

Hsiao Tong (LKKAUTO)

From: richard <richard@ltm.sg>
Sent: Tuesday, 19 June 2018 3:09 PM
To: Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Admin A; mandy@ltm.sg; Shu Pei (LKKAUTO); mandy@ltm.sg; mandy@ltm.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJU2919H AND SLZ9019J ON 08/06/2018 ***LKK REF:CC4/AIG18010804/pb3

Importance: High

WITHOUT PREJUDICE

Hi Mei Kwan / Hsiao Tong,

Further reference to my earlier email, please be informed that our client had decided to withdraw her claim against your insured.

Please do the needful at your end.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

24hrs Helpline: +65 64520893

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From: richard [mailto:richard@ltm.sg]

Sent: Tuesday, 19 June 2018 2:38 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'mandy@ltm.sg' <mandy@ltm.sg>; 'Shu Pei (LKKAuto)' <shupe@lkkauto.com>; 'mandy@ltm.sg' <mandy@ltm.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJU2919H AND SLZ9019J ON 08/06/2018 ***LKK REF:CC4/AIG18010804/pb3

Importance: High

WITHOUT PREJUDICE

Hi Mei Kwan / Hsiao Tong,

In reference to your email dated 18th June 2018, please advised liability so as for us to advice our client accordingly.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 18 June 2018 2:59 PM

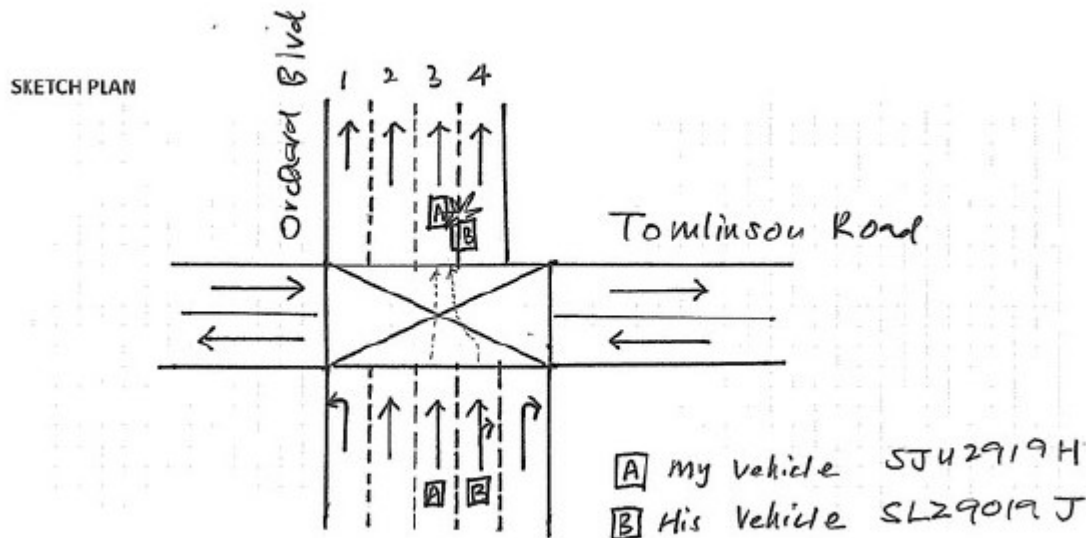
To: richard <richard@ltm.sg>

Cc: Admin A <admin-a@lkkauto.com>; mandy@ltm.sg; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJU2919H AND SLZ9019J ON 08/06/2018 ***LKK REF:CC4/AIG18010804/pb3

Hi Richard,

As requested. Please refer to the below OI's sketch plan and statement.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LICENSE PLATE: SJU 2919 H

ACCIDENT DATE & TIME: 8 June 2018 9 pm.

LOCATION: Orchard Boulevard

On 8 Jun 2018 about 9 pm. I was driving along Orchard Boulevard on the centre lane towards the direction of Tanglin. I continued proceed according to the marking line after the yellow junction box of Orchard Boulevard and Tomlinson Road. Suddenly another car cut into my lane. As a result, two cars collided and the two right door of my car (SJU 2919H) damaged.

There are 5 lanes before the junction which the 1st lane from the left is the bus lane / turn left. Second lane and third lane are for straight-going only. The 4th lane is proceed or turn right (This is the lane where which the other car was driving before the junction) and the 5th lane is for turning right only. After the junction, the road changes to 4 lanes (refer to the sketch plan above) → continue

NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO SUBMIT AN

OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE CHECK YOUR POLICY FOR MORE INFORMATION

Please state:

() Claim Own Policy

() Claim Third Party

☒ Claim D/TP at other workshop

() Reporting Only

LOCATION:
After the junction, the driver of other car continued driving on the second lane (when it questioned, he claimed that it was right for him to continue driving on the second lane after the junction even the road is only with 4 lanes and his car should move into the correct lane which is the first lane from the right. The driver of the other car was Mr Lim Wee Ping (NRIC: S8326404G). His car number is SLZ 9019 J. A Honda Jazz in black.
I'm lodging this report to make an insurance claim against the driver of car NO. SLZ 9019 J, Mr Lim Wee Ping for the damages to my car as a result of the accident.
I'll be sending my car to my own workshop for repair. In addition, by virtue of a right to claim the use of car during the repair period. I declare the report is factually correct and information in this report is truthful and accurate.
NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE CHECK YOUR POLICY FOR MORE INFORMATION
Please state:
<input type="checkbox"/> Claim Own Policy <input type="checkbox"/> Claim Third Party <input checked="" type="checkbox"/> Claim 10/TP at other workshop <input type="checkbox"/> Reporting Only

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 18 June, 2018 9:25 AM

To: richard <richard@ltm.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; mandy@ltm.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJU2919H AND SLZ9019J ON 08/06/2018 ***LKK REF:CC4/AIG18010804/pb3

Dear Richard,

Thank you for your email.

By copy to Hsiao Tong,

Kindy assist.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard [<mailto:richard@ltm.sg>]

Sent: Saturday, 16 June 2018 9:33 AM

To: Shu Pei (LKKAUTO) <shupe@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; mandy@ltm.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJU2919H AND SLZ9019J ON 08/06/2018 ***LKK REF:CC4/AIG18010804/pb3

Importance: High

WITHOUT PREJUDICE

Dear Shu Pei,

Thank you for your email dated 13th June 2018.

Please advised if you had received your insured's report ?

Please let us hear from you on an urgent basis.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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From: Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

Sent: Wednesday, 13 June 2018 6:50 PM

To: richard <richard@ltm.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: mandy@ltm.sg; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJU2919H AND SLZ9019J ON 08/06/2018 ***LKK REF:CC4/AIG18010804/pb3

Dear Richard,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard [<mailto:richard@ltm.sg>]

Sent: Wednesday, 13 June 2018 2:16 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: mandy@ltm.sg

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJU2919H AND SLZ9019J ON 08/06/2018

Importance: High

WITHOUT PREJUDICE

Dear Mei Kwan / Shu Pei,

The above matter refers.

We are instructed by our client to confirm on liability before she sends her vehicle in for survey.

Please advised soonest.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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From: richard [<mailto:richard@ltm.sg>]

Sent: Wednesday, 13 June 2018 10:08 AM

To: 'Chan, Yoke Shi' <yokeshi.chan@aig.com>

Cc: 'Tan, Lily (AIG)' <Lily.Tan@aig.com>; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Kaur, Baljit' <Baljit.Kaur@aig.com>; 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Md Ishak, Mohd Imran' <Imran.Ishak@aig.com>; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Supramaniam, Darshene' <Darshene.Supramaniam@aig.com>; 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>; 'Azlan, Syazairdina' <Syazairdina.Azlan@aig.com>; 'mandy@ltm.sg' <mandy@ltm.sg>; 'mandy@ltm.sg' <mandy@ltm.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJU2919H AND SLZ9019J ON 08/06/2018

Importance: High

WITHOUT PREJUDICE

Dear Ashley,

Thank you for your email.

We select Mr Kenneth Kong from LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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From: Chan, Yoke Shi [<mailto:yokeshi.chan@aig.com>]

Sent: Wednesday, 13 June 2018 9:56 AM

To: richard@ltm.sg

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; mandy@ltm.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJU2919H AND SLZ9019J ON 08/06/2018

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012102

From: Chan, Yoke Shi
Sent: Tuesday, June 12, 2018 9:52 AM
To: 'richard@ltm.sg'
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJU2919H AND SLZ9019J ON 08/06/2018

Without Prejudice

Your Reference : SLZ9019J
Our Reference : SJU2919H

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: richard [<mailto:richard@ltm.sg>]

Sent: Monday, June 11, 2018 5:35 PM

To: AIG SGP, Claims-Survey

Cc: mandy@ltm.sg

Subject: Third Party Claim - SLZ9019J Your Insured : SJU2919H D.O.A : 08/06/2018

Importance: High

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of SLZ9019J to submit a claim against your insured, SJU2919H which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report

Please advised liability as instructed by our client before she sends her vehicle in.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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