

ASS. REC. BY:

Surveyor:

Steve Lim

From (Person):

Steve Lim

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKX 1225E

at Workshop m/s

Lee Kuan Hwa

of

24 Sungai Kadut St. 4

Policy No:

DMPC178012092

Claim No:

Sum Insured:

\$700,000

Make of Veh:

(Client's Record)

CA (REV) / REP. / REV 24 HRS

Date/Time:

12:56pm @ 13/6/18

Person Contacted:

Adeline

H.O.D. Endorsement:

Vehicle IN/OUT

D.O.A. 08/06/2018

Date/Time

Action/Instruction (✓) Estimate

SKX 1225E -X

14/06/18 @ 15:59 p.m.

revised IA to Steve Lim via merimer.

14/06/18 @ 16:05 p.m.

mandate requested to Steve Lim via merimer. (Authorized)

18/06/18 @ 10:11 a.m.

mandate approved by Steve Lim via merimer.

18/06/18 @ 13:59 p.m.

revert authorised repair to Adeline (reparer) via email.

REF: EGI

ASSIGNMENT

From: Date: 13/06/2018

Estimated Cost:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKX 1225E

at Workshop m/s Lee Kuan Hwa

of 24 Sungai Kerdut Street 4

Insured:

Policy No.

Claims No.

Sum Insured: Excess: \$700.00

(Client's Record)

Make of Veh: Adeline @ 9028 8798

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKX 1225E Yr Regn: July / 2006

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Civic C.C. 1799

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 230833 T/Radio: Insured / Std / NI / NA

Eng/No: R18A11033686

C/No: JHMF0163065210350

Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55 R16

R: 215/55 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 8/6/2018 D.O.I. 13/6/2018

Survey held at Lee Kuan Hwa

Des. of Damages: ☒ Fr / Rear / O/S / ☒ N/S / U/C / Rooftop or

N/S Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Market Value: ~~\$32K~~ ~~33K~~ \$24K.

Syfa,

(1,429.45 Red - 33%) p/s See my remarks

29/10/18 Confirmed L/S \$2,950/- @ 4 days with Mr. Lau.

RECEIVED 30 OCT 2018

Date/Time: File Pass to?

30/10/18

1)

Date/Time: File Return to?

2)

☐ : Preli. Report☒ : Final Report

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) \$ + RS. \$

) Photos

) Others

TOTAL

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$) 2,950.00 L/S

250

10

260

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jun 2018 14:30 Sendback Est	13 Jun 2018 10:09 S\$3,907.95	13 Jun 2018 10:57 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	ONG JOON SIANG, ID: S9130570D			
Vehicle Reg. No.:	SKX1225E	Date of Loss:	08/06/2018 20:00 - :59 [142 Months and 20 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD	Policy/Cover Note No.:	DMPC17SO12092 (Comprehensive)	
		Excess:	S\$700.00	
Repairer:	Lee Kuan Hwa Motor Service (Sungei Kadut) 24 Sungei Kadut Street 4, 729050 Sungei Kadut - Tel: 62699192			
Handling Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199 ... [Handled by Steve Lim - 6829 9197]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/06/2018]			
Adj Asg. Remarks:	1. Pls conduct OD survey on WP basis 2. Pls assist to advise the consistency of the damages too. 3. Transport allowance of \$60/day, max 5 days payable to OI (reimburse frm ERGO)			

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Wednesday, 13 June 2018 9:47 AM
To: admin-d@lkkauto.com
Cc: ASSIGNMENTS@LKKAUTO.COM
Subject: OD IRO SKX1225E / DOA : 08/06/2018
Attachments: SKX1225E - SAS.pdf

Importance: High

Dear Catherine,

Need a favor from you.

Please assist to conduct an Own Damage survey on without prejudice first at Lee Kuan Hua Workshop. Will assign to LKK upon receipt of OD estimates from ARC via Merimen.

Attached is insured's SAS (note: reports not to be released to any Third Party).

Please assist to advise the consistency of the damages too.

Excess: \$700.00 (SECT I), TRANSPORT ALLOWANCE APPLICABLE

S/N	VEH TO BE SURVEY	W/SHOP NAME	PERSON TO CONTACT	OIC	REMARKS
1	SKX 1225E	LEE KUAN HWA MOTOR SERVICE @ 24 SUNGEI KADUT STREET 4	ADELINE @ 6269 9192	STEVE LIM	DOA : 08/06/2018 WP

Thank you.

Yee Pei Li

Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel.: 65 6829 9199 DID: 65 6829 9194
Fax: 65 6829 9247
Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

From: kuanhwa@singnet.com.sg [mailto:kuanhwa@singnet.com.sg]
Sent: Tuesday, 12 June, 2018 5:01 PM
To: Yee Pei Li
Subject: Urgent.. OD claim Estimate (SKX 1225 E)

Dear Pei Li,

We refer to the above vehicle.

I have tried to call a few times to Ergo but could not get through, i think the line is busy.

We have submitted the OD claim Estimate through Merimen but my staff have missed out the labour portion, please return the estimate to us at merimen now so that we could edit the estimate.

And also please arrange surveyor on tomorrow as the vehicle leave down in our workshop.

Thank you so much.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD		Ref : CS/EGI18010781/Vsd3		
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 13-06-2018		
		Code : EGI		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SKX 1225E	
Policy No. DMPC17SO12092	Coverage (\$)		0.00	
Claim No.	Excess (\$)		700.00	
Assign From MERIMEN (STEVE LIM)	Assign Date		13/06/2018	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No. HIDDEN	Year of Reg.			
Chassis No.	Colour			
Odometer -	Steering			
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date 08/06/2018	Inspection Date		13/06/2018	
Survey held at	LEE KUAN HWA MOTOR SERVICE 24 SUNGEI KADUT ST. 4 SINGAPORE 729050			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

Enquire Vehicle Information

Vehicle No.	SKX1225E
Vehicle Details	
Vehicle Type :	Passenger Motor Car
Vehicle Attachment 1 :	No Attachment
Make / Model :	HONDA / CIVIC 1.8LA
Primary Colour :	Silver
Year of Manufacture :	2006
Maximum Laden Weight :	1640 kg
Unladen Weight :	1219 kg
No. Of Axles :	2
Engine No. :	R18A11033686
Chassis No. :	JHMFD16306S210350
Engine Capacity :	1799 cc
Maximum Power Output :	103.0 kW (138 bhp)
IU Label No. :	1120352082
Propellant :	Petrol
Passenger Capacity :	4
Original Registration Date :	19 Jul 2006
First Registration Date :	19 Jul 2006
Open Market Value :	\$21,245.00
Additional Registration Fee Rate :	110.00 %
Actual ARF Paid :	\$23,370.00
PARF Eligibility :	Forfeited
Minimum PARF Benefit :	-
COE No. :	2006060103000166C
COE Category :	B - Car (1601cc & above)
COE Expiry Date :	31 May 2021
Quota Premium (QP) :	\$11,519.00
PQP Paid :	\$23,024.00
OPC Cash Rebate Eligibility :	No
QP during COE Bidding Exercise :	\$11,519.00
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

Previous

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

D.O.A. 8/6/2018
Bal = 2yrs 11-mths

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6571A
Vehicle Details	
Vehicle No.:	SKX1225E
Vehicle to be Exported:	No
Intended De-registration Date:	14 Jun 2018
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.8L A
Primary Colour:	Silver
Manufacturing Year:	2006
Engine No.:	R18A11033686
Chassis No.:	JHMFD16306S210350
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$21,245.00
Original Registration Date:	19 Jul 2006
First Registration Date:	19 Jul 2006
Transfer Count:	0
Actual ARF Paid:	\$23,370.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 May 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$23,024.00
COE Rebate Amount:	\$13,641.00
Total Rebate Amount:	\$13,641.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 14 Jun 2018

OK

7,1000

Honda Civic 1.8A (COE till 05/2021)

Honda Civic 1.8A (COE till 07/2021)

Honda Civic 1.8A VTi-S (COE till 06/2021)

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Unsure of how much your car is worth?

Let us tell you how much is the value - no charges & no obligations!

Clear All

Add all to Shortlist

Price Range

Depreciation

> 10 year(s)

Vehicle Type

Advanced Search

Used Car Comparison

--- Comparing 3 Vehicles ---

Honda Civic 1.8A (COE till 05/2021)

Honda Civic 1.8A (COE till 07/2021)

Honda Civic 1.8A VTi-S (COE till 06/2021)



Add to Shortlist



Add to Shortlist



Add to Shortlist



Use search bar above to search to compare.

Clear All

Add all to Shortlist

Back to search result

CAR DETAILS

Price	\$21,900	\$26,800	\$26,500	-
Instalment	N.A.	N.A.	N.A.	-
Registration Date	11-Jul-2006	12-Jul-2006	24-Jul-2006	-
Manufactured	2006	2006	2006	-
Mileage	-	190,000 km	155,000 km	-
Transmission	Auto	Auto	Auto	-
Engine Cap	1,799 cc	1,799 cc	1,799 cc	-
Road Tax	\$1,174 /yr	\$1,174 /yr	\$1,174 /yr	-
Power	103.0 kW (138 bhp)	103.0 kW (138 bhp)	103.0 kW (138 bhp)	-
Curb Weight	1,219 kg	1,219 kg	1,219 kg	-
Features	1.8L SOHC 16V I-VTEC, 5 Speeds Auto With Paddle Shifters, SRS Airbags, ABS, HID Headlamps, Auto Climatic Aircon, Dual Airbags.	1.8L SOHC 16V I-VTEC, 5 Speeds Auto With Paddle Shifters, SRS Airbags, ABS, HID Headlamps, Auto Climatic Aircon, Dual Airbags.	Powerful 1.8L DOHC I-VTEC Engine, 5 Speed Manual Transmission, SRS Airbags, ABS, Knockdown Rear Seats.	-
Accessories	Dual Airbags, ABS, Paddle Shifts, 5 Speed Auto Transmission, Reverse Sensors, Solar Film, Electrical Retractable Side Mirrors.	View It Yourself.	Drift Racing System, Midpipe And Muffler With Cert, Drift Racing Extractor, 4 Pot Drift Racing Bkk. Hurricane Air Intake, 17" Dotz Shuriken Rims.	-
Description	All Our Quality Pre Owned Cars Are Selling At The Most Reasonable Price And With A Peace Of Mind! Accident Free, Pristine And Immaculate Condition! View To Appreciate! Test Drive Today.	Lovely Condition! Engine Mounting Just Changed (with Receipt) Lower Arm Bushings Just Changed (with Receipt) Brake Pads Just Changed (with Receipt) Tanabe Coils Just Changed (with Receipt) Pioneer HU W Bluetooth, Upgraded Speakers Alignment Just Done At Kenny's And Hawk Tyre Transmission Fluid/engine Oil Just Changed Ultra Racing Front Strut And Rear ARB Call Now! Viewing Strictly By Appo	Service Maintenance On Time Without Fail, IROAD Blackbox Dash Camera (Front And Back Included), Greddy Gauge Meter Included, All Parts In Perfect Working Condition. View To Believe!	-
COE	\$23,024	\$25,815	\$24,240	-
OMV	\$21,322	\$21,767	\$21,245	-
ARF	\$23,455	\$23,944	\$23,370	-
Depreciation	\$7,390 /yr	\$8,710 /yr	\$8,700 /yr	-
No. of Owners	2	3	4	-
Type of Vehicle	Sedan	Sedan	Sedan	-
Category	COE Car	COE Car, Premium Ad Car	COE Car, Direct Owner Sale	-
Availability	Available	Available	Available	-
Remarks				-

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 30 October 2018 2:24 PM
To: kuanhwa@singnet.com.sg
Cc: SUR
Subject: RE: SKX 1225E OD (ERGO)

Hi Siew Chen,

Noted. Final invoice and all supporting documents sent over to ERGO Insurance Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg [mailto:kuanhwa@singnet.com.sg]
Sent: Tuesday, 30 October 2018 10:42 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKX 1225E OD (ERGO)

Dear Shirley,

Confirm COR \$2,950.00. Please note we do not have gst.

Kindly please make an offer to the merimen so that we could submit our invoice.

Thank you.

Regards,
Siew Chen
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239

From: Shirley Hiew (LKK Auto)
Sent: Monday, October 29, 2018 4:14 PM
To: kuanhwa@singnet.com.sg
Cc: SUR
Subject: [Spam-pop3] RE: [Spam-pop3] RE: SKX 1225E OD (ERGO)

Hi Siew Chen,

Please confirm final fig of \$2,950.00 (lump sum) @ 4 days of repairs before excess \$700/- & GST.

Shirley Hiew (LKK Auto)

From: kuanhwa@singnet.com.sg
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Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg [mailto:kuanhwa@singnet.com.sg]
Sent: Monday, 29 October 2018 3:39 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Re: [Spam-pop3] RE: SKX 1225E OD (ERGO)

Dear Shirley,

Photos attached and please confirm the COR.

Thank you.

Regards,
Siew Chen
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
From: Shirley Hiew (LKK Auto)
Sent: Monday, October 29, 2018 11:17 AM
To: kuanhwa@singnet.com.sg
Cc: SUR
Subject: [Spam-pop3] RE: SKX 1225E OD (ERGO)

Hi Adeline,

Kindly send us the after paint photo.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sathya Sai (LKK Auto) [<mailto:SathyaSai@lkkauto.com>]
Sent: Tuesday, 24 July 2018 9:10 AM
To: kuanhwa@singnet.com.sg
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: SKX 1225E OD (ERGO)

Good Day,

Please refer to attachment for finalisation.

Thank you

Best Regards,

Sathya Sai | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9807 2012 | Email: SathyaSai@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg [<mailto:kuanhwa@singnet.com.sg>]
Sent: Monday, 23 July, 2018 2:06 PM
To: Sathya Sai (LKK Auto)
Subject: Re: SKX 1225E OD (ERGO)

Dear Sathyasai,

Please confirm finalise at lump sum \$3,050?

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

From: Shirley Hiew (LKK Auto)
Sent: Monday, June 18, 2018 1:59 PM
To: kuanhwa@singnet.com.sg
Cc: sur@lkkauto.com
Subject: SKX 1225E OD (ERGO)

Dear Adeline,

As instructed by our client, please proceed to repair the insured vehicle **SKX 1225E (Excess \$ 700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shirley Hiew (LKK Auto)

From: Sathya Sai (LKK Auto) <SathyaSai@lkkauto.com>
Sent: Tuesday, 24 July 2018 9:10 AM
To: kuanhwa@singnet.com.sg
Cc: Shirley Hiew (LKK Auto)
Subject: RE: SKX 1225E OD (ERGO)
Attachments: SKX 1225 FINALIZE.pdf

Good Day,

Please refer to attachment for finalisation.

Thank you

Best Regards,

Sathya Sai | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9807 2012 | Email: SathyaSai@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg [mailto:kuanhwa@singnet.com.sg]
Sent: Monday, 23 July, 2018 2:06 PM
To: Sathya Sai (LKK Auto)
Subject: Re: SKX 1225E OD (ERGO)

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Adeline Lee

Lee Kuan Hwa Motor Service

Tel: 6269 9192 Fax: 6269 2239

H/P: 9028 8798

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Sent: Monday, 18 June 2018 1:59 PM
To: kuanhwa@singnet.com.sg
Cc: sur@lkkauto.com
Subject: SKX 1225E OD (ERGO)

Dear Adeline,

As instructed by our client, please proceed to repair the insured vehicle **SKX 1225E (Excess \$ 700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

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Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)