

INS. CASE OWNER: Joel | CC 4 / EQ11801 0728, Kye 639 | LKK: 1/16/18 | EDAC: 1/16/18

Surveyor: Kenneth | DOI: ASSIGNMENT 1/16/18 | Date / Time: 1/16/18 | Registered in Merimen: 1/16/18

Pre-assign / CCU / FTE



Insured Vehicle No.: GBC 3795E
 Name of Insured: GREAT NANYANG
 Insured Tel No.: _____ HP: _____
 Excess Sec II :SS _____ D.O.A: 26/9/18
 Is driver the owner? (YES / NO) Nature of Accident: _____
 If NO, Driver Name / Age: Lim Yu Shan 69
 Driver Tel No.: _____ (V/L: YES / NO)

Claim No.: DM12001163-36
 Policy No.: DM12001163-00573
 Make / Model: MERCEDES
 Place of Accident: ARROT REN EXIT OF DROP OFF POINT
 OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Insured Liability: % Final ? Yes / No



INSRS: _____
 WSP: Estem
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>1/16/18</u>	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call Of: <u>John 1/16/18</u>	
	After call Itr to OI	
<u>1/17/19</u>	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	
	After call Itr to OI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR	
	Mandate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$S _____	(days) Reduction:	% _____
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% <u>100</u>	(Agreed / <input checked="" type="radio"/>) BOLA S/N No.:	<u>21. APC</u>
Repair Cost:	\$S <u>1723.00</u>		
Loss of Rental (LOR):	\$S _____	(days)	
Loss of Use (LOU):	\$S <u>400.00</u>	(10 x 8 days)	
Loss of Income (LOI):	\$S _____	(5 x _____ days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search:	\$S <u>2.45</u>		
Medical:	\$S _____		
Disbursement:	\$S _____	(e.g. Tow/Independent)	
Legal Cost:	\$S _____		
Total:	\$S <u>2130.45</u>	Global Sum \$S:	<u>2130.00</u>
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$S <u>2130.00</u>	Name 1:	<u>Estem Performance Pte Ltd</u>
Payee 2: (Strike if N.A.)	\$S _____	Name 2:	
Payee 3: (Strike if N.A.)	\$S _____	Name 3:	

COPY SENT
on 10/4/19
on

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD (TP/WS/TP RES/OD RES/EVA/INV/MV)

To Inspect Vehicle No: _____

at Workshop m/s Estern

of _____

Insured: _____

Policy No. _____

Claims No. _____

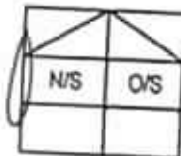
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Vsh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 06 days Res.: Yes or No

Lum Sum: 1-B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: PC 2883U Yr Regn: 09, 14

Type: M.Car / M.Cycle (Bus) Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make: Toyota Hiace c.c. 2882

Colour: Silver AC: Insured / Std / NI / NA

Sp. Reading: 229554 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTFJ702P400001696

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: N/A / S/Rim / STD A/Rim or

Tyre Size: F: Yokco 195R15X8
R: 0147U

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. 5 mm

R/Bal. 2 mm

L/Bal. 5 mm

L/Bal. 2 mm

D.O.A. 28/5/18

D.O.I. 12/6/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

all body

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

13/6 File pass to Catherine

PIP \$ 3224.56 (Reel # 4644.40/607.)

Date/Time, File Pass to?

: Prell. Report

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation: _____
\$ - RS - SI

Fixed

Others

Add Fee: : Site Insp (\$)

: Interview (\$)

: Tech Invs (\$)

: Weekend (\$)

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI18010728/Kub3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 12-06-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBC 3795E	Veh. Inspected	PC 2983U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/06/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	28/05/2018	Inspection Date	12/06/2018
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 URI AVE 1, #02-25 PAYA URI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563501 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ118010728/Kub3

Date: 13.06.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

PC2983U

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 12.06.2018 at the premises of M/s Esteem Performance Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	<u>7,865.00</u>
Revised Estimate Amount	: S\$	<u>4,294.38</u>
"Check" Items Amount	: S\$	<u>205.13</u>
Market Value	: S\$	<u>-</u>
LTA Reimbursement Value	: S\$	<u>-</u>
Nett Value	: S\$	<u>-</u>

Description of Damage:

The vehicle sustained damages at the
N/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

EQ / LKK



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Repair Estimates

PC 2983 U

Parts	(a) Cost / List Price Items	\$	<u>5,420.00</u>
	Plus/Less 25%	\$	<u>1,355.00</u>
	Total of Cost / List	\$	<u><u>4,065.00</u></u>
	(b) Nett Price Items		_____
	Less		_____
	Total of Nett Item		_____
	(c) Special Nett Items	\$	<u>130.00</u>
Total Parts Cost		\$	<u><u>4,195.00</u></u>
Labour		\$	<u><u>3,670.00</u></u>
Total		\$	<u><u>7,865.00</u></u>

*Not Notified
Phony Bolepin*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No file (of modification(s)) is to be created
- Supplementary work(s) must be approved and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth

Company : LKK

Survey conducted on : 12/6/18 at _____

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 06 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : Le Date: 12/6/18



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
 Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemp.com.sg

Spare Parts

Vehicle No. : PC 2983 U
 Make & Model : TOYOTA HIACE
 Chassis No : JTFJT02P400001696

Submit By : Carmen Lim
 Year Manufacture : 2014
 Engine No. : _____
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	LH front door <i>R Ag</i>	1	\$1,548.90		<i>X</i>
2	LHF door glass outer moulding <i>SL</i>	1	\$109.50		<i>X</i>
3	LH sliding door <i>B</i>	1	\$1,515.65		<i>✓</i>
4	LH sliding door top hinge <i>nn</i>	1	\$97.60		<i>X</i>
5	LH sliding door bottom hinge <i>nn</i>	1	\$175.90		<i>X</i>
6	LH sliding door lock <i>n</i>	1	\$375.60		<i>X</i>
7	LH sliding door sticker "EXCURSION BUS" <i>nn</i>	1	\$30.00	S.N	<i>✓</i>
8	LH sliding door glass sealant <i>nn</i>	1	\$50.00	S.N	<i>FOJA</i>
9	LH rear fender <i>R Ag</i>	1	\$1,431.75 <i>X</i>		<i>X</i>
10	LH rear fender glass sealant <i>nn</i>	1	\$50.00	S.N	<i>FOJA</i>
11	LH rear hub cab <i>SL</i>	1	\$165.10		<i>✓</i>
12					
13	<i>258</i>				
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : PC 2983 U Submit By : Carmen Lim
Make & Model : TOYOTA HIACE Year of Manufacture : 2014

S/No	Labour Description	Esimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (LHF DOOR,LH SLIDING DOOR,LHR FENDER)	\$1,200.00	800
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (LHF DOOR,LH SLIDING DOOR,LHR FENDER)	\$1,200.00	500
3	To check wiring	\$50.00	20
5	To tuff coat	\$150.00	60
6	To remove & refit Door trim, door glass, window regulator, door lock to assist work load.(LHF DOOR , LH SLIDING DOOR)	\$350.00	1200 180
7	To remove & refit LH REAR FENDER glass to assit work load	\$120.00	100
8	To remove & refit inner seat & upholstery to assist work load.	\$600.00	250

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, 12 June 2018 10:01 AM
To: assignments
Subject: FW: REQUEST FOR PRI SURVEY PC 2983 U (GBC3795E - EQ)
Attachments: 20180611172817473.pdf

10.25am @ 12/06/2018
Person @ Jenny
Vehicle In
sur @ Kenneth

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Tuesday, 12 June 2018 9:40 AM
To: Jenny chong <jenny@esteempref.com.sg>
Cc: serence ctc <serence@esteempref.com.sg>; Carmen Lim <carmen@esteempref.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U (GBC3795E - EQ)

Without Prejudice

Dear Jenny

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Kindly assist on the following PRS as SJE.
Our insured has not reported

Best Regards,

Joel Goh
Executive | Claims

eqnsurance
Unite Gots Friends

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Shu Pei (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 15 October 2018 10:38 AM
To: Shu Pei (LKKAuto)
Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U (DM18HO01453-JG) ***LKK
REF:CC4/EQI18010728/Kub3
Attachments: 20180911.000000.02.pdf; GBC3795E.PDF

Dear Shu Pei

Attached our insured's accident report and third party's LOD for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Ceystat

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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, August 21, 2018 12:04 PM
To: Joel Goh
Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U (GBC3795E - EQ) ***LKK REF:CC4/EQI18010728/Kub3

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 13 June 2018 7:18 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U (GBC3795E - EQ) ***LKK REF:CC4/EQI18010728/Xub3

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle PC 2983U at M/s Esteem Performance Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 12 June 2018 10:36 AM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U (GBC3795E - EQ)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Tuesday, 12 June 2018 9:40 AM
To: jenny chong <jenny@esteemperf.com.sg>
Cc: serence ctc <serence@esteemperf.com.sg>; Carmen Lim <carmen@esteemperf.com.sg>; Admin A <admin.a@lkkauto.com>
Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U (GBC3795E - EQ)

Without Prejudice

Dear Jenny

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Kindly assist on the following PRS as SJE.
Our insured has not reported

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block, MND Complex, Singapore 069110
did 65-ESBQ 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

A handwritten signature in black ink, appearing to be 'Joel Goh', is located on the right side of the page.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: jenny chong [mailto:jenny@esteemperf.com.sg]
Sent: Tuesday, June 12, 2018 9:33 AM
To: Joel Goh
Cc: serence ctc; Carmen Lim
Subject: Re: REQUEST FOR PRI SURVEY PC 2983 U (GBC3795E - EQ)

Hi Joel,

We prefer LKK to survey the car.

Thank you

On Tue, Jun 12, 2018 at 9:11 AM, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Dear Serence

Kindly email all PRS request to egiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services	8) Automotive Appraiser & Surveying Services

Tel: 81825263	Tel: 96623655
Fax: 67461148	Fax: 67655662
Contact Person: Kelvin	Contact Person: Mr Chee
9) JP Knights Pte Ltd	
Tel: 63450068	
Fax: 63445328	
Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Coastal

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Tan Wei Yin
Sent: Tuesday, June 12, 2018 8:37 AM

To: serence ctc
Cc: Carmen Lim; Jenny chong; EQI PRS
Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U

Hi,

Please advise our insured's vehicle no.

Regards,

Tan Wei Yin

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block, #17-00 Complex, Singapore 069111
did: 65 6223 4100 | tel: 65 6223 4100 ext 382 | fax: 65 6223 4100
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: serence ctc [mailto:serence@esteemperf.com.sg]
Sent: Monday, June 11, 2018 5:46 PM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Cc: Carmen Lim <carmen@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>
Subject: REQUEST FOR PRI SURVEY PC 2983 U

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Goldbell Car Rental Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.PC 2983 U.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : Blk 5033 Ang Mo Kio Industrial Park 2, #01-259, Singapore 569536

Tel : 6484 1221

Fax : 6484 7829

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

--



Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

E: serence@esteemperf.com.sg

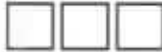
5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



Hsiao Tong (LKKAuto)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Thursday, 10 January 2019 5:32 PM
To: Hsiao Tong (LKKAuto); Admin A
Subject: Re: LOD - PC2983U (TP - EQ)
Attachments: VID-20180608-WA0025.mp4

Dear Hsiao Tong,

Pls refer as attached video footage.

When Our driver try to avoid the accident , but your driver still keep moving forwards without checking our insured's vehicle.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Thu, Jan 10, 2019 at 5:22 PM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear Hsiao Tong,

Pls refer as attached.

Kindly let us have your offer asap.

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

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(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



Hsiao Tong (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 1 April 2019 4:56 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U (DM18HO01453-JG // GBC3795E - EQ)
***LKK REF:CC4/EQI18010728/Kub3

Dear Hsiao Tong

We viewed that our insured was in the yellow box when third party did not give way to our insured's vehicle. In addition, third party's vehicle was supposed to turn left.

Please proceed to offer up to 50% liability to third party's workshop.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, April 1, 2019 3:58 PM
To: Joel Goh
Cc: Admin A
Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U (GBC3795E - EQ) ***LKK REF:CC4/EQI18010728/Kub3

Hi Joel,

Attached is a copy of third party video for your easy reference.

We are of the view that liability is not in our insured favour as he was coming out from minor road.

We will proceed to settle the matter at best.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 13 June 2018 7:18 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U (GBC3795E - EQ) ***LKK REF:CC4/EQI18010728/Kub3

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle PC 2983U at M/s Esteem Performance Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 12 June 2018 10:36 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U (GBC3795E - EQ)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Tuesday, 12 June 2018 9:40 AM

To: jenny chong <jenny@esteemperf.com.sg>

Cc: serence ctc <serence@esteemperf.com.sg>; Carmen Lim <carmen@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U (GBC3795E - EQ)

Without Prejudice

Dear Jenny

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Kindly assist on the following PRS as SJE.
Our insured has not reported

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: jenny chong [<mailto:jenny@esteemperf.com.sg>]

Sent: Tuesday, June 12, 2018 9:33 AM

To: Joel Goh

Cc: serence ctc; Carmen Lim

Subject: Re: REQUEST FOR PRI SURVEY PC 2983 U (GBC3795E - EQ)

Hi Joel,

We prefer LKK to survey the car.

Thank you

On Tue, Jun 12, 2018 at 9:11 AM, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Dear Serence

Kindly email all PRS request to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263	8) Automotive Appraiser & Surveying Services Tel: 96623655

Fax: 67461148	Fax: 67655662
Contact Person: Kelvin	Contact Person: Mr Chee
9) JP Knights Pte Ltd	
Tel: 63450068	
Fax: 63445328	
Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
 www.eqinsurance.com.sg

 A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify ti

From: Tan Wei Yin
Sent: Tuesday, June 12, 2018 8:37 AM
To: serence ctc
Cc: Carmen Lim; jenny chong; EQI PRS
Subject: RE: REQUEST FOR PRI SURVEY PC 2983 U

Hi,

Please advise our insured's vehicle no.

Regards,

Tan Wei Yin

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of

From: serence ctc [mailto:serence@esteemperf.com.sg]

Sent: Monday, June 11, 2018 5:46 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: Carmen Lim <carmen@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>

Subject: REQUEST FOR PRI SURVEY PC 2983 U

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Goldbell Car Rental Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.PC 2983 U.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : Blk 5033 Ang Mo Kio Industrial Park 2, #01-259, Singapore 569536

Tel : 6484 1221

Fax : 6484 7829

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

--



Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

E: serence@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



--



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

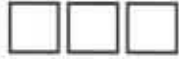
5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 3 April 2019 5:14 PM
To: 'Coleen Kwok'
Subject: RE: accident involving PC2983U and GBC3795 on 28/5/2018

Without Prejudice

Dear Coleen,

We refer to your below email.

May we wrap up the matter at a global of \$2,130.00(all-in)?

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coleen Kwok <coleen21@esteemperf.com.sg>
Sent: Wednesday, 3 April 2019 3:34 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: accident involving PC2983U and GBC3795 on 28/5/2018

Hi chew,

We have rejected your kind offer.

In the spirit of amicable settlement, our customer is prepared to accept S\$ 2,200.00 all in

Please review the matter and let us hear from you favourably.

Thanks

Hsiao Tong (LKKAuto)

From: Coleen Kwok <coleen21@esteemperf.com.sg>
Sent: Wednesday, 3 April 2019 5:20 PM
To: Hsiao Tong (LKKAuto); serence@esteemperf.com.sg; carmen@esteemperf.com.sg
Subject: Re: accident involving PC2983U and GBC3795 on 28/5/2018

Hi Hsiao Tong ,

Thanks for your prompt reply!

We would like to accept your gd offer \$2,130.00
All in full n final settlement.

Please forward your Discharge voucher ASAP

Thanks

Regards

Sent from my iPhone

On 3 Apr 2019, at 17:13, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Coleen,

We refer to your below email.

May we wrap up the matter at a global of \$2,130.00(all-in)?

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coleen Kwok <coleen21@esteemperf.com.sg>
Sent: Wednesday, 3 April 2019 3:34 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: accident involving PC2983U and GBC3795 on 28/5/2018

Hi chew,

We have rejected your kind offer.

In the spirit of amicable settlement , our customer is prepared to accept S\$ 2,200.00 all in
Please review the matter and let us hear from you favourably .

Thanks

On Tue, Apr 2, 2019 at 9:43 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$2,080.00(all-in).We viewed that our insured was in the yellow box when your client did not give way to our insured's vehicle.

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coleen Kwok <coleen21@esteemperf.com.sg>

Sent: Monday, 1 April 2019 4:09 PM

To: Hsiao Tong (LKKAuto); carmen lim; serence ctc; kennethkong@lkkauto.com

Subject: accident involving PC2983U and GBC3795 on 28/5/2018

Hi Ms Chew

good day

We trust that after few months , by right you should have completed your investigation on your further settlement from your insurance co / insured's

Please take noted we cannot hold this matter for another 7 days.

kindly get back your good offer asap.

Thanks.

Best regards.

--

<image001.jpg>

Freundliche Grüße / Best Regards

Coleen Kwok

Managing Director

Esteem Performance Pte Ltd

M: 9850 0038

P: 6753 2112

E: coleen21@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office)

385 Sin Ming Drive Vicom Inspection Centre (Showroom)

www.esteemperformance.com

<image002.jpg> <image002.jpg> <image002.jpg>

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<image001.jpg>

Freundliche Grüße / Best Regards

Coleen Kwok

Managing Director

Esteem Performance Pte Ltd

M: 9850 0038

P: 6753 2112

E: coleen21@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office)

385 Sin Ming Drive Vicom Inspection Centre (Showroom)

www.esteemperformance.com

<image002.jpg> <image002.jpg> <image002.jpg>



Your Ref : GBC 3795 E
Our Ref : PC 2983 U

Date : 17-08-18

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block,
MND Complex,
Singapore 069110

RE : ACCIDENT INVOLVING PC 2983 U & GBC 3795 E
ACCIDENT DATE 28-05-2018
ACCIDENT ALONG BENOI ROAD IN FRONT NTUC HUB

We are the workshop for the owner of motor vehicle no : PC 2983 U which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured GBC 3795 E we are submitting these claims for your consideration.

1	Cost of repair	S \$	3,446.00
2	Loss of use <u>8</u> days @ \$ <u>120.00</u> / day	S \$	960.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>4,413.45</u>

We enclosed herewith the following documents to support the claims:-

- Authorization letter
- Final repair bill(s)
- LTA search
- GIA report(s)/ result
- Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ118010728/Kpb3

02 APRIL 2019

GREAT NANYANG
BLK 549 SERANGOON NORTH AVE 3
#15-23
SINGAPORE 550549

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 3795E AND PC 2983U ON 28/05/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from PC 2983U against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

110

AR: 67256

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING PC 2983 U & GBC 3795 E along Kunei Rd
in front Nmic hub on 28/05/18 @ 17:10.

I, Goldbell Car Rental Pte Ltd Nric No. 200710651 D

Of 10 Raeburn Park #02-10 Singapore 088702 Owner

of motor vehicle no. PC 2983 U do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
KSCGP JURIS LLP as my solicitors to write, to negotiate and settle my claim against the
other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner



Handwritten signature



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg
GST Registration No: 20-000548S-N CO Registration: 200005485N

M/S : EQ INSURANCE COMPANY LIMITED
5 MAXWELL ROAD
#17-00 TOWER BLOCK, MND COMPLEX,
SINGAPORE 069110

ATTN: Motor Claim Department
Your Ref No: GBC3795E
Claim Type: Third Party
Accident Date: 28/05/2018
TP Veh Reg No: GBC3795E

Claim No: CER1300969
Final No: CIV1301235
Date: 02 Aug 2018
Policy No: SD18V00031/VBZ/R03
Veh Reg No: PC2983U
Make/Model: TOYOTA HIACE
Chassis No: JTFJT02P400001696
Engine No: 1KD2431402
Reg. Date:

Tax Invoice to Vehicle No :PC2983U

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST OF REPAIR	1 PCS	3,220.56	3,220.56
		3,220.56	3,220.56
		Total	S\$ 3,220.56
		Add GST @ 7%	225.44
		Total Amount Payable	<u>S\$ 3,446.00</u>

TOTAL: SINGAPORE DOLLAR THREE THOUSAND FOUR HUNDRED FORTY SIX ONLY

The above vehicle was surveyed by KENNETH on 12/06/2018

For Esteem Performance Pte Ltd

E. & O. E.



AUTHORISED SIGNATURE


Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Jun 2018 / 10:49:29

Receipt Date/Time : 11 Jun 2018 / 10:49:28

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180611-000619

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - GBC3785E As at 28 May 2018/17:10:00 Insurance Co: EQ INSURANCE COMPANY LTD			
1	Insurance Enquiry - GBC3795E Enquiry Fee 20180611104741523957	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20180611104808918 Direct Debit: eNETS Debit (Internet Banking)			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/04/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBC 3795E (Insd Veh)	Your Ref. No. : DM18HO01453-JG
	PC 2983U (TP Veh)	Our Ref. No. : CC4/EQI18010728/Kpb3q2
Date of Accident	28/5/2018	

Liability	50%	
Final Repair Cost	: \$ 1,723.00	
Loss of Use	: \$ 400.00	8 days
Rental (if any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	2,130.45	
Final Settlement Sum	: \$ 2,130.00	GLOBAL SUM
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	ESTEEM PERFORMANCE PTE LTD	: \$ 2,130.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI18010728/Kpb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 18-04-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBC 3795E	Veh. Inspected	PC 2983U
Policy No.	DMCPHQ18-000573	Coverage (\$)	0.00
Claim No.	DM18HO01453-JG	Excess (\$)	0.00
Assign From	JOEL	Assign Date	12/06/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA HIACE	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTFJT02P400001696	Colour	SILVER
Odometer	229554	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15X8	YOKOHAMA	5 mm
L/H Front Tyre	195 R15X8	YOKOHAMA	5 mm
R/H Rear Tyre	195 R15X8	OHTSU	2 mm
L/H Rear Tyre	195 R15X8	OHTSU	2 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	28/05/2018	Inspection Date	12/06/2018
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 2983U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	LH FRONT DOOR	TO REPAIR SEE LABOUR	1,548.90	-
1	LHF DOOR GLASS OUTER MOULDING	SERVICEABLE	109.50	-
1	LH SLIDING DOOR	BENT	1,515.65	1,515.65
1	LH SLIDING DOOR TOP HINGE	NOT NECESSARY	97.60	-
1	LH SLIDING DOOR BOTTOM HINGE	NOT NECESSARY	175.90	-
1	LH SLIDING DOOR LOCK	TO REPAIR SEE LABOUR	375.60	-
1	LH REAR FENDER	TO REPAIR SEE LABOUR	1,431.75	-
1	LH REAR HUB CAB	SCRATCHED	165.10	165.10
	LESS 25% DISCOUNT		-1,355.00	-420.19
			4,065.00	1,260.56
SPECIAL NETT ITEMS				
1	LH SLIDING DOOR STICKER 'EXCURSION BUS' (SN)	NECESSARY	30.00	30.00
1	LH SLIDING DOOR GLASS SEALANT (SN)	NECESSARY	50.00	40.00
1	LH REAR FENDER GLASS SEALANT (SN)	NECESSARY	50.00	40.00
			130.00	110.00
LABOUR				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA.(LHF DOOR ,LH SLIDING DOOR,LHR FENDER).INCLUSIVE OF THE REPAIR OF LH FRONT DOOR ,LH SLIDING DOOR LOCK AND LH REAR FENDER .		1,200.00	800.00
	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(LHF DOOR,LH SLIDING DOOR ,LHR FENDER).		1,200.00	500.00
	TO CHECK WIRING.		50.00	20.00
	TO TUFF COAT.		150.00	60.00
	TO REMOVE & REFIT DOOR TRIM ,DOOR GLASS ,WINDOW REGULATOR,DOOR LOCK TO ASSIST WORK LOAD ,(LHF DOOR ,LH SLIDING DOOR).		350.00	120.00
	TO REMOVE & REFIT LH REAR FENDER GLASS TO ASSIST WORK LOAD.		120.00	100.00

Report Ref No. CC4/EQ18010728/Kpb3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE & REFIT INNER SEAT & UPHOLSTERY TO ASSIST WORK LOAD.		600.00	250.00
			3,670.00	1,850.00
GRAND TOTAL			7,865.00	3,220.56
RECOMMENDED COST OF REPAIRS				3,220.56

Report Ref No. CC4/EQ118010728/Kpb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 18 April 2019 3:43 PM
To: 'Joel Goh'
Subject: TP Direct Settlement - Accident Involving GBC 3795E (OI) and PC 2983U (TP) on 28/05/2018
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933