

**Vivian Lau (LKKAuto)**

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**From:** Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>  
**Sent:** Monday, 17 September, 2018 4:18 PM  
**To:** Vivian Lau (LKKAuto); Olea, Maricel  
**Cc:** Thin Thin (LKKAuto); Admin A  
**Subject:** RE: #7055598599SG004#023# OI dispute PD claim

Dear Vivian,

I have called insured. Matter resolved.

Please settle third party claims at best.

Thanks and Regards,

**Shawn Wui**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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**From:** Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]  
**Sent:** Friday, September 14, 2018 4:12 PM  
**To:** Wui, Shawnkaijye; Olea, Maricel  
**Cc:** Thin Thin (LKKAuto); Admin A  
**Subject:** RE: #7055598599SG004#023# OI dispute PD claim

Dear Shawn/ Maricel

We refer to the email below,

Insured called in still strongly dispute TP claim. OI disagree on 100% at his fault. We also informed him that his claim was rejected by TP/China Taiping.

Insured will call in to AIG and want to speak to CSE.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Olea, Maricel [<mailto:Maricel.Olea@aig.com>]  
**Sent:** Friday, 10 August, 2018 9:14 AM  
**To:** Wui, Shawnkaijie <[Shawnkaijie.Wui@aig.com](mailto:Shawnkaijie.Wui@aig.com)>  
**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Subject:** RE: #7055598599SG004#023# OI dispute PD claim

Thanks Shawn and Vivian.

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**From:** Wui, Shawnkaijie  
**Sent:** Friday, August 10, 2018 8:56 AM  
**To:** Olea, Maricel  
**Cc:** Vivian Lau (LKKAuto)  
**Subject:** RE: #7055598599SG004#023# OI dispute PD claim

Dear Maricel

Vivian (LKK) has discussed the matter with me weeks ago.

We have studied OI's video and found that OI inched forward and caused the accident.

I will let Vivian to handle OI.

Aside Vivian,

As discussed before, please forward the letter to insured by sharing with them on our ground to settle TP claims.

Thanks and Regards,

**Shawn Wui**

**AIG**

Complex Claims Examiner

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**From:** Olea, Maricel  
**Sent:** Wednesday, August 08, 2018 5:42 PM  
**To:** Wui, Shawnkaijie  
**Subject:** #7055598599SG004#023# OI dispute PD claim

Dear Shawn,

Refer to the above matter.

Kindly be informed that our insured Mr Tey is disputing the PD claim, attached video footages and his email for your reference.

FYI, Trans Eurokars is helping our insured for his PD claim. As per insured, his claim was rejected by TP/China Taiping for unknown reason.

Insured also mentioned that he is not willing to settle even 50:50.

Please study the video and advise insured our position in PD claim, thank you.

Best Regards,

**Maricel Olea**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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