

Chel Wah

CC 3, LOR 180 10758, Twa3 9

LKK IDAC

Surveyor

m/h

DOI

ASSIGNMENT

14/6/18

Date / Time

13/06/18

Registered in Merimen

13/06/18

Pre-assign / CCU / FTE



Insured Vehicle No.

SL04N2R

Name of Insured

UPP P/L

Insured Tel No.

HP

Claim No.

Policy No.

Make / Model

Place of Accident

099999 4816

Honda Vezel

Upper Thomson Rd

Excess See II :SS

D.O.A : 11-06-18

Is driver the owner?

(YES / NO)

Nature of Accident

If NO, Driver Name / Age

Driver Tel No.

NO Yusha B. Kumbandura

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

CKK 4100E



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volvo



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

14/6

VIA

CKK 4100E X, SL04N2R X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

14/6/18 via

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.: 27,

If NO or B 28, Ass. Lin:

Repair Cost:

SS

18430.86

Loss of Rental (LOR):

SS

1177.00

(

11 days) X 100.00

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only ☐ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

213.53

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

19828.84

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

19828.84

Name 1:

Volvo Swagen Group, Singapore Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

15/10/18

Taufhin

REF: Ath

W758/TW - (W)

ASSIGNMENT

From: Date 14-06-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKK 4100E

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

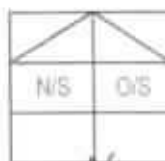
(Client's Record)

Make of Veh

11am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 9 days Res: Yes or No

Lump Sum: 2-B-7 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKK 4100E

Vt Regn

2013 July

Type: Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Volkswagen Golf

C/C 1375

Colour

white

A/C Insured / Std / NI / NA

Sp. Reading

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No

WVZZZ144ZPWL9559

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/45 R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal

6

mm

R/Bal

6

mm

L/Bal

6

mm

L/Bal

6

mm

D.O.A.

D.O.I

14/6/18

Survey held at

VW Kg Ampat

Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

31/10/18 Confirm > B.3 # 17 > 5.10 with 9 working days

(led. # 6329.74 27/1)

Date/Time: File Pass to?

☐

Prel. Report

Days Of Repair:

11

☐

Final Report

Resurvey No. of Trip:

Survey Fee

Date/Time: File Return to?

Transportation

12

Add Fee:

☐

Site Insp (\$

1.5 + 45.00

☐

Interview (\$

2. Photos

☐

Tech. Insp (\$

3. Others

☐

Week-end (\$

4. Total

Report Format :

Lump Sum / I.B.I. (\$

Total



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18010758/wa3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 13-06-2018		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLD 4212R	Veh. Inspected	SKK 4100E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/06/2018	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PDI TUAS

PDI TUAS

WEE MING-HUEY
(HUANG MINGHUI)
2 RIVERVALE LINK
#17-04
Singapore, 545040
Singapore

Tanpin 97495449
wp
14/6/18 @ 11am
sure @ Manto.com
8 days
* Resurvey before paint

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV023041
Quote No. SER/QUO/1800935
QuoteDate 12/06/18
Salesperson Grace Ng
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 SPORT 1.4 TSI (DSG)	43,130	Ong Germaine
License No.	VIN	Initial Registration	Sales Advisor
SKK4100E	WVWZZZAUZDW101559	10/07/13	Grace Ng
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHP 112383	5G14JZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	8	UNIT	4 days → \$200	6,720.00 ✓
P B&P MACP LABOUR	R&R REAR W/SCREEN	1	UNIT		840.00 ✓
P B&P MACP LABOUR	R&R REAR LUGGAGE TRIM	1	UNIT	420	840.00 ✓
P B&P MACP LABOUR	TRANSFER BOOT LID MECHANIS	1	UNIT	420	840.00 ✓
P B&P MACP PAINT	SPRAY PAINT	6	UNIT	2400	4,800.00 ✓
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs	60	80.00 ✓
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00 ✓
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00 ✓
	Sum Labor				14,880.00
P 1K8943021	REAR NUMBER PLATE LAMP	2	Pieces	41.5	82.42 ✓
P 5G0807305B	REINFORCEMENT Successor 5G0807305D	1	Pieces	725.80	725.80 ✓
P 5G0853675B JZQ	NAME PLATE (TSI)	1	Pieces	61.93	61.93 ✓
P 5G0853675M AFM	NAME PLATE (BLUEMOTION)	1	Pieces	61.68	61.68 ✓
P 5G0853687 2ZZ	NAME PLATE (GOLF)	1	Pieces	69.99	69.99 ✓
P 5G0919491	SENSOR BRACKET	2	Pieces	29.40	29.40 ✓
P 5G0919491A	SENSOR BRACKET	1	Pieces	14.70	14.70 ✓
P 5G0919492A	SENSOR BRACKET	1	Pieces	14.70	14.70 ✓
P 5G0945087B	3RD BRAKELIGHT	1	Pieces	152.25	152.25 ✓
P 5G0945093AF	TAILLIGHT INNER LH Use Predecessor 5G0945093AA	1	Pieces	278.40	278.40 ✓
P 5G0945094AF	TAILLIGHT INNER RH Use Predecessor 5G0945094AA	1	Pieces	278.40	278.40 ✓
	Sum carried forward				16,654.67

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

WEE MING-HUEY
(HUANG MINGHUI)
2 RIVERVALE LINK
#17-04
Singapore, 545040
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV023041
Quote No. SER/QUO/1800935
QuoteDate 12/06/18
Salesperson Grace Ng
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License No.	VIN	Initial Registration	Sales Advisor
SKK4100E	WVWZZZAUZDW101559	10/07/13	Grace Ng
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHP 112383	5G14JZ

Continued			16,654.67
P 5G0945095P	TAILLIGHT OUTER LH Use Predecessor 5G0945095H	1 Pieces	nm X 331.78
P 5G0945096P	TAILLIGHT OUTER RH Use Predecessor 5G0945096H	1 Pieces	eng 352.21
P 5G0945105	REFELCTOR LH	1 Pieces	nm X 87.43
P 5G0945106	REFELCTOR RH	1 Pieces	nm X 78.30
P 5G0998492 GRU	SENSOR BRACKET	1 Pieces	nm 32.19
P 5G6807393	BUMPER SIDE BRACKET LH	1 Pieces	nm X 36.45
P 5G6807393A	TAILLIGHT LOWER BRACKET LH	1 Pieces	de 36.45
P 5G6807394	BUMPER SIDE BRACKET RH	1 Pieces	de 36.45
P 5G6807394A	TAILLIGHT LOWER BRACKET RH	1 Pieces	nm X 36.45
P 5G6807417APGRU	REAR BUMPER Predecessor 5G6807417ARGRU	1 Pieces	de 1,149.75
P 5G6807568D 9B9	REAR BUMPER SPOILER Use Predecessor 5G6807568D	1 Pieces	nm 322.86
P 5G6807863A	BUMPER CENTRE BRACKET Use Predecessor 5G6807863	1 Pieces	de 87.06
P 5G6813301B	END PANEL INNER	1 Pieces	bt 681.39
P 5G6813309	END PANEL OUTER	1 Pieces	bt 115.51
P 5G6827025Q	REAR LID Use Predecessor 5G6827025H	1 Pieces	bt 1,355.49
P 5G6827469F FOD	OPER MECHANISM	1 Pieces	aut 692.94
P 5G6827505B 9B9	LOCK	1 Pieces	bt 352.74
P 5G6827705E	WETHERSTRIP Use Predecessor 5G6827705C	1 Pieces	bt 274.35
P 5G6863459K 82V	END PANEL TRIM COVER	1 Pieces	bt 86.13
Sum carried forward			22,780.60

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

WEE MING-HUEY
(HUANG MINGHUI)
2 RIVERVALE LINK
#17-04
Singapore, 545040
Singapore

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Phone No.

Fax No.

E-Mail

VAT Registration No. M20098505-2

Tax No. 199101494Z

Service Quote

Customer No. CV023041
Quote No. SER/QUO/1800935
QuoteDate 12/06/18
Salesperson Grace Ng
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Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 SPORT 1.4 TSI (DSG)	43,130	Ong Germaine
License No.	VIN	Initial Registration	Sales Advisor
SKK4100E	WVWZZZAUZDW101559	10/07/13	Grace Ng
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHP 112383	5G14JZ

Continued			22,780.60
P 5G6867605E 82V	REAR BOOT LID TRIM COVER	1 Pieces	152.25
	Use Predecessor 5G6867605D 82		
P 8K0973702	NUMBER PLATE LAMP WIRE HO	2 Pieces	8.36
P D 002000A2	CLEANER	1 Pieces	147.85
P D 004660M2	2K GLUE	1 Pieces	183.87
P D 00920002	PRIMER	1 Pieces	32.19
P D 00950025	APPLICATOR	2 Pieces	22.38
P D 180KU2A1	2KADHESIVE	1 Pieces	103.66
P D 181802M1	ACTIVATOR	1 Pieces	29.46
P D 822150A1	BONDAGENT	1 Pieces	74.16
P N 91017602	BOLT	8 Pieces	9.92
P WHT005263	POP-RIVET	6 Pieces	10.14
	Sum Item		8,674.84

Sum Labor 14,880.00
Sum Item 8,674.84

Total SGD 23,554.84
7% GST 1,648.84
Total SGD Incl. GST 25,203.68

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

Service Order Confirmation

SERVICE ORDER NO: 18P1570

CUSTOMER NO.: CVC03641

CUSTOMER NAME: WEE MING-HUEY

TELEPHONE NO.:

ADDRESS: 2 RIVERVALE LINK #17-04

Singapore

VEH No.: SKK4100E

Order Date: 19/06/18

Reg Date: 10/07/13 KM: 50,270

VIN NO.: WVWZZZAUZDW101559 ENGINE NO:

SA: Tang Shu Shi

MODEL: GOLF A7 SPORT 1.4 TSI (DSG) MODEL NO.: 5G14J2

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
2	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
3	B&P MACP LABOUR LABOUR	5	UNIT	840		4,200
4	B&P MACP PAINT SPRAY PAINT	3	UNIT	800		2,400
5	B&P MACP LABOUR R&R REAR W/SCREEN	1	UNIT	840		840
6	B&P MACP LABOUR R&R REAR LUGGAGE TRIM	1	UNIT	420		420
7	B&P MACP LABOUR TRANSFER BOOT LID MECHANISM	0.5	UNIT	840		420
8	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80
9	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
10	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
11	5G6827005Q REAR LID	1	PCS	1,355.49		1,355.49
12	D 004680M2 2K GLUE	1	PCS	183.87		183.87
13	D 002000A2 CLEANER	1	PCS	147.85		147.85
14	D 00920002 PRIMER	1	PCS	32.19		32.19
15	D 00960025 APPLICATOR	2	PCS	11.19		22.38
16	D 181802M1 ACTIVATOR	1	PCS	29.46		29.46
17	5G6827705E WETHERSTRIP	1	PCS	274.35		274.35
18	5G0853687 JZZ NAME PLATE (GOLF)	1	PCS	89.99		89.99
19	5G0853675M AFM NAME PLATE (BLUEMOTION)	1	PCS	61.68		61.68
20	5G0853675B JZQ NAME PLATE (TSI)	1	PCS	61.93		61.93
21	5G0945087B 3RD BRAKELIGHT	1	PCS	152.25		152.25
22	5G0945096F TAILLIGHT OUTER RH	1	PCS	352.21		352.21
23	5G0945094AF TAILLIGHT INNER RH	1	PCS	278.40		278.40
24	5G6807417APGRU REAR BUMPER	1	PCS	1,149.75		1,149.75
25	5G68075680 989 REAR BUMPER SPOILER	1	PCS	322.88		322.88
26	5G0998492 GRU SENSOR BRACKET	1	PCS	32.19		32.19
27	5G0919491 SENSOR BRACKET	2	PCS	14.70		29.40
28	5G0919491A SENSOR BRACKET	1	PCS	14.70		14.70

Service Order Confirmation

SERVICE ORDER NO: 18P1570

CUSTOMER NO.: CV023041

CUSTOMER NAME: WEE MING-HUEY

TELEPHONE NO.:

ADDRESS: 2 RIVERVALE LINK #17-04

Singapore

VEH No.: SKK4100E

Order Date: 19/06/18

Reg Date: 10/07/13

KM: 50,270

VIN NO.: WVVZZZAUZDW101559

ENGINE NO:

SA: Tang Shu Shi

MODEL: GOLF A7 SPORT 1.4 TSI (DSG) MODEL NO.: 5G14JZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5G0918492A	1	PCS	14.70		14.70
30	D 180KJ2A1	1	PCS	103.66		103.66
31	D 822150A1	1	PCS	74.16		74.16
32	WHT005263	6	PCS	1.69		10.14
33	1K9843021	1	PCS	29.14		29.14
34	N 91017802	8	PCS	1.24		9.92
35	5G0807305D	1	PCS	725.80		725.80
36	5G6807383A	1	PCS	36.45		36.45
37	5G6807394A	1	PCS	36.45		36.45
38	5G6807853A	1	PCS	67.06		67.06
39	5G6827489F FOD	1	PCS	692.94		692.94
40	5G6827505B 9B9	1	PCS	352.74		352.74
41	5G6863459K 82V	1	PCS	86.13		86.13
42	5G6813031B	1	PCS	661.39		661.39
43	5G6813009	1	PCS	115.51		115.51
44	D 007600A1	1	PCS	78.43		78.43
45	D 180003M2	1	PCS	330.24		330.24
46	D 476KD1M2	1	PCS	89.29		89.29

Remarks: AIG DIRECT

DOA: 11/08/2018

TP VEHICLE: SLD4212R

SURVEY BY: TAUFIK (LKK)

Service Order Confirmation

SERVICE ORDER NO: 18P1570

CUSTOMER NO.: CV023041

CUSTOMER NAME: WEE MING-HUEY

TELEPHONE NO.:

ADDRESS: 2 RIVERVALE LINK #17-04
Singapore

VEH No.: SKK4100E

Order Date: 19/06/18

Reg Date: 18/07/13 KM: 50,270

VIN NO.: WVVZZZAUJZW101558 ENGINE NO: SA: Tang Shu Shi

MODEL: GOLF A7 SPORT 1.4 TSI (DSG) MODEL NO.: 5G14JZ

No.	DESCRIPTION	QTY	WOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	17,225.10
GST AMOUNT	1,205.76
TOTAL AMOUNT	18,430.86

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Olivia Lau (LKKAuto)

From: Olivia Lau (LKKAuto)
Sent: Monday, 2 July, 2018 6:04 PM
To: 'Germaine.ong@vw.com.sg'; Vivian Lau (LKKAuto); Taufikh (LKKAuto)
Cc: 'Tang, Shu Shi (VWG Singapore)'; 'Chee, Steven (VWG Singapore)'; 'Oh, Aik Seong (VWG Singapore)'; CS A Team; Admin A
Subject: RE: SUPPLEMETNTARY - SKK4100E // LKK Ref: CC3/LCR18010758/T1wa3
Attachments: SKK4100ESSUPPLEMENTARY.xls; SKK 4100E supplementary.pdf
Categories: Green Category

LKK Ref: CC3/LCR18010758/T1wa3

Hi Germaine,

Please refer to enclosed attachment. Thanks.

Please note that:

- This e-mail is on 'without prejudice' basis which does not amount to an authorisation of repair to your client's vehicle.
- The final repair cost is subjected to the consistency of the damages according to the nature of the accident.
- The days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.
- All finalisation is subject to our Principal insurer's approval.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

81K 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 3408933

*Make
good
use of
Today*

From: Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]
Sent: Monday, 2 July, 2018 5:42 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>; Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>
Subject: RE: SUPPLEMETNTARY - SKK4100E

Apologise on my initial supplementary , the labour per days is \$840

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

To: Taufikh@lkkauto.com

Cc: cs-a@lkkauto.com; Admin A; Tang, Shu Shi (VWG Singapore); Chee, Steven (VWG Singapore); Oh, Aik Seong (VWG Singapore)

Subject: SUPPLEMETNTARY - SKK4100E

Dear Taufikh

Please see attached supplementary for your kind approval

Total we need 9 working days

Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



Supplementary or Omitted List



VEHICLE NUMBER: SKK4100E
MODEL GOLF A7 SPORT 1.4 TSI (DSG)

CLAIMS DETAILS

	LABOUR DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	LABOUR TO REPLACED END PANEL	1	580 840/-	\$580.00
Total				\$580.00

No.	Item No.	Description	Qty	Unit price	DISCOUNT	Amount
1	D 007600A1	INOXSPRAY New	1	78.43		78.43
2	D 180003M2	2KADHESIV New	1	330.24		\$ 330.24
3	D 476KD1M2	SEALANT New	1	89.29		\$89.29
4						
5						
6						
7						
8						
9						
10						
11						
12						
TOTAL:						\$497.96

Total Labour & Parts

\$1,077.96

Survey By

02/07/2018.
1 My
2kk And
8

View Received Message

This mail is associated with :

***SKK4100E (1929629287SG)
[SLD4212R]**

TP
WEE MING-HUEY
Jun 11 2018 2:00PM
[LCRF PTE LTD]
Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 04/10/2018 08:24 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$19828.84) - SKK4100E - Claim Handler: Tee, Chee-Wah

Approved:19828.84.

DOCUMENTS SUMMARY

There are no documents.

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. _____

SLD 4212 R

Claimant's Vehicle No. _____

8kk 41006

Accident on _____

11/6/18

involving vehicle/s No. _____

along/at _____

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 18,430.86 Payable to Volkswagen Group Singapore Pte Ltd
2. ~~Loss of Use/~~ Car Rental S\$ 1412.40 Payable to Wee Ming-Huey.
medical : \$213.53
3. Medical and Search Fees S\$ 7.45. Payable to Volkswagen Group Singapore Pte Ltd

Remarks : _____

Service Adviser _____

Germaine Ong / Tang Shu Shi

Contact No.H/P. _____

69223511 / 69223502



Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Tuesday, 19 June, 2018 2:10 PM
To: 'eyap@lioncityrentals.com.sg'; 'insurance@lioncityrentals.com.sg'
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: ACCIDENT INVOLVING SLD 4212R AND SKK 4100E ON 11/06/2018

Our Ref: CC3/LCR18010758/wa3

19 June 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLD 4212R AND SKK 4100E ON 11/06/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

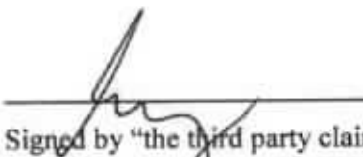
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Wee Ming - Huey (the third party claimant")
of 2 Rivervale Link #17-04 S(545040) (address), owner
of SKK4100E (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or ~~loss of use~~ ("claim") for
my vehicle no SKK4100E that was damaged pursuant to the accident which occurred
on 11/06/18 (date) along Upper Thomson Road slip Road into SLE CTR (location)
involving vehicle no/s SLD4212R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 13 (day) of 7 (month) 20 18 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for SS 18430.86 (Repair Cost), SS 1177.00 (Loss of ~~Use~~/Rental), SS 220.98 (Disbursement) for vehicle no. SKK 4100E that was damaged pursuant to the accident which occurred on 11/6/18 (date) along UPPER THOMSON ROAD Slip Rd W0 SE (Type) (location) involving vehicle no/s SLD 42128. This is pursuant to the inspection conducted on 14/6/18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Wee Ming Huey ("the third party claimant") of vehicle no. SKK 4100E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKK 4100E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 10 (month) 2018 (year)

MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P30512

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO.: 18IP1570

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE PL

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore

Post Code: 079120

VEH NO.: SKK4100E

DATE: 12/07/18

Pickup:

VIN NO.: WVWZZZAUZDW101959

KM : 90,270

GEARBOX CODE: PNB

Engine No.:

MODEL: GOLF A7 SPORT 1.4 TSI (D8G)

SA: Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT					
DOA: 11/06/2018					
TP VEHICLE: SLD4212R					
SURVEY BY: TAUFIK (LKK)					
Labor					
1	LABOUR	5.00	UNIT	840.00	4,200.00
2	R&R REAR W/SCREEN	1.00	UNIT	840.00	840.00
3	R&R REAR LUGGAGE TRIM	1.00	UNIT	420.00	420.00
4	TRANSFER BOOT LID MECHANISM	0.50	UNIT	840.00	420.00
5	SPRAY PAINT	3.00	UNIT	800.00	2,400.00
6	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	Tow SVC- Quality Recovery Services	1.00	UNIT		
9	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
10	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
11	REAR NUMBER PLATE LAMP	1.00	PCS	29.14	29.14
12	REINFORCEMENT	1.00	PCS	725.80	725.80
13	NAME PLATE (TSI)	1.00	PCS	61.93	61.93
14	NAME PLATE (BLUEMOTION)	1.00	PCS	61.68	61.68

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P30512

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP1570

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.:

SKK4100E

DATE:

12/07/18

Pickup:

VIN NO.:

WVWZZZAUZDW101559

KM : 50,270

GEARBOX CODE:

PNB

Engine No.:

MODEL:

GOLF A7 SPORT 1.4 TSI (DSG)

SA :

Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	NAME PLATE (GOLF)	1.00	PCS	69.99	69.99
16	SENSOR BRACKET	2.00	PCS	14.70	29.40
17	SENSOR BRACKET	1.00	PCS	14.70	14.70
18	SENSOR BRACKET	1.00	PCS	14.70	14.70
19	3RD BRAKELIGHT	1.00	PCS	152.25	152.25
20	TAILLIGHT INNER RH	1.00	PCS	278.40	278.40
21	TAILLIGHT OUTER RH	1.00	PCS	352.21	352.21
22	SENSOR BRACKET	1.00	PCS	32.19	32.19
23	TAILLIGHT LOWER BRACKER LH	1.00	PCS	36.45	36.45
24	TAILLIGHT LOWER BRACKER RH	1.00	PCS	36.45	36.45
25	REAR BUMPER	1.00	PCS	1,149.75	1,149.75
26	REAR BUMPER SPOILER	1.00	PCS	322.86	322.86
27	BUMPER CENTRE BRACKET	1.00	PCS	87.06	87.06
28	END PANEL INNER	1.00	PCS	681.39	681.39
29	END PANEL OUTER	1.00	PCS	115.51	115.51
30	REAR LID	1.00	PCS	1,355.49	1,355.49
31	OPER MECHANISM	1.00	PCS	692.94	692.94
32	LOCK	1.00	PCS	352.74	352.74

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P30512

Bit Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO.: 18IP1570

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 A/G Building
Singapore

Post Code: 079120

VEH NO.: SKK4100E

DATE: 12/07/18

Pickup:

VIN NO.: WVWZZZAUZDW101589

KM : 80,270

GEARBOX CODE: PNB

Engine No.:

MODEL: GOLF A7 SPORT 1.4 TSI (DSG)

SA: Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
33	WETHERSTRIP	1.00	PCS	274.35	274.35
34	END PANEL TRIM COVER	1.00	PCS	86.13	86.13
35	CLEANER	1.00	PCS	147.85	147.85
36	2K GLUE	1.00	PCS	183.87	183.87
37	INOXSPRAY	1.00	PCS	78.43	78.43
38	PRIMER	1.00	PCS	32.19	32.19
39	APPLICATOR	2.00	PCS	11.19	22.38
40	2KADHESIV	1.00	PCS	330.24	330.24
41	2KADHESIVE	1.00	PCS	103.66	103.66
42	ACTIVATOR	1.00	PCS	29.46	29.46
43	SEALANT	1.00	PCS	89.29	89.29
44	BONDAGENT	1.00	PCS	74.16	74.16
45	BOLT	8.00	PCS	1.24	9.92
46	POP-RIVET	6.00	PCS	1.89	10.14

GST (7%) AMOUNT: 1,205.76

TOTAL AMOUNT: 18,430.86

For Volkswagen Group Singapore Pte Ltd

Customer



NOTICE

1. All fund transfer payments should be made payable to: Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG33 Please indicate

Customer Name and Invoice Number in the payment.

Phone : Fax :

Rachelle

Volkswagen Centre Singapore

13 JUL 2018



BY: _____

Service Tax Invoice No. SV18P30514

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO.: 18IP1786

SERVICE CUSTOMER NO.: CV023041

SERVICE CUSTOMER NAME.: WEE MING-HUEY

TELEPHONE NO.:

ADDRESS: 2 RIVERVALE LINK

#17-04

Singapore

Post Code: 545040

VEH NO.: SKK4100E

DATE: 12/07/18

Pickup:

VIN NO.: WVVZZZAJZDW101559

KM: 50,271

GEARBOX CODE: PNB

Engine No.:

MODEL: GOLF A7 SPORT 1.4 TSI (DSG)

SA: Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	RENTAL CAR: SLV2806X				
	RENTAL PERIOD - 2/07/2018 - 13/07/2018				
	DRIVEN BY: WEE MING - HUEY				
	Labor				
1	ALTERNATIVE TRANSPORT	11.00	TU	120.00	1,320.00

GST (7%) AMOUNT: 92.40

TOTAL AMOUNT: 1,412.40

For Volkswagen Group Singapore Pte Ltd

Customer

Authorised Signatory

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUT3333 Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :



Volkswagen Group Singapore Pte Ltd
247 Alexandra Road, Singapore 159934

REPLACEMENT CAR AGREEMENT

MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	SKK 4100E
Model:	Golf
Name:	WEE MINH - HUEY
Address:	2 Rivervale Walk #17-04 (S) 546040
Office Tel:	Residence Tel:
Occupation:	Hp: 96988871
P.R/LC No:	Nationality: Singapore
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp:
P.R/LC No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp:
P.R/LC No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

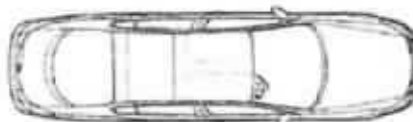
Kindly top up the petrol before you return us the replacement car. Otherwise, there will be charges added to your payment.

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338900

CHECKED OUT BY:

REPLACEMENT VEHICLE PARTICULAR		
Replacement Vehicle No:	SLV 806X	
Model:	Sportsvan	
Collection Out	Date & Time	Mileage Out
	8/7/18 @ 1030	6256
Return In	Date & Time	Mileage In
	13/07/18. 1137	6839
OUT	11/5/18 264V	IN
EMPTY	FULL	EMPTY
REPLACEMENT CAR CHARGES		
Days @ \$	Per Day	Total
120	11	1320

ADDITIONAL CHARGES	
PETROL TOP-UP CHARGES	
MISC	
TOTAL CHARGES (incl 7% GST)	1412.40
Remark:	Atk Direct



Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the loan period is less or equal to 5 hours after 1 day, I will incur a half day day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and only the authorized driver may drive the rental vehicle.
8. There will be additional charges of \$50 per day for Malaysia Usage.
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):
 - ☒ \$2,500 excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Touran and Sharan).
 - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
 - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
 - ☐ \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton)
 - ☐ \$5000 Excess Amount - Applicable for drivers below 26 years old and above 62 years old and with driving experience less than 2 years
15. I shall return the same level of petrol in which the Car was loan out, when I returning the Car. Otherwise, I shall be charged for topping up of petrol to the same level in which the Car was rented out. when returning the car back to VGS.
16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.
17. I have read, fully understand and agreed with the terms and conditions herein.

Customer / Hirer's Signature :



> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jun 2018 / 17:28:09

Receipt Date/Time : 12 Jun 2018 / 17:28:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180612-001936

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SLD4212R

As at 11 Jun 2018/14:40:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SLD4212R
Enquiry Fee
20180612172614104856

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

xxxxxxxxxxxx0293

Credit Card:
Visa/MasterCard

7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



WEE MING-HUEY

WEE MING-HUEY
BLK/HSE 2 #17-04
RIVERVALE LINK
PARK GREEN
SINGAPORE 545040

Accident and Emergency
TAX INVOICE

Page 1 of 2
GST Reg No 20-0409811-Z
Business Reg No 53206920W
Print Date/Time 12.06.2018/22:51:28
Bill Date 12.06.2018
Customer No 6059416
Case No 4018047790
Bill Document No 8205134182
Visit Type A&E WALK-IN
Visit Date 12.06.2018
Attending Doctor KEE SOON CHUAN

Date	Code	Service Description	Qty	Amount (\$\$)
12.06.2018	3501010014	XR-NECK (CERVICAL SP 2 VIEWS)	1	82.22
12.06.2018	3501080002	^ XR-AFTER OFF RGER II	1	117.34
12.06.2018	7109000003	CONSULTATION FEE WAIVER	1	0.00
Subtotal				199.56
Hospital Charges				199.56
GST @ 7%				13.97
Hospital Charges Subtotal				213.53
Total Bill				213.53
Total Hospital Charges				213.53
Payment				
12.06.2018	Visa/MasterCd (MNH)	*****3985		213.53-

Note: (^)-non discountable items (*)-A&E charges

Customer No./Name: 6059416 WEE MING-HUEY
Case Number: 4018047790 Balance Due(\$\$): 0.00
Cheque Amount: Cheque Number: Bank:
Cheque should be crossed and made payable to "Parkway Hospitals Singapore Pte Ltd".
Please detach and return this section with your payment.

WSY175045



WEE MING-HUEY

WEE MING-HUEY
BLK/HSE 2 #17-04
RIVERVALE LINK
PARK GREEN
SINGAPORE 545040

Accident and Emergency
TAX INVOICE

Page 2 of 2
GST Reg No 20-0409811-Z
Business Reg No 53206920W
Print Date/Time 12.06.2018/22:51:28
Bill Date 12.06.2018
Customer No 6059416
Case No 4018047790
Bill Document No 8205134182
Visit Type A&E WALK-IN
Visit Date 12.06.2018
Attending Doctor KEE SOON CHUAN

Date	Code	Service Description	Qty	Amount (\$)
Balance				
WEE MING-HUEY : Balance				0.00

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Jun 2018 Edit Reg		14 Jun 2018 00:00 Edit Adj Rpt	\$517,225.10 Edit Estimates	\$517,225.10 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	WEE MING-HUEY, ID: S7835216G								
Vehicle Reg. No.:	SKK4100E	Date of Loss:	11/06/2018 14:00 - :59 [59 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1929629287SG	Policy/Cover Note No.:	0999994816						
Vehicle Reg. No. (Insured):	SLD4212R	Policy No. (Claimant):	10602231						
		Excess:							
Repairer:	Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314, 368314 Macpherson - Tel: 63057299								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah] Chee-Wah.Tee@aig.com								
Claimant's Insurer:	Aviva Ltd (HQ) - Tel: (65) 6827 9966								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 25/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG_EXPRESS (04/10/2018): Alert - Adj Mandate Approved (\$19828.84) - SKK4100E - Claim Handler: Tee, Chee-...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKK4100E (1929629287SG)
[SLD4212R]**

TP

WEE MING-HUEY

Jun 11 2018 2:00PM

[LCRF PTE LTD]

Volkswagen Group Singapore Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio		View View in Browser
Letters/Correspondences		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)
1	(Draft)	Third Party Express Settlement - Payment Breakdown
		1 per page Thumbnail Edit Print
Photos/Images		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)
1	03/10/18 15:56	General View
2	03/10/18 15:56	General View
3	03/10/18 15:56	General View
4	03/10/18 15:56	General View
5	03/10/18 15:56	General View
6	03/10/18 15:56	General View
7	03/10/18 15:56	General View
8	03/10/18 15:56	General View
9	03/10/18 15:56	General View
10	03/10/18 15:56	General View
11	03/10/18 15:56	General View
12	03/10/18 15:56	General View
13	03/10/18 15:56	General View
14	03/10/18 15:56	General View
15	03/10/18 15:56	General View
16	03/10/18 15:56	General View
17	03/10/18 15:56	General View
18	03/10/18 15:56	General View
19	03/10/18 15:56	General View
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1	13/06/18 11:14	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load PDF	
2	19/06/18 14:10	Email letter to OI ACCIDENT INVOLVING SLD 4212R AND SKK 4100E ON 11.06.2018	 Load PDF	
3	22/06/18 19:20	TP ESTIMATE - MARKED	 Load PDF	
4	27/09/18 08:48	RENTAL RECEIPT	 Load PDF	
5	27/09/18 08:48	MEDICAL FEE	 Load PDF	
6	27/09/18 08:48	LTA SEARCH	 Load PDF	
7	03/10/18 16:05	Email to AIG to seek mandate SKK 4100E	 Load PDF	
8	16/10/18 09:18	WORKSHOP INVOICE	 Load PDF	
9	16/10/18 09:18	AUTHORISATION TO ACT FORM	 Load PDF	
10	16/10/18 09:18	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	14/06/18 13:12	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLD4212R (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4 A7
	SKK4100E (TP veh)		TSI AT BMT 5G14JZ SR HID
Date of Accident:	11/06/2018		(A)

Global Sum Settlement	: [] Yes	: [X] No	
Repair Estimate	: \$	25,736.50	
Final Repair Cost	: \$	18,430.86	
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$	1,177.00	11 days
LTA / GIA Search Fee	: \$	7.45	
Others: Medical Fee	: \$	213.53	
	: \$		
Final Settlement Sum	: \$	19,828.84	

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	: \$	19,828.84
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

16 Oct
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)
 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
 Singapore 408933
 Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18010758/T1WA3Q2
Date: 16/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999994816
Claimant Vehicle No : SKK4100E	Insured Vehicle No :	SLD4212R
Date of Loss: 11/06/2018	Nature of Claim: TP	Claim No: 1929629287SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKK4100E		
Make & Model:	VOLKSWAGEN GOLF, 1.4 A7 TSI AT BMT 5G14JZ	Engine No:	CHP112383
	SR HID (A)	Chassis No:	WWZZZAUZDW101559
Reg. Date:	10/07/2013 (Man. Year: 2013)	Odometer:	0 km
Colour:	White		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45 R17	Rear Tyre Size:	225/45 R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre tread's depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,252.80	8,185.10	1,067.70	11.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	14,800.00	9,040.00	5,760.00	38.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	24,052.80	17,225.10	6,827.70	28.39
+ GST 7.00/7.00% (S\$)	1,683.70	1,205.76	477.94	28.39
Nett Amount (S\$)	25,736.50	18,430.86	7,305.64	28.39
+ Medical Costs (S\$)		213.53		
+ Car Rental (11.0 x S\$100.00/day + 7.00% GST) (S\$)		1,177.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		19,828.84		

INSPECTION

Date of Assignment:	14/06/2018	
Date Inspected:	14/06/2018 Inspected At:	Volkswagen Group Singapore Pte Ltd (MacPherson)

1 Kampong Ampat
Singapore 368314

Estimated Period of Repair: 9.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	1		*REAR NUMBER PLATE LAMP	N/SNot Necessary/ O/SDistorted	87.42 FS	*29.14 FS
3	1		*REINFORCEMENT	Bent	725.80 FS	*725.80 FS
4	1		*NAME PLATE (TSI)	Necessary	61.93 FS	*61.93 FS
5	1		*NAME PLATE (BLUEMOTION)	Necessary	61.68 FS	*61.68 FS
6	1		*NAME PLATE (GOLF)	Necessary	69.99 FS	*69.99 FS
7	2		*SENSOR BRACKET	Necessary	29.40 FS	*29.40 FS
8	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
9	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
10	1		*3RD BRAKELIGHT	Necessary	152.25 FS	*152.25 FS
11	1		*TAILLIGHT INNER LH	Not Necessary	278.40 FS	*- FS
12	1		*TAILLIGHT INNER RH	Cut	278.40 FS	*278.40 FS
13	1		*TAILLIGHT OUTER LH	Not Necessary	331.78 FS	*- FS
14	1		*TAILLIGHT OUTER RH	Cracked	352.21 FS	*352.21 FS
15	1		*REFLECTOR LH	Not Necessary	87.43 FS	*- FS
16	1		*REFLECTOR RH	Not Necessary	78.30 FS	*- FS
17	1		*SENSOR BRACKET	Necessary	32.19 FS	*32.19 FS
18	1		*BUMPER SIDE BRACKET LH	Not Necessary	36.45 FS	*- FS
19	1		*TAILLIGHT LOWER BRACKET LH	Deformed	36.45 FS	*36.45 FS
20	1		*BUMPER SIDE BRACKET RH	Deformed	36.45 FS	*36.45 FS
21	1		*TAILLIGHT LOWER BRACKET RH	Not Necessary	36.45 FS	*- FS
22	1		*REAR BUMPER	Deformed	1,149.75 FS	*1,149.75 FS
23	1		*REAR BUMPER SPOILER	Cut	322.86 FS	*322.86 FS
24	1		*REAR CENTRE BRACKET	Deformed	67.06 FS	*67.06 FS
25	1		*END PANEL INNER	Bent	681.39 FS	*681.39 FS
26	1		*END PANEL OUTER	Bent	115.51 FS	*115.51 FS
27	1		*REAR LID	Bent	1,355.49 FS	*1,355.49 FS
28	1		*OPER MECHANISM	Cut	692.94 FS	*692.94 FS
29	1		*LOCK	Bent	352.74 FS	*352.74 FS
30	1		*WEATHERSTRIP	Twisted	274.35 FS	*274.35 FS
31	1		*END PANEL TRIM COVER	Bent	86.13 FS	*86.13 FS
32	1		*REAR BOOT LID TRIM COVER	Not Necessary	152.25 FS	*- FS
33	2		*NUMBER PLATE LAMP WIRE HO	Not Necessary	8.36 FS	*- FS
34	1		*CLEANER	Necessary	147.85 FS	*147.85 FS
35	1		*2K GLUE	Necessary	183.87 FS	*183.87 FS
36	1		*PRIMER	Necessary	32.19 FS	*32.19 FS
37	2		*APPLICATOR	Necessary	22.38 FS	*22.38 FS
38	1		*2KADHESIVE	Necessary	103.66 FS	*103.66 FS
39	1		*ACTIVATOR	Necessary	29.46 FS	*29.46 FS
40	1		*BONDAGENT	Necessary	74.16 FS	*74.16 FS
41	8		*BOLT	Necessary	9.92 FS	*9.92 FS
42	6		*POP-RIVET	Necessary	10.14 FS	*10.14 FS
43	1		*INOXSPRAY	Necessary	78.43 FS	*78.43 FS
44	1		*2KADHESIV	Necessary	330.24 FS	*330.24 FS
45	1		*SEALANT	Necessary	89.29 FS	*89.29 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	9,252.80	8,185.10
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	6,720.00	4,200.00
2	R&R REAR W/SCREEN	New	840.00	840.00
3	R&R REAR LUGGAGE TRIM	New	840.00	420.00
4	TRANSFER BOOT LID MECHANIS	New	840.00	420.00
5	SPRAY PAINT	New	4,800.00	2,400.00
6	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
7	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (\$\$)			14,800.00	9,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >