

Joy Irene (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 31 August 2018 3:24 PM
To: Joy Irene (LKKAuto); Admin A
Cc: Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau; Olivia Lau (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SLM6035A (OI: SNM18D02976C02/5) and SHC2641B (TP : LKK REF - CC3/CTI18010859/K1jb3) on 12.06.2018

LKK REF - CC3/CTI18010859/K1jb3
CTI REF - SNM18D02976C02/5 (SLM6035A)

Dear Joy Irene

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,136.71.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Friday, August 31, 2018 2:33 PM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SLM6035A (OI : CTI - SNM18D02976C02/5) and SHC2641B (TP : LKK REF - CC3/CTI18010859/K1jb3) on 12.06.2018

REF: SNM18D02976C02/5
LKK: CC3/CTI18010859/K1jb3

Dear Sirs,

We refer to our e-mail dated 08/08/18.

TP is chasing for an offer.

We would like to follow-up for mandate.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Monday, 27 August 2018 10:10 AM
To: 'Elaine Cheong' <elaine.cheong@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SLM6035A (OI : CTI - SNM18D02976C02/5) and SHC2641B (TP : LKK REF - CC3/CTI18010859/K1jb3) on 12.06.2018

REF: SNM18D02976C02/5
LKK: CC3/CTI18010859/K1jb3

Dear Sirs,

We refer to our e-mail dated 08/08/18.

We would like to follow-up for mandate.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
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From: Joy Irene (LKKAuto)

Sent: Wednesday, 8 August 2018 5:51 PM

To: 'Elaine Cheong' <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLM6035A (OI : CTI - SNM18D02976C02/5) and SHC2641B (TP : LKK REF - CC3/CTI18010859/K1jb3) on 12.06.2018

REF: SNM18D02976C02/5

LKK: CC3/CTI18010859/K1jb3

Dear Sirs,

This is a front-to-rear scenario whereby our insured vehicle was behind. BOLA 27.-100% Liability is down against us.

Insured agreed to settle and aware of NCD issue.

Summary to offer to repairer M/s COMFORTDELGRO ENGINEERING PTE LTD is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 5,178.15 (per estimate)	\$ 3,103.00
Loss of Rental	\$ 701.22 (\$107.88 x 6.5days)	\$ 701.22 (\$100 x 6.5)
Loss of Income	\$ 520.00 (\$80 x 6.5days)	\$ 325.00 (\$50 x 6.5)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 6,406.86	\$ 4,136.71

- TP Vehicle : HYNDAI SONATA 1991CC YEAR 2012

Relevant supporting claim documents attached for your perusal and reference.

Kindly also advise if there is any policy issue.

The above summary is subject for your approval.

Kindly advise.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

• Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Monday, 16 July 2018 5:40 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLM6035A (OI : CTI - SNM18D02976C02/5) and SHC2641B (TP : LKK REF - CC3/CTI18010859/K1jb3) on 12.06.2018

Dear Ms. Elaine,

We would like to check if there is any policy issue(s) on this claim. Driver is a friend.

Kindly advise.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]

Sent: Monday, 18 June 2018 5:38 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLM6035A (OI : CTI - SNM18D02976C02/5) and SHC2641B (TP : LKK REF - CC3/CTI18010859/K1jb3) on 12.06.2018

Dear Shu Pei,

As requested, attached a copy of our insured's GIA report for your perusal.

Regards,

Elaine Cheong

Executive (Motor Claims)

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

*
DID: 6389 6530
Fax: 6225 5879
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Thursday, 14 June, 2018 3:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLM6035A (OI : CTI - TBA) and SHC2641B (TP : LKK REF - CC3/CTI18010859/K1jb3) on 12.06.2018

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 2641B at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.

Our Ref : T 0618 / SHC2641B /WT(st)

Your Ref :

Date : 27-Jun-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 199506048W

CHINA INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC2641B YOUR INSURED SLM6035A
AND OTHER _____ ON 12.06.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC2641B which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLM6035A we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,103.00
2	6.5 days Loss of Rental @ \$ 107.88 per day	\$ 701.22
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,811.71

HIRER'S CLAIM

7	6.5 days Loss of Income @ \$ 80.00 per days	\$ 520.00
Total Claims :		\$ 4,331.71

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : SLM6035A
- c) GIA / Police report/s of : SHC2641B
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI18010859/K1jb3

16 JULY 2018

WEE LAY HONG
BLK 200A SENGKANG EAST ROAD
#12-06
SINGAPORE 541200

Dear Sir/Madam,

ACCIDENT INVOLVING SLM 6035A AND SHC 2641B ON 12/06/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Joy Irene
Case Handler
DID: 6841 2409
FAX: 6741 4108
Email: joyirene@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHC2641B , SLM6035A****ON 12-Jun-18 20:25****SLIP RD FROM AMK AVE 5 (TWDS THOMSON) TO CTE**

I / We

LEE MUN YIN(Hirer) NRIC No.: **S1455952C**

and/or

LIM KOON TEE(Relief) NRIC No.: **S1450682I**

Taxi Number

SHC2641B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

13-Jun-2018

Name of Hirer

LEE MUN YIN

Hirer NRIC

S1455952C

Signature :



Address

**575 ANG MO KIO AVENUE 10 #07-1...
560575**

Contact No.

90195240

Name of Relief

LIM KOON TEE

Relief NRIC

S1450682I

Signature :



Address

**550 ANG MO KIO AVENUE 10 06-2216
560550**

Contact No.

96175903

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3025601800 Claim No : SNM18D02976C02/5
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : S\$4,055.00
SINGAPORE DOLLARS FOUR THOUSAND FIFTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 2641B
Insured Vehicle No. : SLM 6035A

Date of Loss : 12/06/2018
Place of Accident : AMK EXIT TO CTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WEE LAY HONG
Driver Name : ROBERT TAN CHEE TIONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	4,055.00
=====		
TOTAL	S\$	4,055.00
=====		

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 502963

Claimant Name : _____ NRIC No : _____

Signature :  Date : 14.9.18

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC2641B

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
31.07.2012

CHASSIS CODE
KMHEP41VMCA827786

INV. NO/DATE
91380231 26.06.2018

JOB NO.
305175020

ODOMETER READING

JOB TYPE

Description : 3P 12.06.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	2,900.00
Add GST @ 7.000 %	203.00
Total Invoice amount.	3,103.00

Issued by : KATHERINETAN 26.06.2018 15:19:46
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18060382

Date: 22 June 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/06/2018 @ 20:25 hrs
ALONG SLIP RD FROM AMK AVE 5 (TWDS THOMSON) TO
CTE
INVOLVING SLM6035A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2641B** (the "Taxi"). The Taxi was hired to **LEE MUN YIN IC NO S1455952C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$107.88** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME
		1	2	3	4		FROM	TO		
9-6-18	T.B. KOH	1	24	4	74	265	0724	1734		
09-6	Lim	1	4	4	77	296	1750	0800		
10-9-18	T.B. KOH	1	24	5	05	286	0718	1719		
10-6	Lim	1	4	5	32	269	1745	0320		
11-06	myke	1	4	5	62	294	0725	1755		
11-6	Lim	1	4	5	82	202	1805	0205		
12-06	myke	1	4	6	08	259	0720	1740		
12-6	Lim	1	4	6	15	73	1745	2030		
12.06.18	ACCIDENT					14	2025	-		
18.06.18	REPAIR					007	1515	-		

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
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SLM6035A	12 Jun 2018 / 20:25:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
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[Previous](#)[OK](#)

SUC 2641 B