

(13/2/10)

INS. CASE OWNER:

Kianphum

CC 4 km AXA 1801 0831, 12/6/18

LKK
IDAC:

Surveyor:

Kalin

DOE:

ASSIGNMENT

12/6/18

Date / Time:

12/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKW 3208Y

Name of Insured:

LEE SHI PIC

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LEE TIEW 40y

Driver Tel No.:

(V/L) YES / NO)

Claim No.:

SBMOOKKAM / 51477

Policy No.:

GA070961

Make / Model:

TAYOTW

Place of Accident:

BET TIMAH RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKW 3208Y



INSRS:

WSP:

Tel:

Liability:

RMKS:

LOBE
W

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

18/6/18
TH

SKW 3208Y - X

SKW 3208Y - Y

8 gmmtdaim
DIR.

30/6/18.

Based on footage OI is liable for
the accident. Spoken to OI and informed
the claim and he agree to settle TP claim.

RECEIVED 11 SEP 2018

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call Of:	7 THIM By Email
After call ltr to OI:	30/6
Documentation Check List: Handler Typist	
Notification ltr (if non-pickup):	☐
After call ltr to OI:	☒
Authorisation To Act:	☒
Release Voucher:	☒
Final Repair Bill:	☒
Car Rental Invoice:	☒
Towing Invoice:	☒
LTA / GIA:	☒
Medical Bill:	☐
PIR:	☐
Mandate/Reject Instruction:	☐
LOD:	☐
Payment Breakdown Form:	☐
Post-Repair Photos:	☐
Others:	☐

PRELIMINARY ADVICE Date/Time: 18/6/18 Sent By: [Signature]

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT	Date/Time: 06/9/18	Confirm with: William	Email ☐ Cal ☐
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	15
Repair Cost:	SS 2675.00		
Loss of Rental (LOR):	SS 688.32	(4 days) x 172.08	
Loss of Use (LOU):	SS 200.00	(S 50 x 4 days)	
Loss of Income (LOI):	SS	(S x days)	
LOR only ☐ LOU only ☐	LOR + LOU ☐ LOR + LO ☐	[Tick only one]	
GIA/LTA Search:	SS 7.49		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost:	SS		
Total:	SS 3570.81	Global Sum SS: 3570.00	
FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Cal ☐
Payee 1:	SS 3570.00	Name 1:	COMFORTDELGRO ENGINEERING PTE LTD
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT
11/1/18

Kahin

REF: ASM(AXA)

ASSIGNMENT

From: Date: 13062018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHA 7917J
at Workshop n/s: Comfort Delgro
of: 59 Luyang Drive.

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHA 7917J Yr Regn: 13 May 2015
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz E220 cc 2143

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 673939 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WPD 21200 12B172263

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225 / 55 R 16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake.

Front

Rear

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 12/6/8 D.O.I. 13/6/8

Survey held at Loh E (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s Front.

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time: 18/6/8 Action / Instruction: Submit 45\$ 2500 / 3 hrs.

US - 2500 +

Date/Time: File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) S + P + S

) Photos

) Others

TOTAL

Report Format:

Lump Sum / I.B.I: (\$)

Add Fee: ☐ Site Insp (\$)☐ Inten/ew (\$)☐ Tech Invs (\$)☐ Weekend (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18010831/K1ub3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 13-06-2018	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKW 3208Y	Veh. Inspected	SHA 7917J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	12/06/2018	Inspection Date	13/06/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305174559
Date : 16/06/2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508968
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
: SHA7917J

Fax :
Date of Accident : 12/06/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AXA --- SKW3208Y
###
- The finalized amount shall be:
 - Spare Parts after List discount
 - Labour Charges ###
 - Total for Part-By-Part Repair Cost
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$2,500.00
Final Lumpsum Repair cost
- Estimated normal period for repairs: 3 working days
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance.

We confirm the estimates and
finalized amount

Signature :
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature :
Name : Kalvin
Date : 16/6/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

AXIA
JU

CC-FORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHA 7917J

DATE 12/6/2018 15:50

MAKE :

MODEL : MERCEDES

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Fender, Frt/RH <i>X repair</i>			\$ 966.00
	Fender Protector Clip <i>X 12</i>			\$ 2.30
	Fender Splashshield, Frt/RH (Front) <i>X 12</i>			\$ 257.00
	Wheel Rim, RH <i>1 bezel</i>			\$ 1,250.00
	Mirror Glass, Frt/RH <i>X 12</i>			\$ 240.00
	Mirror Housing W/Signal Lamp, Frt/RH <i>1 ct</i>			\$ 414.00
	Mirror Motor Assy, Frt/RH <i>1 shafe</i>			\$ 860.00
	<i>Front RH Door X Repair</i>			
	SUB TOTAL			\$ 3,989.30
	LESS 20%			\$ 797.86
	DISCOUNTED TOTAL			\$ 3,191.44
	Labour Charge			
	Panel Beating			\$ 600.00 <i>400</i>
	Spray Painting Charge-Fender/Bumper/Door/Mirror			\$ 900.00 <i>700</i>
	Tuff Kote			\$ 50.00 <i>X 12</i>
	FRT Wheel Alignment			\$ 120.00 <i>X 12</i>
	TOTAL LABOUR			\$ 1,670.00
	ESTIMATE TOTAL			\$ 4,861.44
<i>Ka hui 11/11/18</i> <i>13/6/18 1100 Ls.</i> <i>3 Apr</i> <i>4/3</i> <i>After Repair p 6 to</i> LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged parts during resurvey • Parts prices are subject to confirmation • Third party survey on a "Without Prejudice" basis • No illegal modification is allowed • Supplemental charges must be surveyed and is subject to approval from insurance Company Acknowledged by Repairer Signature: Date:				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Order of COMFORTDELGRO

Date/Time: 12.06.2018 15:21

Page : 1

ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC No305174559

COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755 (O)

REGN NO. SHA7917J	MILEAGE
MAKE MERCEDES BENZ	FUEL E.....1/2.....F
MODEL E220CDI (E6)	DATE/TIME IN 12.06.2018 12:25
YR OF MANU. 13.05.2015	TARGET DATE
CHASSIS CODE WDD2120012B172763	COMPLETION DATE/TIME:

ARD NO.

JOB DESCRIPTION

ent Date: 12.06.2018
E: 3P 12.06.18

LABOR CODE

DESCRIPTION

PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

ent Slip

Exit Pass

SHA7917J

JU AXA

Vehicle No.:

SHA7917J

e Advisor

Signature/Date

Name of Service Advisor

Date

to Service Reception upon collection

To be kept by Security Guard

AXIA
JU

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 7917J

DATE 12/6/2018 15:50

MAKE :

MODEL : MERCEDES

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Fender, Frt/RH ✓			\$ 966.00
	Fender Protector Clip X			\$ 2.30
	Fender Splashshield , Frt/RH (Front) X			\$ 257.00
	Wheel Rim, RH ✓			\$ 1,250.00
	Mirror Glass, Frt/RH X			\$ 240.00
	Mirror Housing W/Signal Lamp, Frt/RH ✓			\$ 414.00
	Mirror Motor Assy, Frt/RH X <i>rg</i>			\$ 860.00
	<i>Front RH Door X <i>rg</i></i>			
	SUB TOTAL			\$ 3,989.30
	LESS 20%			\$ 797.86
	DISCOUNTED TOTAL			\$ 3,191.44
	Labour Charge			
	Panel Beating			\$ 600.00 <i>400</i>
	Spray Painting Charge-Fender/Bumper/Door/Mirror			\$ 900.00 <i>650</i>
	Tuff Kote			\$ 50.00 X
	FRT Wheel Alignment			\$ 120.00 X
	TOTAL LABOUR			\$ 1,670.00
	ESTIMATE TOTAL			\$ 4,861.44
<i>Kahin 11/11/18</i> <i>13/6/18 1100 Ls.</i> <i>3 Apr</i> <i>45</i> <i>After Repair photo</i> LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKW 3208Y (Insd veh)	Model:	MERCEDES BENZ
	SHA 7917J (TP veh)		E220 BLUETEC
Date of Accident:	12/06/2018		

Global Sum Settlement	:	☒ Yes	☐ No	
Repair Estimate	:	\$	5,201.74	
Final Repair Cost	:	\$	2,675.00	
Loss of Token Sum	:	\$	200.00	4 days at \$500.00 per day
Rental (if any)	:	\$	688.32	4 days
LTA / GIA Search Fee	:	\$	7.49	

Others:	:	\$	
---------	---	----	--

	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	3,570.00

Is Third Party Workshop GIA Registered?		☒ YES	☐ NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____(%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____100_____(%)		Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$ 3,570.00

NUR SHAQILAH BTE ABDOL
WAHAB

21/09/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

SERVICE REQUESTS MESSAGES CLAIMS

Service Request Details

Claim

SBM00KKM

Reference

CC4/ASM18010831K1ub3s2  Loss Date

Request Date

June 12, 2018

Due Date

June 13, 2018

Vendor Name

June 13, 2019

Type of Loss

LKK AUTO CONSULTANTS PTE LTD (TP)

Services

Third Party Vehicle Damage

Pending verification - Direct Settlement

Additional Instructions

NON-REPORTED

NAME

Actions

Next Step

Finish the work

Complete Work

Move

Document Type

Document Sub Type

Upload Documents

Vehicle Information

Incident Vehicle Registration #

SHA7917J

Make

Service Address

TPVD MERCEDES

Model

...

E220

Primary Contact/Insured

LEE SOH (PTE) LTD

40A HONGKONG STREET, 659679, Singapore

96441644

GARY.YEO.ZIHUI@SIMEDARBY.COM.SG

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

TYPE

SUB-TYPE

AUTHOR

DATE UPLOADED

<< Service Request Details

Claim	S8M00KKM	Actions		Add	
Reference		Next Step	Finish the work	Complete Work	
CC4IASM18010831K1ub3s2 		More			
Loss Date					
Request Date					
Due Date					
Vendor Name					
L&K AUTO CONSULTANTS PTE LTD (TP)		Incident Vehicle Registration # SHA7917J			
Type of Loss		Make			
Third Party Vehicle Damage		Model			
Services		Primary Contact/Insured			
Pending verification - Direct Settlement		TPVD MERCEDES			
		E220			
		LEE SOH (PTE) LTD			
		40A HONGKONG STREET, 659679, Singapore			
		96441644			
		GARY.YEO.ZIHUI@SIMEDARBY.COM.SG			
Claim Handler					
CHAN Kian Chuan					
6568804269					
kianchuan.chan@axa.com.sg					
Additional Instructions		Messages	Invoices	History	Documents
NON-REPORTED		Assessment	Metrics	Notes	
CREATED USER	VERSION DATE	ESTIMATED AMOUNT	APPROVED AMOUNT	STATUS	SHARE
					CLONE

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Taxes & Ratio Parts & Labour Miscellaneous Summary

Vehicle & Driver Details

Vehicle Registration#	SHA7917J	Purchase Date	mm/dd/yyyy
Registration State	SINGAPORE	Registration Date *	05/13/2015
Mileage	673939	Age of Vehicle	3
Driver Details			
CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION	FINOL INFORMATION
Manufacturing Year	2015		
Make	TOYOTA	Driver Name	HENG SWEE KIANG
Model	ALPHARD 2.5	Date of Birth	mm/dd/yyyy
Type		Age	0
Type of Paint		Occupation	Unknown
Chassis No	AGH3000300051	Education Qualification	Other
Engine No	2ARH599669	Driving Experience	0
Engine Capacity	2143 cc	Driver License #	
		License Type	

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Detailed Assessment

Condition of Vehicle at time of survey

Inspection Date *	06/13/2018		
Total Loss	Yes	No	
Towing Charges	0		
Voluntary Excess	0		
Compulsory Excess	0		
Young/Inexperienced/Unlicensed Driver Excess	0		
Other Excess			
General condition	Fair		
Steering (Serviceable)	Yes	No	
Footbrake (Serviceable)	Yes	No	
Handbrake (Serviceable)	Yes	No	
Engine Modification	Yes	No	
Pre-accident condition	Good		

Tyre Condition

Age of Tyres			
Front Tyre Size	225/55R16		225/55R16
Front left side	WESTLAKE 7mm		WESTLAKE 7mm
Front right side	WESTLAKE 7mm		WESTLAKE 7mm
Spare wheel			
Rear Tyre Size			
Rear left side			
Rear right side			

Assessment Details

General & Workshop Details				Vehicle & Driver Details			Vehicle Condition			Taxes & Ratio		Parts & Labour			Miscellaneous		Summary		Parts						
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE										
	1	1			FENDER, FRT/RH			Repair	0		20		0	Reviewing											
	2	1			FENDER PROTECTOR CLIP			Serviceable	0		20		0	Reviewing											
	3	1			FENDER SPLASHSHIELD, FRT/RH (FRONT)			Serviceable	0		20		0	Reviewing											
	4	1			WHEEL RIM, RH			Grazed	1250		20		1000	Reviewing											
	5	1			MIRROR GLASS, FRT/RH			Serviceable	0		20		0	Reviewing											
	6	1			MIRROR HOUSING W/ SIGNAL LAMP, FRT/RH			Cut	414		20		331.2	Reviewing											
	7	1			MIRROR MOTOR ASSY, FRT/RH			Shorted	860		20		688	Reviewing											
	8	1			FRONT RH DOOR (NPA)			Repair	0		20		0	Reviewing											
Labour																									
		1	REPAIR/REPLACE (LABOUR)			PART NAME		LABOUR RER	LABOUR REPAIR	PAINT	ACTION (LABOUR)		COMMENT		REMOVE										
		1				PANEL BEATING		400	0	0	Reviewing														
		2				SPRAY PAINTING CHARGE- FENDER/BUMPER/DOOR/MIRROR		700	0	0	Reviewing														

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR	Reviewing	3		

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Claim Amount \$3,119.20

Claim Amount \$3,119.20

CATEGORY	ESTIMATE	REVISED AMOUNT
Spare Parts	\$2,019.20	\$2,019.20
Labour	\$1,100.00	\$1,100.00

Submit for Review

SERVICE REQUESTS MESSAGES CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Add

Approval

Deny

Submit All

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
------	-------	------	--------	--------	---------	--------

	1		Reviewing	2500		
		FINAL LUMP SUM				