

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 1 August, 2019 9:25 AM  
**To:** PBSP  
**Cc:** Han Kwan Yong; Admin A; Vic (LKKAUTO)  
**Subject:** RE: VERY URGENT : LOD REMINDER / SMA31B AND SJM8140P ON 06/06/2018  
\*\*\*LKK REF:CC3/AIG18010739/T1hb3  
**Attachments:** SKM\_558e19073118180.pdf

Without Prejudice

Dear Caroline,

We refer to your below email and the contents were noted.

Our principal had requested the Doctor's Memo for the purpose of establishing the visit/treatment is due to the accident, as our principal have cases whereby the visits were non-accident related.

We hope the above clarifies.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** PBSP [mailto:pml-pbsp@simeдарby.com.sg]  
**Sent:** Wednesday, 31 July, 2019 6:29 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Han Kwan Yong  
**Subject:** Re: VERY URGENT : LOD REMINDER / SMA31B AND SJM8140P ON 06/06/2018 \*\*\*LKK  
REF:CC3/AIG18010739/T1hb3

WITHOUT PREJUDICE

Dear Vic

Please find the attached copy of our client's comments in reply to your request for Doctor's memo. To be fair, our client has waited so long from your office on the claim and he is merely seeking

reimbursement for medical fees expenses, yet your Principal is making the medical fee claim difficult for settlement.

Please be advised that we have strict instructions from our client that he will be taking further actions to recover his losses if there is still no reasonable prospect of settlement. In such event, our client will not be just seeking medical fee expenses, your Principal's insured will be called upon to pay my client's damages together with interests and costs.

Please seek your Principal's instructions.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP  
**Sent:** Monday, 29 July 2019 10:43:36 AM  
**To:** Han Kwan Yong <[han.kwan.yong@simedarby.com.sg](mailto:han.kwan.yong@simedarby.com.sg)>  
**Cc:** [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** Fw: VERY URGENT : LOD REMINDER / SMA31B AND SJM8140P ON 06/06/2018 \*\*\*LKK  
REF:CC3/AIG18010739/T1hb3

Dear Han

Please refer to email below.

Please assist to arrange customer to sign the attached letter confirming that he is only claiming medical bills and AIG insurance is also requesting for a copy of the doctor's memo for his claim [for the visits on 12 June, 28 July and 30 July.](#)

Thank you.

Regards,  
Caroline

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Monday, 29 July 2019 10:25 AM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Cc:** 甯珺 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: VERY URGENT : LOD REMINDER / SMA31B AND SJM8140P ON 06/06/2018 \*\*\*LKK  
REF:CC3/AIG18010739/T1hb3

[Without Prejudice](#)

[Dear Caroline,](#)

We refer further to our below email.

Please be informed that our principal would like to request for the Doctor's Memo for the visits on 12 June, 28 July and 30 July.

Date	Medical		Remarks
7-Jun	Mount Elizabeth Novena	433.56	A&E Treatment p
11-Jun	Mount Elizabeth Novena	150.93	Follow-up Treatm
12-Jun	Mount Elizabeth Novena	719.05	CTscan post-accid
28-Jul	Mount Elizabeth Novena	460.25	X-Ray of hand and
30-Jul	Mount Elizabeth Novena	1374.64	MRI of wrist post-
	<b>Sub-total</b>	<b>3138.43</b>	

We also attached a copy of the ATA for claiming medical bills only.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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