

2303/2007

A.S. P.C. BY:

REF:

CS/CT118010774/Usb 91

Special Instruction:

Survivor:

Merrin

## ASSIGNMENT (Office)

From (Person):

Jowyn Jay

of

CT1

Date/Time:

13062018 11:07am

Estimated Cost:

Bill to:

OD / IT / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLL 9853R

Insured:

SFW 3383H

at Workshop no/s

JEC Auto

Tel:

6509 6585.

of

Blk 1 Kaki Bukit Ave 6 #D2-11

Policy No:

JmpCSN1527561702

Claim No:

GMM18D02842002

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

09062018

CA / REV / REP. / REV 24 HRS Wp:

H.O.D. Endorsement:

Date/Time:

13062018 1:33pm

Person Contacted:

Ah Xian

Vehicle IN ~~OUT~~

Date/Time

Action/Instruction

(✓) Estimate

SLL 9853R - NA/DAT18010631/20

DUA 09062018

SFW 3383H - X

(08/11/13) wef

ASS. REC. BY: MARCUS

REF:

CT11/

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLL 985-3R

at Workshop mis

Jec At.

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_

Consistent? : Yes or No

GIR / PR Seen: 2

Consistent? : Yes or No

Est. Repairs: 4

days

Res.: Yes or No

Lum Sum: 20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time

Action / Instruction

20/7/18 1/5 @ 4000 confirmed with AH xian.( \$9,455-81 Red - 70% )

RECEIVED 23 JUL 2018

Veh No: SLL9853R Yr Regn: 216Type: M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CAMake: VolkswagenGolf A7 1395Colour: 3m

A/C: Insured / Std / NI / NA

Sp. Reading: 44/19

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WVWZZZAUZFW354079Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/45ZR17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6

mm

R/Bal. 6

mm

L/Bal. 6

mm

L/Bal. 6

mm

D.O.A. 9/6/18D.O.A. 19/6/18

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rf

Th: Chassis frame / Body Structure affected due to collision.

Data/Time, File Pass to?

23/7/131) Typist ☐ : Prel. Report

Date/Time, File Return to?

☒ : Final Report

2) \_\_\_\_\_

Days Of Repair: 4Resurvey No. of Trip: 2Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B.I.: (\$ 4,000.00 L/S)

## ...CLAIM SUBFOLDER...(New Assignment)

| CLAIM SUBFOLDER TRACKING |             |                |  |          |                |             |  |
|--------------------------|-------------|----------------|--|----------|----------------|-------------|--|
| Case                     | Notified    | Est. Submitted | Adj. Assigned                                  | Adj. Rpt | Adj. Submitted | Ins. Auth'd | Status   |
| Main                     | 13 Jun 2018 |                | 13 Jun 2018<br>11:07<br><a href="#">Assign</a> |          |                |             | <b>New Assignment</b><br><a href="#">Cancel Case</a> |

| Main   | Reference   | Claim Details  | Documents  | Show All |         |             |              |            |       |
|--|---|--|--|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b>   |   | <a href="#">[Created by insurer]</a>                       |  |          |         |             |              |            |       |
| Insured:   | LEE BOON KWEE   |  |  |          |         |             |              |            |       |
| Main Claimant:   | TAN CHIN LEE, ID: S8219232H   |  |  |          |         |             |              |            |       |
| Vehicle Reg. No.:  | SLL9853R  | Date of Loss:  | 09/06/2018 22:00 - :59   |          |         |             |              |            |       |
| Claim Type:  | TP / SNM18D02842C02   | Policy/Cover Note No.:                                     | DMPCSN1527561702<br>(Comprehensive)<br>Coverage: 24/06/2017 - 23/06/2018 |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):  | SFW3383H  | Policy No. (Claimant):                                     |  |          |         |             |              |            |       |
|  |   | Excess:  | S\$0.00  |          |         |             |              |            |       |
| Repairer:  | Jec Auto Centre (HQ) 1 KAKI BUKIT AVENUE 6, #02-11 AUTOBAY, 417883 Kaki Bukit - Tel: 6509 6585  |  |  |          |         |             |              |            |       |
| Handling Insurer:  | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Jowyn Tay - 6389 6174]  |  |  |          |         |             |              |            |       |
| Adjuster:  | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/06/2018]   |  |  |          |         |             |              |            |       |
| Adj. Asg. Remarks:   | AGREED SJE. PLEASE PROCEED TO SURVEY ON WITHOUT PREJUDICE BASIS & LET US HAVE YOUR RECOMMENDATION ON COST OF REPAIRS. OUR INSURED HAS YET TO REPORT THE ACCIDENT. |  |  |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b>  |   | <a href="#">View All</a> <a href="#">Compose Case Mail</a> |  |          |         |             |              |            |       |
| There are no mail for this case.   |   |  |  |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b>  |   |  |  |          |         |             |              |            |       |
| <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> |   |  |  |          |         |             |              |            |       |
| Due Date   | Priority  | Type   | Task Group   | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.  |   |  |  |          |         |             |              |            |       |

## &gt; Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                                      |
|-------------------------------------|--------------------------------------|
| <b>Vehicle Owner Particulars</b>    |                                      |
| Owner ID Type:                      | Singapore NRIC                       |
| Owner ID:                           | 9232H                                |
| <b>Vehicle Details</b>              |                                      |
| Vehicle No.:                        | SLL9853R                             |
| Vehicle to be Exported:             | No                                   |
| Intended De-registration Date:      | 19 Jun 2018                          |
| Vehicle Make:                       | VOLKSWAGEN                           |
| Vehicle Model:                      | GOLF A7 1.4 TSI AT 5G13GZ W/O HID    |
| Primary Colour:                     | Blue                                 |
| Manufacturing Year:                 | 2015                                 |
| Engine No.:                         | CXS258702                            |
| Chassis No.:                        | WVWZZZAUZFW354079                    |
| Maximum Power Output:               | 90.0 kW (120 bhp)                    |
| Open Market Value:                  | \$19,158.00                          |
| Original Registration Date:         | 01 Feb 2016                          |
| First Registration Date:            | 01 Feb 2016                          |
| Transfer Count:                     | 1                                    |
| Actual ARF Paid:                    | \$9,158.00                           |
| <b>Intended PARF Rebate Details</b> |                                      |
| PARF Eligibility:                   | Yes                                  |
| PARF Eligibility Expiry Date:       | 31 Jan 2026                          |
| PARF Rebate Amount:                 | \$6,868.00                           |
| <b>Intended COE Rebate Details</b>  |                                      |
| COE Expiry Date:                    | 31 Jan 2026                          |
| COE Category:                       | A - Car up to 1600cc & 97kW (130bhp) |
| COE Period(Years):                  | 10                                   |
| QP Paid:                            | \$51,301.00                          |
| COE Rebate Amount:                  | \$39,068.00                          |
| <b>Total Rebate Amount:</b>         | <b>\$45,936.00</b>                   |

The information contained herein is correct as at 19 Jun 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                       |
|----------------------------|-----------------------|
| Date Of Report             | 11/06/2018 15:38      |
| Date Of Accident           | 09/06/2018 22:45      |
| Exact Location Of Accident | RWS BASEMENT DRIVEWAY |
| Country/State of Loss      | SINGAPORE             |

### DETAILS OF OWN VEHICLE

|  |                                   |
|--|-----------------------------------|
| Vehicle Registration Number  | SLL9853R                          |
| <b>Insured/Policyholder</b>  |                                   |
| Name Of Registered Owner   | TAN, CHIN LEE                     |
| NRIC No  | S8219232H                         |
| Email Address  | NOEMAIL                           |
| Mobile Phone No  | (LOCAL) +65-97962632              |
| Alternative Phone No   | OFFICE-97962632                   |
| <b>Vehicle Particulars</b>   |                                   |
| Manufacturer   | VOLKSWAGEN                        |
| Model  | GOLF A7 1.4 TSI AT 5G13GZ W/O HID |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE                       |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO                                |
| If No, Please state action to be taken                                       | THIRD PARTY                       |
| Vehicle Category   | PRIVATE CAR                       |

### Insurance Company

|                           |   |
|---------------------------|---|
| Name of Insurance Company | DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD |
| Type Of Coverage          | COMPREHENSIVE                             |
| Fleet Policy              | NO  |
| Policy Number             | MT/00385786                               |
| Cover Note Number         |   |

### Driver

|                      |                      |
|----------------------|----------------------|
| Name of Driver       | TAN CHIN LEE         |
| NRIC No              | S8219232H            |
| Date Of Birth        | 18/06/1982           |
| Occupation           | INDOOR               |
| Date Of Driving Pass | 04/01/2011           |
| Driving Experience   | 7 YEARS AND 5 MONTHS |
| Gender               | MALE                 |
| Mobile Number        | (LOCAL) +65-97962632 |
| Fax Number           |                      |
| Contact Number       | OFFICE-97962632      |
| Email Address        | NOEMAIL              |

|   |  |
|---|--|
| Address   | BLK 70B TELOK BLANGAH HEIGHTS<br>#23-527 |
| Postcode  | 102070                                   |
| Was driver an employee of the Insured's Company     | NO                                       |
| If No, Relationship of the Driver with the Insured  | OWNER                                    |
| Vehicle Registration Number of Driver's Own Vehicle | -  |
|   | -  |
|   | -  |
| Insurance Company of Driver's Own Vehicle           | -  |
|   | -  |
|   | -  |

#### General Information of the Accident

|                    |            |
|--------------------|------------|
| Type Of Accident   | SIDE SWIPE |
| Weather Conditions | CLEAR      |
| Road Surface       | DRY        |

#### Other Information

|   |                |
|---|----------------|
| Was any foreign vehicle involved in this accident?  | NO             |
| Number of vehicles involved in the accident   | 2              |
| Was any body injured in the Accident?   | YES            |
| Was any injured conveyed to hospital by ambulance?  | NO             |
| Was any other material or property damaged?   | YES            |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO             |
| Number of Passengers (Including Driver)   | 2              |
| Passenger 1   | NAME: : -      |
|   | GENDER: : MALE |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

ON STATED DATE AND TIME, I WAS TRAVELLING ALONG LANE 3 RWS BASEMENT CARPARK, THE DRIVEWAY WAS NARROW. SUDDENLY VEHICLE B HIT ONTO MY VEHICLE FRONT RIGHT PORTION WHEN MAKING A NARROW TURN. I TRIED TO BRAKE MY VEHICLE, HOWEVER I COULDN'T BRAKE IN TIME AND THE IMPACT OCCUR.

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |               |
|-----------------------------|---------------|
| Vehicle Registration Number | SFW3383H      |
| Vehicle Make/Model/Colour   |               |
| Details Of Properties       |               |
| Vehicle Category            | PRIVATE CAR   |
| Name of Driver              | LEE BOON KWEE |
| NRIC/Passport Number        | S0308692E     |
| Contact Number              |               |
| Address                     |               |
| Postcode                    |               |
| Insurance Company Name      |               |

Nature Of Damage

No. Of Passenger (Including Driver)

1

**DETAILS OF INJURED PERSON 1**

Name

TAN CHIN LEE

Approximate Age

Injuries Sustain

NECK & BACK

Injured person in which vehicle?

SLL9853R

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode


## SKETCH PLAN

### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

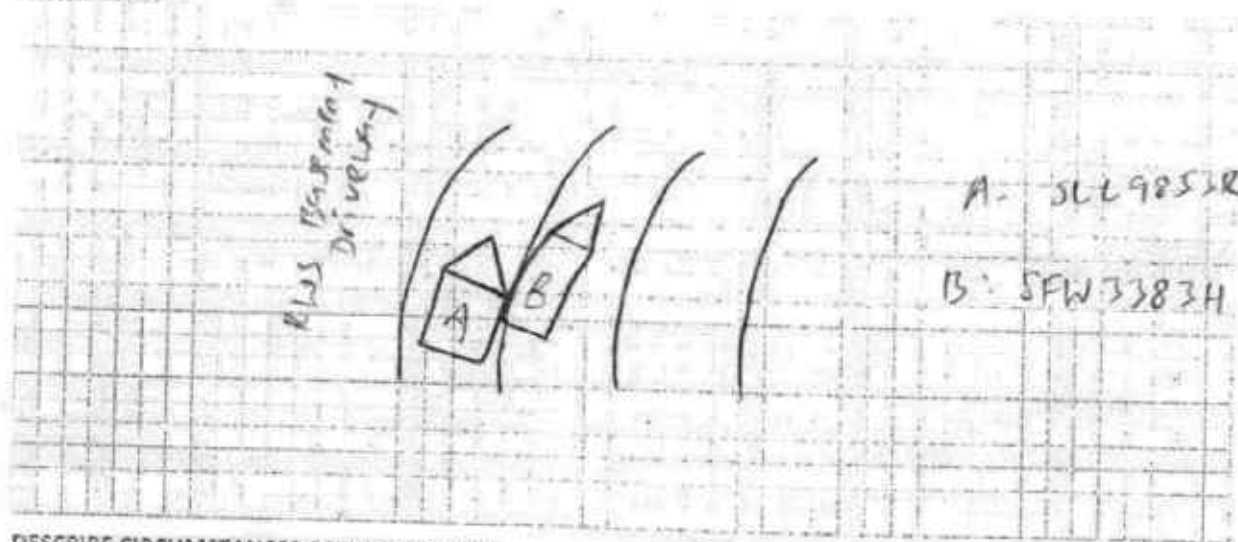
  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to statement.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# JEC AUTO SERVICE

