# Vic (LKKAuto)

From: Sent: To: Cc: Subject: Attachments:	MG Solution <mg3solution@gmail.com> Wednesday, 19 February, 2020 11:56 AM Vic (LKKAuto) Admin A Re: 3rd Party Claim for Accident involving Vehicle GY3674X &amp; SLS1933J on 08/06/2018 *** LKK REF: CC4/ASM18010826/Aha3 TI209049 for GY3674X (SMG188301).pdf; DV for GY3674X.pdf</mg3solution@gmail.com>
Your Ref: <b>CC4/ASM180108</b> Our Ref: <b>GY3674X</b>	26/Aha3 (SLS1933J)
Dear Vic,	
	pt your offer at a global sum of \$9,750.00.  IVOICE and DISCHARGE VOUCHER for your kind onward action.
Best Regards,	
Ms Wong MG SOLUTION PTE LTD No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-03B Singapore 415933 Tel: 6243 1373   Fax: 6243	1376
On Wed, Feb 19, 2020 at 9:	57 AM Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u> > wrote:
Without Prejudice	
Dear Sharon,	
We refer to your below emai	I.
Please be informed that our client's claim.	principal maintain our offer in full on a global sum of <b>\$9,750.00</b> (all in) to settle your
Kindly chop and sign the atta payment processing.	ched DV and forward to us a copy together with the Final Repair Tax Invoice for

The above amount is to be made payable to MG SOLUTION PTE LTD.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Sharon [mailto:mg3solution@gmail.com]

Sent: Friday, 31 January, 2020 11:15 AM

**To:** Vic (LKKAuto) **Cc:** Admin A

**Subject:** RE: 3rd Party Claim for Accident involving Vehicle GY3674X & SLS1933J on 08/06/2018 \*\*\* LKK REF:

CC4/ASM18010826/Aha3

Your Ref: CC4/ASM18010826/Aha3 (SLS1933J)

Our Ref: GY3674X

We refer to below, please let us have your reply in regards to the counter offer.
Thank You.
Best Regards,
Sharon Chia
MG Solution Pte Ltd
Phone: 6243-1373   fax: 6243 1376
23 Kaki Bukit Avenue 4   S(415933)
From: MG Solution [mailto:mg3solution@gmail.com]  Sent: Wednesday, 20 November, 2019 3:57 PM  To: Vic (LKKAuto) < vicalpeh@lkkauto.com >  Cc: Admin A < admin-a@lkkauto.com >; Vic (LKKAuto) < vicalpeh@lkkauto.com >
Subject: Re: 3rd Party Claim for Accident involving Vehicle GY3674X & SLS1933J on 08/06/2018 *** LKK REF. CC4/ASM18010826/Aha3
Your Ref: <b>CC4/ASM18010826/Aha3 (SLS1933J)</b> Our Ref: <b>GY3674X</b>
Dear Vic,
We refer to below email, can we settle the matter at a global sum of \$9,800.00 all in.
Best Regards,

Su Wong

# MG SOLUTION PTE LTD No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-03B Singapore 415933 Tel: 6243 1373 | Fax: 6243 1376 On Wed, Nov 20, 2019 at 1:35 PM Vic (LKKAuto) < vicalpeh@lkkauto.com > wrote: Without Prejudice Dear Su Wong, We refer to your below email. Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, our principal is prepared to improve and increase our offer in full to a global sum of \$9,750.00 (all in) to settle your client's claim. If agreeable, kindly chop and sign the attached DV and forward to us a copy together with the Final Repair Tax Invoice for payment processing. The above amount is to be made payable to MG SOLUTION PTE LTD.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: MG Solution < mg3solution@gmail.com>

Sent: Tuesday, 21 May 2019 10:00 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle GY3674X & SLS1933J on 08/06/2018 \*\*\*

LKK REF: CC4/ASM18010826/Apa3

Your Ref: CC4/ASM18010826/Apa3 (SLS1933J)

Our Ref: GY3674X

Dear Hsiao Tong,

We refer to below email, we would like to counter propose as per below:

Repair cost \$8988.00 (Inclusive of GST) - Request: quantum had agreed by surveyor

LOU \$ 960.00 (12 days x \$80) - Agreed LTA Search \$ 7.45 (Inclusive of GST) - Agreed

**Total** \$9955.45

Best Regards,
Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373   Fax: 6243 1376
On Fri, May 17, 2019 at 9:54 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Without Prejudice
Dear Sirs/Mdm,
We refer to the above matter.
We have our principal instruction to offer as follows: -

2. Loss of Use (12days x \$80.00)	\$ 960.00
3. LTA/ GIA Search Fee	\$ 7.45
TOTAL	\$ 9,527.45

Please confirm acceptance.

<sup>&</sup>quot;Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197   email: <u>chewht@lkkauto.com</u>   fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
From: MG Solution <mg3solution@gmail.com> Sent: Thursday, 2 May 2019 8:16 AM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Cc: Admin A <admin-a@lkkauto.com> Subject: Re: 3rd Party Claim for Accident involving Vehicle GY3674X &amp; SLS1933J on 08/06/2018 ** LKK REF: CC4/ASM18010826/Apa3</admin-a@lkkauto.com></chewht@lkkauto.com></mg3solution@gmail.com>
Morning Hsiao Tong,
Please refer attach AFTER REPAIR PHOTO for your reference.
Thanks,
Ms hong
On Wed, May 1, 2019 at 10:35 AM Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> > wrote: Without Prejudice
Dear Sirs/Mdm,
We would like to request for after repair photos of GY3674X.
Appreciate an early reply.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of

resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be

deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the
issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MG Solution < mg3solution@gmail.com >

Sent: Friday, 22 March 2019 10:19 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle GY3674X & SLS1933J on 08/06/2018

\*\*\* LKK REF: CC4/ASM18010826/Apa3

Your Ref: CC4/ASM18010826/Apa3 (SLS1933J)

Our Ref: GY3674X

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 19/09/2018, 14/11/2018, 19/12/2018 & 24/01/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

### Su Wong

#### MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Jan 24, 2019 at 2:14 PM MG Solution < mg3solution@gmail.com > wrote:

Your Ref: CC4/ASM18010826/Apa3 (SLS1933J)

Our Ref: GY3674X

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 19/09/2018, 14/11/2018 & 19/12/2018.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

# Su Wong

## MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373   Fax: 6243 1376
On Wed, Dec 19, 2018 at 9:58 AM Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > wrote:
<u>'WITHOUT PREJUDICE'</u>
SAVE AS TO COSTS
Dear Sir / Madam,
Thank you for your email.
Please note that this case has been re-assigned to <b>Hsiao Tong.</b>
Our respective case handler will look into the matter and revert to you in due course.
To check availability of the case handler, you may contact the undersigned.
Thank you.
Best Regards,
Mei Kwan   Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055   email: MeiKwan@lkkauto.com   fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)

From: MG Solution <mg3solution@gmail.com> Sent: Wednesday, 19 December, 2018 9:40 AM

To: Admin A <admin-a@lkkauto.com>

**Cc:** Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>; Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>; Poh Kin (LKKAuto) < <u>pohkin@lkkauto.com</u>>; Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>; Joy

Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>

Subject: Re: 3rd Party Claim for Accident involving Vehicle GY3674X & SLS1933J on 08/06/2018

Your Ref: CC4/ASM18010826/Aua3 (SLS1933J)

Our Ref: GY3674X

Dear Sir/Madam,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 19/09/2018 & 14/11/2018.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

# Su Wong

#### MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

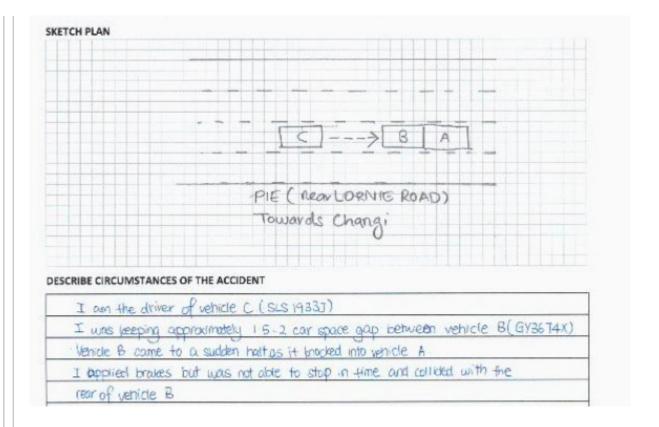
On Wed, Nov 14, 2018 at 12:07 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: CC4/ASM18010826/Aua3 (SLS1933J)

Our Ref: GY3674X

Dear Thin Thin,
Please refer to below mentioned email, as we have sent out our LOD previously to your side on 19/09/2018.
We have not receive any offer from your side.
Resend LOD for your reference and hope to receive an offer from your side soon.
Best Regards,
Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373   Fax: 6243 1376
On Wed, Sep 19, 2018 at 9:42 AM MG Solution < mg3solution@gmail.com > wrote:
Your Ref: CC4/ASM18010826/Aua3 (SLS1933J)
Our Ref: GY3674X
Dear Thin Thin,
Please find attached our LOD for your onward action. Original Copy will send to you by <b>POST</b> . Please feel free to contact the under mentioned should you require any further information. Your prompt action will be greatly appreciated.
Best Regards,

# Su Wong MG SOLUTION PTE LTD No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-03B Singapore 415933 Tel: 6243 1373 | Fax: 6243 1376 On Wed, Jun 13, 2018 at 5:55 PM Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > wrote: Dear Sir / Madam, We refer to the above matter. Please be informed that we are currently **pending verification for direct settlement**. Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



Please note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email:  $\underline{\text{MeiKwan@lkkauto.com}}$  | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]

**Sent:** Tuesday, 12 June, 2018 10:10 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey < motor.survey@axa.com.sg>; SG AXA Insurance SM Claims Service Team < cst@axa.com.sg> Subject: GY3674X - (Pre-inspection)-ACCIDENT ON 08/06/2018
Dear person in charge,
Please refer to attach file and arrange for pre-inspection.
we prefer our single joint expert as below:
ADRIAN LING WAI PING LKK AUTO CONSULTANTS PTE LTD
Thank You.  Best Regards,
Ms Hong
MG SOLUTION PTE LTD
23 Kaki Bukit Avenue 4 (South Wing)
#02-03B Vicom Inspection Centre
Singapore 415933
Tel: 6744 4165
Fax: 6744 4604