

kc

CC 4, ASM 180 10806, K p43⁵²

51357

Surveyor:

Kenneth

DOI:

13-6-18

Date / Time :

12-06-18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

YM3331K

Claim No. :

SPM001CBU

Name of Insured :

SATIS PRF FOOD PL

Policy No. :

P1742014

Insured Tel No. :

HP: 9077284

Make / Model :

ISUZU

Excess Sec II :SS

D.O.A: 8/6/2018

Place of Accident :

JUR KAYN 7 Seng Kay

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

Fany Mei
90803076

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

S6B3470M



INSRS:
WSP:
Tel:
Liability:
RMKS:

LYO



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
27/6/18	S6B3470M X;	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
28/7/18	Old rear-ended TP.	Call OI:	27/7/18
		After call ltr to OI:	
27/7/18	kc ✓ ds, quantum as proposed	Documentation Check List: Handler Typist	
30/7/18	Sent letter to OI.	Notification ltr (if non-pickup)	<input type="checkbox"/>
10/8/18	Access to Mei turn to drive.	After call ltr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA :	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

RECEIVED 13 AUG 2018

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 19/8/18	Confirm with: Sarena	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:
Repair Cost:	SS 470.00		
Loss of Rental (LOR):	SS 70.00	(7 days) X#1W	
Loss of Use (LOU):	SS -	(\$ x days)	
Loss of Income (LOI):	SS -	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS 7.45		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 5407.45	Global Sum SS:	
FINAL PAYMENT	Date/Time: 10/8/18	Confirm with: Sarena	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 5407.45	Name 1:	Lim Yew Ben Spray Paint Co.
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

CONFIRMED 13/8/18

ASSIGNMENT

From: _____ Date: 13/6/2018

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGB 3470M

at Workshop m/s Lim Yew Boo

of Blk 10 Sin Ming Drive # 01-10

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record) _____

Make of Veh: _____

Veh No: SGB 3470M Regn: 12, 05

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: NIS Sunny EX c.c. 1597

Colour: M. Blue A/C: Insured / Std / NI / NA

Sp. Reading: 90789 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JN1CFAN1680518252

Gen. Cond: Good / Fair / Poor / Burnt

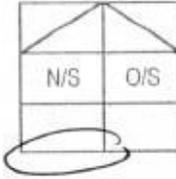
Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 20%

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 7 days Res.: Yes or No

Lump Sum: 20% 3 Val.: Yes or No

12/20 CA / REV / REP. / 24 HRS hwp

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Tyre Size: F: 185/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / HOHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front	Rear
R/Bal. 8 mm	R/Bal. 8 mm
L/Bal. 8 mm	L/Bal. 8 mm
D.O.A. 8/6/18	D.O.I. 13/6/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

14/6 Repair to Cotnam, car not ready.

2500.00 - 2800.00

US \$ 4700 (Reel \$ 4006.74) 46%.

Date/Time: File Pass to? : Preli. Report

1) : Final Report

Date/Time: File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

8 - RS _____ \$

Photos: _____

Others: _____

TOTAL: _____

Add Fee: Site Insp (\$ _____)

Interview (\$ _____)

Tech. Invs (\$ _____)

Weekend (\$ _____)



LIM YEW BOO SPRAY PAINT CO.

Blk 10, Sector C, #01-10, Sin Ming Ind. Est. Singapore 575645
 No. 176, Sin Ming Drive, #03-05, Sin Ming AutoCare, Singapore 575721
 Tel: 6453 4177 Fax: 6459 3724
 Email: limyewboo@singnet.com.sg
 Company Reg. No. : 200514/00L

AXA INSURANCE SINGAPORE PTE LTD
 8 SHENTON WAY #27-01
 AXA TOWER SINGAPORE 068811

Attention : Motor Claim Department
 Contact : 63387288 Fax No. : 68804838

Estimate : TP18/036

Date : 22/06/2018
 Vehicle Num. : SGB 3470M
 Make/Model : NISSAN SUNNY EX-2005
 Chassis/Eng# : JN1CFAN16Z0516252/QG16391434
 Accident Date : 08/06/2018
 Claim No. :
 Reference : LYB/SGB3470M/AXA/tp
 Policy No. :

Not Authorised
LYB S 4700h
Sunny After Paint
Subject to AXA approval

S/N	Quantity	Particular	Unit Price	Amount SS
-----	----------	------------	------------	-----------

		NETT ITEMS :		
1.	1	REAR BOOT LID	109.05 SN	679.00
2.	1	REAR BOOT LID BADGE - LOGO	MS	39.20
3.	1	REAR EMBLEM 'EX-SALOON'	MS	35.10
4.	1	REAR EMBLEM 'CVTC'	MS	76.80
5.	1	REAR BOOT LID WEATHERSTRIP	MS	218.10
6.	2	REAR BOOT LID HINGES	67.90	135.80
7.	1	REAR BOOT LID UPPER LOCK	R	52.90
8.	1	REAR BOOT LID LOWER LOCK	R	49.10
9.	2	REAR TAILLAMPS	NISBRO	358.27
10.	2	REAR TAILLAMP LOWER PANEL		185.10
11.	1	REAR TAILEND PANEL	R	716.54
12.	1	REAR TAILEND PANEL TEROSTAT SEALANT	R	458.90
13.	1	REAR TAILEND PANEL INNER GARNISH	MS	54.20
14.	1	REAR BUMPER	MS	158.10
15.	2	REAR BUMPER RETAINER	MS	476.85
16.	2	REAR BUMPER BRACKET	MSDII	38.00
17.	1	REAR BUMPER CHROME		31.14
18.	1	REAR FENDER/LH	MS	76.00
19.	1	REAR FENDER INNER SHIELD	MS	62.28
20.	1	REAR W/SCREEN MLDG	MS	184.80
			MS	983.40
			MS	176.10
			MS	98.56
		Nett Total SS :		5,101.93
		10.00% Discount SS :		510.19
				4,591.74

LKK Auto Consultant
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Suppliers must be resurveyed and is subject to approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

CONTINUE / ...

All cheques should be crossed and made payable to
 Lim Yew Boo Spray Paint Co.

Customer

E. & O. E.



LIM YEW BOO SPRAY PAINT CO.

Blk 10, Sector C, #01-10, Sin Ming Ind. Est. Singapore 575645
 No. 176, Sin Ming Drive, #03-05, Sin Ming AutoCare, Singapore 575721
 Tel: 6453 4177 Fax: 6459 3724
 Email: limyewboo@singnet.com.sg
 Company Reg. No. : 200514/001.

AXA INSURANCE SINGAPORE PTE LTD
 8 SHENTON WAY #27-01
 AXA TOWER SINGAPORE 068811

Attention : Motor Claim Department
 Contact : 63387288 Fax No. : 68804838

Estimate : TP18/036

Date : 22/06/2018
 Vehicle Num. : SGB 3470M
 Make/Model : NISSAN SUNNY EX-2005
 Chassis/Eng# : JN1CFAN16Z0516252/QG16391434
 Accident Date : 08/06/2018
 Claim No. :
 Reference : LYB/SGB3470M/AXA/tp
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

1.	10	SPECIAL NETT ITEMS :		
2.	1SET	REAR TAILEND PANEL INNER GARNISH CLIP		
3.	1	REAR REVERSE SENSOR		
4.	1	REAR W/SCREEN SEALANT		
	1	REAR W/SCREEN INNER SEAL		

nd 2.50 nn 25.00 x
200sn 250.00
nn 60.00 40sn
nn 50.00 30sn

Special Nett Total S\$: 385.00

Quantity	Particular	Unit Price	Amount S\$
1	LABOUR :		
1	TO APPLY RUST-PROOFING ON REPAIRED/ REPLACED PANELS	180.00	180.00
1	TO CHECK REAR WIRING FUNCTION	80.00	80.00
1	TO CHECK WATER SEEPAGE	80.00	80.00
1	TO REPAIR, RE-ALIGN ON REAR EXHAUST SILENCER	120.00	120.00
1	TO REPLACE REVERSE SENSOR	120.00	120.00
1	TO COMPUTER ALIGNMENT	120.00	120.00
1	TO REMOVE/RE-INSTALL REAR W/SCREEN TO FACILITATE REPAIR	150.00	150.00
	TO REMOVE/REFIT CUSHION/UPHOLSTERY TO REPAIRS		180.00
	TO HEAT,CUT/WELD REAR PANEL INCLUDING TO HEAT,KNOCK OUT		180.00
	LABOUR CHARGE FOR REPLACE THE ABOVE-MENTIONED PARTS		1200

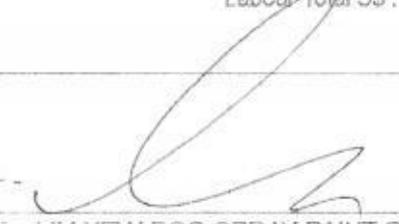
90l
180.00
80.00
80.00
120.00 nn
120.00 nn
120.00
150.00
180.00
180.00
1200

TO PUTTY,PRIMER TO SPRAY ON REAR BOOT LID,END PANEL,
 BUMPER,BRACKET, LHS FENDER, TO TOUCH UP ON PAINT JOB
 USING 2K PAINTS.

900l 1,200.00

Labour Total S\$: 3,730.00

E. & O.E. Total S\$: 8,706.74


 for LIM YEW BOO SPRAY PAINT CO.

All cheques should be crossed and made payable to
 Lim Yew Boo Spray Paint Co.

Customer

E. & O.E.

Hsiao Tong (LKKAuto)

From: Serene LIM <serene@autocare.com.sg>
Sent: Friday, 22 June 2018 4:43 PM
To: Kenneth Kong (LKKAuto)
Cc: Hsiao Tong (LKKAuto)
Subject: Fw: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3
Attachments: Estimate.pdf; DSCN7525.JPG; DSCN7526.JPG; DSCN7527.JPG; DSCN7528.JPG; DSCN7529.JPG; DSCN7530.JPG

Hi Kenneth

Attached Estimate & after paint. Please revert asap

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Serene LIM
Sent: Monday, June 18, 2018 5:33 PM
To: Hsiao Tong
Subject: Fw: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

From: Mei Kwan (LKKAuto)
Sent: Wednesday, June 13, 2018 4:25 PM
To: Serene LIM
Cc: Hsiao Tong (LKKAuto) ; Asher Sng (LKKAuto) ; Joy Irene (LKKAuto) ; Admin A
Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Dear Sir / Madam,

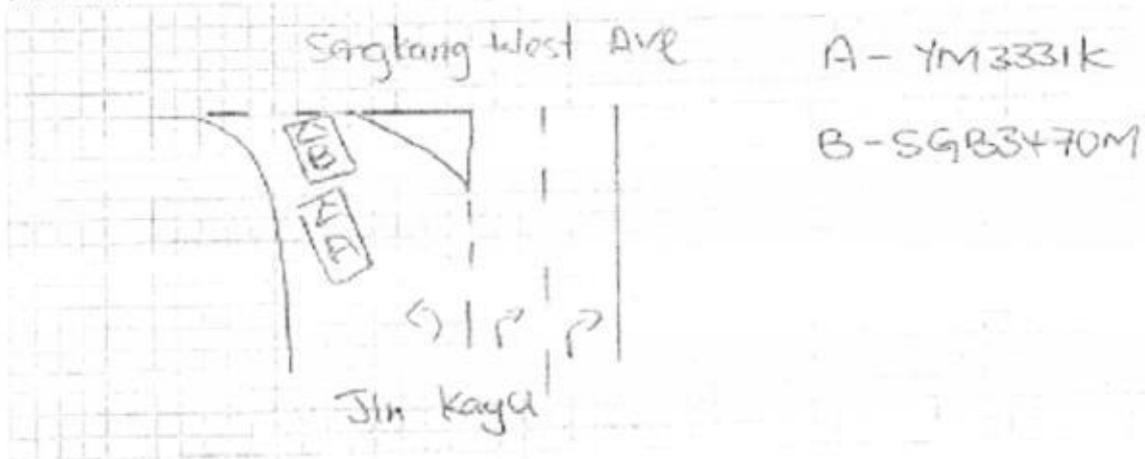
We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to circumstances

Circumstances of Accident

ON 08/06/2018 AT ABOUT 1330 HRS. WHEN I REACH JUNCTION OF JLN KAYU TOWARDS SENGKANG WEST AVE, VEHICLE B IS IN FRONT OF ME. WHEN VEHICLE B IS MOVE FORWARD, I THEN CHECK MY BLIND SPOT. WHEN I TURN BACK, VEHICLE B SUDDENLY APPLY BRAKE. I COULDN'T STOP IN TIME AND HIT ONTO REAR LEFT PORTION OF VEHICLE B.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM [mailto:serene@autocare.com.sg]

Sent: Tuesday, 12 June, 2018 10:06 AM

To: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Re: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018

Morning Dhiwar

Your insured plate no should be YM3331K not YM331K.

Attached LTA Search. Kindly arrange surveyor listing

Thank you & Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: [DHIWAR Namrata](#)
Sent: Monday, June 11, 2018 9:28 AM
To: 'Serene LIM'
Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018

Without Prejudice

Dear Sir

We regret that we are unable to arrange a survey for your client's vehicle as we need more time to confirm the vehicle no. YM331K. In order not to delay any further, you may proceed to arrange your own surveyor as deemed fit.

Regards
Namrata Dhiwar

From: Serene LIM [<mailto:serene@autocare.com.sg>]
Sent: Friday, June 08, 2018 5:57 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018

To : Motor Claims Dept (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)
ACCIDENT INVOLVING SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018**

We are the repairer for Mdm Boon Ai Ming the owner of vehicle no. SGB3470M

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

Please be informed that the said vehicle is lying in our premises and can be inspected at the following venue:

Lim Yew Boo Spray Paint Co
Blk 10 Sin Ming Industrial Estate #01-10 Singapore 575645
Tel: 64534177 Fax: 64593724 Email: serene@autocare.com.sg

Contact Person: [Serene Lim Hp : +65 96852332](#)

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Direct : +65 64545011

Mobile : +65 96852332

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 8383D

Vehicle Details

Vehicle No.: SGB3470M
Vehicle to be Exported: Yes
Intended De-registration Date: 26 Jun 2018
Vehicle Make: NISSAN
Vehicle Model: SUNNY 1.6EXA
Primary Colour: Blue
Manufacturing Year: 2005
Engine No.: QG16391434
Chassis No.: JN1CFAN16Z0516252
Maximum Power Output: 81.0 kW (108 bhp)
Open Market Value: \$11,988.00
Original Registration Date: 16 Dec 2005
First Registration Date: 16 Dec 2005
Transfer Count: 0
Actual ARF Paid: \$13,187.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 15 Dec 2020
COE Category: A - Car (1600cc & below)
COE Period(Years): 5
PQP Paid: \$28,416.00
COE Rebate Amount: \$14,026.00
Total Rebate Amount: \$14,026.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 26 Jun 2018

OK

Service Request Details

Claim

S8M00KBU

Reference

None 

Loss Date

June 8, 2018

Request Date

June 12, 2018

Due Date

June 20, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*12062018 @ 5:44pm
Serene veh ~~acc~~ in
check liability
Lim Yow Boo
Blk 10 Sin Ming #01-10
Kenneth*

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

SGB3470M

Make

TPVD NISSAN

Model

SUNNY-1.6 EX (A)

Service Address

...

Primary Contact/Insured

SATS BRF FOOD PTE LTD
234 PANDAN LOOP, 128422, Singapore

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

New Message

TYPE



SENT

6/12/18 2:46 PM

FROM

CHAN Kian Chuan

SUBJECT

TPV REPAIR LIMIT

BODY

PLS TAKE NOTE OF TPV REPAIR LIMIT



TYPE



SENT

6/12/18 2:44 PM

FROM

CHAN Kian Chuan

SUBJECT

REQ FOR DOC

BODY

REQ FOR REPAIR ESTI





<Request for DS & Seek Mandate> S8M00KBU [ACCIDENT INVOLVING YM 3331K(OI) & SGB 3470M(TP) ON 08/06/2018]

Type

🗉 Question

Message

Liability: Insured rear-ended third party. We seek your approval to offer Third Party repairer up to \$5,507.49(all-in). **IA with mandate had been uploaded in Smartclaims. Kindly advise if we may proceed DS & let us have your mandate approval. Thank you. Hsiao Tong - 27 July 2018

Reply



Auto
Consultants
Pte Ltd.

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 27.07.2018

Survey Details:

Date of loss	08.06.2018
Date of appointment	12.06.2018
Date of survey	13.06.2018
Location of survey	LIM YEOW BOO SPRAY PAINT CO

Vehicle Details:

Claim Type:	Third party
Vehicle number	SGB 3470M
Make and Model	Nissan Sunny (1597cc)
Date of registration	16.12.2005
Excess	
Market Value	\$ 20,000.00
Parf/COE Rebate	\$ 14,238.00
Nett Loss	\$ 5,762.00

Repair details:

Initial Estimate	\$ 8,706.74
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 3,495.04
Check items (estimate)	NIL
Labour	\$ 2,510.00
Supplementary	NIL
Total	\$ 6,005.04
Lump Sum(if applicable)	\$ 4,700.00

Number of days for repair	<u>7</u>
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No: 199607158R

51 UBI AVE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 27.07.2018

Remarks:

--

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	4,700.00	
Loss of use			
Loss of rental	\$	800.00	(8days x \$100.00)
Loss of income			
LTA search fees	\$	7.49	
Others			
Proposed Total	\$	5,507.49	



**Re:<Request for DS & Seek Mandate> S8M00KBU
[ACCIDENT INVOLVING YM 3331K(OI) & SGB
3470M(TP) ON 08/06/2018]**

Type

📌 Question

Message

PLS PROCEED FOR DS, QUANTUM AS PROPOSED.

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 26 July 2018 11:49 AM
To: 'Serene LIM'
Cc: Kenneth Kong (LKKAuto)
Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3
Attachments: TP ESTIMATE_MARKED_pdf.pdf

Without Prejudice

Hi Serene,

We refer to the above matter.

Kindly refer to the attached marked estimate. For COR, recommended amount at L/sum **\$4,700.00 with 04 repair days**.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>
Sent: Friday, 22 June 2018 4:43 PM
To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Fw: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Hi Kenneth

Attached Estimate & after paint. Please revert asap

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: Serene LIM

Sent: Monday, June 18, 2018 5:33 PM

To: Hsiao Tong

Subject: Fw: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

From: Mei Kwan (LKKAuto)

Sent: Wednesday, June 13, 2018 4:25 PM

To: Serene LIM

Cc: Hsiao Tong (LKKAuto) ; Asher Sng (LKKAuto) ; Joy Irene (LKKAuto) ; Admin A

Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Dear Sir / Madam,

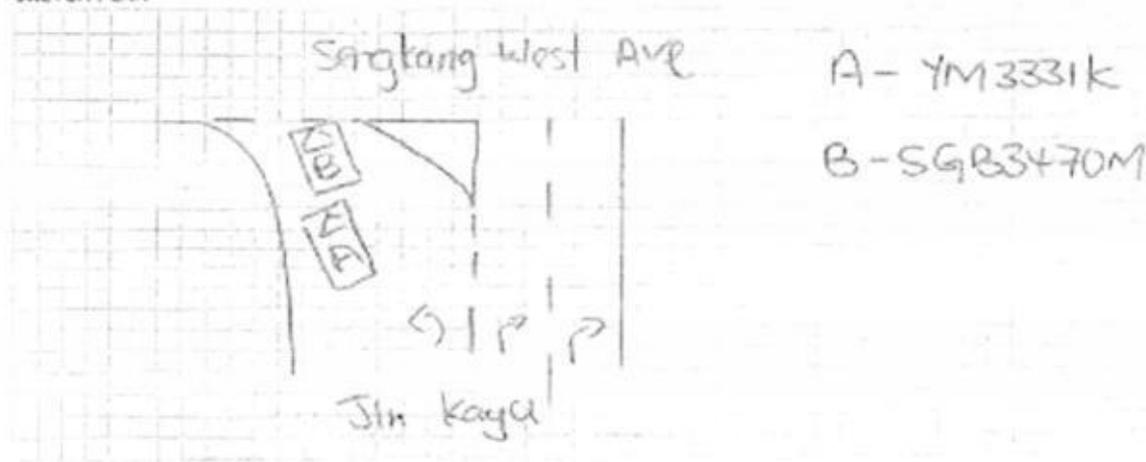
We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement**.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to circumstances

Circumstances of Accident

ON 08/06/2018 AT ABOUT 1330 HRS. WHEN I REACH JUNCTION OF JLN KAYU TOWARDS SENGKANG WEST AVE. VEHICLE B IS IN FRONT OF ME. WHEN VEHICLE B IS MOVE FORWARD, I THEN CHECK MY BLIND SPOT. WHEN I TURN BACK, VEHICLE B SUDDENLY APPLY BRAKE. I COULDN'T STOP IN TIME AND HIT ONTO REAR LEFT PORTION OF VEHICLE B.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you,
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM [<mailto:serene@autocare.com.sg>]

Sent: Tuesday, 12 June, 2018 10:06 AM

To: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Re: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018

Morning Dhiwar

Your insured plate no should be YM3331K not YM331K.

Attached LTA Search. Kindly arrange surveyor listing

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: DHIWAR Namrata

Sent: Monday, June 11, 2018 9:28 AM

To: 'Serene LIM'

Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018

Without Prejudice

Dear Sir

We regret that we are unable to arrange a survey for your client's vehicle as we need more time to confirm the vehicle no. YM331K. In order not to delay any further, you may proceed to arrange your own surveyor as deemed fit.

Regards

Namrata Dhiwar

From: Serene LIM [<mailto:serene@autocare.com.sg>]

Sent: Friday, June 08, 2018 5:57 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018

To : Motor Claims Dept (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)
ACCIDENT INVOLVING SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018**

We are the repairer for Mdm Boon Ai Ming the owner of vehicle no. SGB3470M

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

Please be informed that the said vehicle is lying in our premises and can be inspected at the following venue:

Lim Yew Boo Spray Paint Co
Blk 10 Sin Ming Industrial Estate #01-10 Singapore 575645
Tel: 64534177 Fax: 64593724 Email: serene@autocare.com.sg

Contact Person: Serene Lim Hp : +65 96852332

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Direct : +65 64545011
Mobile : +65 96852332

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Hsiao Tong (LKKAuto)

From: Serene LIM <serene@autocare.com.sg>
Sent: Thursday, 26 July 2018 1:19 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3
Attachments: LTA receipt-20180608-172833.pdf; Lump Sum \$4700.pdf; RENTAL AGREEMENT.pdf

Hi Hsiao Tong

We are quatifying the below

RC \$4700
LOR \$110 x 7d \$770
LTA \$7.45
Total : \$5477.45

Attached supporting doc, kindly confirm liability too

Thank you & Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: Serene LIM
Sent: Thursday, July 26, 2018 12:22 PM
To: Hsiao Tong (LKKAuto)
Cc: Kenneth Kong (LKKAuto)
Subject: Re: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Hi Hsiao Tong/ Kenneth

Lump sum \$4700 but pls allow 7 days as the internal panel was badly damaged which require more duration to complete the done.

Attached the photos

Pls confirm \$4700 @ 7days

Thank you & Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: Hsiao Tong (LKKAuto)
Sent: Thursday, July 26, 2018 11:49 AM
To: Serene LIM

Cc: Kenneth Kong (LKKAuto)

Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Without Prejudice

Hi Serene,

We refer to the above matter.

Kindly refer to the attached marked estimate. For COR, recommended amount at L/sum **\$4,700.00 with 04 repair days**.

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>

Sent: Friday, 22 June 2018 4:43 PM

To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fw: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Hi Kenneth

Attached Estimate & after paint. Please revert asap

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Serene LIM

Sent: Monday, June 18, 2018 5:33 PM

To: Hsiao Tong

Subject: Fw: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

From: Mei Kwan (LKKAuto)
Sent: Wednesday, June 13, 2018 4:25 PM
To: Serene LIM
Cc: Hsiao Tong (LKKAuto) ; Asher Sng (LKKAuto) ; Joy Irene (LKKAuto) ; Admin A
Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan Pg. 2



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to circumstances

Circumstances of Accident

ON 08/06/2018 AT ABOUT 1330 HRS. WHEN I REACH JUNCTION OF JLN KAYU TOWARDS SENGGKANG WEST AVE. VEHICLE B IS IN FRONT OF ME. WHEN VEHICLE B IS MOVE FORWARD, I THEN CHECK MY BLIND SPOT. WHEN I TURN BACK, VEHICLE B SUDDENLY APPLY BRAKE. I COULDN'T STOP IN TIME AND HIT ONTO REAR LEFT PORTION OF VEHICLE B.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM [mailto:serene@autocare.com.sg]
Sent: Tuesday, 12 June, 2018 10:06 AM
To: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Re: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018

Morning Dhiwar

Your insured plate no should be YM3331K not YM331K.

Attached LTA Search. Kindly arrange surveyor listing

Thank you & Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: DHIWAR Namrata
Sent: Monday, June 11, 2018 9:28 AM
To: 'Serene LIM'
Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018

Without Prejudice

Dear Sir

We regret that we are unable to arrange a survey for your client's vehicle as we need more time to confirm the vehicle no. YM331K. In order not to delay any further, you may proceed to arrange your own surveyor as deemed fit.

Regards
Namrata Dhiwar

From: Serene LIM [mailto:serene@autocare.com.sg]
Sent: Friday, June 08, 2018 5:57 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018

To : Motor Claims Dept (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)
ACCIDENT INVOLVING SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018**

We are the repairer for Mdm Boon Ai Ming the owner of vehicle no. SGB3470M

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

Please be informed that the said vehicle is lying in our premises and can be inspected at the following venue:

Lim Yew Boo Spray Paint Co
Blk 10 Sin Ming Industrial Estate #01-10 Singapore 575645
Tel: 64534177 Fax: 64593724 Email: serene@autocare.com.sg

Contact Person: Serene Lim Hp : +65 96852332

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Direct : +65 64545011
Mobile : +65 96852332

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Hsiao Tong (LKKAuto)

From: EngBoon Ng <engboon_ng@satsbrf.com>
Sent: Thursday, 2 August 2018 7:55 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: ACCIDENT INVOLVING YM 3331K AND SGB 3470M ALONG/AT JALAN KAYU TWDS SENGKANG WEST AVE ON 08/06/2018
Attachments: Driver - SATSBRF 3331.pdf

As requested

Best Regards,

Ng Eng Boon
SATS BRF Food Pte. Ltd.

m 65 9668 1563
e engboon_ng@satsbrf.com



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 1 August, 2018 10:17 AM
To: EngBoon Ng <engboon_ng@satsbrf.com>
Subject: ACCIDENT INVOLVING YM 3331K AND SGB 3470M ALONG/AT JALAN KAYU TWDS SENGKANG WEST AVE ON 08/06/2018

SATS BRF FOOD PTE LTD
234 PANDAN LOOP
SINGAPORE 128422
ATTN: Mr Ng Eng Boon

Dear Sir/ Mdm

OUR REF : CC4/ASM18010806/Kpa3
YOUR REF : P1742514 (YM 3331K)

ACCIDENT INVOLVING YM 3331K AND SGB 3470M ALONG/AT JALAN KAYU TWDS SENGKANG WEST AVE ON 08/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from LIM YEW BOO SPRAY PAINT CO acting on behalf of the owner of SGB 3470M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Authorisation Letter/ Employment Letter of your driver from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



To: Whom It May Concern

From: SATS BRF Food Pte Ltd.
234 Pandan Loop
Singapore 128422

Date: 8.6.18

Authorization Letter

This is to confirm that Mr. Feng Wei, Nric G2388614L
is authorized to driver Satsbrf Truck.
At the time of the accident he was driving truck YM3331K



Ng Eng Boon
Senior Manager

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 1 August 2018 10:52 AM
To: 'Serene LIM'
Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Without Prejudice

Hi Serene,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 4,700.00
2. Loss of Rental (7days x \$100.00)	\$ 700.00
3. LTA/GIA search fee	\$ 7.45
TOTAL	<u>\$ 5,407.45</u>

Please confirm acceptance.

Meantime, kindly let us have a copy of **rental receipt**.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>
Sent: Tuesday, 31 July 2018 10:23 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

halo ...

From: [Hsiao Tong \(LKKAuto\)](#)
Sent: Friday, July 27, 2018 8:44 AM
To: [Serene LIM](#)
Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Without Prejudice

Hi Serene,

Thank you for your email.

We will seek mandate from AXA and get back to you.

Hsiao Tong (LKKAuto)

From: Serene LIM <serene@autocare.com.sg>
Sent: Wednesday, 1 August 2018 5:27 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3
Attachments: RENTAL RECEIPT.pdf; ATA.pdf; AXA DV.pdf

Hi Hsiao Tong

As requested.

Attached Rental Receipt, AXA DV & ATA

Pls make chq to "Lim Yew Boo Spray Paint Co"

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, August 01, 2018 10:51 AM
To: Serene LIM
Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Without Prejudice

Hi Serene,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 4,700.00
2. Loss of Rental (7days x \$100.00)	\$ 700.00
3. LTA/GIA search fee	\$ 7.45
TOTAL	\$ 5,407.45

Please confirm acceptance.

Meantime, kindly let us have a copy of **rental receipt**.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>

Sent: Tuesday, 31 July 2018 10:23 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

halo ...

From: Hsiao Tong (LKKAuto)

Sent: Friday, July 27, 2018 8:44 AM

To: Serene LIM

Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Without Prejudice

Hi Serene,

Thank you for your email.

We will seek mandate from AXA and get back to you.

Kindly bear with us for time being.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>

Sent: Thursday, 26 July 2018 1:19 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Hi Hsiao Tong

We are quatifying the below

RC \$4700

LOR \$110 x 7d \$770

LTA \$7.45

Total : \$5477.45

Attached supporting doc, kindly confirm liability too

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: [Serene LIM](#)

Sent: Thursday, July 26, 2018 12:22 PM

To: [Hsiao Tong \(LKKAuto\)](#)

Cc: [Kenneth Kong \(LKKAuto\)](#)

Subject: Re: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Hi Hsiao Tong/ Kenneth

Lump sum \$4700 but pls allow 7 days as the internal panel was badly damaged which require more duration to complete the done.

Attached the photos

Pls confirm \$4700 @ 7days

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: [Hsiao Tong \(LKKAuto\)](#)

Sent: Thursday, July 26, 2018 11:49 AM

To: [Serene LIM](#)

Cc: [Kenneth Kong \(LKKAuto\)](#)

Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Without Prejudice

Hi Serene,

We refer to the above matter.

Kindly refer to the attached marked estimate. For COR, recommended amount at L/sum **\$4,700.00 with 04 repair days.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>

Sent: Friday, 22 June 2018 4:43 PM

To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fw: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Hi Kenneth

Attached Estimate & after paint. Please revert asap

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Serene LIM

Sent: Monday, June 18, 2018 5:33 PM

To: Hsiao Tong

Subject: Fw: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

From: Mei Kwan (LKKAuto)

Sent: Wednesday, June 13, 2018 4:25 PM

To: Serene LIM

Cc: Hsiao Tong (LKKAuto) ; Asher Sng (LKKAuto) ; Joy Irene (LKKAuto) ; Admin A

Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018 *** LKK REF: CC4/ASM18010806/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to circumstances

Circumstances of Accident

ON 08/06/2018 AT ABOUT 1330 HRS. WHEN I REACH JUNCTION OF JLN KAYU TOWARDS SENGKANG WEST AVE. VEHICLE B IS IN FRONT OF ME. WHEN VEHICLE B IS MOVE FORWARD. I THEN CHECK MY BLIND SPOT. WHEN I TURN BACK, VEHICLE B SUDDENLY APPLY BRAKE. I COULDN'T STOP IN TIME AND HIT ONTO REAR LEFT PORTION OF VEHICLE B.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM [<mailto:serene@autocare.com.sg>]

Sent: Tuesday, 12 June, 2018 10:06 AM

To: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Re: PRI SGB3470M & YM3331K ALONG JLN KAYU ON 8/6/2018

Morning Dhiwar

Your insured plate no should be YM3331K not YM331K.

Attached LTA Search. Kindly arrange surveyor listing

Thank you & Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: [DHIWAR Namrata](#)
Sent: Monday, June 11, 2018 9:28 AM
To: 'Serene LIM'
Subject: RE: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018

Without Prejudice

Dear Sir

We regret that we are unable to arrange a survey for your client's vehicle as we need more time to confirm the vehicle no. YM331K. In order not to delay any further, you may proceed to arrange your own surveyor as deemed fit.

Regards
Namrata Dhiwar

From: Serene LIM [<mailto:serene@autocare.com.sg>]
Sent: Friday, June 08, 2018 5:57 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: PRI SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018

To : Motor Claims Dept (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)
ACCIDENT INVOLVING SGB3470M & YM331K ALONG JLN KAYU ON 8/6/2018**

We are the repairer for Mdm Boon Ai Ming the owner of vehicle no. SGB3470M

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

Please be informed that the said vehicle is lying in our premises and can be inspected at the following venue:

Lim Yew Boo Spray Paint Co
Blk 10 Sin Ming Industrial Estate #01-10 Singapore 575645
Tel: 64534177 Fax: 64593724 Email: serene@autocare.com.sg

Contact Person: [Serene Lim Hp : +65 96852332](#)

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Direct : +65 64545011

Mobile : +65 96852332

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	YM 3331K (Insd veh)	Model:	NISSAN SUNNY 1.6EXA
	SGB 3470M (TP veh)		
Date of Accident:	08/06/2018		

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	: \$		8,706.74
Final Repair Cost	: \$		4,700.00
Loss of Use	: \$		days at \$00.00 per day
Rental (if any)	: \$		700.00 7 days
LTA / GIA Search Fee	: \$		7.45

Others: : \$

: \$

Final Settlement Sum : \$ 5,407.45

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	LIM YEW BOO SPRAY PAINT CO.	: \$ 5,407.45

NUR SHAQILAH BTE ABDOL
WAHAB

25/09/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

<< Service Request Details

Claim: S8M00KBU

Document Type: ▼

Document SubType: ▼

[Upload Documents](#)

Actions

Next Step: Finish the work Mobile

Complete Work

Vehicle Information

Incident Vehicle Registration #	SGB3470M	Service Address
Make		
TPVD NISSAN	Model	...
SUNNY-1.5 EX (A)	Primary Contact/Insured	
SATS BRF FOOD PTE LTD 234 PANDAN LOOP, 128422, Singapore		

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

TYPE

Letters and Correspondence

SUB-TYPE

Policy Holders / Insured

AUTHOR

LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED

August 2, 2018

Additional Instructions

OI LOA-YM 333 1K .pdf

Reference	Loss Date	Request Date	Documents
CC4/ASM18010806/Kpa3s2			
June 8, 2018			
June 12, 2018			
June 12, 2019			
LKK AUTO CONSULTANTS PTE LTD (TP)	Type of Loss		
Third Party Vehicle Damage	Services		
Pending verification - Direct Settlement			

Messages	Invoices	History	Documents
Assessment	Metrics	Notes	

Service Request Details

Claim: SAM00KBU

Actions

Add

Reference: CC4/ASM18010806/Kpa3s2

Loss Date: June 8, 2018

Request Date: June 12, 2018

Due Date: June 12, 2019

Vendor Name: LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss: Third Party Vehicle Damage

Services: Pending verification - Direct Settlement

Next Step: Finish the work

Complete Work

More

Vehicle Information

Incident Vehicle Registration #: SGB3470M

Make: TPVD NISSAN

Model: SUNNY-1.6 EX (A)

Service Address: SATS BRF FOOD PTE LTD
234 PANDAN LOOP, 128422, Singapore

Primary Contact/Insured: CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Claim Handler: CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

CREATED USER	VERSION DATE	ESTIMATED AMOUNT	APPROVED AMOUNT	STATUS	SHARE	CLONE
User Portal	9/25/18 10:28 AM	4700	4700	Open	Share	Clone

Assessment Details

Vehicle & Driver Details

Vehicle Registration# SGB3470M

Purchase Date

Registration State SINGAPORE

Registration Date

Mileage 90789

Age of Vehicle 12

CATEGORY

POLICY INFORMATION

ASSESSMENT INFORMATION

Manufacturing Year

Make

TPVD NISSAN

NISSAN

Model

SUNNY-1.6 EX (A)

SUNNY 1.6EXA

Type

Type of Paint

Chassis No

JN1CFAN16Z0516252

Engine No

QG16391434

Engine Capacity

1597 cc

CATEGORY

FNOL INFORMATION

POST SURVEY INFORMATION

Driver Name

BOON AI MING

Date of Birth

July 16, 1950

Age

68

Occupation

Unknown

Education Qualification

Other

Driving Experience

0

Driver License #

Assessment Details

Detailed Assessment

Inspection Date: *

Condition of Vehicle at time of survey:

Total Loss	Yes	No
Towing Charges	<input type="text" value="0"/>	
Voluntary Excess	<input type="text" value="0"/>	
Compulsory Excess	<input type="text" value="0"/>	
Young/Inexperienced/Unarmed Driver Excess	<input type="text" value="0"/>	
Other Excess	<input type="text"/>	

Condition of Vehicle at time of survey

General condition	<input type="text" value="Good"/>
Steering (Serviceable)	<input type="text" value="No"/>
Footbrake (Serviceable)	<input type="text" value="No"/>
Handbrake (Serviceable)	<input type="text" value="No"/>
Engine Modification	<input type="text" value="No"/>
Pre-accident condition	<input type="text" value="Good"/>

Tyre Condition

Spare wheel	<input type="text"/>
Rear Tyre Size	<input type="text" value="185/65R15"/>
Rear left side	<input type="text" value="MICHELIN 8mm"/>
Rear right side	<input type="text" value="MICHELIN 8mm"/>

Age of Tyres	<input type="text"/>
Front Tyre Size	<input type="text" value="185/65R15"/>
Front left side	<input type="text" value="MICHELIN 8mm"/>
Front right side	<input type="text" value="MICHELIN 8mm"/>

Assessment Details

General & Workshop Details Vehicle & Driver Details Taxes & Ratio Parts & Labour Miscellaneous Summary Parts

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTR%	DISC QUANT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	1	1			REAR BOOT LID			Bent	679		10		611.1	Reviewing	
	2	1			REAR BOOT LID BADGE LOGO			Necessary	39.2		10		35.28	Reviewing	
	3	1			REAR EMBLEM 'EX-SALOON'			Necessary	35.1		10		31.59	Reviewing	
	4	1			REAR EMBLEM 'CVTC'			Necessary	76.8		10		69.12	Reviewing	
	5	2			REAR BOOT LID HINGES			Repair	0		10		0	Reviewing	
	6	1			REAR BOOT LID UPPER LOCK			Repair	0		10		0	Reviewing	
	7	1			REAR BOOT LID LOWER LOCK			Repair	0		10		0	Reviewing	
	8	1			REAR TAIL LAMPS (N/S)			Broken	358.27		10		322.44	Reviewing	
	9	2			REAR TAIL LAMP LOWER PANEL			Repair	0		10		0	Reviewing	

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR RAR	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	5		TO REPLACE REVERSE SENSOR.	50	0	0	Reviewing		
	6		TO COMPUTER ALIGNMENT.	0	0	0	Reviewing		
	7		TO REMOVE/RE-INSTALL REAR W/SCREEN TO FACILITATE REPAIR.	120	0	0	Reviewing		
	8		TO REMOVE/REFIT CUSHION/UPHOLSTERY TO REPAIRS TO HEAT CUT/WELD REAR PANEL. INCLUDING TO HEAT, KNOCK OUT.	100	0	0	Reviewing		
	9		LABOUR CHARGE FOR REPLACE THE ABOVE-MENTIONED PARTS.	1200	0	0	Reviewing		
	10		TO PUTTY, PRIMER TO SPRAY ON REAR BOOT LID, END PANEL, BUMPER BRACKET, LHS FENDER, TO TOUCH UP ON PAINT JOB USING ZK PAINTS.	900	0	0	Reviewing		

SERVICE REQUESTS MESSAGES CLAIMS

<< **Assessment Details**

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR	Reviewing		7	
	2	REAR BOOT LID WEATHERSTRIP (50%)	Reviewing	109.05	DISTORTED / DENTED	
	3	REAR TAILEND PANEL TEROSTAT SEALANT	Reviewing	30	NECESSARY	
	4	REAR TAILEND PANEL INNER GARNISH CLIP	Reviewing	0	NOT NECESSARY	
	5	SET REAR REVERSE SENSOR	Reviewing	200	DENTED	
	6	REAR W/SCREEN SEALANT	Reviewing	40	NECESSARY	
	7	REAR W/SCREEN INNER SEAL	Reviewing	30	NECESSARY	

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Pplio Parts & Labour Miscellaneous Summary

Claim Amount \$6,005.04

Claim Amount \$6,005.04

CATEGORY	ESTIMATE	REVISED AMOUNT
Spare Parts	\$3,085.99	\$3,085.99
Labour	\$2,510.00	\$2,510.00
Miscellaneous	\$409.05	\$409.05

Submit for Review

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
------	-------	------	--------	--------	---------	--------

	1	FINAL LUMP SUM	Reviewing	4700		
--	---	----------------	-----------	------	--	--