

## Asher Sng (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 16 August 2018 4:07 PM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Cc:** Jowyn Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau; Olivia Lau (LKKAUTO)  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YN9590J (OI : SNM18D02966C02/0/LKKDS) and SH8215C (TP : LKK REF - CC3/CTI18010858/K1eb3 ) on 12.06.2018

LKK REF - CC3/CTI18010858/K1eb3  
CTI REF - SNM18D02966C02/0 (YN9590J)

Dear Asher

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,266.19.

**Best Regards**

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Thursday, August 16, 2018 3:07 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YN9590J (OI : SNM18D02966C02/0/LKKDS) and SH8215C (TP : LKK REF - CC3/CTI18010858/K1eb3 ) on 12.06.2018

Your ref : SNM18D02966/C02/0/LKKDS

Our ref : CC3/CTI18010858/K1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,266.19 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 7,767.75	\$ 2,835.50
2. Loss of Rental (3days x \$119.28)	\$ 357.84	\$ 298.20 (2.5days x \$119.28)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 125.00 (2.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 8,373.08	\$ 3,266.19

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Sent:** Tuesday, 19 June 2018 9:58 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving YN9590J (OI : SNM18D02966/C02/0/LKKDS) and SH8215C (TP : LKK REF - CC3/CTI18010858/K1eb3 ) on 12.06.2018

**Importance:** High

Dear Asher &/or Shu Pei,

Refer to the said matter.

We attached our insured's accident report and letter for your immediate attention.

Thank you.

Best Regards,

**Jowyn Tay**

Deputy Claims Executive  
Claims Department – Motor Division

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6174  
Fax (65) 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Thursday, 14 June, 2018 3:45 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YN9590J (OI : CTI - TBA) and SH8215C (TP : LKK REF - CC3/CTI18010858/K1eb3 ) on 12.06.2018

**WITHOUT PREJUDICE**

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SH 8215C at M/s ComfortDelGro Engineering Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : T 0618 / SH 8215C /WT(st)

Your Ref : \_\_\_\_\_

Date : 19-Jun-18

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**CHINA INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 8215C YOUR INSURED YN 9590J**  
**AND OTHER \_\_\_\_\_ ON 12.06.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SH 8215C** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **YN 9590J** we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 2,835.50
2	3 days Loss of Rental @ \$ 119.28 per day	\$ 357.84
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 3,200.83</b>

**HIRER'S CLAIM**

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 3,440.83</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : \_\_\_\_\_ pcs.
- b) LTA search slip/s of : YN 9590J
- c) GIA / Police report/s of : SH 8215C
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( X ) Photograph/s of Accident Scen ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*William Tan*

Deputy Manager  
CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 5 July 2018 3:16 PM  
**To:** 'XINGFU@SINGNET.COM.SG'  
**Subject:** ACCIDENT INVOLVING YN 9590J AND SH 8215C ON 12/06/2018

**Our Ref: CC3/CTI18010858/K1eb3**

05 JULY 2018

**XINGFU TRADING PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING YN 9590J AND SH 8215C ON 12/06/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGi 40 SH8215C , YN9590J  
CHIN SWEE RD TWDS AYE X OUTRAM RD

ON 12-Jun-18 10:20

I / We

SELVARAJ S/O RAMU

(Hirer) NRIC No.: S1377625C

and/or

(Relief) NRIC No.:

Taxi Number

SH8215C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

12-Jun-2018

Name of Hirer

SELVARAJ S/O RAMU

Hirer NRIC

S1377625C

Signature :



Address

111 WHAMPOA ROAD #02-41  
321111

Contact No.

82356286

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1544961702

Claim No : SNM18D02966/C02/0/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,266.19

DOLLARS THREE THOUSAND TWO HUNDRED SIXTY SIX AND CENTS  
NINETEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 8215C

Insured Vehicle No. : YN 9590J

Date of Loss : 12/06/2018

Place of Accident : CHIN SWEE RD TWDS AYE X OUTRAM RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : XINGFU TRADING PTE LTD

Driver Name : KOO CHUAN HENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	2,835.50
(3) Loss of <del>Use</del> /Rental/Earning	S\$	423.20
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	3,266.19
	=====	

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Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No :

Signature :

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508668

Date :

17.8.18

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD



# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

## TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

### Workshops

59 Loyang Drive Singapore 508969 24 Serangoon Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 7281  
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore  
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 19950604  
Page:

8010012

CHINA TAIPING INSURANCE CO(S) PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SH 8215C

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
14.05.2015

CHASSIS CODE  
KMHL841UMF1068968

INV. NO/DATE  
91378593 18.06.2018

JOB NO.  
305174602

ODOMETER READING

JOB TYPE

Description : 3P 12.06.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,650.00
Add GST @ 7.000 %	185.50
Total Invoice amount	2,835.50

Issued by : KATHERINETAN 18.06.2018 15:20:30  
Repair Type : CISO/57/57  
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
member of COMFORTDELGRO

Head Office:  
5 Braddell Road  
Singapore 579701

Please note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18060358

Date: 18 June 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      12/06/2018    @   10:20 hrs  
ALONG                              CHIN SWEE RD TWDS AYE X OUTRAM RD  
INVOLVING                      YN9590J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8215C** (the "Taxi"). The Taxi was hired to **SELVARAJ S/O RAMU IC NO S1377625C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
YN9590J	12 Jun 2018 / 10:20:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous OK