

INSURANCE

INS. CASE OWNER:

CC3 /AIG1801

0244, 71-jb

LKK:

IDAC:

Surveyor:

Tantikh

DOI:

ASSIGNMENT

17/6/18

Date / Time

17/6/18

Registered in Meritum:

17/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFV 5327D

Name of Insured:

THO BENG HOON PATRICK

Insured Tel No.:

HP:

21/5/18

Excess Sec II :\$5

D.O.A.:

Claim No.:

174249628754

Policy No.:

Make / Model:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SVB 3039C



INSRS:

WSP:

Tel:

Liability:

RMKS:

volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

18/6/18

WARRANT - X

SEVERAL - X

NO OI GIA. SENT OUT 1ST LETTER.

21-6-18

@ 945 SPOKEN TO OI THEY
HAVENT LODGE.
TOLD THEM THERE IS
A CCTV @ THE C/P.
AGREED, AWARE NCD I.

3-7-18

@ 400PM SPOKEN TO GEORGE
OF AIG, NO WIVE
ON POLICY.

19-11-18

LOD IN - FOR MANDATE

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	JOY 3-7-18
Documentation Check List: Handler Typist	
Notification ltr (if non-pickup)	☒
After call ltr to OI	☒
Authorization To Act	☒
Release Voucher	☒
Final Repair Bill	☒
Car Rental Invoice	☒
Towing Invoice	☒
LTA / GIA	☒
Medical Bill	☒
PIR	☒
Mandate/Reject Instruction	☐
LOD	☐
Payment Breakdown Form	☐
Post-Repair Photos	☐
Others:	☐

PRELIMINARY ADVICE Date/Time:		Sent By:		Confirm by:	
FINALIZATION Date/Time:		Confirm with:		Confirm by:	
Repair Cost:	\$5	days) Reduction:	%	Email	Call
FINAL SETTLEMENT Date/Time: 21-3-19		Confirm with: MCT9		Email: Call:	
Final Liability:	% 100	(Agreed / Assessed)	BOLA S/N No.:	NIL	
Repair Cost:	\$5	21,822.34			
Loss of Rental (LOR):	\$5	days)	-		
Loss of Use (LOU):	\$5	days)	64 x 1560 x 19		
Loss of Income (LOI):	\$5	days)	-		
LOR only	☐	LOU only	☐	LOR + LOU	☐
GIA/LTA Search	\$5	2	LOR + LO	☐	[Tick only one]
Medical:	\$5	-	21/7/19		
Disbursement:	\$5	-	(e.g. Tow/ Independent)		
Legal Cost	\$5	-	22,664.39		
Total:	\$5	22,664.39	Global Sum \$5:		
FINAL PAYMENT Date/Time:		Confirm with:		Email: Call:	
Payee 1:	\$5	22,664.39	Name 1:	VOLKSWAGEN SINGAPORE	
Payee 2: (Strike if N.A.)	\$5	X	Name 2:	X	
Payee 3: (Strike if N.A.)	\$5	X	Name 3:	X	

COPY SENT

OID REVERSED

HIT PARKED TP



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18010744/T1jb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 12-06-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKV 5327D	Veh. Inspected	SLB 3035C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/06/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	29/05/2018	Inspection Date	13/06/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Tanpin 77445749
 WP
 13/6/18 @ 4pm
 Resurvey before paint.
 10-11 days.
 Sure 11 days auto loan

PDI TUAS

Phone No.
 Fax No.
 E-Mail

PDI TUAS

KATHERINE CHONG SIEW KOON
 22 FARRER ROAD
 #05-02
 Singapore, 268828
 Singapore

VAT Registration No. M20098505-2
 Tax No. 199101494Z

LKS Auto Loans agents hence notify
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Service Quote

Customer No. CV032196
 Quote No. SER/QUO/1800910
 QuoteDate 05/06/18
 Salesperson Michelle Lee
 Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.2 TL 81 (DSG)	13,808	
License No.	VIN	Initial Registration	Sales Advisor
SLB3035C	WVWZZZAUZGW075502	31/03/16	Michelle Lee
Engine Code	Labor Type	Engine No.	Model Code
	1T	CYV 358115	5G12BZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	9	UNIT		#250 5,040 ✓ 7,560.00
P B&P ALEX LABOUR	LABOURTRANSFER DOOR MEC	1	UNIT		820 ✓ 840.00
P B&P ALEX LABOUR	R&R REAR LUGGAGE TRIM	1	UNIT		420 ✓ 840.00
P B&P ALEX PAINT	SPRAY PAINT	5	UNIT		2400 ✓ 4,000.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		un X 400.00
P CINTURATO 205/55R16	Pirelli Cinturato P7 205/55R16	1	pcs		un X 680.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		✓ 480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		✓ 280.00
P B&P MECH	Nett				photo
P B&P MECH	R&R REAR AXLE BEAM	3	Time Un		1260? 2,520.00
P B&P MECH	Nett				
P B&P MECH	R&R RIM & BALANCE	1	Time Un		✓ 50.00 ✓
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	Time Un		✓ 360.00 ✓
	Sum Labor				17,710.00
P 311601361	RUBBER VALVE ✓ Use Predecessor 281601361	1	Pieces		all 1.72
P 5G0073146 8Z8	ALLOY WHEEL 16" ASPEN ✓	1	Pieces		cut 994.14
P 5G0810971D	LHS REAR FENDER LINER ✓ Use Predecessor 5G0810971C	1	Pieces		de 190.83
P 5G0837205N GRU	LHS REAR DOOR HANDLE ✓	1	Pieces		cut 96.39
P 5G0839167D GRU	LHS REAR DOOR HANDLE COVE Use Predecessor 5G0839167 GR	1	Pieces		RY 19.83
P 5G0945093AD	TAILLIGHT INNER LH Use Predecessor 5G0945093S	1	Pieces		kn X 179.56

Sum carried forward

19,192.47

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

KATHERINE CHONG SIEW KOON
22 FARRER ROAD
#05-02
Singapore, 268828
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV032196
Quote No. SER/QUO/1800910
QuoteDate 05/06/18
Salesperson Michelle Lee
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.2 TL 81 (DSG)	13,808	
License No.	VIN	Initial Registration	Sales Advisor
SLB3035C	WVWZZZAUZGW075502	31/03/16	Michelle Lee
Engine Code	Labor Type	Engine No.	Model Code
	1T	CYV 358115	5G12BZ

Continued			19,192.47
P 5G0945095M	TAILLIGHT OUTER LH	1 Pieces	nn x 198.39
	Use Predecessor 5G0945095F		
P 5G0945105	REFELCTOR LH	1 Pieces	nn x 87.43
P 5G4809843	LHS REAR FENDER ✓	1 Pieces	bt ✓ 1,394.07
P 5G4833055AB	LHS REAR DOOR ✓	1 Pieces	bt ✓ 1,523.88 ✓
	Use Predecessor 5G4833055AA		
P 5G6807393	BUMPER SIDE BRACKET LH ✓	1 Pieces	nel ✓ 36.45
P 5G6807393A	TAILLIGHT LOWER BRACKET LH	1 Pieces	nn x 36.45
P 5G6807394	BUMPER SIDE BRACKET RH	1 Pieces	nn x 36.45
P 5G6807394A	TAILLIGHT LOWER BRACKET RH	1 Pieces	nn x 36.45
P 5G6807417APGRU	REAR BUMPER ✓	1 Pieces	del ✓ 1,149.75
	Predecessor 5G6807417ARGRU		
P 5G6839699D	DOOR SEAL ✓	1 Pieces	nel ✓ 114.40 ✓
	Use Predecessor 5G6839699C		
P 5N0839885H	SUPPORT DOOR HANDLE	1 Pieces	nn x 79.26
P 5Q0501049BH	REAR AXLE BEAM ✓	1 Pieces	bt ✓ 2,412.16
P 5Q0501117A	STUB AXLE ✓	1 Pieces	bt ✓ 242.29
	Use Predecessor 5Q0501117		
P 7N0819465E	AIR DUCT LH	1 Pieces	nn x 62.16
P 8V0598611A	WHEEL BEARING ✓	1 Pieces	bt ✓ 795.12
	Use Predecessor 8V0598611		
P D 007600A1	INOXSPRAY ✓	1 Pieces	nel ✓ 78.43
P D 180003M2	2KADHESIV ✓	1 Pieces	nel ✓ 330.24
P D 378500A2	DOOR INSULATOR ✓	1 Pieces	nel ✓ 53.34 ✓
P D 476KD1M2	SEALANT ✓	1 Pieces	nel ✓ 89.29
P D 506KD1A3	2K FOAM ✓	1 Pieces	nel ✓ 182.26
Sum carried forward			28,130.74

Payments to: - BBN - Acc.-No.:

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

KATHERINE CHONG SIEW KOON
22 FARRER ROAD
#05-02
Singapore, 268828
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV032196
Quote No. SER/QUO/1800910
QuoteDate 05/06/18
Salesperson Michelle Lee
Page 3

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description
Volkswagen Passeng	GOLF A7 1.2 TL 81 (DSG)
License No.	VIN
SLB3035C	WVWZZZAUZGW075502
Engine Code	Labor Type
	1T

Mileage	Service Advisor
13,808	
Initial Registration	Sales Advisor
31/03/16	Michelle Lee
Engine No.	Model Code
CYV 358115	5G12BZ

Continued	28,130.74
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Sum Item	10,420.74
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Sum Labor	17,710.00
Sum Item	10,420.74

Total	SGD	28,130.74
7% GST	28,130.74	1,969.15
Total SGD Incl. GST		30,099.89

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SKV 6327D

Claimant's Vehicle No. SLK 3035C

Accident on 29.5.18 involving vehicle/s No. _____
_____ along/at SMB RD

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 21822.39 Payable to Volkswagen Centre Singapore

26 x 14 days
2. ~~Loss-of-Use/~~ Car Rental S\$ 840 Payable to CHONG SIEW KOON

3. ~~Medical and~~ Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./H/P. _____

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	(Insd veh)	Model:	TOYOTA CAMRY 2.0 (A)
	(TP veh)		
Date of Accident:			

Global Sum Settlement	: [] Yes	: [] No
-----------------------	-----------	----------

Repair Estimate	: \$
-----------------	------

Final Repair Cost	: \$
-------------------	------

Loss of Use	: \$	days at \$... per day
-------------	------	------------------------

Rental (if any)	: \$	0.00	days
-----------------	------	------	------

LTA / GIA Search Fee	: \$
----------------------	------

Others:	: \$	0.00
---------	------	------

	: \$
--	------

Final Settlement Sum	: \$
----------------------	------

Is Third Party Workshop GIA Registered?	[X] YES	[] NO	(Kindly indicate below)
---	-----------	--------	-------------------------

A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
-------------------------------------	----------------------------

B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: ____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks	
---------	--

Payment Instruction: Payee's Breakdown
--

1)		: \$

16 Apr
2013

Date

Print Received Message

This mail is associated with :

***SLB3035C (1742496381SG)**
[SKV5327D]

TP
CHONG SIEW KOON
May 29 2018 7:00PM
[KHOO BENG CHOOI PATRICK]
Volkswagen Group Singapore Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **15/03/2019 14:28 PM**.
To **LKK_HQ**
Subject **Alert - Adj Mandate Approved (S\$22664.39) - SLB3035C - Claim Handler: Lee, Ming-Yao**

Approved:22664.39:Hi, You may proceed. Please settle claim at best terms.

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Tuesday, 3 July 2018 3:55 PM
To: 'patbckhoo@gmail.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING SKV 5327D AND SLB 3035C ON 29/05/2018

OUR REF: LKK: CC3/AIG18010774/T1jb3

KHOO BENG CHOOI PATRICK

Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING SKV 5327D AND SLB 3035C ON 29/05/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, CHONG SIEW KOOH (the third party claimant) of 1003 BT Timah Rd # 02-07, 22 Farrer Road (address), owner of SLD303SC (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLD303SC that was damaged pursuant to the accident which occurred on 29/05/2018 (date) along SIME RD SPURE ISLAND COUNTRY CLUB (ARABIC LOT 49) (location) involving vehicle no/s SKV53270 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 24 (day) of JULY (month) 2018 (year)

Chong Siew Koo
Signed by "the third party claimant"
(with chop if applicable)



81030001
Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for ~~SS 21,822.39~~ (Repair Cost), ~~SS 840.00~~ (Loss of Use/Rental), ~~SS 2.00~~ (Disbursement) for vehicle no. SLB 3035C that was damaged pursuant to the accident which occurred on 29.05.18 (date) along SIME ROAD (location) involving vehicle no/s SKV337B. This is pursuant to the inspection conducted on 12.06.18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHONG SIEN KOON ("the third party claimant") of vehicle no. SLB 3035C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLB 3035C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of 03 (month) 2019 (year)



ATH

Signed by appointed surveyor



Signed by 81030001 ("the workshop" with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P32769

Siz Reg. No. 53103049E
GST No. M20098305-2

SERVICE ORDER NO: 18IP1720

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.:

SLB3035C

DATE:

27/07/18

Pickup:

VIN NO.:

WVWZZZAUZG1W075902

KM:

15,061

GEARBOX CODE:

Engine No.:

MODEL:

GOLF A7 1.2 TL 81 (DSG)

SA:

Kong Charmaine

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
DOA 29/05/2018					
SURVEYOR LKK					
TP VEHICLE SKV5327D					
	Labor				
1	LABOUR	6.00	UNIT	840.00	5,040.00
2	LABOURTRANSFER DOOR MECHANISM	0.50	UNIT	840.00	420.00
3	R&R REAR LUGGAGE TRIM	0.50	UNIT	840.00	420.00
4	SPRAY PAINT	3.00	UNIT	800.00	2,400.00
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
8	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
9	R&R REAR AXLE BEAM	1.50	TU	840.00	1,260.00
10	R&R RIM & BALANCE	1.00	TU	50.00	50.00
11	B&P WHEEL ALIGNMENT NETT	1.00	TU	360.00	360.00
	Item				
12	RUBBER VALVE	1.00	PCS	1.72	1.72
13	ALLOY WHEEL 18" ASPEN	1.00	PCS	994.14	994.14
14	LHS REAR FENDER LINER	1.00	PCS	190.83	190.83

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P32769

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP1720

SERVICE CUSTOMER NO.: F01080R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE PVL

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-15 AIG Building
Singapore

Post Code: 079120

VEH NO.:

SLB3035C

DATE:

27/07/18

Pickup:

VIN NO.:

WVWZZ2AU2GW075002

KM: 15,061

GEARBOX CODE:

Engine No.:

MODEL:

GOLF A7 1.2 TL 81 (DSG)

SA:

Kong Charmaine

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	LHS REAR DOOR HANDLE	1.00	PCS	96.39	96.39
16	LHS REAR FENDER	1.00	PCS	1,394.07	1,394.07
17	LHS REAR DOOR	1.00	PCS	1,523.88	1,523.88
18	BUMPER SIDE BRACKET LH	1.00	PCS	36.45	36.45
19	REAR BUMPER	1.00	PCS	1,149.75	1,149.75
20	DOOR SEAL	1.00	PCS	114.40	114.40
21	REAR AXLE	1.00	PCS	2,412.16	2,412.16
22	STUB AXLE	1.00	PCS	242.29	242.29
23	WHEEL BEARING	1.00	PCS	795.12	795.12
24	INOXSPRAY	1.00	PCS	78.43	78.43
25	2KADHESIV	1.00	PCS	330.24	330.24
26	DOOR INSULATOR	1.00	PCS	53.34	53.34
27	SEALANT	1.00	PCS	89.29	89.29
28	2K FOAM	1.00	PCS	182.26	182.26

GST (7%) AMOUNT: 1,427.63

TOTAL AMOUNT: 21,822.39

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214092 Swift Code: DEUTSG33 Please indicate

Customer Name and Invoice Number in the payment

Phone : Fax :



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-089426

Date of Request: 11/06/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 11/06/2018
Enquiry By Wong Yen Mei
TP Vehicle No. SKV5327D
Accident Date 29/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKV5327D	AIG Asia Pacific Insurance Pte. Ltd.	22/09/2017-21/09/2018	65-6419-3000

Thank You.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-089426

Date of Request: 11/06/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 11/06/2018

Enquiry By Wong Yen Mei

TP Vehicle No. SKV5327D

Accident Date 29/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jun 2018 Edit Reg		13 Jun 2018 00:00 Edit Adj Rpt	S\$20,394.76 Edit Estimates	S\$20,394.76 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	KHOO BENG CHOOI PATRICK, ID: S00011951								
Main Claimant:	CHONG SIEW KOON, ID: S21703848								
Vehicle Reg. No.:	SLB3035C	Date of Loss:	29/05/2018 19:00 - :59 [25 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1742496381SG	Policy/Cover Note No.:	2100428838 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKV5327D	Policy No. (Claimant):	B28716658QMY						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 22/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (15/03/2019): Alert - Adj Mandate Approved (S\$22664.39) - SLB3035C - Claim Handler: Lee, Ming-... - AIG_SG (13/06/2018): NO OI GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLB3035C (1742496381SG)
[SKV5327D]
TP
CHONG SIEW KOON
May 29 2018 7:00PM
[KHOO BENG CHOOI PATRICK]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Letters/Correspondences															1 per page		☐	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown													1	Edit		
Assessment Reports															1 per page		☐	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)														Thumbnail	Print	
1	03/07/18 13:45	Accident Statement From: SC – Reg. No: SKV5327D, Claimant: KHOO BENG CHOGI PATRICK													1	Load HTM		
Photos/Images															3 per page		☐	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print	
1	19/12/18 10:53	General View													1	Load JPG	☒	
2	19/12/18 10:53	General View													1	Load JPG	☒	
3	19/12/18 10:53	General View													1	Load JPG	☒	
4	19/12/18 10:53	General View													1	Load JPG	☒	
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29	19/12/18 10:53	General View													1	Load JPG	☒	
30	19/12/18 10:53	General View													1	Load JPG	☒	

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	19/12/18 10:53	General View	 Load JPG	☒
32	19/12/18 10:53	General View	 Load JPG	☒
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38	19/12/18 10:53	General View	 Load JPG	☒
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74	19/12/18 10:53	Reinspection Photo	 Load JPG	☒
75	19/12/18 10:53	Reinspection Photo	 Load JPG	☒
76	19/12/18 10:53	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/06/18 18:35	TP ESTIMATE	 Load PDF	
2	12/06/18 18:35	TP GIA REPORT	 Load PDF	

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
3	14/06/18 15:56	TP ESTIMATE- MARKED	 Load PDF	
4	19/06/18 08:53	Non reporting letter	 Load PDF	
5	20/06/18 10:37	EVIDENCE.1	 Load PDF	
6	20/06/18 10:37	WITNESS OF TP	 Load JPG	☒
7	20/06/18 10:37	CCTV SCREEN SHOT	 Load JPG	☒
8	20/06/18 10:37	CCTV SCREEN SHOT FROM TP	 Load JPG	☒
9	03/07/18 15:57	LETTER TO INSURED	 Load PDF	
10	07/12/18 16:06	GIA SEARCH	 Load PDF	
11	22/03/19 11:41	WORKSHOP INVOICE	 Load PDF	
12	22/03/19 11:41	AUTHORISATION TO ACT FORM	 Load PDF	
13	22/03/19 11:41	Release Voucher	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKV5327D (Insd veh)	Model:	VOLKSWAGEN GOLF 1.2
	SLB3035C (TP veh)		(A7) TSI (A)
Date of Accident:	29/05/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	30,420.89
Final Repair Cost	:	\$	21,822.39
Loss of Use	:	\$	840.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	22,664.39

14.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 22,664.39
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

22 Mar
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18010744/T1JB3Q2

Date: 22/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100428838

Claimant Vehicle No: SLB3035C

Insured Vehicle No: SKV5327D

Date of Loss: 29/05/2018

Nature of Claim:

TP

Claim No: 1742496381SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLB3035C

Make & Model: VOLKSWAGEN GOLF, 1.2 (A7) TSI (A)

Engine No: CYV358115

Reg. Date: 31/03/2016 (Man. Year: 2015)

Chassis No: WWWWZZAUZGW075502

Colour: White

Odometer: 14729 km

Engine Capacity: 1197 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,420.74	9,684.76	735.98	7.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	18,010.00	10,710.00	7,300.00	40.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	28,430.74	20,394.76	8,035.98	28.27
+ GST 7.00/7.00% (S\$)	1,990.15	1,427.63	562.52	28.27
Nett Amount (S\$)	30,420.89	21,822.39	8,598.50	28.27
+ Loss of Use (14.0 x S\$60.00/day) (S\$)		840.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		22,664.39		

INSPECTION

Date of Assignment: 13/06/2018

Date Inspected: 13/06/2018 Inspected At:

Volkswagen Centre Singapore (HQ)

247 ALEXANDRA ROAD

Singapore 159934

Estimated Period of Repair: 11.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RUBBER VALVE	Necessary	1.72 FS	*1.72 FS
2	1		*ALLOY WHEEL 16ASPEN	Cut	994.14 FS	*994.14 FS
3	1		*LHS REAR FENDER LINER	Deformed	190.83 FS	*190.83 FS
4	1		*LHS REAR DOOR HANDLE	Cut	96.39 FS	*96.39 FS
5	1		*LHS REAR DOOR HANDLE COVE	Repair	19.83 FS	*- FS
6	1		*TAILLIGHT INNER LH	Not Necessary	179.56 FS	*- FS
7	1		*TAILLIGHT OUTER LH	Not Necessary	198.39 FS	*- FS
8	1		*REFLECTOR LH	Not Necessary	87.43 FS	*- FS
9	1		*LHS REAR FENDER	Bent	1,394.07 FS	*1,394.07 FS
10	1		*LHS REAR DOOR	Bent	1,523.88 FS	*1,523.88 FS
11	1		*BUMPER SIDE BRACKET LH	Necessary	36.45 FS	*36.45 FS
12	1		*TAILLIGHT LOWER BRACKET LH	Not Necessary	36.45 FS	*- FS
13	1		*BUMPER SIDE BRACKET RH	Not Necessary	36.45 FS	*- FS
14	1		*TAILLIGHT LOWER BRACKET RH	Not Necessary	36.45 FS	*- FS
15	1		*REAR BUMPER	Distorted	1,149.75 FS	*1,149.75 FS
16	1		*DOOR SEAL	Necessary	114.40 FS	*114.40 FS
17	1		*SUPPORT DOOR HANDLE	Not Necessary	79.26 FS	*- FS
18	1		*REAR AXLE BEAM	Bent	2,412.16 FS	*2,412.16 FS
19	1		*STUB AXLE	Bent	242.29 FS	*242.29 FS
20	1		*AIR DUCT LH	Not Necessary	62.16 FS	*- FS
21	1		*WHEEL BEARING	Bent	795.12 FS	*795.12 FS
22	1		*INOXSPRAY	Necessary	78.43 FS	*78.43 FS
23	1		*2KADHESIV	Necessary	330.24 FS	*330.24 FS
24	1		*DOOR INSULATOR	Necessary	53.34 FS	*53.34 FS
25	1		*SEALANT	Necessary	89.29 FS	*89.29 FS
26	1		*2K FOAM	Necessary	182.26 FS	*182.26 FS

F=Franchise part. S=SpcNet.

Total Parts (\$\$)	10,420.74	9,684.76
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	7,560.00	5,040.00
2	LABOUR TRANSFER DOOR MEC	New	840.00	420.00
3	R&R REAR LUGGAGE TRIM	New	840.00	420.00
4	SPRAY PAINT	New	4,000.00	2,400.00
5	SUPPLY & INSTALL REVERSE SE	New	400.00	0.00
6	PIRELLI CINTURATO P7 205/55R16	New	680.00	0.00
7	RPOGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
8	CHECK WIRE HARNESS ,ECU ,S	New	280.00	280.00
9	R&R REAR AXLE BEAM	New	2,520.00	1,260.00
10	R&R RIM & BALANCE	New	50.00	50.00
11	B&P WHEEL ALIGNMENT	New	360.00	360.00
Gross Labour Cost (S\$)			18,010.00	10,710.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >