- Pre repair inspection request - FBC9928A VS SFY1184T (OI) DOA 21/04/2018

rom: Chan, Yoke Shi

To: ASSIGNMENTS@LKKAUTO.COM, admin-a@lkkauto.com

Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, erofia@singnet.com.sg, Lim, Sheng Yang, Supramaniam, Darshene, Mithoosinç

Sent: Tuesday, 12 June, 2018 2:53:21 PM

Attachments: 12062018114442.pdf

Hi,

Please refer to the enclosed request from M/s Roy & Partners.

Claim no : 7934682813SG003 Case Owner : SHAWN WUI KAI JYE

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thank you

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com |www.aig.com

From: William Lee [mailto:william@roypartners.com.sg]

Sent: Tuesday, June 12, 2018 12:28 PM

To: Chan, Yoke Shi

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; erofia@singnet.com.sg; Lim, Sheng Yang; Supramaniam,

Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; roynpartners@roypartners.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFY1184T AND FBC9928A ON 21/04/2018

Dear Yoke Shi,

We refer to your email below.

Our client selects Marcus Chua (LKK Auto Consultants Pte Ltd) as the SJE for the pre-repair survey.

Kindly get the appointed surveyor to contact our client's repairer to arrange for the survey asap.

Thanks & regards,

William Lee

M/s Roy & Partners 101 Cecil Street #11-09 Tong Eng Building Singapore 069533

Tel: 6536 8466 Fax: 6536 1963 Email: william@roypartners.com.sg

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From: Chan, Yoke Shi [mailto:yokeshi.chan@aig.com]

Sent: Tuesday, 12 June, 2018 12:05 PM

To: William Lee <william@roypartners.com.sg>

Cc: Tan, Lily (AIG) CLily.Tan@aig.com>; Fong, Andy-SY.
Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFY1184T AND FBC9928A ON 21/04/2018

Without Prejudice

Your Reference : MKR/103/7962/2018/as,wl; Our Reference : 7934682813SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date

Weintend to conduct a pre-repair survey of thedamage to yourclient's/your customer'svehiclejointly with your client/your motor workshop. We propose to use one of themotor surveyors named in the attached list to conduct the jointpre-repair surveyas a single jointexpert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd

Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Pleaselet us know withintwo (2)working days whether youagree to theappointment of anyof these motor surveyors as a single joint expert. You may select one or more of thelisted motor surveyors. We will bearthe cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards.

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D) Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com |www.aig.com

From: William Lee [mailto:william@roypartners.com.sq]

Sent: Tuesday, June 12, 2018 11:47 AM

To: Gan, Angiegeokling; Tan, Lily (AIG); Ng, Hai-Chuan; Fong, Andy-SY; Lim, Sheng Yang

Cc: erofia@singnet.com.sq; 'Ashley'

Subject: Our Ref: MKR/103/7962/2018/as.wl; Your Ref: Please be advised (Your insured: SFY 1184T);

Importance: High

Our Ref: MKR/103/7962/2018/as,wl;

Your Ref: Please be advised (Your insured: SFY 1184T)

Dear Sirs,

Attn: Motor Claims Department

CLAIMANT: MOHAMMAD HAFIZ BIN ABDUL JABBAR (OWNER OF FBC 9928A)

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBC 9928A AND SFY 1184T ALONG LORONG 21 GEYLANG TOWARDS SIMS AVENUE ON 21.04.2018 AT ABOUT 1705 HOURS.

We refer to the above matter.

We act for Mohammad Hafiz Bin Abdul Jabbar, the owner of motorcycle No. FBC 9928A.

We are instructed by our client to notify you of a road traffic accident on 21st April 2018 at about**5.05pm** along Lorong 21 Geylang towards Sims Avenue involving our client's motorcycle registration number**FBC 9928A** and motor car registration number **SFY 1184T** driven by your insured at the material time. A copy of the Traffic Police report is enclosed.

As a result of the accident, our client's motorcycleFBC 9928A has been damaged. Before our client proceed to repair the damaged motorcycle, please let us know within two [2] working days of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motorcycle FBC 9928A at our client's repairer workshop, M/s Erofia Motor Trading Pte Ltd at No.1 Kaki Bukit Avenue 6 #02-62 Autobay @ Kaki Bukit, Singapore 417883, Your said surveyor may contactMr. Teo at 6752 7740 / 9069 6165. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motorcycle without further reference to you.

Thanks & regards,

William Lee

M/s Roy & Partners 101 Cecil Street #11-09 Tong Eng Building Singapore 069533

Tel: 6536 8466 Fax: 6536 1963 Email: william@roupartners.com.sg

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