



SERVICE REQUESTS

MESSAGES

CLAIMS

<<

Service Request Details

Claim	S8M00K64
Reference	CS/ASM18010823/Atd3e2 
Loss Date	8 June 2018
Request Date	17 September 2018
Due Date	13 September 2018
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (OD)
Type of Loss	Own Damage
Services	Accelerated workshop survey

Actions

Next Step

PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

Complete Work

More ▾

Vehicle Information

Incident

SJQ8880R

Vehicle

Registration #

Make

PORSCHE

Model

PANAMERA

Service Address

...

Primary Contact/Insured

FOOD PARADISE ENTERPRISE HOLDING PTE LTD

7 MANDAI LINK, #06-25, MANDAI CONNECTION, 728653, Singapore

Claim Handler

Additional Instructions

Wkshop: Hua Meng Excess: \$2000 Pending company authorization
letter To survey WP.

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Workshop Invoice - SJQ 8880R.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (OD)	3 October 2018
 Discharge Voucher - SJQ 8880R.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (OD)	3 October 2018
 Full page photo2.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	3 October 2018
 Full page photo1.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	3 October 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Full page photo.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	3 October 2018
 SJQ 8880RESTIMATE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	30 August 2018
 SH 6800B ESTIMATE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	30 August 2018
 PRELI ADVISED SJQ 8880R - FINAL.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	13 July 2018
 PRELI ADVISED SJQ 8880R - SUPPLE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	3 July 2018
 supplementary.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	28 June 2018
 PRELI ADVISED SJQ 8880R COST PRICE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	21 June 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 ESTIMATE COST PLUS.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	21 June 2018
 LUMP SUM LETTER.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	21 June 2018
 REQUEST COST AND LIST PRICE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	20 June 2018
 SJQ8880R COMPANY AUTHORISATION LETTER.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	18 June 2018
 SJQ8880R ESTIMATE.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	18 June 2018
 SJQ8880R INSPECTION PHOTO.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	18 June 2018
 AXA Immediate Advice - SJQ8880R.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	18 June 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 EMAIL RECEIVED FROM WORKSHOP WITH ESTIMATE AND GIA REPORT.msg	Forms / Claim Documents	Estimate / Quotation	DHIWAR Namrata	13 June 2018
 Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	WANG Peter	13 June 2018
 TP Video footage.MP4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	12 June 2018
 GIA REPORT OF SJQ8880R (INSD).PDF	Reports & Statement	GIA Report	KADRI Mateen	11 June 2018
 GIA REPORT OF SLG9690U (TP).pdf	Reports & Statement	GIA Report	KADRI Mateen	11 June 2018



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Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

General Details

Involving 1 2011 PORSCHE PANAMERA (SJQ8880R)

Date of Loss 8 June 2018

Time of Loss 11.15

Loss Description SJQ8880R (INSD) C/W SLG9690U (TP)

Comment

Workshop Details

Total Rebate Amount 78758

Nett Loss Amount -\$76,758.00

Assigned Workshop LKK AUTO CONSULTANTS PTE LTD (OD)

Days of work completion * 132



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Vehicle & Driver Details

Vehicle Registration# SJQ8880R

Purchase Date

dd/mm/yyyy



Registration State

SINGAPORE

Registration Date *

08/03/2011



Mileage

161044

Age of Vehicle

7

CATEGORY

POLICY INFORMATION

ASSESSMENT
INFORMATIONManufacturing
Year

2011

2011

Make

PORSCHE

PORSCHE

Model

PANAMERA

PANAMERA

Driver Details

CATEGORY

FNOL
INFORMATIONPOST SURVEY
INFORMATION

Driver Name

MARCUS NG
KIM YEW

Date of Birth

14 August 1981

dd/mm/yyyy



Age

37

CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION
Type		
Type of Paint		
Chassis No	WP0ZZZ97ZBL003455	WP0ZZZ97ZBL00
Engine No	B04191	B04191
Engine Capacity		3605
Sum Insured	0	0
Market Value	0	2000

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Occupation	Unknown	
Education Qualification	Other	
Driving Experience	9	
Driver License #		
License Type		
License Issue Date		dd/mm/yyyy 
License Expiration Date		dd/mm/yyyy 
Address	Singapore	
Address type	Residential	

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Gender	Male	
Marital status	Married	
Identification #	S8124230E	



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Detailed Assessment

Inspection Date *

14/06/2018



Total Loss

Yes

No

Towing Charges

0

Voluntary Excess

0

Compulsory Excess

2000

Young/Inexperienced/
Unnamed Driver Excess

0

Other Excess

Condition of Vehicle at time of survey

General condition

Good ▾

Steering (Serviceable)

Yes

No

Footbrake (Serviceable)

Yes

No

Handbrake (Serviceable)

Yes

No

Engine Modification

Yes

No

Pre-accident condition

Good ▾

Tyre Condition

Age of Tyres

Spare wheel

Front Tyre Size

255/40R20

Rear Tyre Size

255/40R20

Front left side

MICHELIN6mm

Rear left side

MICHELIN6mm

Front right side

MICHELIN6mm

Rear right side

MICHELIN6mm



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Tax Eligibility & Additional Deduction for Parts

Depr./Bttr%

Salvage%

Discount%

Settlement%

Paint Labour/Material Ratio

Paint Labour Ratio

Paint Material Ratio

Cash Loss

Yes

No

Part Supplied by AXA

Yes

No

Save

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary Parts																
Add Approve Deny Submit All																
	EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR./ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		1	1			FRONT BONNET (COST PLUS 10%)			Buckled	2783		0		2783	Reviewing	
		2	2			FRONT BONNET HINGES			Serviceable	0	0	0	0	0	Deny	
		3	2			FRONT BONNET HINGE ACTUATOR (COST PLUS 10%)			Activated	234.3		0		468.6	Reviewing	
		4	1			FRONT BONNET LOCK			Serviceable	0	0	0	0	0	Deny	
		5	1			FRONT BONNET LOCK BRACKET			Serviceable	0	0	0	0	0	Deny	
		6	1			FRONT BONNET PORSCHE EMBLEM (COST PLUS 10%)			Necessary	217.8		0		217.8	Reviewing	
		7	2			FRONT BONNET SHOCK ABSORBER			Serviceable	0	0	0	0	0	Deny	
		8	2			FRONT BONNET HINEGS COVER			Serviceable	0	0	0	0	0	Deny	
		9	1			FRONT BUMPER (COST PLUS 10%)			Damaged	1930.5		0		1930.5	Reviewing	
		10	2			FRONT BUMPER SIDE HOLDER (COST PLUS 10%)			Necessary	33		0		66	Reviewing	
		11	3			FRONT BUMPER SENSOR-4PCS (COST PLUS 10%)			Damaged	231.55		0		694.65	Reviewing	
		12	2			FRONT BUMPER FOG LAMP (COST PLUS 10%)			Cracked	525.8		0		1051.6	Reviewing	

	EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		13	2			FRONT BUMPER FOG LAMP GARNISH (COST PLUS 10%)			Cracked	102.41		0		204.82	Reviewing	
		14	1			FRONT BUMPER LOWER CENTRE GRILLE			Serviceable	0	0	0	0	0	Deny	
		15	1			FRONT BUMPER TOP REINFORCEMENT (COST PLUS 10%)			Bent	796.51		0		796.51	Reviewing	
		16	1			FRONT BUMPER LOWER REINFORCEMENT (COST PLUS 10%)			Bent	341.33		0		341.33	Reviewing	
		17	1			SET FRONT BUMPER CLIPS (COST PLUS 10%)			Necessary	33		0		33	Reviewing	
		18	2			FRONT BUMPER NOZZLE (COST PLUS 10%)			Cracked	185.35		0		370.7	Reviewing	
		19	1			FRONT SUPPORT PANEL (COST PLUS 10%)			Buckled	679.69		0		679.69	Reviewing	
		20	1			FRONT SUPPORT PANEL LOWER GARNISH			Serviceable	0	0	0	0	0	Deny	
		21	2			FRONT HEAD LAMP (COST PLUS 10%)			Cracked	2785.86		0		5571.72	Reviewing	
		22	2			FRONT FENDER			Repair	0	0	0	0	0	Deny	
		23	2			FRONT FENDER INNER SHIELD			Serviceable	0	0	0	0	0	Deny	
		24	1			OIL COOLER			Serviceable	0	0	0	0	0	Deny	
		25	1			AIR CON CONDENSER (COST PLUS 10%)			Bent	841.83		0		841.83	Reviewing	
		26	1			RADIATOR (COST PLUS 10%)			Bent	928.07		0		928.07	Reviewing	

EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	27	1			FRONT BUMPER TOWING HOOK COVER			Repair	0	0	0	0	0	Deny	

Labour

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	1		REMOVE & REINSTALL AIR CON FILL IN GAS	120	0	0	Reviewing		
	2		REMOVE & REINSTALL SENSOR	80	0	0	Reviewing		
	3		REMOVE, REPLACE & REPAIR CONSISTENT TO THE ACCIDENT	1200	0	0	Reviewing		
	4		RESPRAY PAINTING	1000	0	0	Reviewing		
	5		TUFF KOTE	0	0	0	Deny		

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Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Add

Approve

Deny

Submit All

	EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
☐		1	DAYS OF REPAIR : 8 DAYS	Reviewing			
☐		2	FRONT NUMBER PLATE	Reviewing	30	BENT	
☐		3	AIR INTAKE DUCT-2PCS (COST PLUS 10%)	Reviewing	187	CUT (SUPPLEMENTARY)	
☐		4	RADIATOR FAN COWLING (COST PLUS 10%)	Reviewing	1514.7	CRACKED (SUPPLEMENTARY)	
☐		5	FRONT SUPPORT PANEL TOP GARNISH (COST PLUS 10%)	Reviewing	60.5	CRACKED (SUPPLEMENTARY)	
☐		6	FRONT BUMPER SPONGE UPPER (COST PLUS 10%)	Reviewing	72.6	DEFORMED (SUPPLEMENTARY)	

	EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
☐		7	FRONT BUMPER SPONGE LOWER	Reviewing	341	DEFORMED (SUPPLEMENTARY)	
☐		8	POWER STEERING COOLING PIPE (COST PLUS 10%)	Reviewing	235.4	DENTED (SUPPLEMENTARY)	
☐		9	FRONT SUPPORT PANEL TOP RUBBER	Deny	0	NOT NECESSARY (SUPPLEMENTARY)	
☐		10	AIR FILTER HOUSING (COST PLUS 10%)	Reviewing	517	CRACKED (SUPPLEMENTARY)	
☐		11	HEAD LAMP MOUNTING-2PCS (COST PLUS 10%)	Reviewing	341.44	CRACKED (SUPPLEMENTARY)	
☐		12	FRONT BUMPER UNDERCOVER (COST PLUS 10%)	Reviewing	401.5	TORN (SUPPLEMENTARY)	
☐		13	SET FRONT BUMPER UNDERCOVER CLIPS (COST PLUS 10%)	Reviewing	33	NECESSARY (SUPPLEMENTARY)	

EDIT		SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
		14	WIPER PANEL GARNISH (COST PLUS 10%)	Reviewing	209	CRACKED (SUPPLEMENTARY)	
		15	FRONT BUMPER SENSOR WIRE HARNESS	Deny	0	NOT NECESSARY (SUPPLEMENTARY)	
		16	HEAD LAMP CONTROL UNIT - 2PCS	Deny	0	NOT NECESSARY (SUPPLEMENTARY)	
		17	AIR INTAKE GUIDE (COST PLUS 10%)	Reviewing	275	DEFORMED (COST PLUS 10%)	

Assessment Details

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
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Claim Amount

\$21,597.96

Claim Amount

\$21,597.96

CATEGORY	ESTIMATE	REVISED AMOUNT
Spare Parts	\$16,979.82	\$16,979.82
Labour	\$2,400.00	\$2,400.00
Miscellaneous	\$4,218.14	\$4,218.14
Excess	-\$2,000.00	-\$2,000.00

Submit for Review

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Add

Approve

Deny

Submit All

EDIT

SR
NO

NAME

ACTION

AMOUNT

COMMENT

REMOVE



1

FINAL
LUMP
SUM

Reviewing

18800



Assessment Details

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
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Claim Amount

\$16,800.00

Claim Amount

\$16,800.00

CATEGORY	ESTIMATE	REVISED AMOUNT
Miscellaneous	\$18,800.00	\$18,800.00
Excess	-\$2,000.00	-\$2,000.00

Submit for Review