

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 22 December 2018 11:08 AM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18 PRI ***LKK REF:CC4/LPC18010867/Upb3
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; FBH679B_TPIR.pdf; TP LOD_FBH679B.pdf

Lonpac Ref: **18/18/18/VP05/020671**

LKK Ref: CC4/LPC18010867/Upb3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 18 June 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver made a U-turn and collided with third party. Police Investigation Result shows that our driver was being charged for inconsiderate driving.

Summary to offer to third party repairer, "**BAN HOCK HIN CO.PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,417.86	\$ 4,387.00
2. Loss of Use (5days x \$20.00)	\$ 100.00	\$ 100.00 (5days x \$20.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,519.86	\$ 4,489.00

**05days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 5 July 2018 12:05 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18
PRI ***LKK REF:CC4/LPC18010867/Upb3

Dear Shu Pei,

We attached a copy of the police report lodged by insured driver.

He has not lodged the accident report and there were no photos taken as the vehicle was repaired after the accident.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 3 July, 2018 10:25 AM
To: GERALD POH WEE BIN; ONG LI LI; ERIC WOO JUN KIAT
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto)
Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18
PRI ***LKK REF:CC4/LPC18010867/Upb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Monday, 18 June 2018 4:26 PM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18
PRI ***LKK REF:CC4/LPC18010867/Upb3

Dear Shu Pei,

Our insured has not lodged a report and we are making enquiries.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, 18 June, 2018 4:23 PM
To: ERIC WOO JUN KIAT; GERALD POH WEE BIN; ONG LI LI
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18
PRI ***LKK REF:CC4/LPC18010867/Upb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle FBH 679B at M/s Ban Hock Hin Co. Pte Ltd.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 13 June 2018 4:02 PM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18
PRI

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Wednesday, 13 June 2018 3:40 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18 PRI

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle FBH 679B on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767