

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 23 March 2019 8:42 AM
To: 'Claims Dept of CTI'
Cc: Alfred Toh; Admin A
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving GBC539Z (OI: SNM18D02960C02/9) AND SKU2524B (TP : LKK REF - CC6/CTI18010766/Apa3) on 11/06/2018

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$3,820.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 7 March 2019 11:28 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving GBC539Z (OI: SNM18D02960C02/9) AND SKU2524B (TP : LKK REF - CC6/CTI18010766/Apa3) on 11/06/2018

LKK REF - CC6/CTI18010766/Apa3
CTI REF - SNM18D02960C02/9 (GBC539Z)

Dear Hsiao Tong

We refer to your email and reminder pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,826.00.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel (65) 6389 6183

Fax (65) 6224 7478

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 7 March, 2019 11:14 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving GBC539Z (OI : CAI - SNM18D02960C02/9) AND SKU2524B (TP : LKK REF - CC6/CTI18010766/Apa3) on 11/06/2018

Dear Sirs/Mdm,

We refer to our mandate dated 02/02/2019.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 2 February 2019 11:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Catherine Thia' <catherine.thia@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> Direct Settlement - Accident Involving GBC539Z (OI : CAI - SNM18D02960C02) AND SKU2524B (TP : LKK REF - CC6/CTI18010766/Apa3) on 11/06/2018

Your ref : **SNM18D02960C02**

Our ref : CC6/CTI18010766/Apa3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBC539Z(OI) & SKU2524B(TP) ON 11/06/2018

We refer to the above matter.

The accident occurred when our insured driver came out from parking lot and accidentally hit onto third party who was parked beside him. Liability is not in our insured driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **MODERN AUTOMOTIVE PTE LTD**" at **\$3,826.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,937.17	\$ 3,424.00
2. Loss of Use (4days x \$150.00)	\$ 600.00	\$ 400.00 (4days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,539.17	<u>\$ 3,826.00</u>

**04 days recommendation for repair

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 4 January 2019 8:29 AM

To: 'Catherine Thia' <catherine.thia@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC539Z (OI : CAI - SNM18D02960C02) AND SKU2524B (TP : LKK REF - CC6/CTI18010766/Apa3) on 11/06/2018

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Third party's video footage

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Thia <catherine.thia@sg.cntaiping.com>

Sent: Monday, 10 December 2018 5:11 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC539Z (OI : CAI - SNM18D02960C02) AND SKU2524B (TP : LKK REF - CC6/CTI18010766/ua3) on 11/06/2018

Dear Sir/Mdm

Please see attached report.

Catherine Thia

Senior Executive

Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6193

www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 10 December, 2018 3:26 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC539Z (OI : CAI - SNM18D02960C02) AND SKU2524B (TP : LKK REF - CC6/CTI18010766/ua3) on 11/06/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Tuesday, 17 July, 2018 10:53 AM

To: Lucas Lee <lucas.lee@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC539Z (OI : CAI - SNM18D02960C02) AND SKU2524B (TP : LKK REF - CC6/CTI18010766/ua3) on 11/06/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 19 June 2018 4:52 PM

To: Lucas Lee <lucas.lee@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC539Z (OI : CAI - SNM18D02960C02) AND SKU2524B (TP : LKK REF - CC6/CTI18010766/ua3) on 11/06/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Wednesday, 13 June, 2018 2:57 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBC539Z (OI : CAI - SNM18D02960C02) AND SKU2524B (TP : LKK REF - CC6/CTI18010766/ua3) on 11/06/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Sharon Han

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, 13 June, 2018 12:09 PM
To: Claims Dept of CTI
Cc: Sharon Han; Lucas Lee; Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO); Admin A
Subject: Direct Settlement - Accident Involving GBC539Z (OI : CAI - TBA) AND SKU2524B (TP : LKK REF - CC6/CTI18010766/ua3) on 11/06/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Modern Automotive Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 #01 - 61

SINGAPORE 408717

GST REG. NO : 200501102H

TEL : 6748 4422 / 6745 4422 FAX : 6747 6720

Email: chin@modernautomotive.com.sg

YOUR REF : GBC539Z

OUR REF : SKU2524B

Date : 14.08.2018

The Claims Manager

China Taiping Insurance Co (s) Pte Ltd

3 Anson Road #16-00

Spring Leaf Tower

Singapore 079909

Tel : 6222 2366

Fax : 6222 1033

**RE : ACCIDENT INVOLVING SKU2524B & GBC539Z ON 11.06.2018
AT CARPARK HG20 LORONG AH SOO OSCP**

We refer to the above matter.

We have been authorized by our client Mr Mohamed Ali Faisal to make claim against your insured vehicle No. GBC539Z in respect of the above accident for the following :

Repair Cost	\$	3,424.00 (Incl GST)
Loss of use (4 days x \$150)	\$	600.00
Search fee	\$	2.00
Total :	\$	<u>4,026.00</u>

Enclosed herewith a copy each of the supporting documents for your perusal.
Kindly process the above and remit the payment to us asap.

Yours faithfully



Modern Automotive Pte Ltd

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 4 January 2019 8:46 AM
To: 'INFO@GOLDWIND.COM.SG'
Subject: ACCIDENT INVOLVING GBC 539Z(CHINA TAIPING) AND SKU 2524B ON 11/06/2018

04 Jan 2019

Our Ref: CC6/CTI18010766/Apa3

M/S GOLDWIND SERVICES PTE LTD

ACCIDENT INVOLVING GBC 539Z(CHINA TAIPING) AND SKU 2524B ON 11/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKU 2524B against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORIZATION

Date: 12/6/18

TO WHOM IT MAY CONCERN

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE

SKU 2524 B & GBC 539 Z

ON 11/6/18 ALONG Carpark H620 Lorong

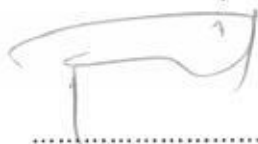
Ah Sod OSCP

This letter is to authorize **MODERN AUTOMOTIVE PTE LTD** at Block 3023A, Ubi Road 1, #01-61, Singapore 408717 to resolve the above matter.

In respect of this authorization, **MODERN AUTOMOTIVE PTE LTD** has my/our authority to decide on my/our behalf whether to accept any offer of settlement from the third party insurers. I/we also agreed that all payments include Loss of Use to make in favour of **MODERN AUTOMOTIVE PTE LTD**.

MODERN AUTOMOTIVE PTE LTD is also authorized to sign all the required documents include Discharge Voucher from the third party insurers on my/our behalf.

Yours Faithfully



Signature of Owner

MOHAMED ALI FAIZAL

Name / NRIC

S7590030/E

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN181171180

Claim No : SNM18D02960C02/9

Claimant : MOHAMED ALI FAISAL

Amount : S\$3,820.00

Singapore Dollars THREE THOUSAND EIGHT HUNDRED TWENTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKU2524B

Insured Vehicle No. : GBC539Z

Date of Loss : 11/06/2018

Place of Accident : CARPARK HG20 LORONG AH SOO OCSP

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GOLDWIND SERVICES PTE LTD

Driver Name : BASKARAN RAJESH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	3,820.00
	=====	
TOTAL	S\$	3,820.00
	=====	

Claimant Name : MOHAMED ALI FAISAL NRIC No : 3759003012

Signature :  Date : 27/3/19

MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01-58 / 61 SINGAPORE 408717
TEL : 67474422, 67454422 FAX : 67476720
GST REG. NO : 200501102H

CHINA TAIPING INSURANCE CO (S) PTE LTD
3 ANSON ROAD #16-00
SPRING LEAF TOWER SINGAPORE 079909


Attention : Motor Claim Department
Contact : 62222366/63896111 Fax No. : 62221033

Tax Invoice : TP001239

Date : 10/08/2018
Vehicle Num. : SKU 2524B
Make/Model : TOYOTA LEXUS IS250-2008
Chassis/Eng# :
Accident Date : 11/06/2018
Claim No. :
Reference :
Policy No. : 5091999866

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		ACCIDENT REPAIR (LUMPSUM)		3,200.00
		Labour Total S\$:		3,200.00

Total S\$:	3,200.00
GST @ 7% S\$:	224.00
Amount Due S\$:	3,424.00
	=====


MODERN AUTOMOTIVE PTE LTD

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-089840
Date of Request: 12/06/2018

Your Ref No: Online Purchase

Modern Automotive Pte Ltd
Blk 3023A Ubi Road 1
#01-61 & #01-58
Singapore 408717

Dear Sir/Madam,

Enquiry Date 12/06/2018
Enquiry By Chin Soi Shong
TP Vehicle No. GBC539Z
Accident Date 11/06/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBC539Z	AXA Insurance Pte Ltd	13/09/2017-24/09/2018	6338 7288
GBC539Z	China Taiping Insurance (Singapore) Pte. Ltd.	04/04/2018-03/04/2019	6389 6111

Thank You.

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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-089840
Date of Request: 12/06/2018

Your Ref No: Online Purchase

Modern Automotive Pte Ltd
Blk 3023A Ubi Road 1
#01-61 & #01-58
Singapore 408717

Dear Sir/Madam,

Enquiry Date 12/06/2018
Enquiry By Chin Soi Shong
TP Vehicle No. GBC539Z
Accident Date 11/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque