

REPUBLIC OF SINGAPORE DRIVING LICENCE

Portrait of a man

License Number: S9130570D

Name: ONG JOON SIANG, GABRIEL (WANG JUNXIANG)

Birth Date: 26 Aug 1991

Issue Date: 23 Apr 2010

Barcode: 001850080C

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S9130570D

Portrait of a man

Name: ONG JOON SIANG, GABRIEL (WANG JUNXIANG)

王 俊 翔

Race: CHINESE

Date of birth: 26-08-1991

Sex: M

Country of birth: SINGAPORE

Small portrait of a man

Small circular logo with a lion

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

PASS DATE: 23 Apr 2010

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver, and other motor vehicles < 2500kg

NP 428A

Barcode: Licence No: S9130570D

3927809

Barcode

Barcode: S9130570D

Fingerprint

Date of issue: 05-09-2006

Address: APT BLK 673A CHOA CHU KANG CRESCENT #07-413 SINGAPORE 681673

Lee Kuan Hwa Motor Service (Co.Reg.No:36463500B)
24 Sungei Kadut Street 4
Singapore 729050
Tel: 62699192 Fax: 62692239 Email: kuanhwa@singnet.com.sg

INSURER: ERGO Insurance Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (Own Damage)	Ref. No:	
Policy No:	DMPC17SO12092	Date of Loss:	08/06/2018
Vehicle Reg. No.:	SKX1225E	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	YES	Third Party Involved?	YES
Insured/Claimant:	ONG JOON SIANG		
Make/Model:	HONDA CIVIC, 1.8 L (A)	Vehicle Reg. Date:	19/07/2006
Vehicle Colour:	Silver		
Engine No:	R18A11033686	Chassis No:	JHMFD16306S210350
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	4		
Present Location:	LEE KUAN HWA MOTOR SERVICE (SUNGEI KADUT)		

COST OF CLAIMS	Amount
Parts	2,087.25
Miscellaneous Items	10.70
Labour	1,810.00
Paintwork Labour	0.00
Towing	0.00
Nett Amount (\$\$)	3,907.95

This claim is handled by: ADELINE LEE SU FANG

4379.45

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 13 Jun 2018)
 Parts: 143 HONDA CIVIC 1.8 L (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)

Print Code: Lee Kuan Hwa Motor Service/SKX1225E/13/06/2018 10:09

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BUMPER R	0.00	0.00	*210.00 F
2	1		*FRONT MUDGUARD LH ✓ OT	0.00	0.00	*180.00 F
3	1		*FRONT MUDGUARD INNER SHIELD LH ✓ CRK	0.00	0.00	*60.00 F
4	1		*FRONT MUDFLAT LH ✓ CUT	0.00	0.00	*25.00 F
5	1		*FRONT DOOR LH ✓ OT	0.00	0.00	*500.00 F
6	2		*FRONT DOOR HINGES X NN ✓	0.00	0.00	*90.00 F X
7	1		*FRONT SIDE MIRROR LH ✓ MS	0.00	0.00	*310.00 F
8	1		*FRONT DOOR RUBBER LH ✓ CUT	0.00	0.00	*85.00 F
9	1		*FRONT DOOR QUATER GLASS ✓ SCR	0.00	0.00	*175.00 F
10	1		*FRONT QUATER GLASS MOULDING ✓ NEC	0.00	0.00	*30.00 F
11	1		*FRONT DOOR WINDOW GLASS CHANNEL ✓ CUT	0.00	0.00	*65.00 F
12	1		*FRONT DOOR GLASS OUTER MOULDING X NN	0.00	0.00	*85.00 F

F=Franchise part.

Sub Total (\$\$)	1,815.00
+ Margin on L,N Items 15.00% (\$\$)	272.25
Total Parts (\$\$)	2,087.25

Lee Kuan Hwa Motor Service/SKX1225E/13/06/2018 10:09. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.70
Sub Total (\$\$)			10.70

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO WIRING SERVICES	New	100.00 50
2	TO REPLACE QUATER GLASS & SEALANTS LABOUR CHARGES	New	80.00 50
3	TO REPAIR & REPLACE LABOUR CHARGES	New	780.00 700
4	TO PUTTY & SPRAY PAINTING	New	850.00 800
Gross Labour Cost (\$\$)			1,810.00

Lee Kuan Hwa Motor Service/SKX1225E/13/06/2018 10:09. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Sathya Sai
13/6/2018
98072012

[Signature]
18/6/18

4 days

- Lump Sum Repair
- Photo after paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 13 Jun 2018)

Parts: 143 HONDA CIVIC 1.8 L (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Lee Kuan Hwa Motor Service/SKX1225E/13/06/2018 15:36

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Door window glass LH ✓SCA	0.00	0.00	*340.00 F
2	1		*Door protector LH ✓CUT	0.00	0.00	*70.00 F
Sub Total (S\$)						410.00
+ Margin on L,N Items 15.00% (S\$)						61.50
Total Parts (S\$)						471.50

F=Franchise part.

Lee Kuan Hwa Motor Service/SKX1225E/13/06/2018 15:36. Not valid without Reference section.
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LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
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- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Jun 2018 14:30	13 Jun 2018 10:09	13 Jun 2018 10:57	S\$2,950.00	S\$2,950.00		Pending for Survey Report
	Sendback Est	S\$3,907.95	Edit Adj Rpt	Edit Estimates	View Rpt		Cancel Case
Supp #1	13 Jun 2018 15:32	13 Jun 2018 15:36	13 Jun 2018 15:36			(Combined)	Combined with Main
		S\$471.50					Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	ONG JOON SIANG, ID: S9130570D		
Vehicle Reg. No.:	SKX1225E	Date of Loss:	08/06/2018 20:00 - :59 [142 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD	Policy/Cover Note No.:	DMPC17SO12092 (Comprehensive)
		Excess:	S\$700.00
Repairer:	Lee Kuan Hwa Motor Service (Sungei Kadut) 24 Sungei Kadut Street 4, 729050 Sungei Kadut - Tel: 62699192		
Handling Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199 ... [Handled by Steve Lim - 6829 9197]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 25/06/2018]		
Adj Asg. Remarks:	1. Pls conduct OD survey on WP basis 2. Pls assist to advise the consistency of the damages too. 3. Transport allowance of \$60/day, max 5 days payable to OI (reimburse frm ERGO)		

ASSOCIATED MAIL RECEIVED
[View All](#)
[Compose Case Mail](#)

- ERGO_SG (18/06/2018): Alert - Adj Mandate Approved (S\$3830.20) - SKX1225E - Claim Handler: Steve Lim

ALL ASSOCIATED TASKS
[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SKX1225E
OD
Jun 8 2018 8:00PM
[ONG JOON SIANG]
Lee Kuan Hwa Motor Service

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Assessment Reports									1 per page		☒
No	Finalized On	Lee Kuan Hwa Motor Service (Sungei Kadut)								Thumbnail	Print
1	13/06/18 10:09	Repairer Estimates								Load HTM	
2	13/06/18 15:36	Repairer Estimates Suppl. #1								Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print
1	14/06/18 15:59	Adjuster Immediate Advice								Load HTM	
Photos/Images									3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print
1	14/06/18 10:02	General View								Load JPG	☒
2	14/06/18 10:02	General View								Load JPG	☒
3	14/06/18 10:02	General View								Load JPG	☒
4	14/06/18 10:02	General View								Load JPG	☒
5	14/06/18 10:02	General View								Load JPG	☒
6	14/06/18 10:02	General View								Load JPG	☒
7	14/06/18 10:02	General View								Load JPG	☒
8	14/06/18 10:02	General View								Load JPG	☒
9	14/06/18 10:02	General View								Load JPG	☒
10	14/06/18 10:02	General View								Load JPG	☒
11	14/06/18 10:02	General View								Load JPG	☒
12	14/06/18 10:02	General View								Load JPG	☒
13	14/06/18 10:02	General View								Load JPG	☒
14	14/06/18 10:02	General View								Load JPG	☒
15	14/06/18 10:02	General View								Load JPG	☒
16	14/06/18 10:02	General View								Load JPG	☒
17	14/06/18 10:02	General View								Load JPG	☒
18	14/06/18 10:02	General View								Load JPG	☒
19	14/06/18 10:02	General View								Load JPG	☒
20	14/06/18 10:02	General View								Load JPG	☒
21	14/06/18 10:02	General View								Load JPG	☒
22	14/06/18 10:02	General View								Load JPG	☒
23	14/06/18 10:02	General View								Load JPG	☒
24	14/06/18 10:02	General View								Load JPG	☒
25	14/06/18 10:02	General View								Load JPG	☒
26	14/06/18 10:02	General View								Load JPG	☒
27	14/06/18 10:02	General View								Load JPG	☒
28	14/06/18 10:02	General View								Load JPG	☒
29	14/06/18 10:02	General View								Load JPG	☒
30	14/06/18 10:02	Chassis Number								Load JPG	☒
31	14/06/18 10:02	Odometer Reading								Load JPG	☒
32	14/06/18 10:02	General View								Load JPG	☒
33	14/06/18 10:02	General View								Load JPG	

Assessment Reports			1 per page	☒
No	Finalized On	Lee Kuan Hwa Motor Service (Sungei Kadut)	Thumbnail	Print
				☒
34	14/06/18 10:02	General View	 Load JPG	☒
35	14/06/18 10:02	General View	 Load JPG	☒
36	29/10/18 16:09	Photo After Spray	 Load JPG	☒
37	29/10/18 16:09	Photo After Spray	 Load JPG	☒
38	29/10/18 16:09	Photo After Spray	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	ERGO Insurance Pte. Ltd. (HQ)	Thumbnail	Print
1	13/06/18 10:57	OI - Singapore Accident Statement	 Load PDF	
2	18/06/18 09:56	OD SATISFACTION VOUCHER FOR TRANSPORT ALLOWANCE	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/06/18 16:03	ESTIMATE	 Load PDF	
2	29/10/18 16:05	ESTIMATE MARKING & SUPPLEMENTARY.pdf	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

ERGO Insurance Pte. Ltd.
5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985

Our File No: CS/EGI18010781/NSD3E2

Date: 31/10/2018

REFERENCE

Insured/Claimant:	ONG JOON SIANG	Policy No:	DMPC17SO12092	
Date of Loss:	08/06/2018	Nature of Claim:	OD	Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKX1225E		Engine No:	R18A11033686
Make & Model:	HONDA CIVIC, 1.8 L (A)		Chassis No:	JHMF16306S210350
Reg. Date:	19/07/2006 (Man. Year: 2006)		Odometer:	230833 km
Colour:	Silver			
Engine Capacity:	1799 cc			
Market Value/New Car Price:	S\$24,000.00			
Sum Insured (S\$):	Market Value/New Car Price			

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/55 R16	Rear Tyre Size:	215/55 R16
Front Left Side:	Hankook 6 mm	Rear Left Side:	Hankook 6 mm
Front Right Side:	Hankook 6 mm	Rear Right Side:	Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,558.75	2,116.00	442.75	17.30
Miscellaneous Items	10.70	10.70	0.00	0.00
Labour	1,810.00	1,600.00	210.00	11.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,379.45	3,726.70	652.75	14.90
Approved Total (Overridden) (S\$)		2,950.00		
- Excess (S\$)	0.00	700.00	-700.00	
Nett Amount (S\$)	4,379.45	2,250.00	2,129.45	48.62

INSPECTION

Date of Assignment:	13/06/2018 Present Location:	Lee Kuan Hwa Motor Service (Sungei Kadut)
Date Inspected:	13/06/2018 Inspected At:	Lee Kuan Hwa Motor Service (Sungei Kadut) 24 Sungei Kadut Street 4 Singapore 729050
Estimated Period of Repair:	4.0 days	

Adjuster: Muhammad Nazril Bin Abdullah

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 31 Oct 2018)
Parts:	143	HONDA CIVIC 1.8 L (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKX1225E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (WCP)	Repair	210.00 F	*- F
2	1		*FRONT MUDGUARD LH (WCP)	Dented	180.00 F	*180.00 F
3	1		*FRONT MUDGUARD INNER SHIELD LH (WCP)	Cracked	60.00 F	*60.00 F
4	1		*FRONT MUDFLAT LH (WCP)	Cut	25.00 F	*25.00 F
5	1		*FRONT DOOR LH (WCP)	Dented	500.00 F	*500.00 F
6	2		*FRONT DOOR HINGES (WCP)	Not Necessary	90.00 F	*- F
7	1		*FRONT SIDE MIRROR LH (WCP)	Missing	310.00 F	*310.00 F
8	1		*FRONT DOOR RUBBER LH (WCP)	Cut	85.00 F	*85.00 F
9	1		*FRONT DOOR QUATER GLASS (WCP)	Scratched	175.00 F	*175.00 F
10	1		*FRONT QUATER GLASS MOULDING (WCP)	Necessary	30.00 F	*30.00 F
11	1		*FRONT DOOR WINDOW GLASS CHANNEL (WCP)	Cut	65.00 F	*65.00 F
12	1		*FRONT DOOR GLASS OUTER MOULDING (WCP)	Not Necessary	85.00 F	*- F
Supplementary #1						
13	1		*Door window glass LH (WCP)	Scratched	340.00 F	*340.00 F
14	1		*Door protector LH (WCP)	Cut	70.00 F	*70.00 F

F=Franchise part.

Sub Total (\$\$)	2,225.00	1,840.00
+ Margin on L,N Items 15.00/15.00% (\$\$)	333.75	276.00
Total Parts (\$\$)	2,558.75	2,116.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.70	10.70
Sub Total (\$\$)			10.70	10.70

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO WIRING SERVICES	New	100.00	50.00
2	TO REPLACE QUATER GLASS & SEALANTS LABOUR CHARGES	New	80.00	50.00
3	TO REPAIR & REPLACE LABOUR CHARGES	New	780.00	700.00
4	TO PUTTY & SPRAY PAINTING	New	850.00	800.00
Gross Labour Cost (\$\$)			1,810.00	1,600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >