \$50.00 per day
	@50%	3,400.00
LTA / GIA Search Fee	: \$	0.00

Others:	: \$	0.00
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	: \$	
Final Settlement Sum (Global Sum)	: \$	4,050.00

Is Third Party Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability <u>50</u> (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No <u>  </u> BOLA Scenario No: <u>  </u>
BOLA Liability: <u>  </u> (%)	Assessed Liability (*): <u>  </u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks <u>  </u> <u>  </u>	

Payment Instruction: Payee's Breakdown	
1) LA AUTO	: \$ 4,050.00

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

04/03/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18010942/Kpa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: CYNTHIA LOH

Date : 04-03-2019



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SBM 3818X	Veh. Inspected	SLK 9028L
Policy No.	GA0789233	Coverage (\$)	0.00
Claim No.	S8M00KNA	Excess (\$)	0.00
Assign From		Assign Date	13/06/2018

**2. Vehicle Particulars & Condition**

Make & Model	TOYOTA ALTIS (A)	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	MR053REH104551650	Colour	METALLIC SILVER
Odometer	137608	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	215/45Z R17	KUMHO	8 mm
L/H Front Tyre	215/45Z R17	KUMHO	8 mm
R/H Rear Tyre	215/45Z R17	KUMHO	8 mm
L/H Rear Tyre	215/45Z R17	KUMHO	8 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
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**5. General Information**

Accident Date	12/06/2018	Inspection Date	14/06/2018
Survey held at	LA Auto Blk 10 Ang Mo Kio, Industrial Park 2A Ang Mo Kio Autopoint #04-03 Singapore 568047		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 9028L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	RIGHT SIDE FRONT DOOR OUTER MIRROR (CONSISTENT)	SERVICEABLE	1,250.00	-
1	REAR RIGHT SIDE MUDGUARD (CONSISTENT)	BENT	925.00	925.00
1	REAR RIGHT SIDE MUDGUARD INNER COWLING (CONSISTENT)	SERVICEABLE	55.00	-
8	REAR RIGHT SIDE MUDGUARD INNER COWLING CLIPS @\$5.00(CONSISTENT)	NOT NECESSARY	40.00	-
2	REAR RIGHT SIDE TYRE RIM (FRONT & REAR) @\$705.00 (CONSISTENT)	DENTED	1,410.00	1,410.00
1	REAR RIGHT SIDE KNUCKLE ARM (CONSISTENT)	NOT NECESSARY	214.00	-
1	REAR RIGHT SIDE LOWER ARM (CONSISTENT)	NOT NECESSARY	107.00	-
1	REAR RIGHT SIDE WHEEL BEARING (CONSISTENT)	NOT NECESSARY	58.85	-
1	REAR RIGHT SIDE DOOR (CONSISTENT)	BENT	923.20	923.20
1	REAR RIGHT SIDE DOOR GEAR MOTOR (CONSISTENT)	NOT NECESSARY	586.60	-
1	REAR RIGHT SIDE DOOR CHANEL (CONSISTENT)	SERVICEABLE	85.24	-
1	REAR RIGHT SIDE DOOR INNER BOARD (CONSISTENT)	SERVICEABLE	768.90	-
1	REAR RIGHT SIDE DOOR TOP MOULDING (CONSISTENT)	SERVICEABLE	85.00	-
1	REAR RIGHT SIDE DOOR OUTER HANDLE (CONSISTENT)	SERVICEABLE	75.50	-
1	REAR RIGHT SIDE DOOR VERTICAL STICKER (CONSISTENT)	NECESSARY	75.90	75.90
1	REAR RIGHT SIDE DOOR HORIZONTAL (CONSISTENT)	NECESSARY	75.90	75.90
1	REAR RIGHT SIDE DOOR TOP HINGE (CONSISTENT)	TO REPAIR SEE LABOUR	75.00	-
1	REAR RIGHT SIDE DOOR LOWER HINGE (CONSISTENT)	TO REPAIR SEE LABOUR	85.00	-
1	REAR RIGHT SIDE DOOR STOPPER (CONSISTENT)	SERVICEABLE	151.50	-
1	FRONT RIGHT SIDE DOOR (CONSISTENT)	BENT	978.60	978.60
1	FRONT RIGHT SIDE DOOR GEAR MOTOR (CONSISTENT)	NOT NECESSARY	586.60	-
1	FRONT RIGHT SIDE DOOR CHANNEL (CONSISTENT)	SERVICEABLE	85.24	-
1	FRONT RIGHT SIDE DOOR INNER BOARD (CONSISTENT)	SERVICEABLE	768.90	-
1	FRONT RIGHT SIDE DOOR VERTICAL STICKER (CONSISTENT)	NECESSARY	75.90	75.90
1	FRONT RIGHT SIDE DOOR HORIZONTAL (CONSISTENT)	NECESSARY	75.90	75.90

Report Ref No. CC4/ASM18010942/Kpa3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT RIGHT SIDE DOOR OUTER HANDLE (CONSISTENT)	DENTED	95.50	95.50
1	FRONT RIGHT SIDE DOOR TOP MOULDING (CONSISTENT)	SERVICEABLE	85.00	-
1	FRONT RIGHT SIDE DOOR TOP HINGE(CONSISTENT)	TO REPAIR SEE LABOUR	75.00	-
1	FRONT RIGHT SIDE DOOR LOWER HINGE (CONSISTENT)	TO REPAIR SEE LABOUR	85.00	-
1	FRONT RIGHT SIDE DOOR STOPPER (CONSISTENT)	SERVICEABLE	151.50	-
1	FRONT RIGHT SIDE FENDER (CONSISTENT)	BENT	617.30	617.30
1	FRONT RIGHT SIDE FENDER INNER COWLING (CONSISTENT)	DISTORTED	236.70	236.70
8	FRONT RIGHT SIDE FENDER INNER COWLING CLIPS @\$5.00(CONSISTENT)	NECESSARY	40.00	40.00
1	REAR WIND SCREEN MOULDING (CONSISTENT)	NECESSARY	90.00	90.00
	LESS 25% DISCOUNT		-	-1,404.98
			11,094.73	4,214.92
	<b>SPECIAL NETT ITEMS</b>			
1	REAR RIGHT SIDE TYRE (70%) (SN)(CONSISTENT)	CUT	399.60	279.72
			399.60	279.72
	<b>LABOUR</b>			
	TO SPRAY ANTI-RUST COATING ON NEW & AFFECTED PANELS.		250.00	120.00
	COMPUTER ALIGNMENT AND JACK CAMBER.		180.00	60.00
	LABOUR FOR JACKING ,KNOCKING RIGHT SIDE CENTER DOOR PILLAR ,CUTTING RIGHT SIDE REAR MUDGUARD ,DISMANTLE AND REPLACE THE ABOVE MENTIONED PARTS.INCLUSIVE OF THE REPAIR OF REAR RIGHT SIDE DOOR LOWER HINGE,REAR RIGHT SIDE DOOR TOP HINGE,FRONT RIGHT SIDE DOOR TOP HINGE AND FRONT RIGHT SIDE DOOR LOWER HINGE.		1,500.00	1,100.00
	LABOUR FOR RESPRAY RIGHT SIDE FRONT FENDER ,RIGHT SIDE FLOOR DOOR ,CENTER DOOR PILLAR ,RIGHT SIDE REAR DOOR ,RIGHT SIDE REAR MUDGUARD & TOUCH UP FRONT AND REAR BUMPER.		1,400.00	1,200.00
	TO APPLY SILICON ONTO NEW WINS SCEEEN.		60.00	40.00

Report Ref No. CC4/ASM18010942/Kpa3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR FOR DISMANTLE & REFIX REAR WIND SCREEEN.		140.00	120.00
			3,530.00	2,640.00
GRAND TOTAL			15,024.33	7,134.64
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				5,700.00

Report Ref No. CC4/ASM18010942/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Service Request Details

Claim	Reference	Loss Date	Report Date	Request Date	Due Date	Vendor Name	Type of Loss	Services
SBM0080NA	CC4/ASM418010942/Kpa3u2 	12 June 2018	13 Jun 2018 12:00:00 AM	13 June 2018		LIK AUTO CONSULTANTS PTE LTD (TP)	Third Party Vehicle Damage	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	Incident Vehicle Registration #	Make	Model	Service Address
	SLK902BL	TPWD TOYOTA	COROLLA ALITS 1.6 CVT	
...				
Primary Contact/Insured		TAN HAN POH 24 BURGUNDY DRIVE, BURGUNDY HILL, 658827, Singapore		

### Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
<div> <div>Document Type</div> <div>Document Subtype</div> <div> <div>•</div> <div>•</div> </div> <div> <div>+</div> <div>Upload Documents</div> </div> </div>						
<div> <div>NAME</div> <div>TYPE</div> <div>SUB-TYPE</div> <div>AUTHOR</div> <div>DATE UPLOADED</div> </div>						
<div> <div>📎</div> <div>EXPInvoice1121.pdf</div> </div>		<div>Invoice</div>			<div> <div>Surveyor/ Assessor expense</div> <div>LIK AUTO CONSULTANTS PTE LTD (TP)</div> </div>	
<div>15 March 2019</div>						





