

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 27 December 2018 9:04 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18 PRI ***LKK REF:CC4/LPC18010867/Upb3

Dear Hsiao Tong,

Kindly proceed as proposed.

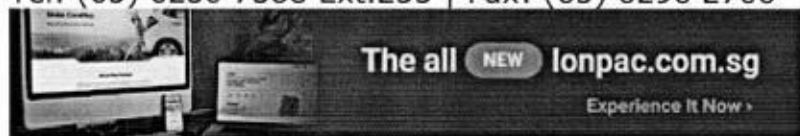
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 22 December, 2018 11:08 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18 PRI ***LKK REF:CC4/LPC18010867/Upb3

Lonpac Ref: **18/18/18/VP05/020671**

LKK Ref: CC4/LPC18010867/Upb3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 18 June 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver made a U-turn and collided with third party. Police Investigation Result shows that our driver was being charged for inconsiderate driving.

Summary to offer to third party repairer, "**BAN HOCK HIN CO.PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,417.86	\$ 4,387.00
2. Loss of Use (5days x \$20.00)	\$ 100.00	\$ 100.00 (5days x \$20.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,519.86	\$ 4,489.00

**05days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 5 July 2018 12:05 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18
PRI ***LKK REF:CC4/LPC18010867/Upb3

Dear Shu Pei,

We attached a copy of the police report lodged by insured driver.

He has not lodged the accident report and there were no photos taken as the vehicle was repaired after the accident.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 3 July, 2018 10:25 AM

To: GERALD POH WEE BIN; ONG LI LI; ERIC WOO JUN KIAT

Cc: MT_Claim_SG; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18
PRI ***LKK REF:CC4/LPC18010867/Upb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 18 June 2018 4:26 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18
PRI ***LKK REF:CC4/LPC18010867/Upb3

Dear Shu Pei,

Our insured has not lodged a report and we are making enquiries.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 18 June, 2018 4:23 PM

To: ERIC WOO JUN KIAT; GERALD POH WEE BIN; ONG LI LI

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18
PRI ***LKK REF:CC4/LPC18010867/Upb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle FBH 679B at M/s Ban Hock Hin Co. Pte Ltd.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 13 June 2018 4:02 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18 PRI

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Wednesday, 13 June 2018 3:40 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 18/18/18/VP05/020671 Accident involving SFS6789Y & FBH679B along Lornie Rd on 25/5/18 PRI

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle FBH 679B on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K
MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

14 NOV 2018

Your Ref : 18/18/18/VP05/020671
Our Ref : TP/11146/FBH0679B/SFS6789Y

BY HAND

LONPAC INSURANCE BERHAD
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

ATTN: MOTOR CLAIMS DEPT

Dear Sir/Madam,

Accident Involving FBH679B & SFS6789Y on 25/05/2018

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$4,387.00
2. Loss of Use (5 days x \$20)	\$ 100.00
3. GIA Vehicle Insurance Search Fee	\$ 2.00
TOTAL	<u>\$4,489.00</u>

We attached our Tax Invoice and GIA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond, Mazlan or myself at 6281 6520.

Thank you.

BAN HOCK HIN CO PTE LTD

Raymond Tan
Manager/Insurance Dept



LETTER OF AUTHORISATION

Your Ref :
Our Ref : TP/11146/FBH0679B/SFS6789Y

BY FAX & HAND

Lompac Insurance Bhd
300 Beach Road
#17-04107 The Concourse
Singapore 199555

ATTN : Motor Claims Dept

Dear Sir / Madam,

Accident Involving FBH679B & SFS6789Y on 25/05/2018

AUTHORIZATION LETTER

I / We refer to the above-mentioned matter.

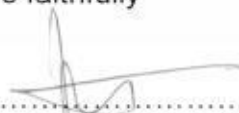
I / We, **GIAM MINGTAO, KENNY** hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3rd Party Claim against your insured SFS6789Y.

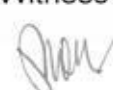
I / We further authorize M/s LONPAC INSURANCE BHD to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBH679B upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully

Witness


.....
Claimant (Signature & Company Stamp)

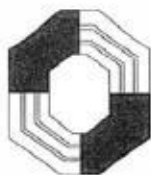

.....
Witness Signature

GIAM MINGTAO, KENNY/S8130927B

TAN CHOK LOK/G7715235R

.....
Name & NRIC No

.....
Name & NRIC No



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020671

DATE : 03 JAN 2019

DISCHARGE VOUCHER

I/We, Giam MingYao, Kenny confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SFS6789Y the sum of Singapore Dollar Four Thousand Four Hundred Eighty Nine Only (\$4,489.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving FBH679B and SFS6789Y on 25 May 2018 along Lornie Road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TEE DAY GUAT AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **BAN HOCK HIN CO. PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

LONPAC INSURANCE BHD
100 BEACH ROAD
#19-00 SHAW TOWER
SINGAPORE 189702

MOTOR CLAIMS DEPT

Invoice No. : **DLCR40099351-I11146**
Invoice Date : 09/11/2018
Payment Due Date : 09/12/2018

CLAIM NO. : 11146
POLICY NO. : P20048236R00
VEHICLE NO. : FBH0679B
MAKE/MODEL : SYM / GTS200

<u>S/N</u>	<u>Description</u>	<u>Amount</u>
1	LUMPSUM REPAIR	\$4,100.00
SUB TOTAL		\$4,100.00
GST @ 7 %		\$287.00
GRAND TOTAL		\$4,387.00

Validity: 30 days

For & on Behalf of

BAN HOCK HIN CO PTE LTD




Printed by : RAYMOND



CERT NO.: 2002-1-0383
ISO 9001 : 2015

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-085164
Date of Request: 05/06/2018

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date 05/06/2018
Enquiry By Tan Chok Lok
TP Vehicle No. SFS6789Y
Accident Date 25/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFS6789Y	Lonpac Insurance Bhd	14/02/2018-13/02/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-085164

Date of Request: 05/06/2018

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date 05/06/2018
Enquiry By Tan Chok Lok
TP Vehicle No. SFS6789Y
Accident Date 25/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque