

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 27 September 2018 2:20 PM
To: 'Manivel Priyadarshini'; Marcus Chua (LKKAuto)
Cc: 'Mekavathanan Sarangapani'; SUR; KKLau; Olivia Lau (LKKAuto)
Subject: RE: India ref : MCT17100005/01/MP - KW ref : SHK/KW00229.0636/prr (III) - ACC INV SGL9619K & SHA3745P ON 1.10.17

Dear Priya,

Enclosed please see photos and our explanation.

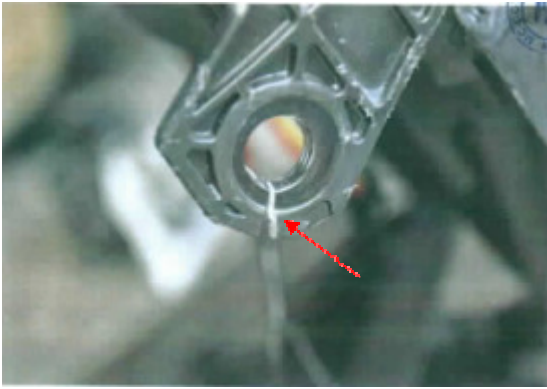
Kindly please be informed these strictly our opinion under the SJE protocol.

Item number 8 – headlamp

Headlamp LH was intact.- **video footage shows no impact to headlamp LH**

HEADLAMP LH NO DAMAGE





LH headlamp cracked due to impact.

Item number 6 - bonnet lock garnish-No such parts fitted.



Arrow show is Bonnet lock garnish



Bonnet lock garnish damage

Item number 15 - front bumper side garnish

FRONT BUMPER SIDE GARNISH (NO DAMAGE)



This is front bumper fog lamp cover or fog lamp garnish NOT bumper side garnish



Front bumper side garnish damage

Item number 18 - front bumper lower lid

front bumper lower lid was intact with the bumper.

FRONT BUMPER LOWER LID



FRONT BUMPER LOWER LID NO DAMAGE



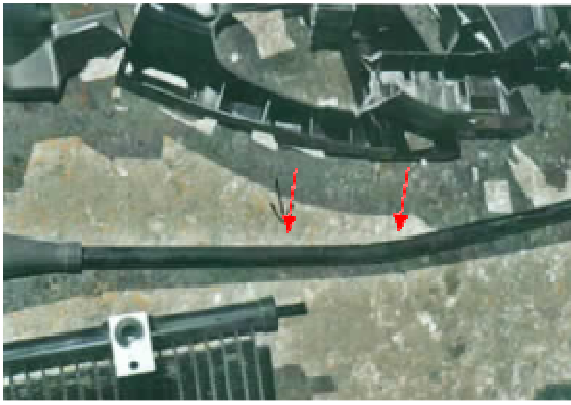


Front bumper lower lip dented

Dismantle photos of front bumper lower lip as below



Item number 21 - front bumper inner damper-No such Parts in Honda Vezel.



Front bumper inner damper-damage

Item number 22 - front fender arch garnish

both RH and LH FRT fender garnish were intact.

FENDER ARCH GARNISH NO DAMAGE



FENDER ARCH GARNISH RH



Front RH fender arch garnish already give way



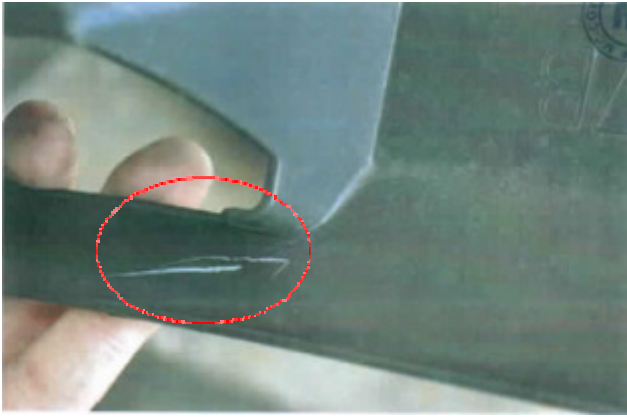
Front n/s fender, arch garnish retainer give way, have impact.



Fender arch garnish Torn/Deformed

Item number 24 - front support top garnish

FRT support top garnish was intact.



Front support top garnish damage

Best Regards,

Marcus Chua

Licensed Appraiser

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 20 September 2018 2:51 PM

To: Manivel Priyadarshini <manivel@iii.com.sg>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: India ref : MCT17100005/01/MP - KW ref : SHK/KW00229.0636/prr (III) - ACC INV SGL9619K & SHA3745P ON 1.10.17

Dear Priya,

Thank you for the email.

Hi Marcus, please see me to discuss, and revert accordingly.

Best Regards,

K.K. Lau

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Manivel Priyadarshini <manivel@iii.com.sg>

Sent: Wednesday, 19 September 2018 10:00 AM

To: KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Subject: FW: India ref : MCT17100005/01/MP - KW ref : SHK/KW00229.0636/prr (III) - ACC INV SGL9619K & SHA3745P ON 1.10.17

Dear Mr Lau,

Recently we had the pleasure of appointing your firm as a SJE for the above where the repairs were carried out at Bluewel. We contested the costs of repairs claimed for a sum of S\$ 9,630.00 as the pictures show that many of the items claimed were unscathed.

Thus we agreed to appointing your firm as a SJE as we truly believed that a fair and reasonable sum will be assessed for costs of repairs, but unfortunately this was not the case.

In fact the following items were allowed :

item number 8 - headlamp

Headlamp LH was intact.- [video footage shows no impact to headlamp LH](#)

item number 6 - bonnet lock garnish

no such parts fitted.

Item number 15 - front bumper side garnish

Item number 18 - front bumper lower lid

front bumper lower lid was intact with the bumper.

item number 21 - front bumper inner damper

No such Parts in Honda Vezel.

Item number 22 - front fender arch garnish

both RH and LH FRT fender garnish were intact..

item number 24 - front support top garnish

FRT support top garnish was intact.

We would really appreciate your inputs on the same Sir .

Thank you

Best Regards's

Priya Manivel

Motor Claims Department

India International Insurance Pte Ltd

Tel : 63476100, Ext-284

Email : manivel@iii.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K