

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

(V/L- YBS / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No. (G/S) NIL.

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(5 days)

X \$119.28

Loss of Use (LOU):

S\$

(5 - x - days)

Loss of Income (LOI):

S\$

(50 x 5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

7320.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Comfort Design Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Information

Kalvin

REF:

17X16/KLp02

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop n/s _____
 of _____
 Insured _____
 Policy No _____
 Claims No _____
 Sum Insured _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHB35326 Yr Regn: 7 Aug 2014
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Hyundai Z40 C.C. 1685
 Colour: Yellow A/C: Insured / Std / NI / NA
 Sp. Reading: 547465 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: KMHCB414M4058670
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modl: Nil / S/Rim / ST6 A/Rim or
 Tyre Size: F: 205/60R16
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Went/164
 Front 7 mm Rear 7 mm
 R/Bal. 7 mm L/Bal. 7 mm
 D.O.A. 11/6/18 D.O.I. 12/6/18
 Survey held at CDHE (Loyang)
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S Front.
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: 18/6/18 Action / Instruction: Lat UP \$6050 / 4R2

AXA
 42.

(Reel \$5075.20 / 462)

Date/Time, File Pass to? ☐ : Preli. Report
☐ : Final Report

Date/Time, File Return to?

Report Format :

Days Of Repair:
 Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$
☐ : Interview (\$
☐ : Tech. Invs (\$

Survey Fee:
 Transportation:
) \$ + RS. \$
) Photos
) Others

REPAIR ESTIMATE*

VEHICLE NO : SHB 3532G

MAKE :

MODEL : HYUNDAI i40

DATE 11/6/2018 15:00

DOA: 11.06.18

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet — Part — cr			\$ 1,526.00
	Front Bumper Cover — cr			\$ 562.30
	Front Bumper Sponge X sue			\$ 142.20
	Front Bumper Grille (LH) X sue			\$ 40.30
	Headlamp Support Panel Assy — cr			\$ 1,067.50
	Headlamp (LH) — cr			\$ 1,388.00
	Front Fender (LH) — Part			\$ 619.00
	Front Fender Shield (LH) — fm			\$ 169.80
	Air Cleaner Assy — cr			\$ 188.00
	Air Cleaner Bottom Assy X sue			\$ 325.00
	Front Door Mirror (LH) X repair			\$ 980.50
	Front Wheel Rim (LH) — Part			\$ 351.90
	Front Wheel Hub Cap (LH) — cr			\$ 150.70
	Front Wheel Bearing X sue			\$ 258.50
	Front Suspension Lower Arm (LH) — Part			\$ 715.10
	Knuckle Arm (LH) X sue			\$ 582.95
	SUB TOTAL			\$ 9,067.75
	LESS 20%			\$ 1,813.55
	DISCOUNTED TOTAL			\$ 7,254.20
	Front Fender Advertisement Logo (LH) — cr			\$ 100.00
	Front Door Comfort Logo (LH) — cr			\$ 75.00
	Front Door Advertisement Logo (LH) — cr			\$ 100.00
	Front Tyre (LH) — cr 50%.			\$ 216.00
				\$ 491.00
	Labour Charge			
	Panel Beating			\$ 1,500.00
	Spray Painting Charge			\$ 1,000.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 100.00
	Towing Charge			\$ 60.00
	Remove/Refix Undercarriage (FRT)			\$ 400.00
	FRT Wheel Alignment			\$ 120.00
	Remove/Refix Aircon & Refill Gas			\$ 150.00
	TOTAL LABOUR			\$ 3,380.00
	ESTIMATE TOTAL			\$ 11,125.20

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications allowed
- Supplementary items must be resurveyed and is subject to prior approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

K. a. l. a. 11/6/18

12/6/18 103.0 hrs

4 P. 7. 5

4/5

After Repair photo

Larry HG

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13/6/2018

Survey Details:

Date of loss	11-Jun-18
Date of appointment	12-Jun-18
Date of survey	12-Jun-18
Location of survey	CDGE Loyang

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHB 3532G
Make and Model	Hyundai I-40 - 1685cc
Date of registration	7-Aug-14
Excess	
Market Value	\$ -
Part Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	\$ 11,125.20
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 5,881.64
Check items (estimate)	\$ -
Labour	\$ 1,820.00
Total	\$ 7,701.64
Lump Sum(if applicable)	\$ 6,050.00

Number of days for repair	<u>4 days</u>
---------------------------	---------------

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHB 3532G

MAKE :

MODEL : HYUNDAI i40

AxA

DATE 11/6/2018 15:00

DOA: 11.06.18

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet			\$ 1,526.00
	Front Bumper Cover			\$ 562.30
	Front Bumper Sponge			\$ 142.20
	Front Bumper Grille (LH)			\$ 40.30
	Headlamp Support Panel Assy			\$ 1,067.50
	Headlamp (LH)			\$ 1,388.00
	Front Fender (LH)			\$ 619.00
	Front Fender Shield (LH)			\$ 169.80
	Air Cleaner Assy			\$ 188.00
	Air Cleaner Bottom Assy			\$ 325.00
	Front Door Mirror (LH)			\$ 980.50
	Front Wheel Rim (LH)			\$ 351.90
	Front Wheel Hub Cap (LH)			\$ 150.70
	Front Wheel Bearing			\$ 258.50
	Front Suspension Lower Arm (LH)			\$ 715.10
	Knuckle Arm (LH)			\$ 582.95
	SUB TOTAL			\$ 9,067.75
	LESS 20%			\$ 1,813.55
	DISCOUNTED TOTAL			\$ 7,254.20
	Front Fender Advertisement Logo (LH)			\$ 100.00
	Front Door Comfort Logo (LH)			\$ 75.00
	Front Door Advertisement Logo (LH)			\$ 100.00
	Front Tyre (LH) * ✓ 50%			\$ 216.00
	Acknowledged by Reparer			\$ 491.00
	Signature:			
	Date:			
	Labour Charge			
	Panel Beating			\$ 1,500.00
	Spray Painting Charge			\$ 1,000.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 100.00
	Towing Charge			\$ 60.00
	Remove/Refix Undercarriage (FRT)			\$ 400.00
	FRT Wheel Alignment			\$ 120.00
	Remove/Refix Aircon & Refill Gas			\$ 150.00
	TOTAL LABOUR			\$ 3,380.00
	ESTIMATE TOTAL			\$ 11,125.20
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

LKK Auto Consultants hence notify the Reparer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary work must be inspected and is subject to final approval from insurance company

Acknowledged by Reparer

Signature:

Date:

K. a. l. s. 11/6/18

12/6/18

103. hrs

4 P. 1/2

4/5

After Repair photo

Larry Ng

600

\$ 1,500.00

\$ 1,000.00

\$ 50.00

\$ 100.00

\$ 60.00

\$ 400.00

\$ 120.00

\$ 150.00

\$ 3,380.00

\$ 11,125.20

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Nett

Team: ARC Repair TP(CFSO)1

JOB CARD Sales Order: JC NO305174079

STOMER CITYCAB PTE LTD
/MS 7010070
STOMER NO 383 SIN MING DRIVE
DRESS Singapore SINGAPORE 575717
65551188
(R) (C)
(P)
ICOUNT CARD NO.

REGN NO SHB3532G	MILEAGE
MAKE HYUNDAI	FUEL E 1/2 F
MODEL I-40	DATE/TIME IN 11.06.2018 11:45
YR OF MANU 07.08.2014	TARGET DATE
CHASSIS CODE KMHLB41UMEU058670	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 11.06.2018
NATURE: 3P 11.06.2018

S/NO	LABOR CODE	DESCRIPTION
	AXA	taxi Left Front damage

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

acknowledgement Slip

Exit Pass

Vehicle No.: SHB3532G
LARRY

Vehicle No.: SHB3532G

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305174079

Date : 16. Jun. 2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508669
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KLAVIN

Vehicle Reg No. : SHB3532G

Date of Accident: 11/06/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SKE5176L
2. The finalized amount shall be:
 - (a) Spare Parts after List discount _____
 - (b) Labour Charges _____
 - Total for Part-By-Part Repair Cost** _____
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost \$6,050.00

3. Estimated normal period for repairs: 4 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Kalu

Date : 18/6/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 25 June 2018 12:06 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 51279, vehicle number SHB3532G

Report Remarks Entry - CC4/ASM18010716/K1pa3

Remarks

24/6/18 11:45 PM *** Message Both conflicting reports;
please obtain videos from both parties. - TAY Ernes

Remarks

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ernest.tay@axa.com.sg [mailto:ernest.tay@axa.com.sg]
Sent: Sunday, 24 June, 2018 11:56 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: New message for service request 51279, vehicle number SHB3532G

AXA Insurance has sent you a message for claim number S8M00KDV.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Monday, 24 September 2018 2:15 PM
To: Hsiao Tong (LKKAUTO)
Cc: William Tan Thoo Seng
Subject: Yr ref SKE5176L our taxi SHB3532G doa 11.6.18 - (video attached)
Attachments: SHB3532G doa 11.6.18.mov

Dear Hsiao Tong

Your telephone conversation with our Mr William Tan this morning refers.

Attached video footage as requested. Your principal's insured slowed down with brake light on, taxi overtook to the right lane, your principal's insured from the left lane made a sudden illegal u-turn and initiated the accident.

Kindly settle our PD claim at \$7327.39.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



<SEEK MANDATE> - S8M00KDV [ACCIDENT INVOLVING SKE 5176L(OI) & SHB 3532G(TP) ON 11/06/2018]

Type

🔗 Question

Message

Liability: 100%. From TP's video, OI is likely to make a u-turn instead of change lane and collided with TP who was driving behind OI. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to \$7,412.03(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 05 Nov 2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198H

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 05.11.2018

Survey Details:

Date of loss	11.06.2018
Date of appointment	12.06.2018
Date of survey	12.06.2018
Location of survey	CDGE (LOYANG)

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHB 3532G
Make and Model	Hyundai i40 (1685cc)
Date of registration	07.08.2014
Excess	NIL
Market Value/ Book Value	(est)
Parf/COE Rebate	(est)
Nett Loss	(est)

Repair details:

Initial Estimate	\$ 11,125.20
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 5,773.64
Check items (estimate)	NIL
Labour	\$ 1,820.00
Supplementary	
Total	\$ 7,593.64
Lump Sum(if applicable)	\$ 6,050.00

Number of days for repair	<u>4</u>
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62563563 FAX : (65) 62564315

Remarks:

--


Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 6,473.50	
Loss of use	NIL	
Loss of rental	\$ 656.04	(5.5days x \$119.28)
Loss of income	\$ 275.00	(5.5days x \$50.00)
LTA/GIA search fees	\$ 7.49	
Others	NIL	
Proposed Total	\$ 7,412.03	



Re:<SEEK MANDATE> - S8M00KDV [ACCIDENT INVOLVING SKE 5176L(OI) & SHB 3532G(TP) ON 11/06/2018]

Type

 Question

Message

PLS PROCEED

Reply

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 5 November 2018 4:37 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your ref: CC1806329/ SHB3532G/ WT(st) *Our ref: CC4/ASM18010716/K1pa3 [ACCIDENT INVOLVING SKE 5176L(AXA) & SHB 3532G ON 11/06/2018]

Without Prejudice.

Dear Hsiao Tong

We are glad to accept your global offer. Kindly forward your D.V. .

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 5 November 2018 4:08 PM
To: Catherine Koh Mui Gek; William Tan Thoo Seng
Subject: Your ref: CC1806329/ SHB3532G/ WT(st) *Our ref: CC4/ASM18010716/K1pa3 [ACCIDENT INVOLVING SKE 5176L(AXA) & SHB 3532G ON 11/06/2018]

Your ref: **CC1806329/ SHB3532G/ WT(st)** **Without Prejudice**
Our ref: CC4/ASM18010716/K1pa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKE 5176L(AXA) & SHB 3532G ON 11/06/2018

We refer to the above matter.

We propose settlement at a global sum of **\$7,320.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd (Registration No. 199508048W)

Tang Siew Ping
Investigation Section
Traffic Police Department
10 Ubi Avenue 3
Singapore 408865


Name: Zhou Wei Xiong
NRIC No.: S1705488J
Add: Blk 273A Bishan St. 24 #12-100
Singapore 571273
HP: 97658489

Dear Mdm,

On 12/6/2018 at about 1402hrs, I lodged a traffic accident report vide: T/20180612/2079.
I would like to add that I visited T P Sim Family Clinic & Surgery and I received 4 days of
outpatient sick leave. That is all.

Yours faithfully


Signature

If a police officer records this amendment, please complete the following:	
Name / Rank No: SGT Lokman	Station Diary No. 106
Signature	
	
BISHAN NPC 20 BISHAN STREET 23 SINGAPORE 579757 TEL: 1800-5529999	

Our Ref : CC1806329/ SHB3532G /WT(st)

Your Ref :

Date : 04-Jul-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6230

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 199701001

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Senoko

24 Senoko Loop
Singapore 758156

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

Yishun

501 Yishun Industrial Park A
Singapore 768732

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB3532G YOUR INSURED SKE5176L
AND OTHER ON 11.06.18

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : **SHB3532G** which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SKE5176L** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 6,473.50
2	<u>6</u> days Loss of Rental @ \$ 119.28 per day	\$ 715.68
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 7,196.67

HIRER'S CLAIM

7	<u>6</u> days Loss of Income @ \$ 80.00 per days	\$ 480.00
Total Claims :		\$ 7,676.67

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 9 pcs.
- b) LTA search slip/s of : **SKE5176L**
- c) GIA / Police report/s of : **SHB3532G**
- d) Letter of authority from owner / hirer / operator

- (X) Photocopies of Accident Scene Photo/s () Certificate of Insurance
- () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 OCT 2018

YIP SOW CHIN
52 BUKIT BATOK ST 31
#22-10
SINGAPORE 659443

Dear Sir/ Mdm

OUR REF : CC4/ASM18010716/K1pa3
YOUR REF : GA163653/1 (SKE 5176L)
ACCIDENT INVOLVING SKE 5176L AND SHB 3532G ALONG/AT BT BATOK WEST
AVE 2 ON 11/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CDGE LOYANG acting on behalf of the owner of SHB 3532G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour as your vehicle encroached into third party lane and collided with third party taxi. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
 (Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

I 40 SHB3532G , SKE5176L

ON 11-Jun-18 11:45

BUKIT BATOK STREER 31 TWDS BUKIT BATOK WEST AVE 2.

I / We

ZHOU WEI XIONG

(Hirer) NRIC No.: S1705488J

and/or

(Relief) NRIC No.:

Taxi Number

SHB3532G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

11-Jun-2018

Name of Hirer

ZHOU WEI XIONG

Hirer NRIC

S1705488J

Signature :



Address

273A BISHAN STREET 24 #12-100
571273

Contact No.

97658489



redefining / insurance

CLAIM REF : S8M00KDV
INSURED : YIP SOW CHIN

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 11.06.2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of CityCab Pte Ltd and the Hirer, Zhou Wei Xiong of vehicle no. SHB 3532G.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Seven Thousand Three Hundred Twenty only (\$S7,320.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. (SKE 5176L) arising out of an accident with (SHB 3532G) on 11.06.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKE 5176L arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKE 5176L.

Dated this 07 day of November 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 63898

Witness : _____

Name : _____

I/C No : _____

Address : _____
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 63898

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE 068811

CONTACT NO: 63387288

VEHICLE NO
SHK3532G

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
07.08.2014

CHASSIS CODE
RMHL841UMRU058670

INV. NO/DATE
91381210 30.06.2018

JOB NO.
305174079

DIRECTION READING

JOB TYPE

Description : 3P 11.06.2018

Invoice for Lump Sum Repair

Total lump sum repair amt	6,050.00
Add GST @ 7.000 %	423.50
Total invoice amount	6,473.50

Issued by : KATHIRKINTAN 30.06.2018 13:00:39
Repair Type : CPSO/57/57
Payment Type/Term : /Credit 30 days

I/WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEE, THEE ON ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARP OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 3 DAYS KNOW SUCH OWNERS OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DRY (2) DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND CHARGE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. E.G. AFTER 15 DAYS FROM THE DUE DATE, THE PERIOD OF DEFAULT.
PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR INADEQUACY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY SHALL DEEM THE INVOICE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC18060329



Date: 18 June 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	11/06/2018 @ 11:45 hrs
ALONG	BUKIT BATOK STREER 31 TWDS BUKIT BATOK WEST
	AVE 2
INVOLVING	SKE5176L

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB3532G** (the "Taxi"). The Taxi was hired to **ZHOU WEI XIONG IC NO S1705488J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE (TIME)		DATE		NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
TO	FROM						FROM	TO
17:00	17:00	21/06/18		Eda	548695	195	0700	1710
4:35 am	17:20 pm	7/6/18		Liam Gough/Henry	54610	311 km	17:20 pm	4:32 am
17:10	04:00	8/6/18		Eda	546253	213	04:00	1715
5:05 am	17:25 pm	8/6/18		Liam Gough/Henry	546601	378 km	17:25 pm	5:52 am
5:00 am	09:30	9/6/18		Eda	546942	379	09:30	02:50
4:50 am	17:30 pm	10/6/18		Liam Gough/Henry	547376	383 km	17:30 pm	5:45 am
01:30	0700	11/6/18		Eda	547468	89	0700	12:00
7:05				(Accepted at 1148)				
4:30 pm	1145	11.06.18		ACCIDENT	/	117	1145	-
1710	-	16.06.18		RAPANE		117	-	1130
4:10 am								

SAB 35326

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKE5176L	11 Jun 2018 / 11:45:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

SHB3532LT

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKE 5176L (Insd veh)	Model:	HYUNDAI I40
	SHB 3532G (TP veh)		
Date of Accident:	11/06/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	11,903.96
Final Repair Cost	:	\$	6,473.50
Loss of Token Sum	:	\$	250.00
Rental (if any)	:	\$	596.40
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	7,320.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$ 7,320.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

20/11/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18010716/K1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 20-11-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKE 5176L	Veh. Inspected	SHB 3532G
Policy No.	GA163653/1	Coverage (\$)	0.00
Claim No.	S8M00KDV	Excess (\$)	0.00
Assign From		Assign Date	12/06/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KMHLB41UMEU058670	Colour	YELLOW
Odometer	547465	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	11/06/2018	Inspection Date	12/06/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 3532G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BONNET (CONSISTENT)	DENTED	1,526.00	1,526.00
1	FRONT BUMPER COVER (CONSISTENT)	CRACKED	562.30	562.30
1	FRONT BUMPER SPONGE (CONSISTENT)	SERVICEABLE	142.20	-
1	FRONT BUMPER GRILLE (LH) (CONSISTENT)	SERVICEABLE	40.30	-
1	HEADLAMP SUPPORT PANEL ASSY (CONSISTENT)	CRACKED	1,067.50	1,067.50
1	HEADLAMP (LH) (CONSISTENT)	CRACKED	1,388.00	1,388.00
1	FRONT FENDER (LH) (CONSISTENT)	DENTED	619.00	619.00
1	FRONT FENDER SHIELD (LH) (CONSISTENT)	TORN	169.80	169.80
1	AIR CLEANER ASSY (CONSISTENT)	CRACKED	188.00	188.00
1	AIR CLEANER BOTTOM ASSY (CONSISTENT)	SERVICEABLE	325.00	-
1	FRONT DOOR MIRROR (LH) (CONSISTENT)	TO REPAIR SEE LABOUR	980.50	-
1	FRONT WHEEL RIM (LH) (CONSISTENT)	BENT	351.90	351.90
1	FRONT WHEEL HUB CAP (LH) (CONSISTENT)	CRACKED	150.70	150.70
1	FRONT WHEEL BEARING (CONSISTENT)	SERVICEABLE	258.50	-
1	FRONT SUSPENSION LOWER ARM (LH) (CONSISTENT)	BENT	715.10	715.10
1	KNUCKLE ARM (LH) (CONSISTENT)	SERVICEABLE	582.95	-
	LESS 20% DISCOUNT		-1,813.55	-1,347.66
			7,254.20	5,390.64
SPECIAL NETT ITEMS				
1	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00
1	FRONT DOOR COMFORT LOGO (LH) (SN) (CONSISTENT)	NECESSARY	75.00	75.00
1	FRONT DOOR ADVERTISEMENT LOGO (LH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00
1	FRONT TYRE (LH) (SN) (CONSISTENT) (50%)	CUT	216.00	108.00
			491.00	383.00
LABOUR				
	PANEL BEATING INCLUSIVE OF THE REPAIR OF FRONT DOOR MIRROR (LH) .		1,500.00	600.00
	SPRAY PAINTING CHARGE.		1,000.00	850.00

Report Ref No. CC4/ASM18010716/K1pa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		100.00	50.00
	TOWING CHARGE.		60.00	60.00
	REMOVE/REFIX UNDERCARRIAGE (FRT).		400.00	100.00
	FRT WHEEL ALIGNMENT.		120.00	60.00
	REMOVE/REFIX AIRCON & REFILL GAS.		150.00	80.00
			3,380.00	1,820.00
GRAND TOTAL			11,125.20	7,593.64
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				6,050.00

Report Ref No. CC4/ASM18010716/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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