

2203/2008

ASS. REC. BY:

REF: CS3/MSG18010878/

d3 Special Instruction:

Surveyor:

Mehmen

ASSIGNMENT (Office)

From (Person):

Irene Tan

of

MSG

Date/Time:

14/6/18 @ 11:42am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLN 2523D

Insured:

SFE 22624

at Workshop in/s

Hup Ley Huat Motor Spray

Tel:

9677 3832

of

Blk 1, Kaki Bukit Ave 6 # 01-35

Policy No:

B270974498MP

Claim No:

561078

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

11/06/2018

CA / REV / REP. / REV 24 HRS

hup

H.O.D. Endorsement:

Date/Time:

12:43pm @ 14/6/18

Person Contacted:

Ah Seng

Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate
	SLN 2523D-NA/MSG18010750/24 DOA: 11/06/18
	SFE 22624-NA/MSG18010750/24 DOA: 11/06/18
20062018	Received email from Irene Tan, owner would like to withdraw claim
26072018	Email to Irene Tan will close this file at our end without billing (close file) 26/7/18

Catherine Chong (LKK Auto)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Wednesday, 20 June, 2018 7:28 PM
To: Veron Chen (LKKAuto); Shiao Chan (LKKAuto); Catherine Chong (LKK Auto); SUR
Subject: Mr Xing Guo Qiang's survey on SLN2523D; Our claim no.: 561078/IT
Importance: High

Good evening Veron,

We refer to the subject survey assignment given to your Company on 14.6.18.

Please see email below which mentioned that law firm, M/s. Cheonghoh Law Corporation had his client's instruction to withdraw claim against our insured.

In view of the above, please let us know whether your Company would be submitting any PRI fee.

Best Regards

Irene Tan
Senior Executive, Claims Services (Motor)
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com

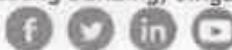


MSIG



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Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Chris Tan [mailto:mail@cheonghoh.sg]
Sent: Tuesday, 19 June, 2018 4:41 PM
To: Irene Tan <irene_tan@sg.msig-asia.com>
Cc: Hup Ley Huat <hup.ley.huat@gmail.com>
Subject: Re: Our ref: LCH.ct/2KB02-80540.18; Your claim no.: 561078/IT
Importance: High

Dear Irene

Your below email refers.

We have our client's instructions to withdraw his claim against your insured.

Regards,
Chris Tan

Cheonghoh Law Corporation
Bik 53 Chin Swee Road #03-05
Singapore 160053
Tel: 63378700
Fax: 63373700

On 18 Jun 2018, at 6:07 PM, Irene Tan <irene_tan@sg.msig-asia.com> wrote:

WITHOUT PREJUDICE
BY EMAIL & FAX: 63373700

OPEN LETTER

Dear sirs/madam,

ACCIDENT INVOLVING VEHICLES NO.: SLN2523D AND SFE2262A ON 12 JUNE 2018

We refer to your Notice of Claim letter dated 13.6.18.

- 1) Your client's driver has admitted in his accident statement/report below that his vehicle moved forward but due to the hump on the road, his vehicle moved backward a bit and thus the collision took place with our insured's car. See his statement within the red circle.
- 2) For your information, our insured informed that he is very sure that it was your client's vehicle which had suddenly reversed onto the front portion of our insured's stationary vehicle.
- 3) Coupled with your client's admission in the above point no. 1, our insured strongly asserts that he would fight all the way to Court to maintain his innocence.
- 4) In view of the above, please revert with your written confirmation to withdraw your client's claim asap or within the next 7 days or by Monday, 25.6.18. Otherwise, we shall recover all costs and expenses incurred in our arrangement for the Pre-repair inspection of your client's vehicle from your Company.
- 5) And if the matter is litigated, we reserve our rights to recover all costs from your Company.

<image013.png>

<image002.png>

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com

<image004.png>

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore
048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G

| msig.com.sg <image006.png> <image008.png> <image010.png> <image012.png>

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...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jun 2018		14 Jun 2018 11:42 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	KEI JEHN MING JEREMY RAPHAEL, ID: S7403041F		
Main Claimant:	H & H RENTAL & LEASING PTE. LTD., Co. Reg. No.: 201703965Z		
Vehicle Reg. No.:	SLN2523D	Date of Loss:	11/06/2018 14:00 - :59 [13 Months and 15 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 561078	Policy/Cover Note No.:	B27097449SMP (Comprehensive) Coverage: 29/04/2018 - 28/04/2019
Vehicle Reg. No. (Insured):	SF82262A	Policy No. (Claimant):	
		Excess:	S\$750.00
Repairer:	Hup Ley Huat Motor Spray Painting Services () BLK 1 KAKI BUKIT AVE 6 #01-35, 409793 Kaki Bukit - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 15/06/2018]		
Driver/Customer (Insured):	JEREMY RAPHAEL KEI JEHN MING (), NRIC: S7403041F, Tel: +6598524218		
Adj Asg. Remarks:	on WP, SURVEY DISAGREE ON SJE - ASSIGN LKK LIABILITY: UNCLEAR POSTAL CODE: 417883 CONTACT: MR TAN BOON SENG 9677 3832		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									