Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 16 August 2018 5:37 PM

To: 'Monica Chung'
Cc: sur@lkkauto.com

Subject: RE: TP GBB7845Z DOA- 12/06/18 Our Ref: 561362

Dear Monica,

Yes, according to our surveyor Marcus, see merimen photo after reinspection as photo no. 87/94 – 88/94, front spare tyre which is bigger size at below, upper is smaller size, is from the spare tyre.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, 15 August 2018 6:18 PM

To: 'Monica Chung' < Monica_Chung@sg.msig-asia.com>

Cc: sur@lkkauto.com

Subject: RE: TP GBB7845Z DOA- 12/06/18 Our Ref: 561362

Dear Monica,

We will check and revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Monica Chung [mailto:Monica Chung@sg.msig-asia.com]

Sent: Wednesday, 15 August 2018 5:46 PM

To: Shirley Hiew (LKK Auto) < ShirleyHiew@lkkauto.com > Subject: RE: TP GBB7845Z DOA- 12/06/18 Our Ref: 561362

Dear Shirley,

We are still pending for your reply.

Regards,

Monica Chung

Executive, Claims Services (Motor)

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com





Insurer Claims Team of the Year

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of MS&AD INSURANCE GROUP

From: Monica Chung

Sent: Wednesday, August 08, 2018 3:10 PM

To: 'Shirley Hiew (LKK Auto)' < ShirleyHiew@lkkauto.com> **Subject:** RE: TP GBB7845Z DOA- 12/06/18 Our Ref: 561362

Dear Shirley,

Can help us check with surveyor - Normally for this type of vehicle, it comes with 2 spare tyres?

Regards,

Monica Chung

Executive, Claims Services (Motor)

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com





Insurer Claims Team of the Year

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg







A Member of MS&AD INSURANCE GROUP

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Friday, July 27, 2018 4:57 PM

To: Monica Chung < Monica Chung@sg.msig-asia.com >

Cc: assignments@lkkauto.com; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: TP GBB7845Z DOA- 12/06/18 Our Ref: 561362

Dear Monica,

Survey report has been submit inside merimen.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Friday, 27 July 2018 10:20 AM

To: 'Monica Chung' < Monica Chung@sg.msig-asia.com; 'SUR' < sur@lkkauto.com>

Cc: assignments@lkkauto.com

Subject: RE: TP GBB7845Z DOA- 12/06/18 Our Ref: 561362

Dear Monica,

Thank you for the email.

Dear Shirley,

Kindly assist.

FYNA Our Ref: CC3/MSG18010763/Usbg2

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Monica Chung [mailto:Monica Chung@sg.msig-asia.com]

Sent: Friday, 27 July 2018 10:16 AM

To: assignments <assignments@lkkauto.com>

Subject: TP GBB7845Z DOA- 12/06/18 Our Ref: 561362

Dear Catherine,

Please submit survey report and bill.

Thanks.

Regards,

Monica Chung

Executive, Claims Services (Motor)

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com





Insurer Claims Team of the Year

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg







A Member of MS&AD INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

