

LKK: Uwa391 TEAC: Uwa391  
 Surveyor: Shann DOI: 18/6/18 Date / Time: 13-6-18  
 Registered in Merimen: 13-6-18  
 Pre-assign: CCU / FTE: SLV 5691P  
 Insured Vehicle No: SLV 5691P Claim No: 705559859984  
 Name of insured: Tey Lee Kang Policy No:   
 Insured Tel No: 98769994 HP: 98769994 Make / Model:   
 Excess Sec II :SS: 9-6-18 D.O.A: 9-6-18 Place of Accident: Block 803 Hongkong Central mcp  
 Is driver the owner? ( YES / NO ) Nature of Accident: Caravan  
 If NO, Driver Name / Age:  OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO  
 Driver Tel No: SLC3218L (V/L: YES / NO ) Insured Liability: % Final ? Yes / No

INSR: Prof WSP: Automotive Tel:  Liability:  RMKS:   
 INSR:  WSP:  Tel:  Liability:  RMKS:   
 INSR:  WSP:  Tel:  Liability:  RMKS:   
 INSR:  WSP:  Tel:  Liability:  RMKS:

Date/ Time	STAGE	DATE / PIC
26/6	Non-Reporting ltr (1st):	
26/6	Non-Reporting ltr (2nd):	
26/6	Non-Reporting ltr (Final):	
26/6	Notification ltr (if non-pickup):	
26/6	Call OI:	10/9/18
26/6	After call ltr to OI:	Uwa391
10/8/18	Documentation Check List: Handler	Typist
10/8/18	Notification ltr (if non-pickup)	
10/8/18	After call ltr to OI:	
10/8/18	Authorisation To Act:	
10/8/18	Release Voucher:	
10/8/18	Final Repair Bill:	
10/8/18	Car Rental Invoice:	
10/8/18	Towing Invoice:	
10/8/18	LTA / GIA:	
10/8/18	Medical Bill:	
10/8/18	PIR:	
10/8/18	Mandate/Reject Instruction:	
10/8/18	LOD:	
10/8/18	Payment Breakdown Form:	
10/8/18	Post-Repair Photos:	
10/8/18	Others:	

PRELIMINARY ADVICE Date/Time: 18/9/18 Sent By: Eward  
 FINALIZATION Date/Time: 18/9/18 Confirm with: Eward Confirm by:   
 Repair Cost: \$5 ( days) Reduction: % Email ☐ Call ☐  
 FINAL SETTLEMENT Date/Time: 18/9/18 Confirm with: Eward Email ☐ Call ☐  
 Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: NIL If NO or B 28, Ass. Lis:   
 Repair Cost: \$5 150.00  
 Loss of Rental (LOR): \$5 ( days)  
 Loss of Use (LOU): \$5 150.00 (5.60 x 3 days)  
 Loss of Income (LOI): \$5 (5 x days)  
 LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]  
 GIA/LTA Search: \$5 7.49  
 Medical: \$5  
 Disbursement: \$5 (e.g. Tow/ Independent)  
 Legal Cost: \$5  
 Total: \$5 1437.49 Global Sum \$5: 1400.00  
 FINAL PAYMENT Date/Time: 18/9/18 Confirm with: Eward Email ☐ Call ☐  
 Payee 1: \$5 1400.00 Name 1: Prof Automotive  
 Payee 2: (Strike if N.A.) \$5 Name 2:   
 Payee 3: (Strike if N.A.) \$5 Name 3:

(08/11/13) Val  
ASS. REC. E: Marcus

REF:

A161

19803/uv

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: S2C3218L

at Workshop mile on fm

of \_\_\_\_\_

Insured: S2V5 691P

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Est. or Market Value: \_\_\_\_\_

IPAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

IA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: S2C3218L Yr Regn: 4, 16

Type: M/Gar / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Verde c.c. 1496

Colour: Black A.C. Insured / Std / NI / NA

Sp. Reading: 5-5668 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: RU11110991

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Good / Jammed / Leaked / Burnt or

Brake: Good / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: \_\_\_\_\_

R: 215/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. 9/6/18 D.O.I. 18/6/18

Survey held at: \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

0/5 Rear

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Repairer. have video

17/9/18 Confirm U/S R1250.00 with 3 working days.

CRD - 3138-24

72/1

Date/Time. File Pass to?

☐ : Preli. Report

☐ : Final Report

1) \_\_\_\_\_

Date/Time. File Return to?

2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:

☐ : Site Insp (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

☐ : Tech. Invs (\$ \_\_\_\_\_)

☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

\$ - R6 - \$1

Phone

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

# **profi automotive**

13 June 2018

Your Ref: SLV5691P

Our Ref: PA180601-SLC3218L

Accident Date: 09 June 2018

Vehicle No: SLC3218L

Make/Model: Honda Vezel

Owner Name: Loy Hwee Suan

Address: c/o 10 Kaki Bukit Road 2 #01-03 Singapore 417868

S/NO	QTY	NETT ITEM	AMOUNT (S\$)
01	1 pc	Rear Fender RH <i>12 X</i>	904.70 <i>X</i>
02	1 pc	Rear Fender Protector RH <i>ground</i>	195.00 <i>1</i>
03	1 pc	Rear Bumper Side RH <i>12</i>	195.00 <i>Q</i>
04	1 pc	Rear Bumper Side Bracket RH <i>11</i>	17.00 <i>Q</i>
05	1 pc	Rear Shock Absorber RH <i>11</i>	362.20 <i>4</i>
06	1 pc	Rear Hub Bearing RH <i>11</i>	286.40 <i>X</i>
<b>Nett Item Total</b>			1960.30
<b>*Less 20%</b>			392.06 <i>156</i>
			1568.24

S/NO	QTY	SPECIAL NETT ITEM	AMOUNT (S\$)
01	1 pc	Rear Sport Rim RH	<i>cut</i> 850.00 <i>600</i>

S/NO	LABOUR	AMOUNT (S\$)
01	Panel Beating	950.00 <i>300</i>
02	Spray Painting	750.00 <i>500</i>
03	Rust Proofing	<i>11</i> 60.00 <i>X</i>
04	Check Wiring	60.00 <i>20</i>
05	To Remove and Replace Rear Undercarriage	<i>11</i> 150.00 <i>X</i>
<b>Labour Total</b>		1970.00 <i>1576</i>
<b>Grand Total</b>		4388.24 <i>1260</i>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Profi Automotive

10 Kaki Bukit Road 2 #01-03, First East Centre, Singapore 417868  
Tel: 9131 5558 Fax: 6604 8454 email: profi.automotive@asia.com

Date:

*not about  
the photo. After repair  
3 day.  
18/6/18  
1/5 \$ 1250*

13 June 2018

Your Ref: SLV5691P

Our Ref: PA180601-SLC3218L

Accident Date: 09 June 2018

Vehicle No: SLC3218L

Make/Model: Honda Vezel

Owner Name: Loy Hwee Suan

Address: c/o 10 Kaki Bukit Road 2 #01-03 Singapore 417868

S/NO	QTY	NETT ITEM	AMOUNT (S\$)
01	1 pc	Rear Fender RH <i>rx</i>	904.70 <i>X</i>
02	1 pc	Rear Fender Protector RH <i>grnd</i>	195.00 <i>/</i>
03	1 pc	Rear Bumper Side RH	195.00 <i>?</i>
04	1 pc	Rear Bumper Side Bracket RH	17.00 <i>?</i>
05	1 pc	Rear Shock Absorber RH <i>11</i>	362.20 <i>X</i>
06	1 pc	Rear Hub Bearing RH <i>11</i>	286.40 <i>X</i>
<b>Nett Item Total</b>			1960.30
<b>*Less 20%</b>			392.06
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S/NO	QTY	SPECIAL NETT ITEM	AMOUNT (S\$)
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S/NO	LABOUR	AMOUNT (S\$)
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02	Spray Painting	750.00 <i>200-500</i>
03	Rust Proofing	<i>11</i> 60.00 <i>X</i>
04	Check Wiring	60.00 <i>20</i>
05	To Remove and Replace Rear Undercarriage	<i>11</i> 150.00 <i>X</i>
<b>Labour Total</b>		1970.00
<b>Grand Total</b>		4388.24

*Not Adult*  
*when photo taken*  
*2 day*  
*18/6/18*

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Prof Automotive

10 Kaki Bukit Road 2 #01-03, First East Centre, Singapore 417868

Tel: 9433 5558 Fax: 6604 8454 email: profi.automotive@asia.com

Signature:

Date:

## Vivian Lau (LKKAUTO)

---

**From:** Olea, Maricel <Maricel.Olea@aig.com>  
**Sent:** Friday, 10 August, 2018 9:14 AM  
**To:** Wui, Shawnkaijye  
**Cc:** Vivian Lau (LKKAUTO)  
**Subject:** RE: #7055598599SG004#023# OI dispute PD claim

Thanks Shawn and Vivian.

---

**From:** Wui, Shawnkaijye  
**Sent:** Friday, August 10, 2018 8:56 AM  
**To:** Olea, Maricel  
**Cc:** Vivian Lau (LKKAUTO)  
**Subject:** RE: #7055598599SG004#023# OI dispute PD claim

Dear Maricel

Vivian (LKK) has discussed the matter with me weeks ago.

We have studied OI's video and found that OI inched forward and caused the accident.

I will let Vivian to handle OI.

Aside Vivian,

As discussed before, please forward the letter to insured by sharing with them on our ground to settle TP claims.

Thanks and Regards,  
**Shawn Wui**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

[Shawnkaijye.Wui@aig.com](mailto:Shawnkaijye.Wui@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Olea, Maricel  
**Sent:** Wednesday, August 08, 2018 5:42 PM  
**To:** Wui, Shawnkaijye  
**Subject:** #7055598599SG004#023# OI dispute PD claim

Dear Shawn,

Refer to the above matter.

Kindly be informed that our insured Mr Tey is disputing the PD claim, attached video footages and his email for your reference.

FYI, Trans Eurokars is helping our insured for his PD claim. As per insured, his claim was rejected by TP/China Taiping for unknown reason.

Insured also mentioned that he is not willing to settle even 50:50.

Please study the video and advise insured our position in PD claim, thank you.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1826 | Fax +(65) 6835 7416

[maricel.olea@aig.com](mailto:maricel.olea@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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## Vivian Lau (LKKAUTO)

---

**From:** Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>  
**Sent:** Monday, 17 September, 2018 4:18 PM  
**To:** Vivian Lau (LKKAUTO); Olea, Maricel  
**Cc:** Thin Thin (LKKAUTO); Admin A  
**Subject:** RE: #7055598599SG004#023# OI dispute PD claim

Dear Vivian,

I have called insured. Matter resolved.

Please settle third party claims at best.

Thanks and Regards,  
**Shawn Wui**  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

[Shawnkaijye.Wui@aig.com](mailto:Shawnkaijye.Wui@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]  
**Sent:** Friday, September 14, 2018 4:12 PM  
**To:** Wui, Shawnkaijye; Olea, Maricel  
**Cc:** Thin Thin (LKKAUTO); Admin A  
**Subject:** RE: #7055598599SG004#023# OI dispute PD claim

Dear Shawn/ Maricel

We refer to the email below,

Insured called in still strongly dispute TP claim. OI disagree on 100% at his fault. We also informed him that his claim was rejected by TP/China Taiping.

Insured will call in to AIG and want to speak to CSE.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

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**Sent:** Friday, 10 August, 2018 9:14 AM  
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**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
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Insured also mentioned that he is not willing to settle even 50:50.

Please study the video and advise insured our position in PD claim, thank you.

Best Regards,  
Maricel Olea  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1826 | Fax +(65) 6835 7416  
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29 June 2018

Your Ref: Your insured SLV5691P

Our Ref: PA180601-SLC3218L

**AIG ASIA PACIFIC INSURANCE PTE LTD**

By email



**Attn: Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLC3218L / SLV5691P on 09 JUNE 2018**

We are writing on behalf of **LOY HWEE SUAN**, the registered owner of motor vehicle number **SLC3218L** which was involved in the above accident.

We are instructed to claim the followings:

Cost of Repair	\$	1250.00
Loss for Usage (Repair, 18/06 to 21/06) – 3 X \$100	\$	300.00
GIA Search Fee	\$	29.00
LTA Search Fee	\$	7.49
	\$	1586.49

We enclose herewith the supporting documents:

- Final Repair Bill
- GIA Report/~~Police Report~~
- Owner/Driver NRIC & Driving Licence
- Certificate of Insurance
- Warrant to Act
- ~~Rental Agreement & Invoice~~
- GIA Search Fee
- LTA Search Fee

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours sincerely

Edward Ow  
Profi Automotive

## SEARCH RESULTS

Our Ref No: GR-18-096211

Date of Request: 25/06/2018

Your Ref No:

WALK IN EDWARD OW

PROFI AUTOMOTIVE  
1 KAKI BUKIT AVE 6, AUTOBAY@KAKI BUKIT #02-48/50  
SINGAPORE S417883

Dear Sir/Madam,

Your Vehicle No: SLC3218L

Date of Accident: 09/06/2018

Place of Accident: HOUGANG CENTRAL MSCP ENTRANCE

Involving Vehicle No: SLV5691P (NO REPORT) CALL WITHIN 7 DAYS 26-4/7

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

DOCUMENTS	ACCIDENT LOCATION	ACCIDENT DATE	PER DOC (S\$)
No match found.			

With reference to your application for the accident report, we were unable to process your application and we draw your attention to the following:

- [ ] The requested party is not found in our database. We will continue to check daily for a period of one week, after which if there are no records found, your application will be deemed as cancelled and no notification will be sent to you.
- [ ] Your vehicle's accident report is not found in our database. Please lodge your non-injury accident report with your insurer.
- [ ] Your client's vehicle accident report is not found in our database. Please inform your client accordingly.
- [ ] Others

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## TAX INVOICE

Our Ref No: GR-18-096211

Date of Request: 25/06/2018

Your Ref No:

WALK IN EDWARD OW

PROFI AUTOMOTIVE  
1 KAKI BUKIT AVE 6, AUTOBAY@KAKI BUKIT #02-48/50  
SINGAPORE S417883

Dear Sir/Madam,

Your Vehicle No: SLC3218L

Date of Accident: 09/06/2018

Place of Accident: HOUGANG CENTRAL MSCP ENTRANCE

Involving Vehicle No: SLV5691P (NO REPORT) CALL WITHIN 7 DAYS 26-4/7

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☐ GIRO ☐ Cash ☒ Cheque DBS 300176



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18010803/Uwa3

11 September 2018

**Tey See Kiang**  
81A LORONG 4 TOA PAYOH  
#09-424  
Singapore 311081

Dear Sir/Madam,

**ACCIDENT INVOLVING SLV 5691P AND SLC 3218L ON 09/06/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## WARRANT TO ACT

I/We, Lay Hwee Swan of B/462 Hengang Ave 10 #16-956  
SS30962, owner of SLC3218L (vehicle no.) hereby authorize


**PROFI AUTOMOTIVE, 10 Kaki Bukit Road 2 #01-03, First East Centre Singapore 417868,**

to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim")  
for my vehicle no. SLC3218L that was damaged pursuant to the accident which occur  
on 09.06.18 (date) along B/805 Hengang Central MSCP entrance  
(location) involving vehicle no/s SLC3218L & SLV5691P ("the accident").

I further authorize **PROFI AUTOMOTIVE** to settle my above-mentioned claim in a manner that  
they deem fit and **PROFI AUTOMOTIVE** is further authorized to receive payment further to  
settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other  
vehicle/s is/are concerned.

Dated this 21 (day) of 06 (month) 2018 (year)

x   
Signed by "the 3<sup>rd</sup> party claimant"  
(with company stamp if applicable)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, Profi Automotive ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 1,400.00 (Global Sum) for vehicle no. SLC 3218L that was damaged pursuant to the accident which occurred on 09/06/2018 (date) along BLK 805 HOUGANG CENTRAL MSCP (location) involving vehicle no/s SLV 5691P.

This is pursuant to the inspection conducted on 18/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOY HWEE SUAN ("the third party claimant") of vehicle no. SLC 3218L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLC 3218L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of Sep (month) 2018 (year)

cks- 

Signed by appointed surveyor

  
PROFI AUTOMOTIVE  
T: 9433 5558 F: 6604 8454  
10 Kaki Bukit Road 2 #01-03,  
First East Centre, Singapore 417868  
Signed by "the workshop" (with chop)

**VEHICLE DAMAGE DISCHARGE ONLY**

My execution of this Discharge Voucher is in relation to my vehicle damage claim only and is without prejudice to any other rights or claim that I have arising from the same accident.



29 June 2018

Your Ref: Your insured SLV5691P

Our Ref: PA180601-SLC3218L

Accident Date: 09 June 2018

Vehicle No: SLC3218L

Make/Model: Honda Vezel

Name: Loy Hwee Suan

Address: c/o 10 Kaki Bukit Road 2 #01-03 Singapore 417868

Final repair bill for vehicle no: SLC3218L

Lump sum repair

\$ 1250.00

Dollar: One Thousand Two Hundred Fifty Only



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jun 2018 / 11:05:55

Receipt Date/Time : 12 Jun 2018 / 11:05:21

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180612-000696

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLV5691P				
As at 09 Jun 2018/14:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLV5691P Enquiry Fee 20180612110244373422	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
<b>Paid By</b>				
	xxxxxxxxxxxx2854	Credit Card: Visa /MasterCard		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Jun 2018 <a href="#">Edit Reg</a>		13 Jun 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$1,250.00</b> <a href="#">Edit Estimates</a>	<b>\$1,250.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>Tey See Kiang (Zhang ShiQiang)</b> , ID: S6933779A								
Main Claimant:	<b>LOY HWEE SUAN</b> , ID: S0050883G								
Vehicle Reg. No.:	<b>SLC3218L</b>	Date of Loss:	09/06/2018 14:00 - :59 [25 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 7055598599SG</b>	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLV5691P</b>	Policy No. (Claimant):	DMPCSN3039141802						
		Excess:							
Repairer:	<b>Profi Automotive (KB)</b> BLK 10 KAKI BUKIT ROAD 2, #01-03 FIRST EAST CENTRE, 417868 Kaki Bukit - Tel:								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Wui, Shawn-KJ</b> ] Shawnkaijye.Wui@aig.com								
Claimant's Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 25/06/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (14/06/2018): No OI GIA Report</li> <li>AIG_SG (14/06/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLC3218L (7055598599SG)  
 [SLV5691P]  
 TP  
 LOY HWEE SUAN  
 Jun 9 2018 2:00PM  
 [Tey See Kiang (Zhang ShiQiang)]  
 Profi Automotive

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a>			<b>View</b> <span style="border: 1px solid black; padding: 2px;">View in Browser</span>	
<b>Video</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/07/18 11:42	Video - Accident	Load MP4	
<b>Letters/Correspondences</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
<b>Photos/Images</b>				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/06/18 17:58	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
2	18/06/18 17:58	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
3	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
4	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
5	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
6	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
7	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
8	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
9	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
10	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
11	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
12	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
13	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
14	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
15	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
16	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
17	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
18	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
19	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
20	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
21	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
22	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
23	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
24	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
25	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
26	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
27	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
28	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
29	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>
30	18/06/18 17:58	General View	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/06/18 16:14	ACKNOWLEDGEMENT EMAIL TO AIG DD 13.06.2018	 Load PDF	
2	13/06/18 16:14	EMAIL FROM AIG DD 13.06.2018	 Load PDF	
3	13/06/18 16:14	NOTIFICATION FROM WORKSHOP	 Load TIF	
4	22/06/18 19:21	TP ESTIMATE - MARKED	 Load PDF	
5	22/06/18 19:21	TP GIA REPORT	 Load PDF	
6	26/06/18 08:49	Non reporting letter	 Load PDF	
7	06/07/18 11:42	OI GIA REPORT	 Load PDF	
8	17/09/18 16:34	Email from AIG to settle at best 17.9.18	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer. <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLV5691P (Insd veh)	Model:	HONDA VEZEL 1.5 X CVT (A)
	SLC3218L (TP veh)		
Date of Accident:	09/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		<b>4,388.24</b>
Final Repair Cost	:	\$		1,400.00
Loss of Use	:	\$		3.00 days at \$60.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,400.00

**Is Third Party Workshop GIA Registered?**    ☐ [ ] YES    ☒ [ X ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Profi Automotive	:	\$ 1,400.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

28 Sep  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18010803/UWA3Q2

Date: 28/09/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

**Claimant Vehicle No :** SLC3218L

**Insured Vehicle No :** SLV5691P

Date of Loss: 09/06/2018

Nature of Claim: TP

Claim No: 7055598599SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLC3218L**

Make & Model: HONDA VEZEL, 1.5 X CVT (A)

Engine No: L15B4030995

Reg. Date: 27/04/2016 (Man. Year: 2015)

Chassis No: RU11110991

Colour: Black

Odometer: 55668 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Dunlop 6 mm

Rear Left Side: Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,418.24	756.00	1,662.24	68.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,970.00	820.00	1,150.00	58.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,388.24</b>	<b>1,576.00</b>	<b>2,812.24</b>	<b>64.09</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,250.00</b>		
<b>Nett Amount (S\$)</b>	<b>4,388.24</b>	<b>1,250.00</b>	<b>3,138.24</b>	<b>71.51</b>
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		7.49		
<b>Nett Liability (S\$)</b>		<b>1,437.49</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,400.00</b>		

### INSPECTION

Date of Assignment: 13/06/2018

Date Inspected: 18/06/2018 Inspected At:

Profi Automotive (KB)  
BLK 10 KAKI BUKIT ROAD 2, #01-03  
FIRST EAST CENTRE  
Singapore 417868

Estimated Period of Repair: 3.0 days

---

**Adjuster:** MARCUS CHUA

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR FENDER RH	Repair	904.70 FL	*- FL
2	1		*REAR FENDER PROTECTOR RH	Grazed	195.00 FL	*195.00 FL
3	1		*REAR BUMPER SIDE RH	Repair	195.00 FL	*- FL
4	1		*REAR BUMPER SIDE BRACKET RH	Not Necessary	17.00 FL	*- FL
5	1		*REAR SHOCK ABSORBER RH	Not Necessary	362.20 FL	*- FL
6	1		*REAR HUB BEARING RH	Not Necessary	286.40 FL	*- FL
7	1		*REAR SPORT RIM RH	Cut	850.00 FS	*600.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>2,810.30</b>	<b>795.00</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>392.06</b>	<b>39.00</b>
<b>Total Parts (\$\$)</b>	<b>2,418.24</b>	<b>756.00</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	950.00	300.00
2	SPRAY PAINTING	New	750.00	500.00
3	RUST PROOFING	New	60.00	0.00
4	CHECK WIRING	New	60.00	20.00
5	TO REMOVE AND REPLACE REAR UNDERCARRIAGE	New	150.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>1,970.00</b>	<b>820.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >