



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Wee Ming-Huey
NRIC S7835216G insured of vehicle SKK 4100E against
your insured vehicle number SLD 4212R. (AG)
On the accident dated on 11/06/18 (ddmmyyy) along Upper Thomson
Road slip Road into SLE (TPB)

Dated this 12 (day) of 06 (month) 20 18.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

PDI TUAS

PDI TUAS

WEE MING-HUEY
(HUANG MINGHUI)
2 RIVERVALE LINK
#17-04
Singapore, 545040
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV023041
Quote No. SER/QUO/1800935
QuoteDate 12/06/18
Salesperson Grace Ng
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 SPORT 1.4 TSI (DSG)	43,130	Ong Germaine
License No.	VIN	Initial Registration	Sales Advisor
SKK4100E	WVWZZZAUZDW101559	10/07/13	Grace Ng
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHP 112383	5G14JZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	8	UNIT		6,720.00
P B&P MACP LABOUR	R&R REAR W/SCREEN	1	UNIT		840.00
P B&P MACP LABOUR	R&R REAR LUGGAGE TRIM	1	UNIT		840.00
P B&P MACP LABOUR	TRANSFER BOOT LID MECHANIS	1	UNIT		840.00
P B&P MACP PAINT	SPRAY PAINT	6	UNIT		4,800.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				14,880.00
P 1K8943021	REAR NUMBER PLATE LAMP	2	Pieces		87.42
P 5G0807305B	REINFORCEMENT	1	Pieces		725.80
	Successor 5G0807305D				
P 5G0853675B JZQ	NAME PLATE (TSI)	1	Pieces		61.93
P 5G0853675M AFM	NAME PLATE (BLUEMOTION)	1	Pieces		61.68
P 5G0853687 ZZZ	NAME PLATE (GOLF)	1	Pieces		69.99
P 5G0919491	SENSOR BRACKET	2	Pieces		29.40
P 5G0919491A	SENSOR BRACKET	1	Pieces		14.70
P 5G0919492A	SENSOR BRACKET	1	Pieces		14.70
P 5G0945087B	3RD BRAKELIGHT	1	Pieces		152.25
P 5G0945093AF	TAILLIGHT INNER LH	1	Pieces		278.40
	Use Predecessor 5G0945093AA				
P 5G0945094AF	TAILLIGHT INNER RH	1	Pieces		278.40
	Use Predecessor 5G0945094AA				
	Sum carried forward				16,654.67

Payments to: - BBN: - Acc.-No.:

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WEE MING-HUEY
(HUANG MINGHUI)
2 RIVERVALE LINK
#17-04
Singapore, 545040
Singapore

Phone No.
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	1T	CHP 112383	5G14JZ

Continued				16,654.67
P 5G0945095P	TAILLIGHT OUTER LH	1 Pieces		331.78
	Use Predecessor 5G0945095H			
P 5G0945096P	TAILLIGHT OUTER RH	1 Pieces		352.21
	Use Predecessor 5G0945096H			
P 5G0945105	REFELCTOR LH	1 Pieces		87.43
P 5G0945106	REFELCTOR RH	1 Pieces		78.30
P 5G0998492 GRU	SENSOR BRACKET	1 Pieces		32.19
P 5G6807393	BUMPER SIDE BRACKET LH	1 Pieces		36.45
P 5G6807393A	TAILLIGHT LOWER BRACKET LH	1 Pieces		36.45
P 5G6807394	BUMPER SIDE BRACKET RH	1 Pieces		36.45
P 5G6807394A	TAILLIGHT LOWER BRACKET RH	1 Pieces		36.45
P 5G6807417APGRU	REAR BUMPER	1 Pieces		1,149.75
	Predecessor 5G6807417ARGRU			
P 5G6807568D 9B9	REAR BUMPER SPOILER	1 Pieces		322.86
	Use Predecessor 5G6807568D			
P 5G6807863A	BUMPER CENTRE BRACKET	1 Pieces		67.06
	Use Predecessor 5G6807863			
P 5G6813301B	END PANEL INNER	1 Pieces		681.39
P 5G6813309	END PANEL OUTER	1 Pieces		115.51
P 5G6827025Q	REAR LID	1 Pieces		1,355.49
	Use Predecessor 5G6827025H			
P 5G6827469F FOD	OPER MECHANISM	1 Pieces		692.94
P 5G6827505B 9B9	LOCK	1 Pieces		352.74
P 5G6827705E	WETHERSTRIP	1 Pieces		274.35
	Use Predecessor 5G6827705C			
P 5G6863459K 82V	END PANEL TRIM COVER	1 Pieces		86.13
Sum carried forward				22,780.60

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Continued			22,780.60
P 5G6867605E 82V	REAR BOOT LID TRIM COVER	1 Pieces	152.25
	Use Predecessor 5G6867605D 82		
P 8K0973702	NUMBER PLATE LAMP WIRE HO	2 Pieces	8.36
P D 002000A2	CLEANER	1 Pieces	147.85
P D 004660M2	2K GLUE	1 Pieces	183.87
P D 00920002	PRIMER	1 Pieces	32.19
P D 00950025	APPLICATOR	2 Pieces	22.38
P D 180KU2A1	2KADHESIVE	1 Pieces	103.66
P D 181802M1	ACTIVATOR	1 Pieces	29.46
P D 822150A1	BONDAGENT	1 Pieces	74.16
P N 91017602	BOLT	8 Pieces	9.92
P WHT005263	POP-RIVET	6 Pieces	10.14
	Sum Item		8,674.84

Sum Labor			14,880.00
Sum Item			8,674.84
Total	SGD		23,554.84
7% GST	23,554.84		1,648.84
Total SGD Incl. GST			25,203.68

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/06/2018 21:23
Date Of Accident	11/06/2018 14:40
Exact Location Of Accident	UPPER THOMSON RD SLIP RD INTO SLE (TPE)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKK4100E
Insured/Policyholder	
Name Of Registered Owner	WEE MING-HUEY
NRIC No	S7835216G
Email Address	SOUR_CREAM_78@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96988871
Alternative Phone No	OFFICE-96988871

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.4
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AVIVA LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	10602231
Cover Note Number	

Driver

Name of Driver	WEE MING-HUEY
NRIC No	S7835216G
Date Of Birth	18/11/1978
Occupation	INDOOR
Date Of Driving Pass	18/06/1997
Driving Experience	20 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96988871
Fax Number	
Contact Number	OFFICE-96988871
Email Address	SOUR_CREAM_78@YAHOO.COM.SG

Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING ALONG UPPER THOMSON RD HEADING TOWARDS SLE(TPE). AT THE SLIP ROAD MERGING ONTO SLE(TPE), I HAD STOPPED AT THE GIVE WAY LINE AS I SAW ONCOMING VEHICLES WHEN I WAS APPROACHING THE GIVE WAY LINE. SUDDENLY I FELT AN IMPACT FROM THE REAR OF MY VEHICLE. VEHICLE B HAD COLLIDED ONTO THE REAR PORTION OF MY VEHICLE. NO INJURIES WERE INVOLVED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLD4212R
Vehicle Make/Model/Colour	HONDA/VEZEL 1.5S CVT
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MUHAMAD YUSHA BIN KAMARUDIN
NRIC/Passport Number	S9009998A
Contact Number	90294216
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

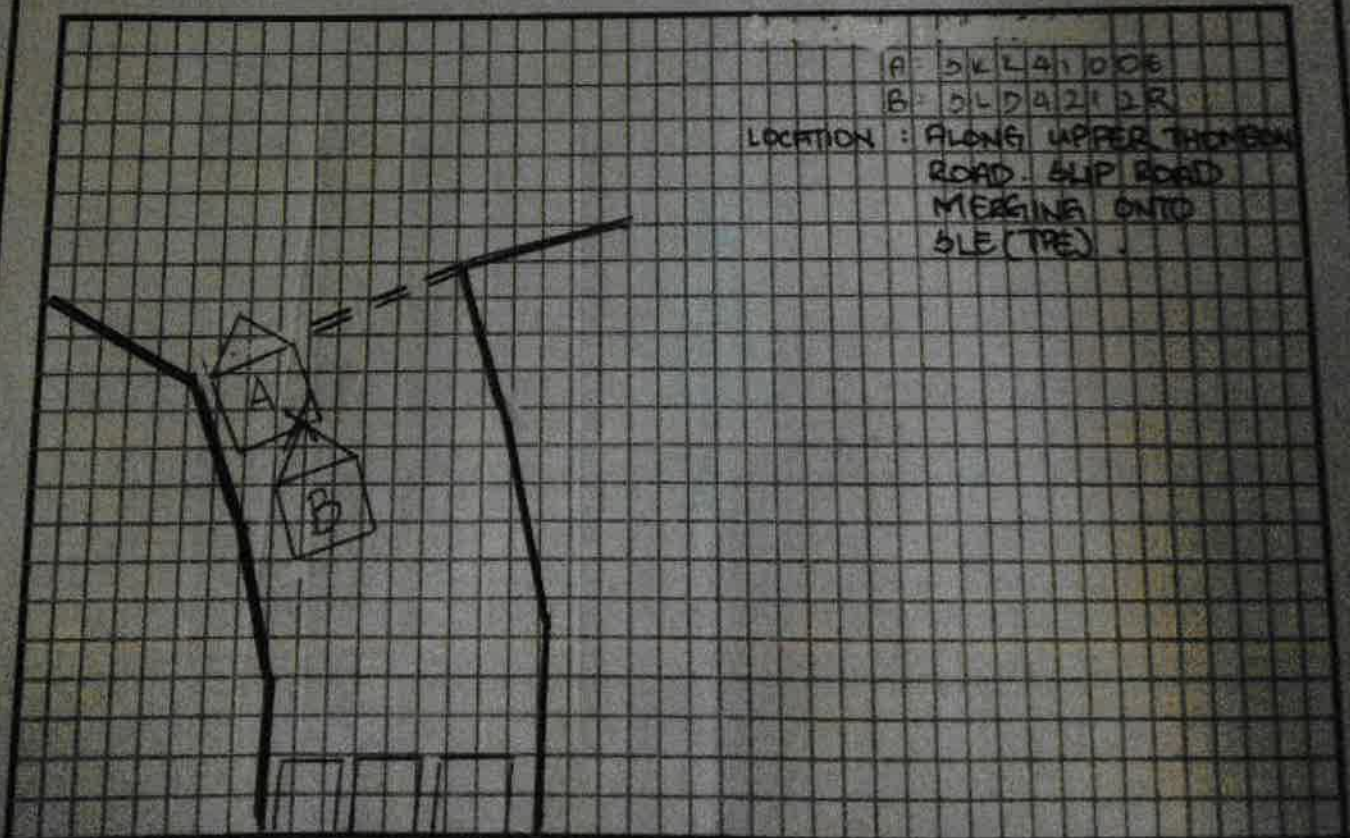
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the Centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or pursuant by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

VERIFIED BY AJAX MARKS
REPORTING OFFICER
Ammar Hamizan Bin Khairudin
Witnessed by Reporting Centre
Personnel

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Sketch Plan



ACCIDENT STATEMENT (2000 characters)

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Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
AMMAR HAMIZAN

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

11 June 2018 8:14 pm

Date/Time:

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7835216G**



Name
WEE MING-HUEY
(HUANG MINGHUI)
黄明慧

Race
CHINESE

Date of birth
18-11-1978

Sex
F

Country of birth
SINGAPORE



REPUBLIC OF SINGAPORE **DRIVING LICENCE**



Licence Number: **S7835216G**

Name
WEE MING-HUEY
(HUANG MINGHUI)

Birth Date: **18 Nov 1978**

Issue Date: **12 Apr 2004**

001192829H



4361631



NRIC No. **S7835216G**



Date of issue
27-02-2009

2 RIVERVALE LINK #17-04
SINGAPORE 545040

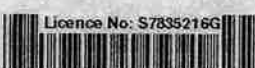
NRIC No: **S7835216G** Date: **15/03/2010** No: **6442192**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	18 Jun 1997

NP 428A

Licence No: **S7835216G**





Aviva Ltd., 4 Shenton Way, #01-01 SGX Centre 2, Singapore 068807. Tel: (65) 6827 9966 www.aviva.com.sg

CERTIFICATE OF INSURANCE

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION
(REPUBLIC OF SINGAPORE) OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

CERTIFICATE NUMBER. 10602231

1) VEHICLE REGISTRATION NO.

SKK4100E

2) NAME OF INSURED

FAMILY NAME
GIVEN NAME

WEE
MING-HUEY

3) EFFECTIVE DATE OF COMMENCEMENT OF INSURANCE FOR THE
PURPOSE OF THE ACT

10-Jul-2017 00:00hours

4) DATE OF EXPIRY OF INSURANCE

09-Jul-2018 23:59hours

5) PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE

Any driver aged 30 or over

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by any reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been canceled at the time of accident or loss.

Please refer to the policy document for full terms and conditions.

6) LIMITATIONS AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or reward, tuition or driving tests, racing, pace-making, reliability trials, speed-testing or the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

NAMED DRIVER

7) FINANCE COMPANY

DBS BANK LTD

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia), or any amendment, act or acts passed in substitution thereof.

Issued in Singapore: 09-Jul-2017 at 22:12hours

Aviva Ltd.

IMPORTANT NOTE:

- If you want to cancel your policy at any time, you will need to return the certificate to us.
- You MUST report all accidents to Us within 24 hours of the occurrence regardless of whether You intend to claim on Your own policy or not, or whether Your car is damaged or not. Should You fail to do so, Your No Claims Discount could be affected and Your claim may be prejudiced.

Nishit Majmudar
Chief Executive Officer

In case of vehicle breakdown, accident or windscreen damage, please call 6333 2222 (24 hours) immediately.

GST No. M20098505-2
Biz Reg. No. 53103069E



ORIGINAL
Volkswagen Centre Singapore