

REF:

CCB/MSC/18010759/Vsb02

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. \_\_\_\_\_

at Workshop no/s \_\_\_\_\_

of \_\_\_\_\_

Insured: **YP 5013A**

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? Yes or No

Est. Repairs: \_\_\_\_\_ days Res: Yes or No

Lump Sum \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: **SMB 3545 K** Yr Regn: **NOV 2014**Type: M.Car / M.Cycle /  Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **Alexander Dennis** CC: **8849**Colour: **Multicolour** A/C: Insured / Std / NI / NASp. Reading: **52950.5** T/Radio: Insured / Std / NI / NAEng/No: **22122151**C/No: **SFD76CLR5EMTL3447**Gen. Cond:  Good / Fair / Poor / BurntSteering:  Good / Jammed / Leaked / Burnt orBrake:  Good / Jammed / Leaked / Burnt orModi:  Nil / S/Rim / STD A/Rim orTyre Size: F: **152/148 J**R: **152/148 J**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO/YOKO or **Firenza**

Front

Rear

R/Bal: **6** mm R/Bal: **6** mmL/Bal: **6** mm L/Bal: **6** mmD.O.A: **6/6/2012** D.O.I: **12/6/2018**Survey held at: **SMRT**Des. of Damages: Frt /  Rear /  O/S / NIS / UIC / Rooftop or**O/S Rear**

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time: \_\_\_\_\_ Action / Instruction

SMB 3545K - X

YP 5013A - X

12/06/18 @ 15:30 pm. revised IA to Katherine Wong Chew Sheng via meimer.  
 1/5 \$3,250/-  
 (\$846.80 Red - 20%)

RECEIVED 22 JUN 2018

Date/Time: File Page 1/3

22/06/18

11 Typist

Date/Time: Via Rastore 1/3

2

 Prelim. Report Final ReportDays Of Repair: **3**Resurvey No. of Trip: **1**

Survey Fee:

150

Dispensation:

10

Add Fee:  Site Insp: \$ Interview: \$ Tech Insp: \$ Wheel-rod: \$

TOTAL

160

Report Format: \_\_\_\_\_

Lump Sum / I.B. h: \$ **1/5 \$3,250/-**

> [Back to OneMotoring](#)

## Enquire Transfer Fee

Vehicle Details	
Vehicle No. :	SMB3545K
Vehicle Type :	H20 - Public Transport Bus/Coach/Minibus
Vehicle Attachment 1 :	Air-Conditioned
Vehicle Scheme :	Omnibus (LTA-ARF exempted)
Vehicle Make :	ALEXANDER DENNIS
Vehicle Model :	ENVIRO500
Chassis No. :	SFD76CLR5EMTL3447
Propellant :	Diesel
Engine No. :	22122151
Engine Capacity :	8849 cc
Maximum Power Output :	-
Maximum Laden Weight :	24000 kg
Unladen Weight :	14780 kg
Year Of Manufacture :	2014
Original Registration Date :	01 Nov 2014
Lifespan Expiry Date :	31 Oct 2031
Road Tax Expiry Date :	31 Oct 2018
Inspection Due Date :	31 Oct 2018
Intended Transfer Date :	13 Jun 2018
CO2 Emission :	-
CO Emission :	-
HC Emission :	-
NOx Emission :	-
PM Emission :	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

### Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
<b>Total Amount Payable :</b>			<b>25.00</b>

You may print this page for reference.

OK

Print

## Shirley Hiew (LKK Auto)

---

**From:** Sathya Sai (LKK Auto) <SathyaSai@lkkauto.com>  
**Sent:** Thursday, 21 June 2018 8:41 AM  
**To:** Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); SUR; admin@lbs-auto.com  
**Cc:** Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); AutoSvs-ARC (Bus)  
**Subject:** RE: Finalisation - SMB3545K (BUS/06/18/5005) - MSIG  
**Attachments:** SMB\_3545\_K\_ESTIMATE\_REPLY.pdf

Hello,

Please refer to attachment for finalisation.

Thank you

Best Regards,  
Sathya Sai | Assistant Automotive Assessor  
LKK Auto Consultants  
Phone: 9807 2012 | Email: [SathyaSai@lkkauto.com](mailto:SathyaSai@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [mailto:catherineleesc@smrt.com.sg]  
**Sent:** Wednesday, 20 June, 2018 2:52 PM  
**To:** Sathya Sai (LKK Auto); SUR; admin@lbs-auto.com  
**Cc:** Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); AutoSvs-ARC (Bus)  
**Subject:** Finalisation - SMB3545K (BUS/06/18/5005) - MSIG

Hi Sathya,

Attached herewith our copy and your marked copy of the bus repair estimate for the case.  
Our finalised amount is \$3,250/- @ 3 working days under lump sum repair.

Please confirm the COR by return email ASAP.

Thank you

Best Regards  
Catherine Lee  
SMRT Automotive Services Pte Ltd  
(Accident Repair Centre)  
DID: 6866 2669 Fax: 6368 5592  
[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)



Moving People, Enhancing Lives

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Katherine Wong Chew Shong

Date: 18 Jun 2018

**Preliminary Advice**

Insured Vehicle No : YP5013A  
TP Vehicle No : SMB3545K Accident Date : 06/06/2018  
Make : ALEXANDER DENNIS ENVIRO500 Assignment Date : 18/06/2018  
Date of Inspection : 12/06/2018 Est. Duration of Repair : 3 days  
Inspection At : SMRT Automotive Services Pte Ltd (Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:SS	4,096.80
Revised Amount	:SS	3,871.00
Check Items (Estimated)	:SS	0.00
Total	:SS	3,871.00

Lump Sum Repair :SS

**Total Loss Consideration**

New for Old Value	:SS
Pre-Accident Value	:SS
COE / PARF Rebate	:SS
Salvage Value	:SS
Margin for Repair	:SS

**Remarks**

- ( ) The vehicle is economical/not economical for repair.  
( X ) The above survey was conducted on a 'without prejudice' basis.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/06/2018 09:27
Date Of Accident	06/06/2018 08:30
Exact Location Of Accident	UPP BT TIMAH RD – BS44031 – AFT BT PANJANG STN
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB3545K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	ALEXANDER DENNIS
Model	ENVIRO500-8.8 D (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-18090224MFBP
Cover Note Number	

### Driver

Name of Driver	KHO CHYE HUAT
NRIC No	S0233987J
Date Of Birth	20/05/1952
Occupation	OUTDOOR
Date Of Driving Pass	27/12/1979
Driving Experience	38 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	NOADDRESS
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	80

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

MY BUS WAS STATIONARY AT BUS STOP 44031 (AF BT PANJANG STN) ALONG UPPER BT TIMAH ROAD, CONDUCTING PASSENGERS ACTIVITY. A LORRY WHICH WAS ON THE 2ND LANE SIDE SWIPE MY BUS CAUSING DAMAGES ON THE REAR RIGHT PORTION OF MY BUS. NO INJURY REPORTED

#### Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP5013A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**B. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



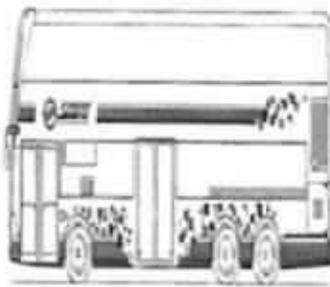
Reporting Centre Personnel's Signature  
Name: **BALQISH**  
NRIC/FIN No.: **883403252**

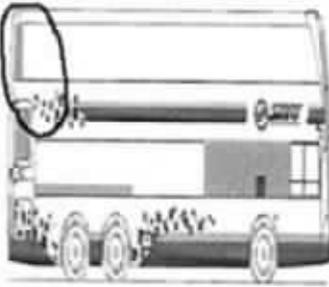


## SMRT Accident Vehicle Repair Estimates

**Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre**

Reg. No	:	SMB3545K	
Ref. No	:	BUS/06/18/5005	
Reg. Date	:	07/06/2018	
Vehicle Type	:	DOUBLE DECK	
Make	:	ALEXANDER DENNIS	
Model	:	ENVIRO 500	
Name of Driver	:	Kho Chye Huat	
Type of Accident	:	SIDE SWIPE	
Date / Time of Accident	:	06/06/2018 08:30:00 AM	
Accident Reported Date / Time	:	06/06/2018 12:00:00 AM	
Surveyor is Required?	:	Yes	
Survey by	:	MSIG	
Vehicle is Towed Back?	:	No	
Towed Back Date/Time	:		
Replacement Vehicle issued?	:	No	
Accident Repair Job Card No	:		
Special Instruction to ARC,if any	:		




SMB3545K - REAR RIGHT PORTION  
 YP5013A (TP) - INSURED WITH MSIG  
 Prepared Date : 07/06/2018 09:14:29 AM

Sathya Sai  
 12/6/2018

- Lump Sum Repair
- Photo after paint

*[Signature]*  
 18/6/18

3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	2,120.00	<del>0.00</del> 1590
<b>Total Labour</b>	<b>2,120.00</b>	<b>0.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	616.00	<del>0.00</del> 580
<b>Total Spray Painting &amp; Panel Beating</b>	<b>616.00</b>	<b>0.00</b>

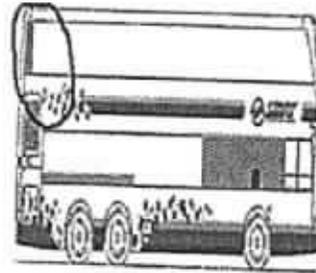
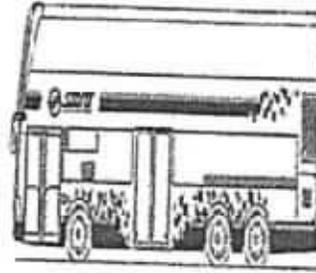
**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
<b>Total Other Costs</b>		

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB3545K  
Ref. No : BUS/06/18/5005  
Reg. Date : 01/11/2014  
Vehicle Type : DOUBLE DECK  
Make : ALEXANDER DENNIS  
Model : ENVIRO 500  
Name of Driver : Kho Chye Huat  
Type of Accident : SIDE SWIPE  
Date / Time of Accident : 06/06/2018 08:30:00 AM  
Accident Reported Date / Time : 06/06/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : MSIG  
Vehicle is Towed Back? : No  
Towed Back Date/Time : 01/01/2000  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024096552  
Special Instruction to ARC, if any :  
SMB3545K - REAR RIGHT PORTION  
YP5013A (TP) - INSURED WITH MSIG  
Prepared Date : 07/06/2018 09:14:29 AM

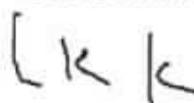


Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : Mileage : 0  
Work Shop : Repair Completed Date / Time : 01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 2,120.00	1,590.00
Total Spray Painting Charges	: 616.00	580.00
Total Material Charges	: 1,058.40	1,058.40
Other Charges	: 0.00	0.00
<b>TOTAL</b>	<b>: 3,794.40</b>	<b>3,228.40</b>
<b>Lump Sum Total</b>	<b>: 3,800.00</b>	<b>3,250.00</b>
No. of Repair Days	: 5.00	3.00 ✓
Prepared / Adjusted By	:	SATHYA SAI
Arc / Surveyor Sing Off Date	: 12/06/2018 01:35:17 PM	12/06/2018 01:37:54 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 07/06/2018 11:11:13 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	2,120.00	1,590.00 ✓
<b>Total Labour</b>	<b>2,120.00</b>	<b>1,590.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	616.00	580.00 ✓
<b>Total Spray Painting &amp; Panel Beating</b>	<b>616.00</b>	<b>580.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
<b>Total Other Costs</b>		

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
			OUT DOOR CAMERA	✓ 1	1,890.00	30.00	1,323.00 ✓	Replace	Replace	No
<b>TOTAL MATERIALS</b>							<b>1,323.00</b>	<b>1,323.00</b>		
<b>TOTAL MATERIALS(Discounted)</b>							<b>1,058.40</b>	<b>1,058.40</b>		

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

1323 ✓  
 - 20%  
 -----  
 1058.40 ✓  
 + 1590 ✓  
 + 580 ✓  
 -----  
 3228.40 ✓

L/S = \$ 3250 confirmed.

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Jun 2018		18 Jun 2018 12:12 <a href="#">Edit Adj Rpt</a>	<b>S\$3,250.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,250.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>D&amp;B CONSTRUCTION PTE LTD</b> , Co. Reg. No.: 201608271E								
Main Claimant:	<b>SMRT BUSES LTD</b> , Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	<b>SMB3545K</b>	Date of Loss:	06/06/2018 08:00 - :59 [43 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 560650</b>	Policy/Cover Note No.:	29044256MKC (Comprehensive) Coverage: 30/11/2017 - 29/11/2018						
Vehicle Reg. No. (Insured):	<b>YP5013A</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Katherine Wong Chew Shong</b> - 6594 2544]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Sathya Sai Kathirrasen</b> ] ... [Final Rpt due 18/07/2018]								
Driver/Custodian (Insured):	FARUK MD OMAR (), NRIC: 8197236L, Tel: +6582898314								
Adj Asg. Remarks:	Direct survey done.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• MSIG_SG (18/06/2018): <b>Cancellation of Assignment: SMB3545K</b>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SMB3545K (560650)**  
**[YP5013A]**  
**TP**  
**SMRT BUSES LTD**  
**Jun 6 2018 8:00AM**  
**[D&B CONSTRUCTION PTE LTD]**  
**SMRT Automotive Services Pte Ltd**

Upload Documents		Upload Photos	Compose New Letter	View <span style="border: 1px solid black; padding: 2px;">View in Browser</span>
<b>Assessment Reports</b>				1 per page <input type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	18/06/18 11:56	<b>Accident Statement</b> <small>From: SC - Reg. No: YP5013A, Claimant: D&amp;B CONSTRUCTION PTE LTD</small>	Load HTM	<input type="checkbox"/>
		<b>LKK Auto Consultants Pte Ltd (HQ)</b>	Thumbnail	Print
1	18/06/18 15:30	<b>Adjuster Immediate Advice</b>	Load HTM	<input type="checkbox"/>
<b>Photos/Images</b>				3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
2	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
3	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
4	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
5	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
6	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
7	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
8	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
9	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
10	18/06/18 15:39	<b>Chassis Number</b>	Load JPG	<input checked="" type="checkbox"/>
11	18/06/18 15:39	<b>Odometer Reading</b>	Load JPG	<input checked="" type="checkbox"/>
12	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
13	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
14	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
15	18/06/18 15:39	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page <input type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	18/06/18 11:56	<b>SMB3545K E FILE REPORT</b> <small>From: SC - Reg. No: YP5013A, Claimant: D&amp;B CONSTRUCTION PTE LTD</small>	Load PDF	<input type="checkbox"/>
2	18/06/18 11:57	<b>Email from LKK on direct survey</b>	Load PDF	<input type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>			Reset	Save	Print
There are no document checklists configured.					
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>					
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>					



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG18010759/VSBE2

Date: 25/06/2018

#### REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.	Policy No: 29044256MKC	
Claimant Vehicle No : SMB3545K	Insured Vehicle No : YP5013A	
Date of Loss: 06/06/2018	Nature of Claim: TP	Claim No: 560650

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMB3545K		
Make & Model:	ALEXANDER DENNIS ENVIRO500, 8.8 D (A)	Engine No:	22122151
Reg. Date:	01/11/2014 (Man. Year: 2014)	Chassis No:	SFD76CLR5EMTL3447
Colour:	Multi-colour	Odometer:	52950 km
Engine Capacity:	8849 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

#### CONDITION OF TYRES

Front Tyre Size:	152/148J	Rear Tyre Size:	152/148J (D)
Front Left Side:	Firenza 6 mm	Rear Left Side:	Firenza 6/6 mm
Front Right Side:	Firenza 6 mm	Rear Right Side:	Firenza 6/6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,890.00	1,323.00	567.00	30.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,736.00	2,170.00	566.00	20.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,626.00</b>	<b>3,493.00</b>	<b>1,133.00</b>	<b>24.49</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,250.00</b>		
<b>Nett Amount (S\$)</b>	<b>4,626.00</b>	<b>3,250.00</b>	<b>1,376.00</b>	<b>29.74</b>

#### INSPECTION

Date of Assignment:	18/06/2018	
Date Inspected:	12/06/2018 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	3.0 days	

Adjuster: Sathya Sai Kathirrasen

Manager: Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**REPAIR DETAILS**

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 25 Jun 2018)	
<b>Parts:</b>	N/A	ALEXANDER DENNIS ENVIRO500 8.8 D (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMB3545K)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*OUT DOOR CAMERA	Broken	1,890.00 F	*1,890.00 FL
					<b>Sub Total (S\$)</b>	<b>1,890.00</b>
					<b>- List Item Discount on L Items 0.00/30.00% (S\$)</b>	<b>567.00</b>
					<b>Total Parts (S\$)</b>	<b>1,323.00</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	2,120.00	1,590.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	616.00	580.00
			<b>Gross Labour Cost (S\$)</b>	<b>2,736.00</b>
				<b>2,170.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >