

Khanchna (LKK Auto)

From: Rasul (LKKAuto)
Sent: Tuesday, April 7, 2020 12:07 AM
To: Khanchna (LKK Auto)
Subject: FW: Finalise For SLM3699D (DOA 07/06/2018)

H Kanchna,

This case already finalised, refer to email below

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
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Pte Ltd

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From: lionelchua@pegasusengrg.com.sg [mailto:lionelchua@pegasusengrg.com.sg]
Sent: Friday, 6 March, 2020 11:16 AM
To: Rasul (LKKAuto)
Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

Dear Mr. Rasul,

As we have spoken a moment ago, we confirmed the finalise amount @ Part by Part \$2,909.84 @ 05 working days.

Parts - \$1,719.84

SN - \$250.00

Labour - \$760.00

Supplement Labour - \$180.00

Total - \$2,909.84

Please reply to confirm so I can prepare the Letter of Demand soonest.

Regards,

Lionel Chua

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161
Add : 74 Kian Teck Road Singapore
628800

Make Life a Beautiful Ride

From: lionelchua@pegasusengrg.com.sg <lionelchua@pegasusengrg.com.sg>
Sent: Friday, 6 March 2020 10:36 AM
To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>
Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

Dear Rasul,

Before we could proceed to agree the costs of repair for this matter, the number of days should be recommended at 9 days instead of 4 days,
Can we agreed the number of days at 9 days for this matter?

We await for your favourable reply.

Regards,

Lionel Chua

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161
Add : 74 Kian Teck Road Singapore
628800

Make Life a Beautiful Ride

From: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Sent: Friday, 6 March 2020 9:53 AM
To: lionelchua@pegasusengrg.com.sg
Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

Hi Lionel,

Refer to attachment on the earliest date that I send to u. the only different is the tyre rim 250 given and the labour undercarriage 180

Best Regards,
Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

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From: lionelchua@pegasusengrg.com.sg [<mailto:lionelchua@pegasusengrg.com.sg>]

Sent: Thursday, 5 March, 2020 6:01 PM

To: Rasul (LKKAuto)

Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

Dear Rasul,

Can I have a copy of the breakdown list that you have derived the sum from your recommendation for this claim.

Thank you,
Lionel Chua.

From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Thursday, 5 March 2020 2:38 PM

To: lionelchua@pegasusengrg.com.sg

Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

Hi Lionel,

Kindly confirm, need to close this case too long already

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

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From: Rasul (LKKAuto)

Sent: Thursday, 5 March, 2020 11:32 AM

To: lionelchua@pegasusengrg.com.sg

Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

Hi Lionel,

After consideration, I've adjusted the finalised amount at \$ 2,909.84 / 4 days of part by part repair
Kindly confirm

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

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From: lionelchua@pegasusengrg.com.sg [<mailto:lionelchua@pegasusengrg.com.sg>]

Sent: Thursday, 5 March, 2020 11:11 AM

To: Rasul (LKKAuto)

Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

Our ref: VSR18-22531

WITHOUT PREJUDICE

Dear Rasul,

We refer to the below email on the captioned matter.

As we have discussed a moment ago, please relook into this matter and we hope that you can slight increase the offer.

Your assistance towards the matter above would be greatly appreciated.

We await for your favourable reply.

Regards,

Lionel Chua

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

**Add : 74 Kian Teck Road Singapore
628800**

Make Life a Beautiful Ride

From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Wednesday, 4 March 2020 4:38 PM

To: lionelchua@pegasusengrg.com.sg

Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

Hi Lionel,

I really tried my best but I'm unable to adjust anymore
Kindly close at this amount of \$2,629.84 / 4 days part by part

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

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From: lionelchua@pegasusengrg.com.sg [<mailto:lionelchua@pegasusengrg.com.sg>]

Sent: Wednesday, 4 March, 2020 3:22 PM

To: Rasul (LKKAuto)

Cc: ar_claims@pegasusengrg.com.sg; lionelchua@pegasusengrg.com.sg; vivian.pegasusengrg@gmail.com

Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

Hi Rasul,

Can you readjust and try to increase the Labour for us?

Thanks & Regards,
Lionel Chua

From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Wednesday, 4 March 2020 3:15 PM

To: lionelchua@pegasusengrg.com.sg

Cc: ar_claims@pegasusengrg.com.sg; vivian.pegasusengrg@gmail.com

Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

Hi Lionel,

So sorry I cannot accept your claim, as spoken driveshaft is not given

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

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From: lionelchua@pegasusengrg.com.sg [<mailto:lionelchua@pegasusengrg.com.sg>]

Sent: Wednesday, 4 March, 2020 2:27 PM

To: Rasul (LKKAuto)

Cc: ar_claims@pegasusengrg.com.sg; lionelchua@pegasusengrg.com.sg; vivian.pegasusengrg@gmail.com

Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

WITHOUT PREJUDICE

Dear Mr. Rasul,

We wish to counter-propose the finalise amount @ **\$3,050.00 (all-in)** @ 07 working days on lumpsum basis for the accident.

Parts - \$1,719.84 (agreed)

Labour - \$760.00 (agreed)

Supplementary Parts that based on your estimate marking that you have recommended to replace the drive shaft.

Driver Shaft \$1,336.00

Driver Shaft Oil Seal \$24.00

Less 20% @ \$1,088.80

Gear Oil \$35.00 (Nett)

Supplementary Labour \$180.00 instead of \$150.00

Total - \$3,782.84

Please check and let us have your confirmation @ **\$3,050.00 (all-in)** to close our file without any delay in the above matter.

We await for your favourable reply.

Thanks & Regards,

Lionel Chua

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

**Add : 74 Kian Teck Road Singapore
628800**

Make Life a Beautiful Ride

From: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Sent: Wednesday, 4 March 2020 10:25 AM

To: Pegasus Engineering <ar_claims@pegasusengrg.com.sg>; Lionel Chua <lionelchua@pegasusengrg.com.sg>
<lionelchua@pegasusengrg.com.sg>

Cc: 'Vivian Tan' <vivian.pegasusengrg@gmail.com>

Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

Hi Lionel,

This case had been prolong for a long time.
Kindly confirm the finalised amount and as possible to close this case

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

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From: Rasul (LKKAuto)
Sent: Tuesday, 10 December, 2019 10:29 AM
To: Pegasus Engineering; Lionel Chua <lionelchua@pegasusengrg.com.sg>
Cc: 'Vivian Tan'
Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

Hi Lionel,

We have revised and look into this case, unfortunately on the item drive shaft cannot be given
Anyway, we offer at a favourable amount of \$ 2,629.84 / 4 days part by part
Kindly confirm

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

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From: Pegasus Engineering [mailto:ar_claims@pegasusengrg.com.sg]
Sent: Friday, 6 December, 2019 3:45 PM
To: Rasul (LKKAuto)
Cc: Pegasus Engineering; Lionel Chua <lionelchua@pegasusengrg.com.sg>; Vivian Tan; Lawrence Sim
Subject: Re: Finalise For SLM3699D (DOA 07/06/2018)

Dear Rasul,

We refer to our telephone conversation a moment ago.

Attached with a copy of the Vehicle Alignment Report for your kind consideration to be added that the undercarriage was consistency damaged to the nature of the accident.

We have re-looked the case and regret to inform you that the finalised figure should be maintained based on parts by parts at \$3,541.84 and 04 days repair, for your confirmation.

We await for your favourable reply.

Thanks & Regards,

Lionel Chua
Pegasus Engineering & Trading Pte Ltd
74 Kian Teck Road
Singapore 628800
Tel : 6513 7748
Fax : 6251 3161
Email : ar_claims@pegasusengrg.com.sg

On Fri, Dec 6, 2019 at 8:48 AM Rasul (LKKAuto) <Rasul@lkkauto.com> wrote:

Hi Lionel,

As spoken, kindly expedite we unable to accept that was recommended earlier due to the circumstances of the accident

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

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From: lionelchua@pegasusengrg.com.sg [mailto:lionelchua@pegasusengrg.com.sg]
Sent: Thursday, 24 October, 2019 1:14 PM
To: Rasul (LKKAUTO)
Cc: 'Pegasus Engineering'; lionelchua@pegasusengrg.com.sg; 'Vivian Tan'; 'Lawrence Sim'
Subject: FW: Finalise For SLM3699D (DOA 07/06/2018)

Dear Rasul,

We are still unable to accept the amount at \$1,634.24 of the finalization figure instead of \$3,541.84 as we have based on your recommendation marking to do the replacement for changing the drive shaft on the captioned matter.

Please review and let us have your reply to confirm the finalise figure based on parts by parts \$3,541.84 without delay for months in this matter.

Thanks & Regards,

Lionel Chua
Pegasus Engineering & Trading Pte Ltd
74 Kian Teck Road
Singapore 628800

Tel : 6513 7748
Fax : 6251 3161

Email : lionelchua@pegasusengrg.com.sg

----- Forwarded message -----

From: **Rasul (LKKAUTO)** <Rasul@lkkauto.com>
Date: Fri, 18 Oct 2019 at 16:23
Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)
To: Vivian Tan <vivian.pegasusengrg@gmail.com>

Hi Vivian,

Refer to attachment

Base on the report, OI reverse and hit the TP vehicle. Damage on the front LH portion was not that serious

Front LH shock absorber, lower arm, stabilizer bar link and driveshaft will not be given.

Finalised amount is \$ 1634.24 / 4 days P/P

Kindly confirm

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

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From: Vivian Tan [mailto:vivian.pegasusengrg@gmail.com]

Sent: Friday, 11 October, 2019 12:20 PM

To: Rasul (LKKAuto)

Subject: Re: Finalise For SLM3699D (DOA 07/06/2018)

Dear Rasul,

Attaching before paint photos as per you requested.

On Tue, 8 Oct 2019 at 11:35, Rasul (LKKAuto) <Rasul@lkkauto.com> wrote:

| Hi Vivian,

-
Kindly forward to me the resurvey before paint photos

-
-
-
-
Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

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-
From: Pegasus Engineering [mailto:ar_claims@pegasusengrg.com.sg]

Sent: Friday, 4 October, 2019 4:28 PM

To: SUR

Cc: Rasul (LKKAuto); CS A Team; Vivian Tan

Subject: Fwd: Finalise For SLM3699D (DOA 07/06/2018)

-
Dear Rasul,

-
Up to now, we have yet to hear from you regarding our finalising for the vehicle SLM3699D (DOA 07/06/2018)

Kindly revert back to us as soon as possible.

-

Thank you.

-

Best Regards,

Vivian Tan

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161

-

----- Forwarded message -----

From: **Pegasus Engineering** <ar_claims@pegasusengrg.com.sg>

Date: Wed, Jul 31, 2019 at 9:41 AM

Subject: Re: Finalise For SLM3699D (DOA 07/06/2018)

To: CS A Team <cs-a@lkkauto.com>, Admin A <admin-a@lkkauto.com>

Cc: Belinda Sim <belindasim@pegasusengrg.com.sg>, <josephyeh@vendaengrg.com.sg>, Lionel Chua <lionelchua@pegasusengrg.com.sg> <lionelchua@pegasusengrg.com.sg>, Lawrence Sim <lawrencesim@vendaengrg.com.sg>, Soon Tat Ng <ngsoontat@vendaengrg.com.sg>

-

Dear Rasul,

Good Day,

We would like to check & follow up on our finalisation for the cost of repair as we have haven hear from you pertaining to the above.

Hope to hear you soon.

Thank You

Best Regards,

Vivian Tan

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161

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-
On Wed, Mar 13, 2019 at 11:38 AM Pegasus Engineering <ar_claims@pegasusengrg.com.sg> wrote:

Dear Rasul,

-
Up to now, we have yet to hear from you regarding our finalising for the vehicle SLM3699D (DOA 07/06/2018)

Kindly revert back to us as soon as possible.

Thank You

-
Best Regards,

Vivian Tan

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161

-
----- Forwarded message -----

From: **Pegasus Engineering** <ar_claims@pegasusengrg.com.sg>

Date: Thu, Feb 21, 2019 at 1:38 PM

Subject: RE: Finalise For SLM3699D (DOA 07/06/2018)

To: <cs-a@lkkauto.com>, Admin A <admin-a@lkkauto.com>

Cc: Belinda Sim <belindasim@pegasusengrg.com.sg>, <josephyeh@vendaengrg.com.sg>, Lionel Chua <lionelchua@pegasusengrg.com.sg> <lionelchua@pegasusengrg.com.sg>, Lawrence Sim <lawrencesim@vendaengrg.com.sg>, <ngsoontat@vendaengrg.com.sg>, Seng Kee Wong <sengkee.wong@pegasusengrg.com.sg>

-
Dear Rasul,

Please find the calculation for your confirmation.

Part by Part repair @ \$3,541.84 (before GST) and 4 days repair.

The attached copies of the documents for your attention.

Thank You

Best Regards,

Vivian Tan

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161



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Best Regards,

Vivian Tan

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161

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Best Regards,

Vivian Tan

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161