

INS. CASE OWNER:

Justin

CC 4/EQ118010861 / Kpb3

Surveyor:

Kenneth

DOI:

ASSIGNMENT

18/6/18

Date / Time:

13/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKW 5839M

Name of Insured:

Tan Keng Chwee

Insured Tel No.:

HP: 90676399

Excess Sec II :SS

D.O.A: 11/6/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Chen Hui Fen

Driver Tel No.:

94569360

(V/L YES / NO)

Claim No.:

Policy No.:

DMPHQ 17-004931

Make / Model:

Toyota Corolla

Place of Accident:

SL E Exit Yichun

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SJD 3062L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Lim Tan



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

19/6/18
Chen

29/6/18

2/7/18

30/7/18

- Old rear-ended TP.

- Sent letter to OI

- KLO pass to shu pin to close

RECEIVED 11 AUG 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI

4/5/18 by 29/6/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

Loss of Use (LOU):

S\$

Loss of Income (LOI):

S\$

LOR only ☐ LOU only ☐

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Payee 2: (Strike if N.A.)

S\$

Payee 3: (Strike if N.A.)

S\$

Name 1:

Name 2:

Name 3:

Richard

Lim Tan Motor Pte Ltd.

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400.00

COPY SENT

ORC
7/8/18

REF: EQL

ASSIGNMENT

From:

Date:

18062018

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MY

To inspect Vehicle No:

SJD 3062L

at Workshop m/s

Lim Tan

of

Blk 176 Sin Ming Drive #03-19

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh.

after 11am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

28

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

3/23

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

STD 3062L

Yr Regn:

03 08

Type: ☒ M/Car ☐ M/Cycle ☐ Bus ☐ Van ☐ Lorry ☐ Taxi ☐ Prime Mover ☐

Truck / Trailer or

Make:

Toy Vios A)

CC

1892

Colour:

M. Gold

A/C:

Insured / Std / NI / NA

Sp Reading

159964

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

MR0531HY 9305042746

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

8

mm

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

11/6/18

D.O.I.

18/6/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

19/6 File passed to Catherine

45 \$ 1100 (Reel \$ 332.13 / 2044)

Date/Time: File Pass to?



Preli. Report



Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1) S + RS

2) Phone

3) Others

TOTAL

Report Format:

Lump Sum / I.B.t. (\$)

Add Fee:



Site Insp. (\$)



Interview (\$)



Tech. Insp. (\$)



Weekend (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ18010861/pb3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 14-06-2018		
		Code : EQ1		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKW 5839M	Veh. Inspected	SJD 3062L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	14/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/06/2018	Inspection Date		
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 576721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ118010861/Kpb3

Date: 19.06.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJD3062L

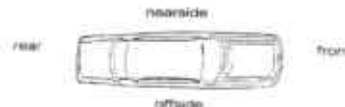
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18.06.2018 at the premises of M/s Lim Tan Motor Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,438.13
Revised Estimate Amount	: S\$	1,388.13
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear N/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

ESTIMATE TO REPAIR

VEHICLE NO. : SJD 3062 L
 MAKE : TOYOTA
 MODEL : VIOS E AUTO
 YEAR : 2008
 CHASSIS NO : MR053HY9305042746

SURVEYOR NAME :
 DATE OF SURVEY : 18.06.2018
 TIME OF SURVEY :

DATE : 13-Jun-18
 DATE OF ACCIDENT : 11-Jun-18
 THIRD PARTY REF : SKW 5839 M / EQ INSURANCE

Qty	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper			\$ 458.90	
1 pc	N/S Rear Bumper Retainer			\$ 81.40	
1 pc	N/S Taillamp			\$ 298.50	
1 pc	N/S Rear Fender Undershield			\$ 78.70	
				\$ 917.50	
	Less 25%			\$ 229.38	
				\$ 688.13	
	To putty & spray painting.			\$ 450.00	
	Labour Charges.			\$ 300.00	
LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date: Not Authorise L1L & ? Penny After Paint 4 days					
TG-RA/-	TOTAL				\$ 1,438.13

Lim Tan Motor Pte Ltd

Blk 178 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
 Tel: 65 64020893 Fax: 65 64583127 Website: www.LTM.sg
 Co Reg No 199207217D GST Reg No M2-0019086-0

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

6819J

Vehicle Details

Vehicle No.:

SJD3062L

Vehicle to be Exported:

Yes

Intended De-registration Date:

12 Jun 2018

Vehicle Make:

TOYOTA

Vehicle Model:

VIOS E AUTO

Primary Colour:

Green

Manufacturing Year:

2007

Engine No.:

1NZX672345

Chassis No.:

MR053HY9305042746

Maximum Power Output:

80.0 kW (107 bhp)

Open Market Value:

\$12,498.00

Original Registration Date:

17 Mar 2008

First Registration Date:

17 Mar 2008

Transfer Count:

0

Actual ARF Paid:

\$12,498.00

Intended PARF Rebate Details

PARF Eligibility:

Forfeited

PARF Eligibility Expiry Date:

-

PARF Rebate Amount:

\$0.00

Intended COE Rebate Details

COE Expiry Date:

16 Mar 2023

COE Category:

A - Car (1600cc & below)

COE Period(Years):

5

PQP Paid:

\$19,637.00

COE Rebate Amount:

\$18,697.00

Total Rebate Amount:

\$18,697.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 12 Jun 2018

OK

Catherine Chong (LKK Auto)

From: Francis Ng <francis.ng@eqinsurance.com.sg>
Sent: Wednesday, 13 June, 2018 4:09 PM
To: assignments
Subject: FW: Pre-Repair Survey /Inspection; Your Ref: ; EQ Ref: SKW5839M/TO BE ADVISED; Accident on 11-06-2018 involving SKW5839M & SJD3062L
Attachments: GIA.PDF; ESTIMATE.PDF; SKW5839M 11.06.2018.PDF
Importance: High

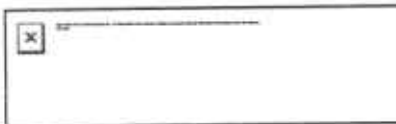
Dear Sirs,

Please conduct PRS as requested by the workshop below.

Thank you.

Regards,
Francis Ng
Executive | Claims

13062018 @ 437pm
veh not in Richard



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: richard [mailto:richard@ltm.sg]
Sent: Wednesday, June 13, 2018 4:01 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: mandy@ltm.sg
Subject: RE: Pre-Repair Survey /Inspection; Your Ref: ; EQ Ref: SKW5839M/TO BE ADVISED; Accident on 11-06-2018 involving SKW5839M & SJD3062L
Importance: High

WITHOUT PREJUDICE

Our ref : LTP062018/058 (SJD 3062 L)

Dear Francis,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩塔私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0110086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #01-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6 pm

Sat 9am - 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2139



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From: Francis Ng [mailto:francis.ng@eqinsurance.com.sg]

Sent: Wednesday, 13 June 2018 3:56 PM

To: richard <richard@ltm.sg>

Cc: mandy@ltm.sg

Subject: Pre-Repair Survey /Inspection; Your Ref: ; EQ Ref: SKW5839M/TO BE ADVISED; Accident on 11-06-2018 involving SKW5839M & SJD3062L

To: LIM TAN MOTOR PTE LTD

Dear Sirs,

Without Prejudice

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,
Francis Ng
Executive | Claims



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From: richard [mailto:richard@lrm.sg]
Sent: Wednesday, June 13, 2018 3:23 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: mandy@lrm.sg
Subject: Third Party Claim - SJD3062L Your Insured : SKW5839M D.O.A : 11/06/2018
Importance: High

WITHOUT PREJUDICE

Our ref : LTP062018/058 (SJD 3062 L)

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SJD3062L** to submit a claim against your insured, **SKW5839M** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www. LTM.sg
+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈厚摩私人有限公司

COMPANY REGISTRATION NO: 199807277D GST REGISTRATION NO: M2-0113088-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/08
SINGAPORE 575721

TEL: +65 6452 0891 FAX: +65 6458 9127

EMAIL: sales@ltm.sg

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520891

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2158

Sat 9am – 5pm

www.ltm.sg



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Hsiao Tong (LKKAUTO)

From: richard <richard@ltm.sg>
Sent: Friday, 6 July 2018 9:33 AM
To: Hsiao Tong (LKKAUTO); Mandy
Cc: Admin A; mandy@ltm.sg
Subject: RE: Finalisation - SJD3062L Third Party Claim against EQ Insurance
Attachments: LOD (EQ).pdf

Importance: High

WITHOUT PREJUDICE

Our ref : LTP062018/058 (SJD 3062 L)

Your ref : CC4/EQI18010861/Kpb3

Dear Hsiao Tong

Enclosed please find the enclosed LOD for you / your principal kind consideration.

Please reply to MANDY@LTM.SG or by mail to Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721.

Looking forward to hear from you soon.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩球私人有限公司

COMPANY REGISTRATION NO: 191817277D GST REGISTRATION NO: M2-0113089-0

MAIN OFFICE / WORKSHOP

BLK 175 SIN MING DRIVE
SIN MING AUTO CARE #01-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: shupei@ltm.sg

Operating Hours: Mon - Fri 9am - 6pm

24hrs Helpline: +65 6452 0893

BRANCH

BLK 9 SECTOR C #01-05/AQ/A2
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2125 FAX: +65 6452 2139

Sat 9am - 5pm

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From: Shu Pei (LKKAUTO) [<mailto:shupeai@lkkauto.com>]

Sent: Wednesday, 4 July 2018 10:48 AM

To: richard <richard@ltm.sg>

Cc: Admin A <admin-a@lkkauto.com>; mandy@ltm.sg; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: FW: Finalisation - SJD3062L Third Party Claim against EQ Insurance

Importance: High

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/EQ118010861/Kpb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeai@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard [<mailto:richard@ltm.sg>]

Sent: Wednesday, 4 July 2018 10:21 AM

To: Shu Pei (LKKAUTO) <shupeai@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: mandy@ltm.sg

Subject: FW: Finalisation - SJD3062L Third Party Claim against EQ Insurance

Importance: High

Dear Shu Pei / Mei Kwan,

The above claim refers.

Please advised your file reference and OIC for this case.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈厚摩私人有限公司

(COMPANY REGISTRATION NO: 199307270D) (ST REGISTRATION NO: SA2-0119086-0)

MAIN OFFICE / WORKSHOP

BLK 17E, SUN AMMO DRIVE
SUN MOVS AUTOCAFE #01-09/10/11
SINGAPORE 575771

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6pm Sat 9am - 5pm

24hrs Helpline: +65 6452 0893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SUN MOVS INDUSTRIAL ESTATE
SINGAPORE 575644

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From: Kenneth Kong (LKKAUTO) [<mailto:KennethKong@lkkauto.com>]

Sent: Monday, 25 June 2018 9:27 AM

To: richard <richard@ltn.sg>

Subject: RE: Finalisation - SJD3062L Third Party Claim against EQ Insurance

L/Sump \$1100.00, 4days confirmed. Kenneth

From: richard [<mailto:richard@ltn.sg>]

Sent: Friday, 22 June, 2018 11:22 AM

To: Kenneth Kong (LKKAUTO)

Cc: mandy@ltn.sg

Subject: FW: Finalisation - SJD3062L Third Party Claim against EQ Insurance

Importance: High

WITHOUT PREJUDICE

Our ref : LTP062018/058 (SJD 3062 L)

Dear Kenneth,

Please confirm finalisation at **LS \$1,100/-** with **4 days** repair

We shall appreciate your early revert soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

(COMPANY REGISTRATION NO: 199807272J) GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 178 SIN MING DRIVE
SIN MING AUTOCARE #01-05/06/08
SINGAPORE 535721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@LTM.sg

Operating Hours: Mon - Fri 9am - 6 pm Sat 9am - 5pm

24hrs Helpline: +65 94520893

BRANCH

BLK 5 SECTOR C #01-35/40/82
SIN MING INDUSTRIAL ESTATE
SINGAPORE 515644

TEL: +65 6452 2125 FAX: +65 6452 2129



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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 30 July 2018 5:46 PM
To: 'richard'
Cc: Mandy; Admin A
Subject: RE: Pending Offer / Status - SJD3062L Third Party Claim against EQ Insurance LKK
ref : CC4/EQ18010861/Kpb3

Without Prejudice

Hi Richard,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,177.00
2. Loss of Use (4days x \$50.00)	\$ 200.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 1,384.45

We will proceed to close file.

****Note: For EQ, no DV is needed for settlement amount < \$20K.*

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard <richard@ltm.sg>
Sent: Saturday, 28 July 2018 4:52 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Mandy <mandy@ltm.sg>; Admin A <admin-a@lkkauto.com>; mandy@ltm.sg
Subject: FW: Pending Offer / Status - SJD3062L Third Party Claim against EQ Insurance LKK ref :
CC4/EQ18010861/Kpb3
Importance: High

WITHOUT PREJUDICE

Our ref : LTP062018/058 (SJD 3062 L)

Your ref : CC4/EQ118010861/Kpb3

Dear Hsiao Tong,

In reference to our email to you dated 6th July 2018, please advised if your principal had given any mandate / offer to the above claim.

We appreciate your early revert soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩移私人有限公司

COMPANY REGISTRATION NO: 199307270 GST REGISTRATION NO: M2-0219066-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575684

TEL: +65 6452 2135 FAX: +65 6452 2139

Sat 9am – 5pm

WWW.LTM.SG



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From: richard [mailto:richard@ltm.sg]

Sent: Friday, 6 July 2018 9:33 AM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; Mandy <mandy@ltm.sg>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'mandy@ltm.sg' <mandy@ltm.sg>

Subject: RE: Finalisation - SJD3062L Third Party Claim against EQ Insurance

Importance: High

WITHOUT PREJUDICE

Our ref : LTP062018/058 (SJD 3062 L)

Your ref : CC4/EQ18010861/Kpb3

Dear Hsiao Tong

Enclosed please find the enclosed LOD for you / your principal kind consideration.

Please reply to MANDY@LTM.SG or by mail to Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721.

Looking forward to hear from you soon.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林德摩移私人有限公司

COMPANY REGISTRATION NO: S999072770 GST REGISTRATION NO: AQ-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6 pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C, #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

Sat 9am - 5pm

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 4 July 2018 10:48 AM

To: richard <richard@ltm.sg>

Cc: Admin A <admin-a@lkkauto.com>; mandy@ltm.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: Finalisation - SJD3062L Third Party Claim against EQ Insurance
Importance: High

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/EQ118010861/Kpb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

B1k 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard [<mailto:richard@ltm.sg>]

Sent: Wednesday, 4 July 2018 10:21 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: mandy@ltm.sg

Subject: FW: Finalisation - SJD3062L Third Party Claim against EQ Insurance

Importance: High

Dear Shu Pei / Mei Kwan,

The above claim refers.

Please advised your file reference and OIC for this case.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈厚珍私人有限公司

CORPORATE REGISTRATION NO: 139307277D GST REGISTRATION NO: M2-011908B-0

MAIN OFFICE / WORKSHOP

BLK 176 LIN MING DRIVE
SIN MANG AUTO CARE #01-09/10/06
SINGAPORE 375721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6pm

Sat 9am - 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG

BRANCH

BLK 9 SECTION C #01-38/40/42
SIN MANG INDUSTRIAL ESTATE
SINGAPORE 375844

TEL: +65 6452 2130 FAX: +65 6452 2159



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From: Kenneth Kong (LKKAUTO) [<mailto:KennethKong@lkkauto.com>]
Sent: Monday, 25 June 2018 9:27 AM
To: richard <richard@ltm.sg>
Subject: RE: Finalisation - SJD3062L Third Party Claim against EQ Insurance

L/Sump \$1100.00, 4days confirmed. Kenneth

From: richard [<mailto:richard@ltm.sg>]
Sent: Friday, 22 June, 2018 11:22 AM
To: Kenneth Kong (LKKAUTO)
Cc: mandy@ltm.sg
Subject: FW: Finalisation - SJD3062L Third Party Claim against EQ Insurance
Importance: High

WITHOUT PREJUDICE

Our ref : LTP062018/058 (SJD 3062 L)

Dear Kenneth,

Please confirm finalisation at **LS \$1,100/-** with **4 days** repair

We shall appreciate your early revert soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www. LTM.sg
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+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: A0-0118086-U

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/15/06
SINGAPORE 575221

TEL: +65 6432 0892 FAX: +65 6438 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6432 2183 FAX: +65 6432 2109

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6 pm Sat 9am - 5pm

24hrs Helpline: +65 64320893

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06 JUN 2018

Date: _____

Your Ref: CC4/EQ118010861/Kpb3

Our ref: LTP062018/058 (SJD 3062 L)

(WITHOUT PREJUDICE)

Attention To : Ms Chew Hsiao Tong (From LKK Auto Consultants Pte Ltd)

Insurance Company : EQ INSURANCE COMPANY LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SJD3062L & SKW5839M ON 11.06.2018

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

☒ Authorization To Act	☒ Original Tax Invoice no. INV34921
☐ Original Rental Receipt and Agreement	☒ LTA search receipt
☐ Letter Of Discharge	☐ _____

Survey was done by Insurance instruction and was surveyed by Mr Kenneth
on 18-Jun-18

As a result of the accident, our client's vehicle was damaged and has been put to loss and Expenses, particulars of which are as follows:-

1] Cost of repair (inclusive of 7% GST)	\$ 1,177.00
2] Loss of Use (\$60.00 x 4 Days)	\$ 200.00
3] GIA Report Fee	\$ 7.45
Total	<u>\$ 1,384.45</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

Mandy Lim

Email: mandy@ltn.sg

Lim Tan Motor Pte Ltd

404/176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575717

Tel: 65-64520893 Fax: 65-64589127

Website: www.LTM.sg

Co Reg No: 116307277D

GST Reg No: MC-0019086-0

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQI18010861/Kpb3

03 JULY 2018

TAN KENG CHWEE
9 CANBERRA DRIVE
#02-17
SINGAPORE 768070

Dear Sir/Madam,

ACCIDENT INVOLVING SKW 5839M AND SJD 3062L ON 11/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SJD 3062L against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

To Whom It May Concern

AUTHORIZATION TO ACT

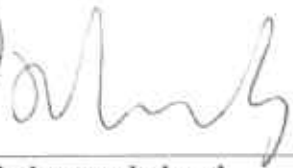
I/We, CHUNG NGAN YING ('the third party Claimant') of BLK 722 YISHUN STREET 71 #02-285 SINGAPORE 760722 (Address) owner of SJD3062L (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SJD3062L that was damaged pursuant to the accident which occurred on 11-Jun-18 (date) along SLE EXIT 3 TOWARDS YISHUN (locate on) involving vehicle number SKW5839M (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made In favour of the workshop.

Dated this 12th (day) of June (month) 2018 (year)



Signed By ' the third party claimant '



Signed By ' the workshop '



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No. 199301232D
GST Registration No. M7-0119085-0

Branch
(Warranty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
Blk 176 Sin Ming Drive #03-09/10/06
Sin Ming Autocare Singapore 575721

Tel: 165 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@LTM.sg

WWW.LTM.SG

CHUNG NGAN YING
BLK 722 YISHUN ST 71
#02-285
SINGAPORE 760722

ATTN : MOTOR CLAIM DEPT
TEL :
FAX :
A/C NO. : 30C0/829

MILEAGE :
W.O NO. : SO35535
CAR NO. : SJD3062J
MAKE : TOYOTA
MODEL : VIOS

TAX INVOICE

NO : INV34821
DATE : 03-07-2018
TERMS : COD
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT			1,100.00

SINGAPORE DOLLARS: ONE THOUSAND ONE HUNDRED AND SEVENTY SEVEN ONLY

REMARKS: DATE OF ACCIDENT: 11.06.2018
REF: SKW5839M/EQ

TOTAL QTY: 1.00

SUBTOTAL	1,100.00
DISCOUNT	0.00
TOTAL	1,100.00
GST 7 %	77.00
NET	1,177.00
Deposit	0.00
Balance	1,177.00



AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. M4-0006529-2

Print Date/Time : 13 Jun 2018 / 13:15:27

Receipt Date/Time : 13 Jun 2018 / 13:15:27

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180613-001124

Previous Receipt No.

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKW5839M				
As at 11 Jun 2018/22:35:00				
Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SKW5839M Enquiry Fee 20180613131323955032	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - GBB2415P				
As at 11 Jun 2018/15:05:00				
Insurance Co: LIBERTY INS P L				
2	Insurance Enquiry - GBB2415P Enquiry Fee 20180613131323991447	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	14.00	0.98	14.98
	Rounding Difference			0.03
	Total Amount Payable			14.95
Paid By				
	xxxxxxxxxxxx7458	Credit Card: Visa/MasterCard		14.95
	Total			14.95
	Cash Change			0.00
	Tendered Amount			14.95
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 16/08/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SKW 5839M (Insd Veh)	Your Ref. No. : DMPPHQ17-004931
	SJD 3062L (TP Veh)	Our Ref. No. : CC4/EQI18010861/Kpb3q2
Date of Accident	11/6/2018	

Liability	100%	
Final Repair Cost	: \$ 1,177.00	
Loss of Use	: \$ 200.00	4 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	1,384.45	
Final Settlement Sum	: \$ 1,384.45	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	LIM TAN MOTOR PTE LTD	: \$ 1,384.45
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQI18010861/Kpb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 16-08-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKW 5839M	Veh. Inspected	SJD 3062L	
Policy No.	DMPPHQ17-004931	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	JUSTIN	Assign Date	13/06/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VIOS (A)	c.c	1497	
Engine No.	HIDDEN	Year of Reg.	2008	
Chassis No.	MR053HY9305042746	Colour	METALLIC GOLD	
Odometer	159964	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	YOKOHAMA	8 mm	
L/H Front Tyre	185/60 R15	YOKOHAMA	8 mm	
R/H Rear Tyre	185/60 R15	YOKOHAMA	8 mm	
L/H Rear Tyre	185/60 R15	YOKOHAMA	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	11/06/2018	Inspection Date	18/06/2018	
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJD 3062L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	BUCKLED	458.90	458.90
1	N/S REAR BUMPER RETAINER	DISTORTED	81.40	81.40
1	N/S TAILLAMP	MTG CRACKED	298.50	298.50
1	N/S REAR FENDER UNDERSHIELD	CRACKED	78.70	78.70
	LESS 25% DISCOUNT		-229.38	-229.38
			688.12	688.12
	<u>LABOUR</u>			
	TO PUTTY & SPRAY PAINTING.		450.00	400.00
	LABOUR CHARGES.		300.00	300.00
			750.00	700.00
	GRAND TOTAL		1,438.12	1,388.12
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,100.00

Report Ref No. CC4/EQ18010861/Kpb3q2

KONG SENG CHEONG

Licensed Appraiser

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