

NATIONAL Assessment Centre Services

Date In: 14/06/2018 16:51	Job description: SAS e-filing	Date & Time Completed:	Done by:
Ref No: NBA/INC18010907/E4	E-mail (within 3hrs, AIC 2hrs):		
Veh No: SKP 881 J	i-Motor Claim Form: MT/0998805	16/6/18	15:55
D.O.A: 14/06/2018 15:40	i-Motor W/O (within: 01 hrs, TP 4hrs)		
TP Insurer:	i-Photo Uploaded		
	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (	Tel:	Fax:
TP Particulars:	Veh No: SLN 9717R, INC () / Non-INC ()	
Owner / Driver: (	Tel:	
Policy No: (	Period: (	Cover Type: (
Confirmed by: (	Date:	Time:
Insured/Driver Liability (	%) [Note: Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]	
Year of Registration: (	Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-
() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.
() Total Loss Case: to e-mail Insurer URGENTLY.
Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co. ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury:	
Date/Time	Actions

NA1803908	NA1803732	Invoice Preparation Checklist	Ami (\$) 1st Bill	Ami (\$) Add Bill
Claimant's Particulars:-		1) AR: Accident Reporting (\$30);		
Driver/Owner:		2) DA: Damage Assessment (\$100); INC (\$80)		
Contact No:		3) TF: Towing Fee \$40/\$45		
Damaged Portion:		4) FT: Follow-Through Survey \$120		
QC Checked by (Engr-In-Charge):		5) PT: Follow-Through Survey (Resurvey) \$30		
Auditors' Comments:-		For claiming against INC Only (wef 16 Jan 2005)		
		6) TR: Re-inspection \$75		
		7) N1: Idao DA + SMRT Survey \$160		
		8) NTUC Additional Services:-		
		ON:		
		*N3: Courtesy Car / Tpt Allowance \$5		
		*N6: Repair Co-ordination \$10		
		*N7: Post Repair Inspection \$25		
		*N8: DV / Collect Access Coordination \$5		
		TE (N11): TP (N-n INC) against INC \$20		
		N12: Idao Mobile \$0		
		Invoice dated	Fee Charged	
		Invoice dated	Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/06/2018 16:51
Date Of Accident	14/06/2018 15:40
Exact Location Of Accident	BEACH ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKP881J
Insured/Policyholder	
Name Of Registered Owner	KHOO KIAN HENG
NRIC No	S7047535I
Email Address	DESMOND081170@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93979979
Alternative Phone No	OTHERS-93979979

Vehicle Particulars

Manufacturer	TOYOTA
Model	-
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5093259552
Cover Note Number	

Driver

Name of Driver	KHOO KIAN HENG
NRIC No	S7047535I
Date Of Birth	08/11/1970
Occupation	INDOOR
Date Of Driving Pass	09/11/2015
Driving Experience	2 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93979979
Fax Number	
Contact Number	OTHERS-93979979
EMail Address	DESMOND081170@GMAIL.COM

Address	BLK 161 TOA PAYOH LORONG 1 #10-1606
Postcode	310161
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NIL GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLN9717R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	98983060
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



Beach Road

A - SKP881J
B - SLN9717R

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Vehicle A was driving along Beach Road. While driving vehicle B suddenly brake and vehicle A would not stop in time and just ~~touch~~ hits on the vehicle B rear portion.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

14/6/2018

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MAV18071329 Vehicle Registration No: SKP 881J
Name (as shown in NRIC) : KHOO KIAN HANG NRIC/FIN/Passport No : S10475351
(*Vehicle Driver / Vehicle Owner / *) Please delete as appropriate
Address : _____ Singapore ()
Contact (Tel) : _____ Mobile No.: 93979979
Email Address : _____
Date of Accident : 14/06/2018 Time of Accident : 15:40
Place of Accident : ALONG BEACH ROAD
Insurance Company : NZUC

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To withdraw from reporting to own damage claim.

Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature
Name: Rolli Winton
NRIC/FIN No.:
Date: 20/06/2018

ASSIGNMENT (ID-1)

By Assessor-1) Vehicle Information

- 1) Vehicle hit Vehicle:
 - a) Motorcycle ()
 - b) Motorcycle ()
 - c) Bicycle ()
- 2) Vehicle hit ?
 - a) Pedestrian ()
 - b) Animal ()
- 3) Vehicle hit Road Side Objects:
 - a) Govt. Property ()
 - b) Road Work Object ()
 - c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
 - a) Fallen Object ()
 - b) Flood ()
 - c) Other ()
- 6) Parked & Found Damaged:
 - a) Vandalism ()
 - b) Hit by Moving Object ()
- 7) Theft Case
 - a) Stolen ()
 - b) Damage found when recovered ()
- 8) Fire
 - a) Whilst driving ()
 - b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for Internal Information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor-2) Vehicle Information

Vehicle: SKP 881 J Year: 2007
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 / Truck / Trailer or station wagon
 Make & Model: Toyota Wish 1.8A cc: 1794
 Colour: Black Transmission Type: Auto / Manual
 Eng/No: 1ZZ2932988 Sp. Reading: 304413
 Chassis: ZNK100372004
 Gen. Cond: Good / Fair / Poor / Burnt or
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: _____ R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIO / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm

Parallel Import: Yes / No Towed-In: Yes / No
 Repair Type: LS / I.B.I Towing Required: Yes / No
 No of Repair Days: 7 Vehicle in Idler: Yes / No
 D.O.I. 21/06/2008 Time: 10AM

By Assessor-2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
 - a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
 - e. Animal () f. Govrn Object () g. Road Work Object ()
 - h. Private Property () i. Drain () j. Road Kerb/Grass Verge ()
- 3) Vehicle does not seem damaged as a result of:
 - a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
 - e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started	Time completed
1) CSO	
2) ABS	
3) Entire Operation Completed Time:	

Claim Handling

LOD SAL SUB

Accident MT/0998805

Policy No.	5093259552	Vehicle No.	SKP881J	GST Registration No.	
Policyholder Name	KHOO KIAN HENG	Cover Type	drive CLASSIC	Policyholder NRIC	570475351
Product Code	PRIVATE CAR INSURANCE	Contact No.(Office)	0	Loading	0
Contact No.(Mobile)	93979979	Special Remark		Contact No.(Home)	0
Email Address		TCA	Yes	eCode	No
KPK	Yes	NCD Entitlement(%)	10	eCode Reason	No
MCD Protection	No			Private Hire	No

Accident Details

Report Date	16/06/2018 15:50	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	14/06/2018	Time of Accident hh:mm	15:40	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTRE	Orange Force	No	ICM No.	
Accident Location	BEACH ROAD				

Benefits

Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 161 #10-1606	Address 2	LORONG 1 TOA PAYOH	Address 3	TOA PAYOH GREEN
Address 4	SINGAPORE 310161	Address Type	Singapore address	Post Code	310161
Unit No.		Related Policy Number	5093259552		

OI Driver Info

Driver Name	KHOO KIAN HENG	Driver Type	Main Driver	Driver DOB	06/11/1970
Unnamed driver Name		Driver NRIC	570475351	Driving Experience	2
Register Date of Driver License	09/11/2015	Driver Age	47	Contact No.(Home)	0
Contact No.(Mobile)	93979979	Contact No.(Office)	0	Address 3	
Address 1	BLK 161	Address 2	LORONG 1 TOA PAYOH	Post Code	310161
Address 4		Address Type	Singapore address		
Unit No.	#10-1606				
Does he own a Singapore Registered car?	Yes + No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	Yes + No
-------------------------------------	------	-------------	----------

Modification History

Investigation

Claim 001 OD-MD

LOD SAL SUB

Claim Case Officer Tan Siew Choo

Claim Type	OD-MD	Insured Name	KHOO KIAN HENG	Insured NRIC	570475351
Contact No.(Mobile)	93979979	Contact No.(Home)	64693592	Contact No.(Office)	
Email Address	NIL@VERIFIED.CC	OI Vehicle Number	SKP881J	TP Vehicle Number	SLN9717R
Claim Description	SKP881J SLN9717R ON 14 Jun 2018	Insured Liability	Partially at Fault	Name of Preferred Workshop	
Preferred Workshop Contact No.		Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Require Finalisation	Yes	Claim Close Date		Date Received	21/06/2018 10:23
Date Registered	16/06/2018 15:58	Workshop Repairer		Total Loss but Repaired	
Report Taken By	KRISHNASAMY			OD Excess Collected by Workshop	

Print All letter

21/06/2018 10:23 s069588 Modify Claim Type(OD-MX-->OD-MD)

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Attachment

Vehicle Info

Vehicle Make	TOYOTA	Vehicle Model	WISH	Engine Capacity	
Date of Registration	15/08/2007	Classis No.	ZNE100372004	Parallel Import *	Yes * No
Towing Required *	Yes * No	Vehicle in IDAC *	Yes * No	Survey Current Status	
Type of Tender *	Own Damage *	Assessor Name *	ROSLI WAHAB		
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTRE	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour		Total Loss *	Yes * No		

Cost

Market
Value(\$)

Scrap Value(\$)

Economical Repair Value(\$)

Remark

▼ Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
AIR RESONATOR BOX	1	32200101	NUMBER PLATE (FRONT)	1	Replace	X
AIR THROTTLE BODY AND SENSOR	2	32200201	NUMBER PLATE BASE (FRONT)	1	Replace	X
ALARM	3	16000101	BUMPER (FRONT)	1	Replace	X
ALTERNATOR	4	16002401	BUMPER CLIPS (FRONT)	1	Replace	X
ALUMINIUM PANEL - SIDE	5	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
AMPLIFIER	6	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm	X
ANTENNA	7	16003201	BUMPER GRILLE (FRONT)	1	Replace	X
	8	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
	9	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
	10	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace	X
	11	16005901	BUMPER SPONGE (FRONT)	1	Replace	X
	12	4330	TOW HOOK COVER	1	Replace	X
	13	27100101	GRILLE (FRONT)	1	Replace	X
	14	27100801	GRILLE EMBLEM (FRONT)	1	Replace	X
	15	41300101	SUPPORT PANEL (FRONT)	1	Replace	X
	16	41300201	SUPPORT PANEL GARNISH (FRONT)	1	Unconfirm	X
	17	15600101	BRACE PANEL (FRONT)	1	Replace	X
	18	27700101	HEAD LAMP (LEFT)	1	Replace	X
	19	27700102	HEAD LAMP (RIGHT)	1	Replace	X
	20	25400102	FENDER (FRONT LEFT)	1	Repair	X
	21	25400103	FENDER (FRONT RIGHT)	1	Repair	X
	22	23300202	DOOR (FRONT RIGHT)	1	Repair	X
	23	149001	BONNET	1	Replace	X
	24	14902201	BONNET HINGE (LEFT)	1	Replace	X
	25	14902202	BONNET HINGE (RIGHT)	1	Replace	X
	26	149029	BONNET INSULATOR	1	Unconfirm	X
	27	14903401	BONNET LOCK (LOWER)	1	Unconfirm	X
	28	14903402	BONNET LOCK (UPPER)	1	Replace	X
	29	149016	BONNET EMBLEM	1	Replace	X
	30	149038	BONNET MOULDING	1	Replace	X
	31	149042	BONNET RUBBER (INNER)	1	Unconfirm	X
	32	112023	AIR CON CONDENSER	1	Replace	X
	33	112026	AIR CON CONDENSER FAN	1	Unconfirm	X
	34	112022	AIR CON COMPRESSOR SUCTION HOSE	1	Unconfirm	X
	35	112020	AIR CON COMPRESSOR PIPE - INLET	1	Unconfirm	X
	36	344001	RADIATOR	1	Unconfirm	X

Save Submit

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Friday, 22 June, 2018 11:20 AM
To: Yew Tee Automobile; 'YT(KB)'
Cc: NAC-Bukit Merah
Subject: SKP881J. OD claim no : MT/0998805

Importance: High

Dear Yew Tee,

Veh is still with owner, pls assist to liaise with Mr Khoo at tel : 93979979 on the necessary arrangement.

OD excess of \$600/- is applicable.

No survey required only for this repair works.

Shaun - as spoken. Pls take note that owner claimed that veh's headlights can be adjusted inside to up n down.

Regards.

Tan Siew Choo
Senior Claims Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



Our Ref: MT/CA/OD/051/0998805-001/TSC

22 Jun 2018

YEW TEE AUTOMOBILE TECH PTE LTD

399F WOODLANDS ROAD

SINGAPORE 678006

YEW TEE IND EST

Dear Sir

CLAIM NUMBER: MT/0998805-001

REPAIR OF VEHICLE NUMBER: SKP881J

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 22 Jun 2018

Make: TOYOTA

Model: WISH

Estimated Repair Days: 5

Location: NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)

Address: BLK 1007 #01-11 BUKIT MERAH LANE 3 ALEXANDRA VILLAGE INDUSTRIAL ESTATE SINGAPORE 159721

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee

Senior Manager

Motor Insurance

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.