1 Kaki Bukit Ave 6 #02-11 Autobay, Singapore 417883  
 Hp: 9232 7457@Ah Xian Tel: 6509 6585 Fax: 6509 6584  
 Email: jecautoservice@yahoo.com.sg

not. Adm /  
 Mer  
 1/5 = 4000/  
 Hdy.  
 the ph. Adm. g-  
 19/6/18

Vehicle No.: SLL 9853 R

Model : Volkswagen Golf

| Qty               | Description                                       | Amt S(\$)     |
|-------------------|---|---------------|
| <u>List Items</u> |   |               |
| 1                 | Front headlamp (HID) -R/H <i>Car</i>              | \$ 1,245.00 / |
| 1                 | Front headlamp control unit <i>11</i>             | \$ 358.00 X   |
| 1                 | Front bumper <i>Deep cut 1366.12</i>              | \$ 1,440.00 / |
| 1                 | Front bumper clip (1 set) <i>ner</i>              | \$ 60.00 /    |
| 1                 | Front bumper inner sponge <i>11</i>               | \$ 50.00 X    |
| 1                 | Front bumper reinforcement <i>11</i>              | \$ 465.00 X   |
| 1                 | Front bumper side retainer <i>31 78.50</i>        | \$ 187.20 /   |
| 1                 | Front fender -R/H <i>20/21</i>                    | \$ 686.40 /   |
| 1                 | Front fender bracket <i>11</i>                    | \$ 39.00 X    |
| 1                 | Front fender inner shield <i>Torn 185.42</i>      | \$ 345.60 ?   |
| 1                 | Front fender inner shield clip (1 set) <i>ner</i> | \$ 50.00 /    |
| 1                 | Front fender inner rubber <i>11</i>               | \$ 33.50 X    |
| 1                 | Front wheel hub with bearing <i>11</i>            | \$ 576.00 X   |
| 1                 | Front shock absorber <i>11</i>                    | \$ 384.00 X   |
| 1                 | Front knuckle arm <i>11</i>                       | \$ 751.20 X   |
| 1                 | Front lower arm <i>11</i>                         | \$ 420.00 X   |
| 1                 | Front tie rod <i>11</i>                           | \$ 120.00 X   |
| 1                 | Front drive shaft <i>11</i>                       | \$ 2,640.00 X |
|                   |   | \$ 9,850.90   |
| Less 10%          |   | \$ 985.09     |
|                   |   | \$ 8,865.81   |

3671.44  
 102  
 3304.28

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

Special Nett Items

- 1 Front tyre  
1 Front sport rim -R/H

17  
(47) / \$ 380.00 X  
\$ Ref 800.00 600  
\$ 1,180.00

Labour Charges

- 1 To check wiring and reset headlamps focusing.  
2 To remove and refit front undercarriage.  
3 To conduct wheel alignment.  
4 To apply undercoating.  
5 Panel beating, remove and replacing above parts.  
6 To respray painting.

\$ 20 80.00  
\$ 11X 450.00  
\$ 60 180.00  
\$ 30 100.00  
\$ 400 1,400.00  
\$ 600 1,200.00  
\$ 3,410.00

5014.29  
8011.43

ESTIMATE PARTS AND LABOUR TOTAL \$

\$

13,455.81






































## ...CLAIM SUBFOLDER...(Pending for Survey Report)




| CLAIM SUBFOLDER TRACKING |             |               |  |  |  |             |   |
|--------------------------|-------------|---------------|--|--|--|-------------|---|
| Case                     | Notified    | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                                  | Ins Auth'ed | Status  |
| Main                     | 13 Jun 2018 |               | 13 Jun 2018<br>11:07<br><a href="#">Edit Adj Rpt</a> | <b>S\$4,000.00</b><br><a href="#">Edit Estimates</a> | <b>S\$4,000.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main  | Reference   | Claim Details          | Documents   | Show All |         |             |              |            |       |
|---|---|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by Insurer]</span>  |   |                        |   |          |         |             |              |            |       |
| Insured:  | LEE BOON KWEE, ID: -  |                        |   |          |         |             |              |            |       |
| Main Claimant:  | TAN CHIN LEE, ID: S8219232H   |                        |   |          |         |             |              |            |       |
| Vehicle Reg. No.:   | SLL9853R  | Date of Loss:          | 09/06/2018 22:00 - :59<br>[28 Months and 8 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:   | TP / SNM18D02842C02   | Policy/Cover Note No.: | DMPCSN1527561702 (Comprehensive)<br>Coverage: 24/06/2017 - 23/06/2018       |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):   | SFW3383H  | Policy No. (Claimant): |   |          |         |             |              |            |       |
|   |   | Excess:                | S\$0.00   |          |         |             |              |            |       |
| Repairer:   | Jec Auto Centre (HQ) 1 KAKI BUKIT AVENUE 6, #02-11 AUTOBAY, 417883 Kaki Bukit - Tel: 6509 6585  |                        |   |          |         |             |              |            |       |
| Handling Insurer:   | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Jowyn Tay - 6389 6174]  |                        |   |          |         |             |              |            |       |
| Adjuster:   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 25/06/2018]  |                        |   |          |         |             |              |            |       |
| Adj Asg. Remarks:   | AGREED SJE. PLEASE PROCEED TO SURVEY ON WITHOUT PREJUDICE BASIS & LET US HAVE YOUR RECOMMENDATION ON COST OF REPAIRS. OUR INSURED HAS YET TO REPORT THE ACCIDENT. |                        |   |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>   |   |                        |   |          |         |             |              |            |       |
| There are no mail for this case.  |   |                        |   |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |   |                        |   |          |         |             |              |            |       |
| Due Date  | Priority  | Type                   | Task Group  | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |   |                        |   |          |         |             |              |            |       |

## Claim Documents

\*SLL9853R (SNM18D02842C02)  
[SFW3383H]  
TP  
TAN CHIN LEE  
Jun 9 2018 10:00PM  
[LEE BOON KWEE]  
Jec Auto Centre

| <a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> |                 |                                   | <b>View</b> <a href="#">View in Browser</a>  |                                     |
|---|-----------------|-----------------------------------|--|-------------------------------------|
| <b>Photos/Images</b>  |                 |                                   | 3 per page   | <input checked="" type="checkbox"/> |
| No  | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail  | Print                               |
| 1   | 19/06/18 17:51  | Chassis Number                    |  Load JPG   | <input checked="" type="checkbox"/> |
| 2   | 19/06/18 17:51  | Odometer Reading                  |  Load JPG   | <input checked="" type="checkbox"/> |
| 3   | 19/06/18 17:52  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 4   | 19/06/18 17:52  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 5   | 19/06/18 17:52  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 6   | 19/06/18 17:52  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 7   | 19/06/18 17:52  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 8   | 19/06/18 17:52  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 9   | 19/06/18 17:52  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 10  | 19/06/18 17:52  | General View                      |  Load JPG  | <input checked="" type="checkbox"/> |
| 11  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 12  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 13  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 14  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 15  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 16  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 17  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 18  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 19  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 20  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 21  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 22  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 23  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 24  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 25  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 26  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 27  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 28  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 29  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 30  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 31  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 32  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 33  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 34  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 35  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 36  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 37  | 19/06/18 17:52  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |

| Photos/Images |                 |  | 3 per page   | <input checked="" type="checkbox"/> |
|---------------|-----------------|--|--|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                  | Thumbnail  | Print                               |
| 38            | 19/06/18 17:52  | General View                                       |  Load JPG | <input checked="" type="checkbox"/> |
| 39            | 19/06/18 17:52  | General View                                       |  Load JPG | <input checked="" type="checkbox"/> |
| 40            | 19/06/18 17:52  | General View                                       |  Load JPG | <input checked="" type="checkbox"/> |
| 41            | 19/06/18 17:52  | General View                                       |  Load JPG | <input checked="" type="checkbox"/> |
| 42            | 19/06/18 17:52  | General View                                       |  Load JPG | <input checked="" type="checkbox"/> |
| 43            | 19/06/18 17:52  | General View                                       |  Load JPG | <input checked="" type="checkbox"/> |
| 44            | 19/06/18 17:55  | Reinspection Photo                                 |  Load JPG | <input checked="" type="checkbox"/> |
| 45            | 19/06/18 17:55  | Reinspection Photo                                 |  Load JPG | <input checked="" type="checkbox"/> |
| 46            | 19/06/18 17:55  | Reinspection Photo                                 |  Load JPG | <input checked="" type="checkbox"/> |
| 47            | 19/06/18 17:55  | Reinspection Photo                                 |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation |                 |  | 1 per page   | <input checked="" type="checkbox"/> |
| No            | Finalized On    | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) | Thumbnail  | Print                               |
| 1             | 13/06/18 11:08  | Pre-Repair Survey                                  |  Load PDF |                                     |
| 2             | 13/06/18 11:08  | Pre-Repair Survey with Accident Report             |  Load PDF |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST  |  | Reset | Save | Print |
|--|--|-------|------|-------|
| There are no document checklists configured.   |  |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>       |  |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |  |       |      |       |

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18010774/USBQ2

Date: 26/07/2018

### REFERENCE

Handling Insurer: China Taiping Insurance  
(Singapore) Pte. Ltd.

Policy No: DMPCSN1527561702

Claimant Vehicle  
No: SLL9853RInsured Vehicle  
No: SFW3383H

Date of Loss: 09/06/2018

Nature of Claim: TP

Claim  
No: SNM18D02842C02

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLL9853R

Make &amp; Model: VOLKSWAGEN GOLF A7, 1.4 (A)

Engine No: CXS258702

Reg. Date: 01/02/2016 (Man. Year: 2015)

Chassis No: WWWZZZAUZFW354079

Colour: Blue

Odometer: 44119 km

Engine Capacity: 1395 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

|                          |                         |                      |                          |                         |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition:       | Steering (Serviceable): | Yes                  | Footbrake (Serviceable): | Yes                     |
| Handbrake (Serviceable): | Yes                     | Engine Modification: | No                       | Pre-accident Condition: |

### CONDITION OF TYRES

|                   |               |                  |               |
|-------------------|---------------|------------------|---------------|
| Front Tyre Size:  | 225/45Z R17   | Rear Tyre Size:  | 225/45Z R17   |
| Front Left Side:  | Michelin 6 mm | Rear Left Side:  | Michelin 6 mm |
| Front Right Side: | Michelin 6 mm | Rear Right Side: | Michelin 6 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                           | Repairer's       | Adjuster's      | Difference      | Diff %       |
|--|------------------|-----------------|-----------------|--------------|
| Parts                                    | 10,045.81        | 3,904.30        | 6,141.51        | 61.14        |
| Miscellaneous Items                      | 0.00             | 0.00            | 0.00            |              |
| Labour                                   | 3,410.00         | 1,110.00        | 2,300.00        | 67.45        |
| Paintwork Labour                         | 0.00             | 0.00            | 0.00            |              |
| Towing                                   | 0.00             | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>      | <b>13,455.81</b> | <b>5,014.30</b> | <b>8,441.51</b> | <b>62.74</b> |
| <b>Approved Total (Overridden) (S\$)</b> |                  | <b>4,000.00</b> |                 |              |
| <b>Nett Amount (S\$)</b>                 | <b>13,455.81</b> | <b>4,000.00</b> | <b>9,455.81</b> | <b>70.27</b> |

### INSPECTION

Date of Assignment: 13/06/2018

Date Inspected: 19/06/2018 Inspected At:

Jec Auto Centre (HQ)  
1 KAKI BUKIT AVENUE 6, #02-11  
AUTOBAY  
Singapore 417883

Estimated Period of Repair: 4.0 days

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**Adjuster:** MARCUS CHUA**Manager:** Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

|                      |  |  |
|----------------------|--|--|
| <b>Reference</b>     |  |  |
| <b>Part Source:</b>  | MRM-SG   | Version: 1.0 (Last Synchronised: 25 Jul 2018)                |
| <b>Parts:</b>        | 143  | VOLKSWAGEN GOLF A7 1.4 (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's   | (Price-denominated Standard List)                            |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SLL9853R)  |  |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |  |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.   |  |

## Recommended Parts

| No. | Qty | Part No. | Particulars                         | Condition     | Repairer's  | Amount       |
|-----|-----|----------|-------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT HEADLAMP (HID) -R/H          | Cracked       | 1,245.00 FL | *1,245.00 FL |
| 2   | 1   |          | *FRONT HEADLAMP CONTROL UNIT        | Not Necessary | 358.00 FL   | *- FL        |
| 3   | 1   |          | *FRONT BUMPER                       | Deep Cut      | 1,440.00 FL | *1,366.12 FL |
| 4   | 1   |          | *SET FRONT BUMPER CLIP              | Necessary     | 60.00 FL    | *60.00 FL    |
| 5   | 1   |          | *FRONT BUMPER INNER SPONGE          | Not Necessary | 50.00 FL    | *- FL        |
| 6   | 1   |          | *FRONT BUMPER REINFORCEMENT         | Not Necessary | 465.00 FL   | *- FL        |
| 7   | 1   |          | *FRONT BUMPER SIDE RETAINER         | Bent          | 187.20 FL   | *78.50 FL    |
| 8   | 1   |          | *FRONT FENDER -R/H                  | Dented / Bent | 686.40 FL   | *686.40 FL   |
| 9   | 1   |          | *FRONT FENDER BRACKET               | Not Necessary | 39.00 FL    | *- FL        |
| 10  | 1   |          | *FRONT FENDER INNER SHIELD          | Torn          | 345.60 FL   | *185.42 FL   |
| 11  | 1   |          | *SET FRONT FENDER INNER SHIELD CLIP | Necessary     | 50.00 FL    | *50.00 FL    |
| 12  | 1   |          | *FRONT FENDER INNER RUBBER          | Not Necessary | 33.50 FL    | *- FL        |
| 13  | 1   |          | *FRONT WHEEL HUB WITH BEARING       | Not Necessary | 576.00 FL   | *- FL        |
| 14  | 1   |          | *FRONT SHOCK ABSORBER               | Not Necessary | 384.00 FL   | *- FL        |
| 15  | 1   |          | *FRONT KNUCKLE ARM                  | Not Necessary | 751.20 FL   | *- FL        |
| 16  | 1   |          | *FRONT LOWER ARM                    | Not Necessary | 420.00 FL   | *- FL        |
| 17  | 1   |          | *FRONT TIE ROD                      | Not Necessary | 120.00 FL   | *- FL        |
| 18  | 1   |          | *FRONT DRIVE SHAFT                  | Not Necessary | 2,640.00 FL | *- FL        |
| 19  | 1   |          | *FRONT TYRE                         | Not Necessary | 380.00 FS   | *- FS        |
| 20  | 1   |          | *FRONT SPORT RIM -R/H               | Cut /Bent     | 800.00 FS   | *600.00 FS   |

F=Franchise part. S=SpcNett. L=ListItemDisc.

|   |                  |                 |
|---|------------------|-----------------|
| <b>Sub Total (S\$)</b>                                    | <b>11,030.90</b> | <b>4,271.44</b> |
| <b>- List Item Discount on L Items 10.00/10.00% (S\$)</b> | <b>985.09</b>    | <b>367.14</b>   |
| <b>Total Parts (S\$)</b>                                  | <b>10,045.81</b> | <b>3,904.30</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                             | Particulars                                     | Lab.Type | Repairer's      | Amount          |
|--------------------------------|---|----------|-----------------|-----------------|
| <b>Labour Items</b>            |   |          |                 |                 |
| 1                              | TO CHECK WIRING AND RESET HEADLAMPS FOCUSING    | New      | 80.00           | 20.00           |
| 2                              | TO REMOVE AND REFIT FRONT UNDERCARRIAGE         | New      | 450.00          | 0.00            |
| 3                              | TO CONDUCT WHEEL ALIGNMENT                      | New      | 180.00          | 60.00           |
| 4                              | TO APPLY UNDERCOATING                           | New      | 100.00          | 30.00           |
| 5                              | PANEL BEATING ,REMOVE AND REPLACING ABOVE PARTS | New      | 1,400.00        | 400.00          |
| 6                              | TO RESPRAY PAINTING                             | New      | 1,200.00        | 600.00          |
| <b>Gross Labour Cost (S\$)</b> |   |          | <b>3,410.00</b> | <b>1,110.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >